

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Tuesday, February 6, 2018 7:32 AM
To: Moore, Todd; Stephen Allen; Ledgard, Mark; Kevin Roy; Mary Mortz SB
Subject: Re: Noise

>
> Extreme and different noise this morning since 7:15.
>
>

Colby, Jaime

From: Stephen Allen <stephen.allen@casella.com>
Sent: Tuesday, February 6, 2018 3:00 PM
To: Andrea; Moore, Todd; Ledgard, Mark; Kevin Roy; Mary Mortz SB
Subject: Re: Noise
Attachments: NCES Complaint Response 2-6-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Tuesday, February 6, 2018 7:32 AM
To: Todd.Moore@des.nh.gov; Stephen Allen; Mark.Ledgard@des.nh.gov; Kevin Roy; Mary Mortz SB
Subject: Re: Noise

>
> Extreme and different noise this morning since 7:15.
>
>

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-02-06 Day of Week: Tuesday
Time of Event as reported to NCES: 07:15 AM
Type of Complaint (Odor or Noise): Noise
Description of Complaint (type, intensity, other reported details):
Extreme and different noise this morning since 7:15.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-02-06 Time NCES Received Complaint: 07:32 AM
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-02-06 Time: 08:25 AM
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 9
Barometric Pressure: 30.38 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Responded to the area at 8:25. With engine off and windows open I heard truck traffic on Route 3 that was louder than machinery noise.

Signature of Employee Completing This Form: S. Allen

Re: Noise

Andrea <andreabryant@myfairpoint.net>

Tue 2/6/2018 7:32 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen Allen <stephen.allen@casella.com>;
Mark.Ledgard@des.nh.gov <Mark.Ledgard@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>; Mary Mortz SB
<selectman1@bethlehemnh.org>;

>
> Extreme and different noise this morning since 7:15.
>
>

Colby, Jaime

From: Bob Murray <bob.murray@online.no>
Sent: Monday, March 5, 2018 8:15 PM
To: Stephen Allen; Mary Jackson; Colby, Jaime; Moore, Todd; selectman5@bethlehemnh.org; Ledgard, Mark; Kevin Roy
Subject: Re: Casella Dump odor report

Please send along cancer stats do my immediate area, bowel, lung, liver or kidney

Sent from my mobile phone

On 5 Mar 2018, at 10:05, Bob Murray <bob.murray@online.no> wrote:

5 March 2018

Lady and Gentlemen -

Back from work overseas. Been here over the weekend for a few days.

Went outside at 0950 and was confronted by a strong odor from NCES / Casella's "land fill". Did not notice it over the weekend going up to vehicle.

Nobody has told me what measures are available to completely mitigate or eliminate this problem for people on the area of Bethlehem.

I am shocked the Federal abutters were not placed on notice and/or not sought appropriate legal measures.

This is not just a local issue.

Respectfully,
Robert Murray
317 Swazey Lane

Sent from my USA SIM mobile phone 508-246-0006

On 12 Oct 2017, at 16:39, Bob Murray <bob.murray@online.no> wrote:

16:30 12 Oct. 2017 methane like odor

Sent from my mobile phone

On 12 Oct 2017, at 16:35, Bob Murray <bob.murray@online.no> wrote:

Was outside - 12 Oct. 3017 Dump odor strong like methane gas - CH4

Sent from my mobile phone

On 11 Oct 2017, at 19:58, Bob Murray <bob.murray@online.no> wrote:

Was outside - Dump odor 1830 Oct 11

Sent from my mobile phone

On 11 Oct 2017, at 10:29, Bob Murray <bob.murray@online.no> wrote:

Arrived from D.C.

Dump odor 0936

Sent from my mobile phone

On 2 Oct 2017, at 08:54, Bob Murray <bob.murray@online.no> wrote:

Back in the USA

1050 am. Dump odor
on arrival 30 sep 2017

0845 Dump Odor 2
Oct 2017

Sent from my mobile
phone

On 14 Jul 2017, at
14:44, Bob Murray
<bob.murray@online.no> wrote:

Steve,
I wish
I could
provide
daily
reports
but I
shall
be
back
overse
as in
about 2
days.

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Tuesday, March 6, 2018 11:07 PM
To: Stephen Allen
Cc: Moore, Todd; Ledgard, Mark; Kevin Roy; Mary Mortz SB
Subject: Gas odor now

Came out to walk dog and boy does it stink. Gas smell hit me as soon as I stepped out the door and all around yard. So bad even my dog keeps sniffing the air.

Colby, Jaime

From: Stephen Allen <stephen.allen@casella.com>
Sent: Wednesday, March 7, 2018 10:31 AM
To: Andrea
Cc: Moore, Todd; Ledgard, Mark; Kevin Roy; Mary Mortz SB
Subject: Re: Gas odor now
Attachments: NCES Complaint Response 3-6-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Tuesday, March 6, 2018 11:07 PM
To: Stephen Allen
Cc: Todd.Moore@des.nh.gov; Mark.Ledgard@des.nh.gov; Kevin Roy; Mary Mortz SB
Subject: Gas odor now

Came out to walk dog and boy does it stink. Gas smell hit me as soon as I stepped out the door and all around yard. So bad even my dog keeps sniffing the air.

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-03-06 Day of Week: Tuesday
Time of Event as reported to NCES: 11:07 PM
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Came out to walk dog and boy does it stink. Gas smell hit me as soon as I stepped out the door and all around the yard. So bad even my dog keeps sniffing the air.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-03-06 Time NCES Received Complaint: 11:07 PM
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-03-06 Time: 11:15 PM
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: E Temp: 30
Barometric Pressure: 30.1 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 10

At reported time of event:

Facility Open (Yes or No)? No
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? No
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left home at 11:15, arrived at north end of Swazey Lane at 11:20. Drove the length of Swazey Lane and back with no landfill odors detected. Also checked Trudeau Rd and detected no landfill odors.

Signature of Employee Completing This Form: S. Allen

Gas odor now

Andrea <andreabryant@myfairpoint.net>

Tue 3/6/2018 11:07 PM

To: Stephen Allen <stephen.allen@casella.com>;

Cc: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Mark.Ledgard@des.nh.gov <Mark.Ledgard@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>; Mary Mortz SB <selectman1@bethlehemnh.org>;

Came out to walk dog and boy does it stink. Gas smell hit me as soon as I stepped out the door and all around yard. So bad even my dog keeps sniffing the air.

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Wednesday, April 18, 2018 2:47 PM
To: Moore, Todd; Stephen Allen; Kevin.Roy@casella.com
Subject: Odor...4/16/18

Meant to email that day but got busy. Strong odor after 2:30. Combination so do not know what to tell you other than it was foul.

Ty

Joyce Menard

Bethlehem

Ps. Lots of noise on some days but just too busy to stop and email. With the warmer weather approaching, I am sure I will be more cognizant.

Sent from my iPhone

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Tuesday, April 24, 2018 7:56 AM
To: Stephen Allen; Moore, Todd
Subject: Odor

This morning about 20min ago...

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, April 24, 2018 11:10 AM
To: Andrea; Moore, Todd
Cc: Kevin Roy
Subject: Re: Odor
Attachments: NCES Complaint Response 4-24-18-1.pdf

Please see the attached follow-up summary to your complaint.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Tuesday, April 24, 2018 7:56 AM
To: Stephen B Allen; Todd.Moore@des.nh.gov
Subject: Odor
This morning about 20min ago...

Sent from my iPhone

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-04-24 Day of Week: Tuesday
Time of Event as reported to NCES: 07:36
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor this morning about 20min ago...

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-04-24 Time NCES Received Complaint: 07:56
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-04-24 Time: 08:03
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 37
Barometric Pressure: 30.42 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:03, arrived in area of complaint at 8:13. No odors detected on Trudeau Rd., Route 302, Swazey Lane or Peppersass Lane on trip out or trip back.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea <andrebryant@myfairpoint.net>

Tue 4/24/2018 7:56 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>;

This morning about 20min ago...

Sent from my iPhone

NCES Office Station 4/24/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
4/24/18	12:30a	46.4	47.6	46.4	36	20.9	0.0	---	0.00	0.0	---	46.4	44.8	44.8	30.418	0.00	0.00	0.387	0.000
4/24/18	1:00a	46.5	46.5	44.7	34	19.6	0.0	---	0.00	0.0	---	46.5	44.8	44.8	30.415	0.00	0.00	0.385	0.000
4/24/18	1:30a	44.9	46.7	44.7	35	18.9	0.0	SE	0.00	1.0	SE	44.9	43.3	43.3	30.420	0.00	0.00	0.419	0.000
4/24/18	2:00a	44.4	45.0	44.4	37	19.7	0.0	SE	0.00	2.0	SSE	44.4	42.9	42.9	30.419	0.00	0.00	0.429	0.000
4/24/18	2:30a	44.3	44.7	44.2	38	20.3	0.0	---	0.00	0.0	---	44.3	42.8	42.8	30.418	0.00	0.00	0.431	0.000
4/24/18	3:00a	44.3	44.3	43.0	37	19.6	0.0	E	0.00	2.0	E	44.3	42.8	42.8	30.415	0.00	0.00	0.431	0.000
4/24/18	3:30a	37.0	44.3	37.0	53	21.4	0.0	---	0.00	0.0	---	37.0	36.1	36.1	30.410	0.00	0.00	0.583	0.000
4/24/18	4:00a	37.1	37.8	36.8	53	21.5	0.0	ESE	0.00	3.0	ESE	37.1	36.2	36.2	30.411	0.00	0.00	0.581	0.000
4/24/18	4:30a	39.8	39.8	36.5	48	21.7	0.0	ESE	0.00	3.0	SE	39.8	38.7	38.7	30.403	0.00	0.00	0.525	0.000
4/24/18	5:00a	38.6	40.7	38.6	55	23.8	0.0	SE	0.00	2.0	SE	38.6	37.7	37.7	30.399	0.00	0.00	0.550	0.000
4/24/18	5:30a	36.3	39.1	36.3	60	23.7	0.0	---	0.00	0.0	---	36.3	35.5	35.5	30.400	0.00	0.00	0.598	0.000
4/24/18	6:00a	34.8	36.2	34.8	65	24.2	0.0	ENE	0.00	9.0	ENE	34.8	34.2	34.2	30.408	0.00	0.00	0.629	0.000
4/24/18	6:30a	36.1	36.2	34.8	65	25.5	4.0	ENE	2.00	9.0	ENE	32.8	35.4	32.1	30.414	0.00	0.00	0.602	0.000
4/24/18	7:00a	35.6	36.1	35.5	67	25.7	1.0	ENE	0.50	9.0	ENE	35.6	35.0	35.0	30.413	0.00	0.00	0.613	0.000
4/24/18	7:30a	37.4	37.4	35.5	71	28.9	0.0	---	0.00	0.0	---	37.4	36.8	36.8	30.416	0.00	0.00	0.575	0.000
4/24/18	8:00a	41.1	41.1	37.4	64	29.8	0.0	---	0.00	0.0	---	41.1	40.4	40.4	30.410	0.00	0.00	0.498	0.000
4/24/18	8:30a	44.8	44.8	41.1	51	27.8	1.0	N	0.50	4.0	NNE	44.8	43.7	43.7	30.406	0.00	0.00	0.421	0.000

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Tuesday, May 8, 2018 7:42 AM
To: Stephen Allen; Moore, Todd
Subject: Odor

Crisp clear morning disturbed by odor and extra noise. Backup beepers sounding constant.

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, May 8, 2018 10:13 AM
To: Andrea; Moore, Todd
Cc: Kevin Roy; Joshua Casey
Subject: Re: Odor
Attachments: NCES Complaint Response 5-8-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea

Sent: Tuesday, May 8, 2018 7:41 AM

To: Stephen B Allen; Todd.Moore@des.nh.gov

Subject: Odor

Crisp clear morning disturbed by odor and extra noise. Backup beepers sounding constant.

