

Subject:

Action Required: Business Associate Agreement for Referral Processing

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To Whom It May Concern,

We hope this message finds you well.

We are reaching out to inform you of an important update that is currently impacting the processing of patient referrals to our facility. Several insurance providers have recently begun requiring a signed Business Associate Agreement (BAA) from referring physician offices before they will authorize and proceed with infusion services.

This Business Associate Agreement is specifically required for prior authorization purposes in order to comply with HIPAA regulations governing the secure exchange of protected health information.

As a result of this requirement, we are experiencing delays in referral processing for shared patients. To help prevent further disruptions in care, your office will be receiving a fax from eMediate Infusion Center that includes the required Business Associate Agreement.

We kindly ask that you review, sign, and return the BAA at your earliest convenience. Prompt completion of this document will allow us to continue providing timely services to your patients without unnecessary delays.

Please note, if your office prefers not to sign the BAA, your clinic will be responsible for completing prior authorizations directly with the insurance providers in order for services to proceed.

If you have any questions or need assistance with the document, please do not hesitate to contact our office at (702) 268-8647 or [emediateinfusion@gmail.com](mailto:emediateinfusion@gmail.com).

We appreciate your cooperation and continued partnership in delivering quality patient care.

Sincerely,  
Christian Claros  
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