Sent from my iPhone

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-05-08 Day of Week: Tuesday
Time of Event as reported to NCES: 07:41
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Crisp clear morning disturbed by odor and extra noise. Backup beepers sounding constant.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-05-08 Time NCES Received Complaint: 07:41
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-05-08 Time: 07:55
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 42
Barometric Pressure: 30.34 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Responded to area of complaint. No odors detected on Trudeau Rd, Route 302, Swazey Lane or Peppersass Lane on trip out or back.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea <andreabryant@myfairpoint.net>

Tue 5/8/2018 7:41 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>;

Crisp clear morning disturbed by odor and extra noise. Backup beepers sounding constant.

Sent from my iPhone

NCES Office Station 5/08/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
5/08/18	12:30a	40.7	42.3	40.5	64	29.5	2.0	ENE	1.00	5.0	E	40.6	40.0	39.9	30.298	0.00	0.00	0.506	0.000
5/08/18	1:00a	39.9	40.7	39.9	67	29.8	4.0	ENE	2.00	9.0	ENE	37.2	39.2	36.5	30.298	0.00	0.00	0.523	0.000
5/08/18	1:30a	38.5	39.9	38.4	71	29.9	6.0	E	3.00	8.0	ENE	34.0	37.9	33.4	30.299	0.00	0.00	0.552	0.000
5/08/18	2:00a	36.6	38.6	36.6	74	29.1	2.0	E	1.00	7.0	ENE	36.0	36.2	35.6	30.304	0.00	0.00	0.592	0.000
5/08/18	2:30a	38.5	38.7	36.5	71	29.9	0.0	---	0.00	0.0	---	38.5	37.9	37.9	30.303	0.00	0.00	0.552	0.000
5/08/18	3:00a	35.8	38.5	35.8	75	28.6	0.0	---	0.00	0.0	---	35.8	35.4	35.4	30.309	0.00	0.00	0.608	0.000
5/08/18	3:30a	36.0	36.0	35.5	76	29.2	0.0	---	0.00	0.0	---	36.0	35.6	35.6	30.315	0.00	0.00	0.604	0.000
5/08/18	4:00a	35.9	36.4	35.9	77	29.4	1.0	ENE	0.50	6.0	E	35.9	35.5	35.5	30.315	0.00	0.00	0.606	0.000
5/08/18	4:30a	35.4	35.9	34.3	78	29.2	1.0	ESE	0.50	6.0	E	35.4	35.1	35.1	30.312	0.00	0.00	0.617	0.000
5/08/18	5:00a	36.4	36.4	35.4	76	29.6	1.0	ENE	0.50	8.0	ENE	36.4	36.0	36.0	30.310	0.00	0.00	0.596	0.000
5/08/18	5:30a	35.1	36.5	35.1	79	29.2	0.0	ENE	0.00	3.0	ENE	35.1	34.8	34.8	30.310	0.00	0.00	0.623	0.000
5/08/18	6:00a	34.9	35.1	34.2	81	29.7	0.0	---	0.00	0.0	---	34.9	34.6	34.6	30.320	0.00	0.00	0.627	0.000
5/08/18	6:30a	35.1	36.0	34.9	79	29.2	2.0	ENE	1.00	7.0	ENE	34.4	34.8	34.1	30.332	0.00	0.00	0.623	0.000
5/08/18	7:00a	38.6	38.6	35.1	78	32.3	0.0	---	0.00	0.0	---	38.6	38.3	38.3	30.333	0.00	0.00	0.550	0.000
5/08/18	7:30a	42.0	42.0	38.6	71	33.3	0.0	---	0.00	0.0	---	42.0	41.4	41.4	30.336	0.00	0.00	0.479	0.000
5/08/18	8:00a	46.5	46.5	42.0	64	35.0	0.0	---	0.00	0.0	---	46.5	45.8	45.8	30.332	0.00	0.00	0.385	0.000
5/08/18	8:30a	49.9	49.9	46.5	58	35.7	0.0	NE	0.00	1.0	NE	49.9	49.0	49.0	30.337	0.00	0.00	0.315	0.000

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Thursday, May 31, 2018 7:26 AM
To: Moore, Todd; Stephen Allen; Joshua.Casey@casella.com
Subject: Odor

Stench invading my home now.

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Thursday, May 31, 2018 9:53 AM
To: Andrea; Moore, Todd; Joshua Casey
Cc: Kevin Roy
Subject: Re: Odor
Attachments: NCES Complaint Response 5-31-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Thursday, May 31, 2018 7:26 AM
To: Todd.Moore@des.nh.gov; Stephen B Allen; Joshua Casey
Subject: Odor
Stench invading my home now.

Sent from my iPhone

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-05-31 Day of Week: Thursday
Time of Event as reported to NCES: 07:26
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Stench invading my home now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-05-31 Time NCES Received Complaint: 07:26
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-05-31 Time: 07:26
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 60
Barometric Pressure: 30.11 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:27. No odors detected on Trudeau Rd, 302, Swazey or Peppersass on trip out or back.

Signature of Employee Completing This Form: Stephen Allen

Odor

Andrea <andreabryant@myfairpoint.net>

Thu 5/31/2018 7:26 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Joshua Casey <Joshua.Casey@casella.com>;

Stench invading my home now.

Sent from my iPhone

NCES Office Station 5/31/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain Rate	Rain Rate	Heat D-D	Cool D-D
5/31/18	12:30a	64.3	64.4	63.6	64	51.9	0.0	---	0.00	0.0	---	64.3	63.8	63.8	30.132	0.00	0.00	0.015	0.000
5/31/18	1:00a	63.2	64.3	63.2	68	52.5	0.0	---	0.00	0.0	---	63.2	62.8	62.8	30.126	0.00	0.00	0.037	0.000
5/31/18	1:30a	62.6	63.2	62.6	69	52.3	2.0	ENE	1.00	7.0	ENE	62.6	62.2	62.2	30.122	0.00	0.00	0.050	0.000
5/31/18	2:00a	61.0	62.6	60.8	73	52.3	0.0	ENE	0.00	5.0	ENE	61.0	60.6	60.6	30.119	0.00	0.00	0.083	0.000
5/31/18	2:30a	58.0	61.0	58.0	78	51.2	0.0	---	0.00	0.0	---	58.0	57.7	57.7	30.120	0.00	0.00	0.146	0.000
5/31/18	3:00a	58.5	58.5	57.9	80	52.4	0.0	---	0.00	0.0	---	58.5	58.3	58.3	30.121	0.00	0.00	0.135	0.000
5/31/18	3:30a	57.8	58.5	57.8	81	52.0	0.0	---	0.00	0.0	---	57.8	57.6	57.6	30.121	0.00	0.00	0.150	0.000
5/31/18	4:00a	56.6	57.8	56.6	84	51.8	0.0	---	0.00	0.0	---	56.6	56.5	56.5	30.118	0.00	0.00	0.175	0.000
5/31/18	4:30a	55.9	57.0	55.9	85	51.5	0.0	---	0.00	0.0	---	55.9	55.8	55.8	30.116	0.00	0.00	0.190	0.000
5/31/18	5:00a	54.2	55.8	54.2	87	50.4	0.0	---	0.00	0.0	---	54.2	54.2	54.2	30.125	0.00	0.00	0.225	0.000
5/31/18	5:30a	53.5	54.2	53.0	90	50.6	0.0	---	0.00	0.0	---	53.5	53.6	53.6	30.116	0.00	0.00	0.240	0.000
5/31/18	6:00a	54.0	54.6	53.5	88	50.5	0.0	ENE	0.00	4.0	ENE	54.0	54.0	54.0	30.115	0.00	0.00	0.229	0.000
5/31/18	6:30a	54.0	54.1	53.9	89	50.8	0.0	---	0.00	0.0	---	54.0	54.1	54.1	30.117	0.00	0.00	0.229	0.000
5/31/18	7:00a	55.8	56.1	54.0	86	51.7	1.0	ENE	0.50	7.0	ENE	55.8	55.7	55.7	30.119	0.00	0.00	0.192	0.000
5/31/18	7:30a	59.9	59.9	55.9	80	53.7	0.0	---	0.00	0.0	---	59.9	59.8	59.8	30.109	0.00	0.00	0.106	0.000

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, June 4, 2018 1:10 PM
To: Moore, Todd
Subject: NCES Odor Report
Attachments: NCES Complaint Response 6-4-18-1.pdf

Todd,

Please find attached the follow-up report for an odor complaint we received by phone this morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Margaret Considine Phone # (if given): _____

Location of reported event (if given): 3855 Main St (Rt. 302)

Date of reported event: 2018-06-04 Day of Week: Monday

Time of Event as reported to NCES: 10:08

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
Putrid odor at her house. She did not want further contact.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-06-04 Time NCES Received Complaint: 10:08

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-06-04 Time: 10:25

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: S Temp: 46

Barometric Pressure: 29.87 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? No

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Responded to area of complaint. No odors detected on Trudeau Rd or Rt. 302 on way out or back. A sludge load had been dumped approximately 20 minutes prior to the complaint. Also it was raining at the time of the complaint.

Signature of Employee Completing This Form:

NCES Office Station 6/04/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
6/04/18	12:30a	54.0	54.8	53.7	41	30.8	12.0	ESE	6.00	29.0	ESE	48.9	51.8	46.7	29.983	0.00	0.00	0.229	0.000
6/04/18	1:00a	53.6	54.3	53.6	44	32.2	9.0	SE	4.50	27.0	ESE	50.1	51.6	48.1	29.976	0.00	0.00	0.238	0.000
6/04/18	1:30a	51.6	53.6	51.6	51	34.0	2.0	NE	1.00	12.0	ESE	51.6	50.2	50.2	29.966	0.00	0.00	0.279	0.000
6/04/18	2:00a	52.3	52.3	51.2	46	32.1	2.0	ENE	1.00	11.0	ENE	52.3	50.6	50.6	29.946	0.00	0.00	0.265	0.000
6/04/18	2:30a	50.6	52.3	50.6	51	33.1	3.0	WNW	1.50	10.0	NNE	50.4	49.4	49.2	29.948	0.00	0.00	0.300	0.000
6/04/18	3:00a	49.4	50.6	49.2	56	34.3	4.0	NW	2.00	9.0	NW	48.2	48.4	47.2	29.930	0.00	0.00	0.325	0.000
6/04/18	3:30a	49.2	49.4	48.9	57	34.6	3.0	N	1.50	9.0	WNW	48.7	48.3	47.8	29.931	0.00	0.00	0.329	0.000
6/04/18	4:00a	48.5	49.2	48.5	60	35.2	3.0	N	1.50	12.0	N	48.0	47.7	47.2	29.919	0.00	0.00	0.344	0.000
6/04/18	4:30a	48.1	48.5	48.0	62	35.7	2.0	NW	1.00	8.0	NW	48.1	47.3	47.3	29.912	0.00	0.00	0.352	0.000
6/04/18	5:00a	47.8	48.2	47.8	66	37.0	1.0	NNW	0.50	8.0	NNW	47.8	47.1	47.1	29.905	0.00	0.00	0.358	0.000
6/04/18	5:30a	48.2	48.3	47.6	65	37.0	2.0	NE	1.00	8.0	ENE	48.2	47.5	47.5	29.916	0.00	0.00	0.350	0.000
6/04/18	6:00a	46.9	48.2	46.9	72	38.3	2.0	SSE	1.00	15.0	SSE	46.9	46.5	46.5	29.922	0.00	0.00	0.377	0.000
6/04/18	6:30a	45.6	46.9	45.5	80	39.8	6.0	S	3.00	15.0	SE	42.4	45.4	42.2	29.921	0.03	0.13	0.404	0.000
6/04/18	7:00a	45.5	45.6	45.4	81	40.0	2.0	SE	1.00	9.0	SE	45.5	45.3	45.3	29.914	0.06	0.22	0.406	0.000
6/04/18	7:30a	45.1	45.6	45.1	86	41.2	0.0	N	0.00	5.0	N	45.1	45.0	45.0	29.918	0.04	0.13	0.415	0.000
6/04/18	8:00a	44.7	45.2	44.7	88	41.4	1.0	N	0.50	8.0	NNW	44.7	44.7	44.7	29.904	0.05	0.82	0.423	0.000
6/04/18	8:30a	45.9	45.9	44.7	82	40.7	3.0	NW	1.50	14.0	NW	45.1	45.8	45.0	29.904	0.02	0.14	0.398	0.000
6/04/18	9:00a	45.9	46.0	45.8	84	41.3	3.0	SSE	1.50	20.0	ESE	45.1	45.9	45.1	29.896	0.02	0.09	0.398	0.000
6/04/18	9:30a	46.1	46.1	45.6	84	41.5	3.0	SE	1.50	20.0	SE	45.3	46.1	45.3	29.885	0.01	0.04	0.394	0.000
6/04/18	10:00a	46.0	46.2	45.9	86	42.0	2.0	S	1.00	13.0	SE	46.0	46.0	46.0	29.869	0.02	0.05	0.396	0.000
6/04/18	10:30a	45.7	46.2	45.7	87	42.1	1.0	S	0.50	7.0	S	45.7	45.7	45.7	29.871	0.03	0.17	0.402	0.000

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Sunday, July 8, 2018 12:20 PM
To: Stephen Allen; Kevin.Roy@casella.com; Moore, Todd
Subject: Trash odor now

FYI. Odor from landfill ... Smells like rotten garbage. Also a few other mornings this week.
Joyce Menard

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, July 10, 2018 11:56 AM
To: Joyce Menard; Kevin Roy; Moore, Todd
Subject: Re: Trash odor now
Attachments: NCES Compliant Response 7-8-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Joyce Menard
Sent: Sunday, July 8, 2018 12:19 PM
To: Stephen B Allen; Kevin Roy; todd.moore@des.nh.gov
Subject: Trash odor now
FYI. Odor from landfill ... Smells like rotten garbage. Also a few other mornings this week.
Joyce Menard

Sent from my iPhone

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2018-07-08 Day of Week: Sunday
Time of Event as reported to NCES: 12:20
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
FYI. Odor from landfill... Smells like rotten garbage. Also a few other mornings this week.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-08 Time NCES Received Complaint: 12:20
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Kevin Roy Date: 2018-07-08 Time: 12:25
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: NW Temp: 75
Barometric Pressure: 30.4 Humidity (High or Low): Low
Source of Weather Data: Site Weather Station Windspeed (mph): 5

At reported time of event:

Facility Open (Yes or No)? No
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? No
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Responded to the site when the complaint was received. No smell of garbage at the transfer station or the closed working face.

Signature of Employee Completing This Form: 

Trash odor now

Joyce Menard <menard.joyce@gmail.com>

Sun 7/8/2018 12:20 PM

To: Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>;

FYI. Odor from landfill ... Smells like rotten garbage. Also a few other mornings this week.
Joyce Menard

Sent from my iPhone

NCES Office Station 7/08/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/08/18	12:30a	53.8	54.2	53.6	84	49.1	0.0	---	0.00	0.0	---	53.8	53.7	53.7	30.400	0.00	0.00	0.233	0.000
7/08/18	1:00a	52.3	53.8	52.3	87	48.5	0.0	---	0.00	0.0	---	52.3	52.4	52.4	30.398	0.00	0.00	0.265	0.000
7/08/18	1:30a	52.9	53.1	52.3	86	48.8	0.0	---	0.00	0.0	---	52.9	52.9	52.9	30.397	0.00	0.00	0.252	0.000
7/08/18	2:00a	52.2	52.9	52.1	88	48.8	0.0	---	0.00	0.0	---	52.2	52.3	52.3	30.389	0.00	0.00	0.267	0.000
7/08/18	2:30a	51.3	52.6	51.3	86	47.3	0.0	---	0.00	0.0	---	51.3	51.3	51.3	30.384	0.00	0.00	0.285	0.000
7/08/18	3:00a	49.3	51.3	49.3	91	46.8	0.0	---	0.00	0.0	---	49.3	49.6	49.6	30.391	0.00	0.00	0.327	0.000
7/08/18	3:30a	49.5	49.5	49.0	92	47.3	0.0	---	0.00	0.0	---	49.5	49.9	49.9	30.391	0.00	0.00	0.323	0.000
7/08/18	4:00a	51.4	51.6	49.5	88	48.0	0.0	---	0.00	0.0	---	51.4	51.5	51.5	30.385	0.00	0.00	0.283	0.000
7/08/18	4:30a	49.3	51.4	49.3	90	46.5	0.0	ENE	0.00	7.0	ENE	49.3	49.6	49.6	30.394	0.00	0.00	0.327	0.000
7/08/18	5:00a	50.0	50.0	49.0	90	47.2	0.0	---	0.00	0.0	---	50.0	50.3	50.3	30.403	0.00	0.00	0.313	0.000
7/08/18	5:30a	49.6	50.4	49.5	88	46.2	0.0	---	0.00	0.0	---	49.6	49.8	49.8	30.406	0.00	0.00	0.321	0.000
7/08/18	6:00a	48.3	49.5	48.1	91	45.8	0.0	---	0.00	0.0	---	48.3	48.6	48.6	30.418	0.00	0.00	0.348	0.000
7/08/18	6:30a	51.5	51.5	48.3	90	48.7	0.0	---	0.00	0.0	---	51.5	51.7	51.7	30.422	0.00	0.00	0.281	0.000
7/08/18	7:00a	53.0	53.0	51.5	87	49.2	0.0	ENE	0.00	4.0	ENE	53.0	53.0	53.0	30.428	0.00	0.00	0.250	0.000
7/08/18	7:30a	55.5	55.5	53.0	86	51.4	0.0	---	0.00	0.0	---	55.5	55.4	55.4	30.435	0.00	0.00	0.198	0.000
7/08/18	8:00a	59.0	59.0	55.5	83	53.8	0.0	---	0.00	0.0	---	59.0	58.9	58.9	30.439	0.00	0.00	0.125	0.000
7/08/18	8:30a	62.3	62.3	59.0	78	55.4	0.0	---	0.00	0.0	---	62.3	62.4	62.4	30.440	0.00	0.00	0.056	0.000
7/08/18	9:00a	66.5	66.5	62.4	70	56.4	0.0	---	0.00	0.0	---	66.5	66.8	66.8	30.440	0.00	0.00	0.000	0.031
7/08/18	9:30a	70.0	70.0	66.5	61	55.9	0.0	S	0.00	4.0	SE	70.0	69.3	69.3	30.431	0.00	0.00	0.000	0.104
7/08/18	10:00a	71.2	71.2	70.0	58	55.7	1.0	SSW	0.50	7.0	SW	71.2	70.6	70.6	30.422	0.00	0.00	0.000	0.129
7/08/18	10:30a	73.0	73.0	71.2	55	55.9	1.0	SW	0.50	7.0	SW	73.0	73.0	73.0	30.419	0.00	0.00	0.000	0.167
7/08/18	11:00a	73.3	73.8	73.0	54	55.6	2.0	NW	1.00	11.0	NW	73.3	73.3	73.3	30.421	0.00	0.00	0.000	0.173
7/08/18	11:30a	73.3	73.4	73.0	54	55.6	4.0	NW	2.00	12.0	NW	73.3	73.3	73.3	30.414	0.00	0.00	0.000	0.173
7/08/18	12:00p	73.6	73.6	73.2	49	53.3	3.0	WNW	1.50	10.0	W	73.6	73.2	73.2	30.414	0.00	0.00	0.000	0.179
7/08/18	12:30p	75.0	75.1	73.7	47	53.4	5.0	NW	2.50	13.0	N	75.0	74.9	74.9	30.402	0.00	0.00	0.000	0.208
7/08/18	1:00p	75.3	75.3	74.9	48	54.3	7.0	NW	3.50	14.0	WNW	75.3	75.2	75.2	30.393	0.00	0.00	0.000	0.215
7/08/18	1:30p	76.8	76.8	75.4	46	54.5	3.0	NNW	1.50	11.0	W	76.8	76.4	76.4	30.393	0.00	0.00	0.000	0.246
7/08/18	2:00p	78.1	78.1	76.8	45	55.0	3.0	NW	1.50	13.0	WNW	78.1	77.7	77.7	30.363	0.00	0.00	0.000	0.273
7/08/18	2:30p	78.4	79.7	78.1	43	54.0	1.0	W	0.50	8.0	W	78.4	77.8	77.8	30.350	0.00	0.00	0.000	0.279
7/08/18	3:00p	78.3	78.4	77.6	44	54.6	1.0	WNW	0.50	9.0	W	78.3	77.8	77.8	30.340	0.00	0.00	0.000	0.277
7/08/18	3:30p	79.4	79.4	78.3	41	53.6	2.0	SW	1.00	10.0	SW	79.4	78.6	78.6	30.323	0.00	0.00	0.000	0.300
7/08/18	4:00p	80.3	80.6	79.4	39	53.1	2.0	SW	1.00	10.0	WSW	80.3	79.2	79.2	30.316	0.00	0.00	0.000	0.319
7/08/18	4:30p	79.5	80.3	79.1	42	54.4	5.0	SW	2.50	13.0	SW	79.5	78.8	78.8	30.308	0.00	0.00	0.000	0.302
7/08/18	5:00p	78.6	79.5	78.6	44	54.9	5.0	WSW	2.50	13.0	WSW	78.6	78.2	78.2	30.294	0.00	0.00	0.000	0.283
7/08/18	5:30p	79.0	79.1	78.6	44	55.2	6.0	SW	3.00	13.0	SW	79.0	78.6	78.6	30.288	0.00	0.00	0.000	0.292
7/08/18	6:00p	79.0	79.3	79.0	44	55.2	7.0	SW	3.50	13.0	SW	79.0	78.6	78.6	30.278	0.00	0.00	0.000	0.292
7/08/18	6:30p	78.0	79.0	78.0	45	54.9	5.0	SW	2.50	14.0	SW	78.0	77.6	77.6	30.278	0.00	0.00	0.000	0.271
7/08/18	7:00p	76.7	78.0	76.2	47	55.0	3.0	SW	1.50	14.0	SW	76.7	76.4	76.4	30.287	0.00	0.00	0.000	0.244
7/08/18	7:30p	76.8	76.9	76.7	50	56.8	0.0	SSW	0.00	5.0	SSW	76.8	76.6	76.6	30.294	0.00	0.00	0.000	0.246
7/08/18	8:00p	75.2	76.8	75.2	51	55.8	0.0	---	0.00	0.0	---	75.2	75.4	75.4	30.285	0.00	0.00	0.000	0.212
7/08/18	8:30p	73.7	75.2	73.7	54	56.0	0.0	---	0.00	0.0	---	73.7	73.7	73.7	30.292	0.00	0.00	0.000	0.181
7/08/18	9:00p	71.0	73.6	71.0	61	56.9	0.0	---	0.00	0.0	---	71.0	70.6	70.6	30.293	0.00	0.00	0.000	0.125
7/08/18	9:30p	68.8	71.0	68.8	66	57.0	0.0	---	0.00	0.0	---	68.8	68.9	68.9	30.295	0.00	0.00	0.000	0.079
7/08/18	10:00p	65.8	68.8	65.8	68	54.9	0.0	---	0.00	0.0	---	65.8	65.8	65.8	30.287	0.00	0.00	0.000	0.017
7/08/18	10:30p	64.3	65.8	64.3	72	55.1	0.0	---	0.00	0.0	---	64.3	64.3	64.3	30.287	0.00	0.00	0.015	0.000
7/08/18	11:00p	61.4	64.3	61.4	78	54.5	0.0	---	0.00	0.0	---	61.4	61.3	61.3	30.288	0.00	0.00	0.075	0.000
7/08/18	11:30p	60.2	61.9	60.2	80	54.0	0.0	---	0.00	0.0	---	60.2	60.1	60.1	30.293	0.00	0.00	0.100	0.000
7/09/18	12:00a	60.8	62.8	60.2	77	53.5	0.0	---	0.00	0.0	---	60.8	60.6	60.6	30.288	0.00	0.00	0.088	0.000

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Monday, July 9, 2018 8:05 AM
To: Moore, Todd; Stephen Allen
Cc: joyce menard
Subject: Odor

Odor now. Causing me to go inside from trying to get yard work done in the cool of the morning.
Also smelled odor yesterday (Sunday).

Andrea
Sent from my iPhone

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Thursday, July 5, 2018 8:17 AM
To: Moore, Todd; Stephen Allen
Subject: Odor complaint

Strong Odor since 7:30.

Air hot and still
Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Thursday, July 5, 2018 10:55 AM
To: Andrea; Moore, Todd
Cc: Kevin Roy; Joshua Casey
Subject: Re: Odor complaint
Attachments: NCES Complaint Response 7-5-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Thursday, July 5, 2018 8:17 AM
To: Todd.Moore@des.nh.gov; Stephen B Allen
Subject: Odor complaint

Strong Odor since 7:30.

Air hot and still
Sent from my iPhone

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-07-05 Day of Week: Thursday
Time of Event as reported to NCES: 07:30
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Strong odor since 7:30. Air hot and still.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-05 Time NCES Received Complaint: 08:17
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-07-05 Time: 08:20
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 72
Barometric Pressure: 30.31 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:20, no odors detected on Trudeau Rd, Route 302, or Swazey Lane on trip out or back.

Signature of Employee Completing This Form: S. Allen

Odor complaint

Andrea <andreabryant@myfairpoint.net>

Thu 7/5/2018 8:17 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>;

Strong Odor since 7:30.

Air hot and still
Sent from my iPhone

NCES Office Station 7/05/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/05/18	12:30a	70.6	70.7	68.8	76	62.7	0.0	E	0.00	3.0	E	70.6	71.4	71.4	30.329	0.00	0.00	0.000	0.117
7/05/18	1:00a	68.5	70.6	68.5	80	62.1	1.0	E	0.50	5.0	E	68.5	69.9	69.9	30.323	0.00	0.00	0.000	0.073
7/05/18	1:30a	68.5	69.0	68.4	79	61.7	1.0	E	0.50	5.0	ENE	68.5	69.8	69.8	30.323	0.00	0.00	0.000	0.073
7/05/18	2:00a	67.4	68.6	67.4	82	61.7	1.0	E	0.50	5.0	E	67.4	68.7	68.7	30.322	0.00	0.00	0.000	0.050
7/05/18	2:30a	66.1	67.4	66.0	85	61.5	0.0	---	0.00	0.0	---	66.1	67.1	67.1	30.320	0.00	0.00	0.000	0.023
7/05/18	3:00a	65.8	66.3	65.8	85	61.2	0.0	---	0.00	0.0	---	65.8	66.8	66.8	30.318	0.00	0.00	0.000	0.017
7/05/18	3:30a	65.1	65.8	65.0	87	61.1	0.0	---	0.00	0.0	---	65.1	66.0	66.0	30.315	0.00	0.00	0.000	0.002
7/05/18	4:00a	65.2	65.7	65.1	86	60.9	0.0	---	0.00	0.0	---	65.2	66.1	66.1	30.310	0.00	0.00	0.000	0.004
7/05/18	4:30a	63.8	65.1	63.4	90	60.8	0.0	---	0.00	0.0	---	63.8	64.6	64.6	30.309	0.00	0.00	0.025	0.000
7/05/18	5:00a	64.8	64.9	63.8	86	60.5	0.0	---	0.00	0.0	---	64.8	65.6	65.6	30.311	0.00	0.00	0.004	0.000
7/05/18	5:30a	63.6	64.7	63.5	90	60.6	0.0	---	0.00	0.0	---	63.6	64.4	64.4	30.306	0.00	0.00	0.029	0.000
7/05/18	6:00a	66.2	66.2	63.6	87	62.2	1.0	ENE	0.50	4.0	ENE	66.2	67.4	67.4	30.311	0.00	0.00	0.000	0.025
7/05/18	6:30a	66.1	66.6	65.7	88	62.4	0.0	---	0.00	0.0	---	66.1	67.3	67.3	30.306	0.00	0.00	0.000	0.023
7/05/18	7:00a	67.9	67.9	66.1	86	63.6	0.0	---	0.00	0.0	---	67.9	69.4	69.4	30.300	0.00	0.00	0.000	0.060
7/05/18	7:30a	71.6	71.6	67.9	81	65.5	0.0	---	0.00	0.0	---	71.6	73.0	73.0	30.309	0.00	0.00	0.000	0.137
7/05/18	8:00a	74.2	74.2	71.7	81	68.0	0.0	---	0.00	0.0	---	74.2	76.4	76.4	30.299	0.00	0.00	0.000	0.192
7/05/18	8:30a	77.1	77.1	74.2	76	68.9	0.0	SSW	0.00	1.0	SSW	77.1	79.7	79.7	30.291	0.00	0.00	0.000	0.252

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Tuesday, July 10, 2018 9:07 AM
To: Moore, Todd; Stephen Allen
Subject: Stench now

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, July 10, 2018 11:53 AM
To: Andrea; Moore, Todd; Kevin Roy
Subject: Re: Odor
Attachments: NCES Complaint Response 7-9-18-1.pdf; NCES Complaint Response 7-10-18-1.pdf

Please see the attached follow-up summaries to your reports.

Stephen Allen

Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Monday, July 9, 2018 8:04:47 AM
To: Todd.Moore@des.nh.gov; Stephen B Allen
Cc: joyce menard
Subject: Odor

Odor now. Causing me to go inside from trying to get yard work done in the cool of the morning.
Also smelled odor yesterday (Sunday).

Andrea

Sent from my iPhone

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-07-09 Day of Week: Monday
Time of Event as reported to NCES: 08:04
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor now. Causing me to go inside from trying to get yard work done in the cool of the morning. Also smelled odor yesterday (Sunday).

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-09 Time NCES Received Complaint: 08:04
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-07-09 Time: 08:11
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: NW Temp: 65
Barometric Pressure: 30.22 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 1

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:11AM, no landfill odors detected on Trudeau Rd, Route 302 or Swazey Lane on trip out or back.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea <andreabryant@myfairpoint.net>

Mon 7/9/2018 8:04 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>;

Cc: joyce menard <menard.joyce@gmail.com>;

Odor now. Causing me to go inside from trying to get yard work done in the cool of the morning. Also smelled odor yesterday (Sunday).

Andrea

Sent from my iPhone

NCES Office Station 7/09/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/09/18	12:30a	62.5	62.5	60.2	71	53.0	0.0	---	0.00	0.0	---	62.5	62.2	62.2	30.285	0.00	0.00	0.052	0.000
7/09/18	1:00a	63.4	63.4	62.1	69	53.0	0.0	---	0.00	0.0	---	63.4	63.1	63.1	30.276	0.00	0.00	0.033	0.000
7/09/18	1:30a	61.8	63.6	61.8	72	52.7	0.0	---	0.00	0.0	---	61.8	61.4	61.4	30.273	0.00	0.00	0.067	0.000
7/09/18	2:00a	58.0	61.8	58.0	81	52.2	0.0	---	0.00	0.0	---	58.0	57.8	57.8	30.274	0.00	0.00	0.146	0.000
7/09/18	2:30a	57.4	58.0	57.4	83	52.3	0.0	---	0.00	0.0	---	57.4	57.2	57.2	30.268	0.00	0.00	0.158	0.000
7/09/18	3:00a	56.3	57.4	56.3	86	52.2	0.0	---	0.00	0.0	---	56.3	56.2	56.2	30.259	0.00	0.00	0.181	0.000
7/09/18	3:30a	57.5	57.5	56.4	85	53.0	2.0	ENE	1.00	9.0	ENE	57.5	57.4	57.4	30.250	0.00	0.00	0.156	0.000
7/09/18	4:00a	55.7	58.0	55.5	88	52.2	1.0	E	0.50	7.0	ENE	55.7	55.7	55.7	30.239	0.00	0.00	0.194	0.000
7/09/18	4:30a	56.7	56.7	55.6	88	53.2	0.0	ENE	0.00	5.0	ENE	56.7	56.7	56.7	30.232	0.00	0.00	0.173	0.000
7/09/18	5:00a	55.0	56.7	55.0	89	51.8	0.0	---	0.00	0.0	---	55.0	55.1	55.1	30.242	0.00	0.00	0.208	0.000
7/09/18	5:30a	54.4	55.0	54.2	91	51.8	0.0	ENE	0.00	4.0	ENE	54.4	54.5	54.5	30.243	0.00	0.00	0.221	0.000
7/09/18	6:00a	56.0	56.0	54.3	91	53.4	0.0	---	0.00	0.0	---	56.0	56.1	56.1	30.244	0.00	0.00	0.188	0.000
7/09/18	6:30a	58.5	58.6	56.0	85	54.0	2.0	E	1.00	8.0	ENE	58.5	58.5	58.5	30.240	0.00	0.00	0.135	0.000
7/09/18	7:00a	59.0	59.0	58.4	85	54.5	0.0	ENE	0.00	4.0	ENE	59.0	59.0	59.0	30.241	0.00	0.00	0.125	0.000
7/09/18	7:30a	61.7	61.7	59.0	83	56.5	0.0	---	0.00	0.0	---	61.7	61.9	61.9	30.228	0.00	0.00	0.069	0.000
7/09/18	8:00a	65.0	65.0	61.7	80	58.7	0.0	NNW	0.00	1.0	ESE	65.0	65.7	65.7	30.222	0.00	0.00	0.000	0.000
7/09/18	8:30a	68.4	68.4	65.1	74	59.8	0.0	---	0.00	0.0	---	68.4	69.3	69.3	30.222	0.00	0.00	0.000	0.071
7/09/18	9:00a	71.1	71.1	68.5	72	61.6	0.0	NNW	0.00	4.0	NNW	71.1	71.7	71.7	30.217	0.00	0.00	0.000	0.127
7/09/18	9:30a	73.7	73.7	71.2	60	58.9	0.0	---	0.00	0.0	---	73.7	74.3	74.3	30.212	0.00	0.00	0.000	0.181
7/09/18	10:00a	76.7	76.7	73.8	53	58.3	0.0	NNE	0.00	4.0	NNE	76.7	76.8	76.8	30.205	0.00	0.00	0.000	0.244
7/09/18	10:30a	77.7	77.7	76.7	50	57.6	0.0	NNE	0.00	4.0	ESE	77.7	77.6	77.6	30.194	0.00	0.00	0.000	0.265
7/09/18	11:00a	77.3	77.8	77.3	51	57.8	1.0	SW	0.50	7.0	WSW	77.3	77.3	77.3	30.182	0.00	0.00	0.000	0.256
7/09/18	11:30a	78.4	78.4	77.2	48	57.1	1.0	WSW	0.50	9.0	WSW	78.4	78.3	78.3	30.172	0.00	0.00	0.000	0.279
7/09/18	12:00p	79.4	79.4	78.3	48	58.0	3.0	SW	1.50	12.0	SW	79.4	79.4	79.4	30.158	0.00	0.00	0.000	0.300
7/09/18	12:30p	79.7	79.8	78.8	48	58.3	3.0	WNW	1.50	10.0	SW	79.7	79.6	79.6	30.151	0.00	0.00	0.000	0.306
7/09/18	1:00p	79.9	79.9	79.3	51	60.2	4.0	NW	2.00	11.0	NW	79.9	80.1	80.1	30.135	0.00	0.00	0.000	0.310
7/09/18	1:30p	82.0	82.0	79.9	49	61.0	1.0	SW	0.50	10.0	SW	82.0	82.5	82.5	30.124	0.00	0.00	0.000	0.354

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-07-10 Day of Week: Tuesday
Time of Event as reported to NCES: 09:07
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Stench now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-10 Time NCES Received Complaint: 09:07
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-07-10 Time: 09:12
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 72
Barometric Pressure: 29.94 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 9:12. No landfill odors detected on Trudeau Rd, Route 302 or Swazey Lane on trip out or back.

Signature of Employee Completing This Form:

Stench now

Andrea <andreabryant@myfairpoint.net>

Tue 7/10/2018 9:07 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>;

Sent from my iPhone

NCES Office Station 7/10/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/10/18	12:30a	66.1	67.6	66.1	72	56.8	0.0	S	0.00	5.0	S	66.1	66.4	66.4	30.007	0.00	0.00	0.000	0.023
7/10/18	1:00a	66.2	66.2	65.3	71	56.5	0.0	S	0.00	1.0	S	66.2	66.5	66.5	30.007	0.00	0.00	0.000	0.025
7/10/18	1:30a	62.9	66.2	62.8	78	55.9	0.0	SE	0.00	2.0	SE	62.9	63.0	63.0	29.997	0.00	0.00	0.044	0.000
7/10/18	2:00a	62.7	62.9	62.7	78	55.7	0.0	SE	0.00	3.0	SE	62.7	62.8	62.8	29.989	0.00	0.00	0.048	0.000
7/10/18	2:30a	62.7	62.7	62.4	76	55.0	0.0	---	0.00	0.0	---	62.7	62.7	62.7	29.981	0.00	0.00	0.048	0.000
7/10/18	3:00a	62.6	62.8	62.1	75	54.6	0.0	ESE	0.00	3.0	ESE	62.6	62.5	62.5	29.975	0.00	0.00	0.050	0.000
7/10/18	3:30a	63.1	63.1	62.6	73	54.3	0.0	---	0.00	0.0	---	63.1	62.9	62.9	29.972	0.00	0.00	0.040	0.000
7/10/18	4:00a	62.4	63.1	62.4	74	54.0	0.0	---	0.00	0.0	---	62.4	62.2	62.2	29.968	0.00	0.00	0.054	0.000
7/10/18	4:30a	59.8	62.6	59.6	81	54.0	0.0	---	0.00	0.0	---	59.8	59.7	59.7	29.961	0.00	0.00	0.108	0.000
7/10/18	5:00a	60.4	60.4	59.7	79	53.9	0.0	---	0.00	0.0	---	60.4	60.3	60.3	29.962	0.00	0.00	0.096	0.000
7/10/18	5:30a	59.5	60.4	59.5	81	53.7	0.0	---	0.00	0.0	---	59.5	59.4	59.4	29.960	0.00	0.00	0.115	0.000
7/10/18	6:00a	59.5	59.5	59.2	81	53.7	0.0	---	0.00	0.0	---	59.5	59.4	59.4	29.965	0.00	0.00	0.115	0.000
7/10/18	6:30a	59.0	59.6	58.7	83	53.8	0.0	---	0.00	0.0	---	59.0	58.9	58.9	29.959	0.00	0.00	0.125	0.000
7/10/18	7:00a	60.3	60.3	59.0	82	54.8	0.0	---	0.00	0.0	---	60.3	60.3	60.3	29.959	0.00	0.00	0.098	0.000
7/10/18	7:30a	61.3	61.3	60.3	84	56.4	0.0	ESE	0.00	3.0	ESE	61.3	61.5	61.5	29.961	0.00	0.00	0.077	0.000
7/10/18	8:00a	63.6	63.6	61.3	85	59.0	0.0	---	0.00	0.0	---	63.6	64.2	64.2	29.957	0.00	0.00	0.029	0.000
7/10/18	8:30a	68.4	68.4	63.6	77	60.9	0.0	---	0.00	0.0	---	68.4	69.5	69.5	29.951	0.00	0.00	0.000	0.071
7/10/18	9:00a	71.5	71.5	68.4	71	61.6	0.0	---	0.00	0.0	---	71.5	72.1	72.1	29.944	0.00	0.00	0.000	0.135
7/10/18	9:30a	74.4	74.4	71.5	65	61.9	2.0	SSW	1.00	8.0	SSW	74.4	75.6	75.6	29.943	0.00	0.00	0.000	0.196
7/10/18	10:00a	76.1	76.1	74.4	56	59.3	3.0	SW	1.50	10.0	S	76.1	76.5	76.5	29.933	0.00	0.00	0.000	0.231

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Thursday, July 12, 2018 9:14 AM
To: Moore, Todd; Stephen Allen
Cc: joyce menard
Subject: Odor now

At top of driveway odor and noise.

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Thursday, July 12, 2018 3:06 PM
To: Andrea; Moore, Todd; Kevin Roy
Subject: Re: Odor now
Attachments: NCES Complaint Response 7-12-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Thursday, July 12, 2018 9:14 AM
To: Todd.Moore@des.nh.gov; Stephen B Allen
Cc: joyce menard
Subject: Odor now
At top of driveway odor and noise.

Sent from my iPhone

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-07-12 Day of Week: Thursday
Time of Event as reported to NCES: 09:14
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor now. At top of driveway odor and noise.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-12 Time NCES Received Complaint: 09:14
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-07-12 Time: 09:30
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 62
Barometric Pressure: 30.25 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 9:30. No landfill odors detected on Trudeau Rd, Route 302 or Swazey Lane on trip out or trip back.

Signature of Employee Completing This Form:

S. Allen

Odor now

Andrea <andreibryant@myfairpoint.net>

Thu 7/12/2018 9:14 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>;

Cc: joyce menard <menard.joyce@gmail.com>;

At top of driveway odor and noise.

Sent from my iPhone

NCES Office Station 7/12/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/12/18	12:30a	52.2	52.2	52.0	84	47.5	0.0	---	0.00	0.0	---	52.2	52.1	52.1	30.173	0.00	0.00	0.267	0.000
7/12/18	1:00a	51.1	52.3	51.1	85	46.7	0.0	---	0.00	0.0	---	51.1	51.1	51.1	30.177	0.00	0.00	0.290	0.000
7/12/18	1:30a	51.3	51.3	50.6	86	47.3	0.0	---	0.00	0.0	---	51.3	51.3	51.3	30.184	0.00	0.00	0.285	0.000
7/12/18	2:00a	50.2	51.3	50.2	86	46.2	0.0	---	0.00	0.0	---	50.2	50.3	50.3	30.183	0.00	0.00	0.308	0.000
7/12/18	2:30a	49.6	50.2	49.5	88	46.2	0.0	---	0.00	0.0	---	49.6	49.8	49.8	30.195	0.00	0.00	0.321	0.000
7/12/18	3:00a	50.1	50.3	49.5	85	45.8	0.0	---	0.00	0.0	---	50.1	50.2	50.2	30.200	0.00	0.00	0.310	0.000
7/12/18	3:30a	47.6	50.1	47.6	89	44.5	0.0	---	0.00	0.0	---	47.6	47.8	47.8	30.202	0.00	0.00	0.363	0.000
7/12/18	4:00a	47.3	47.6	46.9	91	44.8	0.0	---	0.00	0.0	---	47.3	47.5	47.5	30.206	0.00	0.00	0.369	0.000
7/12/18	4:30a	48.3	48.3	47.3	89	45.2	0.0	---	0.00	0.0	---	48.3	48.5	48.5	30.209	0.00	0.00	0.348	0.000
7/12/18	5:00a	47.1	48.4	47.1	88	43.7	0.0	---	0.00	0.0	---	47.1	47.2	47.2	30.209	0.00	0.00	0.373	0.000
7/12/18	5:30a	47.3	47.4	46.9	91	44.8	0.0	---	0.00	0.0	---	47.3	47.5	47.5	30.220	0.00	0.00	0.369	0.000
7/12/18	6:00a	47.5	47.5	47.3	90	44.7	0.0	---	0.00	0.0	---	47.5	47.7	47.7	30.227	0.00	0.00	0.365	0.000
7/12/18	6:30a	48.6	48.6	47.5	90	45.8	0.0	---	0.00	0.0	---	48.6	48.9	48.9	30.234	0.00	0.00	0.342	0.000
7/12/18	7:00a	50.4	50.4	48.6	88	47.0	0.0	---	0.00	0.0	---	50.4	50.6	50.6	30.235	0.00	0.00	0.304	0.000
7/12/18	7:30a	54.3	54.3	50.4	83	49.2	0.0	---	0.00	0.0	---	54.3	54.1	54.1	30.245	0.00	0.00	0.223	0.000
7/12/18	8:00a	57.9	57.9	54.3	77	50.7	0.0	---	0.00	0.0	---	57.9	57.5	57.5	30.252	0.00	0.00	0.148	0.000
7/12/18	8:30a	61.1	61.1	57.9	70	51.2	0.0	---	0.00	0.0	---	61.1	60.5	60.5	30.254	0.00	0.00	0.081	0.000
7/12/18	9:00a	61.8	61.8	61.1	72	52.7	0.0	---	0.00	0.0	---	61.8	61.4	61.4	30.254	0.00	0.00	0.067	0.000
7/12/18	9:30a	62.2	62.6	61.8	72	53.1	0.0	NW	0.00	5.0	NW	62.2	61.9	61.9	30.254	0.00	0.00	0.058	0.000
7/12/18	10:00a	64.0	64.0	62.0	71	54.4	0.0	NW	0.00	4.0	NNW	64.0	63.9	63.9	30.258	0.00	0.00	0.021	0.000
7/12/18	10:30a	67.3	67.4	64.0	65	55.1	0.0	NW	0.00	6.0	NW	67.3	67.4	67.4	30.261	0.00	0.00	0.000	0.048
7/12/18	11:00a	68.4	68.4	67.4	61	54.4	1.0	NW	0.50	6.0	NNW	68.4	68.1	68.1	30.267	0.00	0.00	0.000	0.071
7/12/18	11:30a	69.2	69.2	68.3	57	53.3	1.0	N	0.50	6.0	N	69.2	68.3	68.3	30.270	0.00	0.00	0.000	0.087
7/12/18	12:00p	70.0	70.3	69.2	52	51.6	1.0	N	0.50	8.0	N	70.0	68.5	68.5	30.273	0.00	0.00	0.000	0.104
7/12/18	12:30p	71.2	71.7	70.1	49	51.1	1.0	WNW	0.50	9.0	NNW	71.2	69.8	69.8	30.268	0.00	0.00	0.000	0.129

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Friday, July 13, 2018 2:03 PM
To: Stephen Allen; Moore, Todd; Kevin.Roy@casella.com
Subject: Odors

FYI. Strong odors..trying to work outside but the odor is definitely not pleasant to be sure subjected too..We do have the right to enjoy our property and the dump makes it extremely difficult!

And emailing is a true inconvenience....

Also very noisy a few mornings ago..More than just daily routine. Peter says it had to be a DC 9 ..

Joyce Menard

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Friday, July 13, 2018 3:51 PM
To: Joyce Menard; Moore, Todd; Kevin Roy
Subject: Re: Odors
Attachments: NCES Complaint Response 7-13-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Joyce Menard
Sent: Friday, July 13, 2018 2:02 PM
To: Stephen B Allen; todd.moore@des.nh.gov; Kevin Roy
Subject: Odors

FYI. Strong odors..trying to work outside but the odor is definitely not pleasant to be sure subjected too..We do have the right to enjoy our property and the dump makes it extremely difficult!
And emailing is a true inconvenience....
Also very noisy a few mornings ago..More than just daily routine. Peter says it had to be a DC 9 ..
Joyce Menard

Sent from my iPhone

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Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
 Location of reported event (if given): Peppersass Lane
 Date of reported event: 2018-07-13 Day of Week: Friday
 Time of Event as reported to NCES: 14:03
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
FYI strong odors. Trying to work outside but the odor is definitely not pleasant to be sure subjected too. We do have a right to enjoy our property and the dump makes it extremely difficult! And emailing a true inconvenience. Also very noisy a few mornings ago. More than just daily routine. Peter said it had to be a DC-9.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-13 Time NCES Received Complaint: 14:03
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: Steve Allen Date: 2018-07-13 Time: 14:11
 Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: NE Temp: 77
 Barometric Pressure: 30.25 Humidity (High or Low): Low
 Source of Weather Data: Site Weather Station Windspeed (mph): 3

At reported time of event:

Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? No
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? Yes
 Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Rd, Route 302, Swazey Lane or Peppersass Lane on trip out or back. Light odor from the fire scene at 765 Swazey Lane at the corner of Swazey and Peppersass.

Signature of Employee Completing This Form:



Odors

Joyce Menard <menard.joyce@gmail.com>

Fri 7/13/2018 2:03 PM

To: Stephen B Allen <stephen.allen@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

FYI. Strong odors..trying to work outside but the odor is definitely not pleasant to be sure subjected too..We do have the right to enjoy our property and the dump makes it extremely difficult!

And emailing is a true inconvenience....

Also very noisy a few mornings ago..More than just daily routine. Peter says it had to be a DC 9 ..

Joyce Menard

Sent from my iPhone

NCES Office Station 7/13/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/13/18	12:30a	58.4	60.0	58.4	82	52.9	0.0	ENE	0.00	8.0	ENE	58.4	58.3	58.3	30.291	0.00	0.00	0.137	0.000
7/13/18	1:00a	56.4	58.4	56.3	86	52.3	0.0	---	0.00	0.0	---	56.4	56.3	56.3	30.287	0.00	0.00	0.179	0.000
7/13/18	1:30a	56.3	57.1	56.3	86	52.2	1.0	ENE	0.50	9.0	ENE	56.3	56.2	56.2	30.288	0.00	0.00	0.181	0.000
7/13/18	2:00a	55.3	56.3	55.1	89	52.1	0.0	---	0.00	0.0	---	55.3	55.4	55.4	30.280	0.00	0.00	0.202	0.000
7/13/18	2:30a	54.9	55.5	54.9	89	51.7	0.0	---	0.00	0.0	---	54.9	55.0	55.0	30.281	0.00	0.00	0.210	0.000
7/13/18	3:00a	54.1	54.9	54.1	89	50.9	0.0	---	0.00	0.0	---	54.1	54.2	54.2	30.283	0.00	0.00	0.227	0.000
7/13/18	3:30a	53.6	54.1	53.2	92	51.3	0.0	---	0.00	0.0	---	53.6	53.8	53.8	30.292	0.00	0.00	0.238	0.000
7/13/18	4:00a	54.3	54.5	53.6	90	51.4	0.0	---	0.00	0.0	---	54.3	54.4	54.4	30.291	0.00	0.00	0.223	0.000
7/13/18	4:30a	54.4	54.5	53.9	90	51.5	0.0	---	0.00	0.0	---	54.4	54.5	54.5	30.288	0.00	0.00	0.221	0.000
7/13/18	5:00a	53.1	54.5	53.1	90	50.2	0.0	---	0.00	0.0	---	53.1	53.2	53.2	30.292	0.00	0.00	0.248	0.000
7/13/18	5:30a	51.5	53.1	51.1	93	49.5	0.0	---	0.00	0.0	---	51.5	51.8	51.8	30.292	0.00	0.00	0.281	0.000
7/13/18	6:00a	53.7	53.7	51.5	93	51.7	0.0	ENE	0.00	8.0	ENE	53.7	53.9	53.9	30.297	0.00	0.00	0.235	0.000
7/13/18	6:30a	54.1	54.1	53.5	91	51.5	0.0	---	0.00	0.0	---	54.1	54.2	54.2	30.305	0.00	0.00	0.227	0.000
7/13/18	7:00a	55.8	55.8	54.1	88	52.3	0.0	---	0.00	0.0	---	55.8	55.8	55.8	30.310	0.00	0.00	0.192	0.000
7/13/18	7:30a	58.1	58.1	55.8	86	53.9	0.0	---	0.00	0.0	---	58.1	58.0	58.0	30.315	0.00	0.00	0.144	0.000
7/13/18	8:00a	60.4	60.4	58.1	85	55.9	0.0	---	0.00	0.0	---	60.4	60.5	60.5	30.317	0.00	0.00	0.096	0.000
7/13/18	8:30a	63.9	63.9	60.4	78	56.9	0.0	---	0.00	0.0	---	63.9	64.2	64.2	30.315	0.00	0.00	0.023	0.000
7/13/18	9:00a	66.4	66.4	63.9	72	57.1	0.0	---	0.00	0.0	---	66.4	66.8	66.8	30.316	0.00	0.00	0.000	0.029
7/13/18	9:30a	69.6	69.6	66.4	69	59.0	0.0	NW	0.00	4.0	NW	69.6	69.7	69.7	30.311	0.00	0.00	0.000	0.096
7/13/18	10:00a	70.6	70.6	69.6	64	57.8	1.0	N	0.50	5.0	NNW	70.6	70.3	70.3	30.306	0.00	0.00	0.000	0.117
7/13/18	10:30a	72.0	72.0	70.7	63	58.7	2.0	NNW	1.00	9.0	NNW	72.0	72.1	72.1	30.298	0.00	0.00	0.000	0.146
7/13/18	11:00a	73.9	73.9	72.0	59	58.7	3.0	N	1.50	11.0	N	73.9	74.5	74.5	30.295	0.00	0.00	0.000	0.185
7/13/18	11:30a	74.9	75.1	73.9	56	58.1	3.0	NNW	1.50	8.0	NNW	74.9	75.5	75.5	30.283	0.00	0.00	0.000	0.206
7/13/18	12:00p	75.6	75.6	74.7	56	58.8	2.0	NW	1.00	8.0	NW	75.6	76.1	76.1	30.277	0.00	0.00	0.000	0.221
7/13/18	12:30p	77.4	77.4	75.5	51	57.9	2.0	WNW	1.00	9.0	NW	77.4	77.4	77.4	30.268	0.00	0.00	0.000	0.258
7/13/18	1:00p	77.4	77.4	76.6	46	55.0	3.0	NNW	1.50	16.0	NNE	77.4	77.0	77.0	30.261	0.00	0.00	0.000	0.258
7/13/18	1:30p	75.6	78.3	75.6	51	56.2	1.0	NNW	0.50	7.0	NNW	75.6	75.7	75.7	30.251	0.00	0.00	0.000	0.221
7/13/18	2:00p	77.3	77.4	75.2	51	57.8	3.0	ENE	1.50	13.0	ENE	77.3	77.3	77.3	30.245	0.00	0.00	0.000	0.256
7/13/18	2:30p	78.1	78.1	76.5	48	56.8	1.0	NE	0.50	7.0	E	78.1	78.0	78.0	30.245	0.00	0.00	0.000	0.273

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Tuesday, July 17, 2018 8:20 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Odor

Smelled landfill at 7 am and now.

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, July 17, 2018 11:17 AM
To: Andrea; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Re: Odor
Attachments: NCES Complaint Response 7-17-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Tuesday, July 17, 2018 8:19 AM
To: Stephen B Allen; Todd.Moore@des.nh.gov; Laurennoether; Kevin Roy
Subject: Odor
Smelled landfill at 7 am and now.

Sent from my iPhone

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-07-17 Day of Week: Tuesday
Time of Event as reported to NCES: 07:00
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Smelled landfill at 7 am and now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-17 Time NCES Received Complaint: 08:19
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-07-17 Time: 08:30
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 74
Barometric Pressure: 29.84 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:30. No landfill odors detected on Trudeau Rd, Route 302 or Swazey Lane on trip out or back.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea <andreabryant@myfairpoint.net>

Tue 7/17/2018 8:19 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Smelled landfill at 7 am and now.

Sent from my iPhone

NCES Office Station 7/17/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/17/18	12:30a	74.0	74.0	73.8	81	67.8	0.0	SW	0.00	4.0	SW	74.0	76.0	76.0	29.918	0.00	0.00	0.000	0.188
7/17/18	1:00a	74.4	74.5	73.9	81	68.2	0.0	SW	0.00	11.0	SSW	74.4	76.7	76.7	29.905	0.00	0.00	0.000	0.196
7/17/18	1:30a	74.2	74.4	74.2	81	68.0	0.0	---	0.00	0.0	---	74.2	76.4	76.4	29.893	0.00	0.00	0.000	0.192
7/17/18	2:00a	74.0	74.2	73.8	81	67.8	0.0	---	0.00	0.0	---	74.0	76.0	76.0	29.886	0.00	0.00	0.000	0.188
7/17/18	2:30a	74.6	74.6	74.0	79	67.7	0.0	SE	0.00	4.0	SE	74.6	76.8	76.8	29.878	0.00	0.00	0.000	0.200
7/17/18	3:00a	74.0	74.7	74.0	80	67.4	0.0	SSW	0.00	8.0	SSW	74.0	76.0	76.0	29.864	0.00	0.00	0.000	0.188
7/17/18	3:30a	74.0	74.0	73.9	80	67.4	0.0	S	0.00	4.0	S	74.0	76.0	76.0	29.860	0.00	0.00	0.000	0.188
7/17/18	4:00a	74.2	74.2	73.9	80	67.6	0.0	SE	0.00	7.0	ESE	74.2	76.3	76.3	29.850	0.00	0.00	0.000	0.192
7/17/18	4:30a	73.9	74.2	73.9	82	68.1	1.0	SW	0.50	8.0	SW	73.9	76.0	76.0	29.848	0.00	0.00	0.000	0.185
7/17/18	5:00a	73.7	73.9	73.7	82	67.9	0.0	WSW	0.00	1.0	WSW	73.7	75.7	75.7	29.840	0.00	0.00	0.000	0.181
7/17/18	5:30a	73.1	73.7	73.1	83	67.6	0.0	W	0.00	1.0	W	73.1	75.1	75.1	29.843	0.00	0.00	0.000	0.169
7/17/18	6:00a	72.9	73.1	72.7	85	68.1	1.0	SW	0.50	6.0	WSW	72.9	75.0	75.0	29.842	0.00	0.00	0.000	0.165
7/17/18	6:30a	73.1	73.1	72.9	85	68.3	1.0	SW	0.50	8.0	SW	73.1	75.2	75.2	29.835	0.00	0.00	0.000	0.169
7/17/18	7:00a	73.9	73.9	73.1	84	68.8	2.0	SW	1.00	7.0	SW	73.9	76.0	76.0	29.836	0.00	0.00	0.000	0.185
7/17/18	7:30a	73.8	73.8	73.7	83	68.3	3.0	SW	1.50	9.0	SW	73.8	75.9	75.9	29.845	0.00	0.00	0.000	0.183
7/17/18	8:00a	71.9	73.8	71.9	86	67.5	6.0	SW	3.00	15.0	SW	71.9	73.8	73.8	29.851	0.02	0.09	0.000	0.144
7/17/18	8:30a	70.7	71.9	70.7	91	67.9	3.0	SSW	1.50	10.0	SW	70.7	72.9	72.9	29.852	0.00	0.00	0.000	0.119
7/17/18	9:00a	70.5	70.7	70.5	91	67.7	3.0	SSW	1.50	9.0	SSW	70.5	72.7	72.7	29.851	0.00	0.00	0.000	0.115
7/17/18	9:30a	70.8	70.8	70.4	91	68.0	0.0	SSW	0.00	7.0	SSW	70.8	73.1	73.1	29.833	0.01	0.00	0.000	0.121
7/17/18	10:00a	71.6	71.6	70.8	90	68.5	0.0	SSW	0.00	1.0	SSW	71.6	73.8	73.8	29.818	0.01	0.00	0.000	0.137

Colby, Jaime

From: Jeanne Robillard <hoopla624@yahoo.com>
Sent: Tuesday, July 17, 2018 11:20 AM
To: Moore, Todd; Noether, Lauren
Cc: stephen.allen@casella.com; Wimsatt, Mike; MikeGuilfoy; hoopla624@yahoo.com
Subject: Odor complaint

Hi Folks-

While traveling Route 302 in Bethlehem this morning, at about 8 a.m., there was a terrible odor of rotten garbage. It started just past Trudeau Road in Bethlehem and persisted all the way to Troop F in Twin Mt... and then again at the beginning of Route 115 heading north.

Thank you for your attention to this matter.
Sincerely,

Jeanne Robillard



Virus-free. www.avast.com

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, July 17, 2018 12:36 PM
To: Jeanne Robillard; Moore, Todd; Noether, Lauren
Cc: Wimsatt, Mike; MikeGuilfoy
Subject: Re: Odor complaint
Attachments: NCES Complaint Response 7-17-18-2.pdf

Please see the attached follow-up summary to your report.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Jeanne Robillard
Sent: Tuesday, July 17, 2018 11:19 AM
To: Todd.Moore@des.nh.gov; lauren.noether@des.nh.gov
Cc: Stephen B Allen; MikeWimsatt; MikeGuilfoy; hoopla624@yahoo.com
Subject: Odor complaint

Hi Folks-

While traveling Route 302 in Bethlehem this morning, at about 8 a.m., there was a terrible odor of rotten garbage. It started just past Trudeau Road in Bethlehem and persisted all the way to Troop F in Twin Mt... and then again at the beginning of Route 115 heading north.

Thank you for your attention to this matter.
Sincerely,

Jeanne Robillard



Virus-free. www.avast.com

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<u>Complaint</u>			
Name of Complainant:	<u>Jeanne Robillard</u>	Phone # (if given):	_____
Location of reported event (if given):	<u>Route 302 from Trudeau Road to Troop F & at beginning of Route 115.</u>		
Date of reported event:	<u>2018-07-17</u>	Day of Week:	<u>Tuesday</u>
Time of Event as reported to NCES:	<u>08:00</u>		
Type of Complaint (Odor or Noise):	<u>Odor</u>		
Description of Complaint (type, intensity, other reported details):			
While traveling on Route 302 in Bethlehem this morning at about 8 am, there was a terrible odor of rotten garbage. It started just past Trudeau Road in Bethlehem and persisted all the way to Troop F in Twin Mt...and then again at the beginning of Route 115 heading north.			
<u>NCES Investigation of Complaint</u>			
Date NCES Received Complaint:	<u>2018-07-17</u>	Time NCES Received Complaint:	<u>11:19</u>
FOR ALL CONTEMPORANEOUS COMPLAINTS:			
Responder:	<u>None</u>	Date:	_____
		Time:	_____
Complaint Confirmed (Yes or No):	_____	Type of Noise or Odor:	_____
FOR ALL COMPLAINTS:			
Weather Info at Time of Event:	Wind Out Of:	<u>SW</u>	Temp: <u>72</u>
Barometric Pressure:	<u>29.85</u>	Humidity (High or Low):	<u>High</u>
Source of Weather Data:	<u>Site Weather Station</u>	Windspeed (mph):	<u>6</u>
At reported time of event:			
Facility Open (Yes or No)?	<u>Yes</u>		
Construction Activities On Site (Yes or No)?	<u>No</u>		
Any Waste Excavations (Yes or No)?	<u>No</u>		
Landfill Operating (Yes or No)?	<u>Yes</u>		
Daily Working Area Covered from Prior Day (Yes or No)?	<u>Yes</u>		
Flare Operating (Yes or No)?	<u>Yes</u>	Gas Collection System Operating Normal (Yes or No)?	<u>Yes</u>
If No, Explain:			
Was Leachate Being Loaded at Time of Complaint (Yes or No)?	<u>No</u>		
Odor Control Misting System Operating (Yes or No)?	<u>No</u>		
Odor Neutralizing Pellets Utilized (Yes or No)?	<u>No</u>		
<u>NCES Follow-Up / Notes:</u>			
No investigation as the report was received 3 hours after the time of the complaint.			
Signature of Employee Completing This Form: <u>S. all</u>			

Odor complaint

Jeanne Robillard <hoopla624@yahoo.com>

Tue 7/17/2018 11:19 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; lauren.noether@des.nh.gov <lauren.noether@des.nh.gov>;

Cc: Stephen B Allen <stephen.allen@casella.com>; MikeWimsatt <michael.wimsatt@des.nh.gov>; MikeGuilfoy <michael.guilfoy@des.nh.gov>; hoopla624@yahoo.com <hoopla624@yahoo.com>;

Hi Folks-

While traveling Route 302 in Bethlehem this morning, at about 8 a.m., there was a terrible odor of rotten garbage. It started just past Trudeau Road in Bethlehem and persisted all the way to Troop F in Twin Mt... and then again at the beginning of Route 115 heading north.

Thank you for your attention to this matter.

Sincerely,

Jeanne Robillard

 Virus-free. www.avast.com

NCES Office Station 7/17/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/17/18	12:30a	74.0	74.0	73.8	81	67.8	0.0	SW	0.00	4.0	SW	74.0	76.0	76.0	29.918	0.00	0.00	0.000	0.188
7/17/18	1:00a	74.4	74.5	73.9	81	68.2	0.0	SW	0.00	11.0	SSW	74.4	76.7	76.7	29.905	0.00	0.00	0.000	0.196
7/17/18	1:30a	74.2	74.4	74.2	81	68.0	0.0	---	0.00	0.0	---	74.2	76.4	76.4	29.893	0.00	0.00	0.000	0.192
7/17/18	2:00a	74.0	74.2	73.8	81	67.8	0.0	---	0.00	0.0	---	74.0	76.0	76.0	29.886	0.00	0.00	0.000	0.188
7/17/18	2:30a	74.6	74.6	74.0	79	67.7	0.0	SE	0.00	4.0	SE	74.6	76.8	76.8	29.878	0.00	0.00	0.000	0.200
7/17/18	3:00a	74.0	74.7	74.0	80	67.4	0.0	SSW	0.00	8.0	SSW	74.0	76.0	76.0	29.864	0.00	0.00	0.000	0.188
7/17/18	3:30a	74.0	74.0	73.9	80	67.4	0.0	S	0.00	4.0	S	74.0	76.0	76.0	29.860	0.00	0.00	0.000	0.188
7/17/18	4:00a	74.2	74.2	73.9	80	67.6	0.0	SE	0.00	7.0	ESE	74.2	76.3	76.3	29.850	0.00	0.00	0.000	0.192
7/17/18	4:30a	73.9	74.2	73.9	82	68.1	1.0	SW	0.50	8.0	SW	73.9	76.0	76.0	29.848	0.00	0.00	0.000	0.185
7/17/18	5:00a	73.7	73.9	73.7	82	67.9	0.0	WSW	0.00	1.0	WSW	73.7	75.7	75.7	29.840	0.00	0.00	0.000	0.181
7/17/18	5:30a	73.1	73.7	73.1	83	67.6	0.0	W	0.00	1.0	W	73.1	75.1	75.1	29.843	0.00	0.00	0.000	0.169
7/17/18	6:00a	72.9	73.1	72.7	85	68.1	1.0	SW	0.50	6.0	WSW	72.9	75.0	75.0	29.842	0.00	0.00	0.000	0.165
7/17/18	6:30a	73.1	73.1	72.9	85	68.3	1.0	SW	0.50	8.0	SW	73.1	75.2	75.2	29.835	0.00	0.00	0.000	0.169
7/17/18	7:00a	73.9	73.9	73.1	84	68.8	2.0	SW	1.00	7.0	SW	73.9	76.0	76.0	29.836	0.00	0.00	0.000	0.185
7/17/18	7:30a	73.8	73.8	73.7	83	68.3	3.0	SW	1.50	9.0	SW	73.8	75.9	75.9	29.845	0.00	0.00	0.000	0.183
7/17/18	8:00a	71.9	73.8	71.9	86	67.5	6.0	SW	3.00	15.0	SW	71.9	73.8	73.8	29.851	0.02	0.09	0.000	0.144
7/17/18	8:30a	70.7	71.9	70.7	91	67.9	3.0	SSW	1.50	10.0	SW	70.7	72.9	72.9	29.852	0.00	0.00	0.000	0.119
7/17/18	9:00a	70.5	70.7	70.5	91	67.7	3.0	SSW	1.50	9.0	SSW	70.5	72.7	72.7	29.851	0.00	0.00	0.000	0.115
7/17/18	9:30a	70.8	70.8	70.4	91	68.0	0.0	SSW	0.00	7.0	SSW	70.8	73.1	73.1	29.833	0.01	0.00	0.000	0.121
7/17/18	10:00a	71.6	71.6	70.8	90	68.5	0.0	SSW	0.00	1.0	SSW	71.6	73.8	73.8	29.818	0.01	0.00	0.000	0.137

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Thursday, July 19, 2018 9:52 AM
To: Andrea; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Re: Odor
Attachments: NCES Complaint Response 7-19-18-1.pdf

Please see the attached follow-up summary to you report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Thursday, July 19, 2018 8:23 AM
To: Stephen B Allen; Todd.Moore@des.nh.gov; Laurennoether; Kevin Roy
Subject: Odor
Bad Odor now.

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-07-19 Day of Week: Thursday
Time of Event as reported to NCES: 08:23
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Bad odor now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-19 Time NCES Received Complaint: 08:23
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-07-19 Time: 08:27
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 58
Barometric Pressure: 30.17 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:27, no landfill odors detected on Trudeau Rd, Route 302 or Swazey Lane on trip out or back.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea <andrebryant@myfairpoint.net>

Thu 7/19/2018 8:23 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Bad Odor now.

NCES Office Station 7/19/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/19/18	12:30a	49.8	51.2	49.7	85	45.5	0.0	---	0.00	0.0	---	49.8	49.9	49.9	30.082	0.00	0.00	0.317	0.000
7/19/18	1:00a	49.8	50.0	49.8	86	45.8	0.0	---	0.00	0.0	---	49.8	49.9	49.9	30.086	0.00	0.00	0.317	0.000
7/19/18	1:30a	49.9	50.0	49.7	84	45.3	0.0	---	0.00	0.0	---	49.9	50.0	50.0	30.096	0.00	0.00	0.315	0.000
7/19/18	2:00a	49.5	49.9	49.5	85	45.2	0.0	---	0.00	0.0	---	49.5	49.6	49.6	30.097	0.00	0.00	0.323	0.000
7/19/18	2:30a	47.8	49.5	47.8	87	44.1	0.0	---	0.00	0.0	---	47.8	47.9	47.9	30.101	0.00	0.00	0.358	0.000
7/19/18	3:00a	47.9	47.9	47.6	88	44.5	0.0	---	0.00	0.0	---	47.9	48.0	48.0	30.100	0.00	0.00	0.356	0.000
7/19/18	3:30a	46.7	48.1	46.7	88	43.3	0.0	---	0.00	0.0	---	46.7	46.8	46.8	30.114	0.00	0.00	0.381	0.000
7/19/18	4:00a	46.6	46.7	46.2	90	43.8	0.0	---	0.00	0.0	---	46.6	46.8	46.8	30.119	0.00	0.00	0.383	0.000
7/19/18	4:30a	46.5	47.0	46.5	90	43.7	0.0	---	0.00	0.0	---	46.5	46.7	46.7	30.124	0.00	0.00	0.385	0.000
7/19/18	5:00a	46.3	46.5	46.1	89	43.2	0.0	ESE	0.00	1.0	ESE	46.3	46.4	46.4	30.132	0.00	0.00	0.390	0.000
7/19/18	5:30a	45.8	46.4	45.8	89	42.7	0.0	---	0.00	0.0	---	45.8	45.9	45.9	30.141	0.00	0.00	0.400	0.000
7/19/18	6:00a	45.9	45.9	45.6	90	43.1	0.0	---	0.00	0.0	---	45.9	46.0	46.0	30.157	0.00	0.00	0.398	0.000
7/19/18	6:30a	46.9	46.9	45.9	90	44.1	0.0	---	0.00	0.0	---	46.9	47.1	47.1	30.167	0.00	0.00	0.377	0.000
7/19/18	7:00a	49.6	49.6	46.9	88	46.2	0.0	---	0.00	0.0	---	49.6	49.8	49.8	30.168	0.00	0.00	0.321	0.000
7/19/18	7:30a	51.1	51.1	49.6	85	46.7	0.0	---	0.00	0.0	---	51.1	51.1	51.1	30.166	0.00	0.00	0.290	0.000
7/19/18	8:00a	53.9	53.9	51.1	84	49.2	0.0	---	0.00	0.0	---	53.9	53.8	53.8	30.169	0.00	0.00	0.231	0.000
7/19/18	8:30a	58.2	58.2	54.0	74	50.0	0.0	---	0.00	0.0	---	58.2	57.6	57.6	30.173	0.00	0.00	0.142	0.000

Filiau, Laura

From: Andrea <andreabryant@myfairpoint.net>
Sent: Monday, July 23, 2018 7:54 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Noise

Very loud growling noise hearing inside with all windows shut. Woke me up and even now when up it's very disturbing over music trying to mask it.

Andrea

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, July 23, 2018 9:57 AM
To: Andrea; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Re: Noise
Attachments: NCES Complaint Response 7-23-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Andrea
Sent: Monday, July 23, 2018 7:54 AM
To: Stephen B Allen; Todd.Moore@des.nh.gov; Laurennoether; Kevin Roy
Subject: Noise

Very loud growling noise hearing inside with all windows shut. Woke me up and even now when up it's very disturbing over music trying to mask it.

Andrea

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
 Location of reported event (if given): 633 Swazey Lane
 Date of reported event: 2018-07-23 Day of Week: Monday
 Time of Event as reported to NCES: 07:54
 Type of Complaint (Odor or Noise): Noise
 Description of Complaint (type, intensity, other reported details):
Very loud growling noise hearing inside with all windows shut. Woke me up and even now when up it's very disturbing over music trying to mask it.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-23 Time NCES Received Complaint: 07:54
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: Steve Allen Date: 2018-07-23 Time: 08:10
 Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
 Weather Info at Time of Event: Wind Out Of: NW Temp: 69
 Barometric Pressure: 30.24 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): 5
At reported time of event:
 Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? No
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
 If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? No
 Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:10. Listened in the area of the complaint with engine off and windows open. Could hear machinery sounds typical of normal operations with no loud growling sounds present.

Signature of Employee Completing This Form: S. Allen

Noise

Andrea <andreabryant@myfairpoint.net>

Mon 7/23/2018 7:54 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Very loud growling noise hearing inside with all windows shut. Woke me up and even now when up it's very disturbing over music trying to mask it.

Andrea

NCES Office Station 7/23/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain Rate	Rain Rate	Heat D-D	Cool D-D
7/23/18	12:30a	68.1	68.7	68.1	91	65.4	0.0	---	0.00	0.0	---	68.1	69.9	69.9	30.226	0.00	0.00	0.000	0.065
7/23/18	1:00a	67.0	68.1	67.0	93	64.9	0.0	NNE	0.00	7.0	NNE	67.0	68.6	68.6	30.224	0.00	0.00	0.000	0.042
7/23/18	1:30a	66.8	67.0	66.7	94	65.0	3.0	NE	1.50	11.0	ENE	66.8	68.3	68.3	30.214	0.02	0.05	0.000	0.038
7/23/18	2:00a	67.8	67.9	66.8	92	65.4	3.0	ENE	1.50	11.0	E	67.8	69.5	69.5	30.206	0.00	0.00	0.000	0.058
7/23/18	2:30a	68.8	68.8	67.8	91	66.1	1.0	ENE	0.50	8.0	ENE	68.8	70.8	70.8	30.203	0.00	0.00	0.000	0.079
7/23/18	3:00a	68.3	68.8	68.3	92	65.9	0.0	NE	0.00	5.0	ENE	68.3	70.2	70.2	30.204	0.00	0.00	0.000	0.069
7/23/18	3:30a	67.7	68.4	67.7	93	65.6	1.0	NE	0.50	7.0	NE	67.7	69.4	69.4	30.203	0.01	0.00	0.000	0.056
7/23/18	4:00a	68.5	68.5	67.5	94	66.7	2.0	NE	1.00	9.0	ENE	68.5	70.6	70.6	30.204	0.00	0.00	0.000	0.073
7/23/18	4:30a	68.5	69.0	68.5	93	66.4	1.0	ENE	0.50	8.0	ENE	68.5	70.5	70.5	30.209	0.00	0.00	0.000	0.073
7/23/18	5:00a	67.2	68.5	67.2	95	65.7	0.0	---	0.00	0.0	---	67.2	68.9	68.9	30.210	0.01	0.00	0.000	0.046
7/23/18	5:30a	67.0	67.2	67.0	96	65.8	0.0	NE	0.00	4.0	NE	67.0	68.6	68.6	30.214	0.02	0.06	0.000	0.042
7/23/18	6:00a	68.5	68.5	67.0	96	67.3	1.0	ENE	0.50	9.0	ENE	68.5	70.7	70.7	30.216	0.02	0.06	0.000	0.073
7/23/18	6:30a	68.5	68.9	68.5	95	67.0	1.0	ENE	0.50	6.0	NE	68.5	70.6	70.6	30.219	0.02	0.05	0.000	0.073
7/23/18	7:00a	69.1	69.6	68.5	95	67.6	0.0	NNE	0.00	4.0	ENE	69.1	71.4	71.4	30.228	0.01	0.04	0.000	0.085
7/23/18	7:30a	69.1	69.2	68.8	95	67.6	0.0	NW	0.00	10.0	NNW	69.1	71.4	71.4	30.229	0.01	0.00	0.000	0.085
7/23/18	8:00a	69.2	69.2	68.8	96	68.0	0.0	NNW	0.00	5.0	NNW	69.2	71.7	71.7	30.235	0.01	0.00	0.000	0.087
7/23/18	8:30a	70.4	70.4	69.2	96	69.2	0.0	NNE	0.00	5.0	NNE	70.4	73.2	73.2	30.237	0.01	0.00	0.000	0.113
7/23/18	9:00a	72.4	72.4	70.5	90	69.3	4.0	SE	2.00	17.0	SE	72.4	74.7	74.7	30.244	0.00	0.00	0.000	0.154

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
 Location of reported event (if given): 633 Swazey Lane
 Date of reported event: 2018-07-23 Day of Week: Monday
 Time of Event as reported to NCES: 07:54
 Type of Complaint (Odor or Noise): Noise
 Description of Complaint (type, intensity, other reported details):
Very loud growling noise hearing inside with all windows shut. Woke me up and even now when up it's very disturbing over music trying to mask it.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-23 Time NCES Received Complaint: 07:54
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: Steve Allen Date: 2018-07-23 Time: 08:10
 Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
 Weather Info at Time of Event: Wind Out Of: NW Temp: 69
 Barometric Pressure: 30.24 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): 5
At reported time of event:
 Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? No
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
 If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? No
 Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:10. Listened in the area of the complaint with engine off and windows open. Could hear machinery sounds typical of normal operations with no loud growling sounds present.

Signature of Employee Completing This Form: S. Allen

Noise

Andrea <andreabryant@myfairpoint.net>

Mon 7/23/2018 7:54 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Very loud growling noise hearing inside with all windows shut. Woke me up and even now when up it's very disturbing over music trying to mask it.

Andrea

NCES Office Station 7/23/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain Rate	Heat D-D	Cool D-D	
7/23/18	12:30a	68.1	68.7	68.1	91	65.4	0.0	---	0.00	0.0	---	68.1	69.9	69.9	30.226	0.00	0.00	0.000	0.065
7/23/18	1:00a	67.0	68.1	67.0	93	64.9	0.0	NNE	0.00	7.0	NNE	67.0	68.6	68.6	30.224	0.00	0.00	0.000	0.042
7/23/18	1:30a	66.8	67.0	66.7	94	65.0	3.0	NE	1.50	11.0	ENE	66.8	68.3	68.3	30.214	0.02	0.05	0.000	0.038
7/23/18	2:00a	67.8	67.9	66.8	92	65.4	3.0	ENE	1.50	11.0	E	67.8	69.5	69.5	30.206	0.00	0.00	0.000	0.058
7/23/18	2:30a	68.8	68.8	67.8	91	66.1	1.0	ENE	0.50	8.0	ENE	68.8	70.8	70.8	30.203	0.00	0.00	0.000	0.079
7/23/18	3:00a	68.3	68.8	68.3	92	65.9	0.0	NE	0.00	5.0	ENE	68.3	70.2	70.2	30.204	0.00	0.00	0.000	0.069
7/23/18	3:30a	67.7	68.4	67.7	93	65.6	1.0	NE	0.50	7.0	NE	67.7	69.4	69.4	30.203	0.01	0.00	0.000	0.056
7/23/18	4:00a	68.5	68.5	67.5	94	66.7	2.0	NE	1.00	9.0	ENE	68.5	70.6	70.6	30.204	0.00	0.00	0.000	0.073
7/23/18	4:30a	68.5	69.0	68.5	93	66.4	1.0	ENE	0.50	8.0	ENE	68.5	70.5	70.5	30.209	0.00	0.00	0.000	0.073
7/23/18	5:00a	67.2	68.5	67.2	95	65.7	0.0	---	0.00	0.0	---	67.2	68.9	68.9	30.210	0.01	0.00	0.000	0.046
7/23/18	5:30a	67.0	67.2	67.0	96	65.8	0.0	NE	0.00	4.0	NE	67.0	68.6	68.6	30.214	0.02	0.06	0.000	0.042
7/23/18	6:00a	68.5	68.5	67.0	96	67.3	1.0	ENE	0.50	9.0	ENE	68.5	70.7	70.7	30.216	0.02	0.06	0.000	0.073
7/23/18	6:30a	68.5	68.9	68.5	95	67.0	1.0	ENE	0.50	6.0	NE	68.5	70.6	70.6	30.219	0.02	0.05	0.000	0.073
7/23/18	7:00a	69.1	69.6	68.5	95	67.6	0.0	NNE	0.00	4.0	ENE	69.1	71.4	71.4	30.228	0.01	0.04	0.000	0.085
7/23/18	7:30a	69.1	69.2	68.8	95	67.6	0.0	NW	0.00	10.0	NNW	69.1	71.4	71.4	30.229	0.01	0.00	0.000	0.085
7/23/18	8:00a	69.2	69.2	68.8	96	68.0	0.0	NNW	0.00	5.0	NNW	69.2	71.7	71.7	30.235	0.01	0.00	0.000	0.087
7/23/18	8:30a	70.4	70.4	69.2	96	69.2	0.0	NNE	0.00	5.0	NNE	70.4	73.2	73.2	30.237	0.01	0.00	0.000	0.113
7/23/18	9:00a	72.4	72.4	70.5	90	69.3	4.0	SE	2.00	17.0	SE	72.4	74.7	74.7	30.244	0.00	0.00	0.000	0.154

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Wednesday, July 25, 2018 10:16 AM
To: Moore, Todd
Cc: Kevin Roy; Joshua Casey
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 7-25-18-1.pdf

Todd,

Please see the attached report of an odor complaint received by phone this morning,

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Margaret Considine Phone # (if given): 603-869-5507

Location of reported event (if given): 3855 Main Street (Route 302)

Date of reported event: 2018-07-25 Day of Week: Wednesday

Time of Event as reported to NCES: 08:20

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Called and said her front yard smelled like a cesspool.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-25 Time NCES Received Complaint: 08:20

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-07-25 Time: 08:25

Complaint Confirmed (Yes or No): Yes Type of Noise or Odor: Weak sludge odor.

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: S Temp: 74

Barometric Pressure: 30.11 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:25, arrived in area of the complaint at 8:30. Detected weak sludge odor in the area. A sludge load arrived at 8:00 and the truck left at 8:34.

Signature of Employee Completing This Form: S. Allen

NCES Office Station 7/25/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/25/18	12:30a	72.2	72.7	72.2	79	65.3	1.0	SSW	0.50	8.0	SE	72.2	73.6	73.6	30.185	0.00	0.00	0.000	0.150
7/25/18	1:00a	72.4	72.5	71.9	76	64.4	7.0	SE	3.50	22.0	SE	72.4	73.7	73.7	30.176	0.00	0.00	0.000	0.154
7/25/18	1:30a	72.4	72.8	72.4	75	64.0	8.0	SSE	4.00	22.0	SE	71.9	73.6	73.1	30.174	0.01	0.00	0.000	0.154
7/25/18	2:00a	72.1	72.4	72.0	75	63.7	6.0	S	3.00	16.0	S	72.1	73.1	73.1	30.166	0.00	0.00	0.000	0.148
7/25/18	2:30a	71.5	72.1	71.5	78	64.3	8.0	SSW	4.00	18.0	SW	71.0	72.7	72.2	30.158	0.01	0.00	0.000	0.135
7/25/18	3:00a	71.3	71.6	71.3	76	63.3	6.0	SSW	3.00	16.0	SSE	71.3	72.3	72.3	30.149	0.00	0.00	0.000	0.131
7/25/18	3:30a	71.3	71.4	71.2	78	64.1	5.0	SSW	2.50	19.0	S	71.3	72.4	72.4	30.140	0.00	0.00	0.000	0.131
7/25/18	4:00a	71.0	71.5	71.0	81	64.9	3.0	SW	1.50	12.0	SW	71.0	72.4	72.4	30.138	0.00	0.00	0.000	0.125
7/25/18	4:30a	71.4	71.4	70.9	78	64.2	6.0	SW	3.00	18.0	WSW	71.4	72.6	72.6	30.129	0.01	0.00	0.000	0.133
7/25/18	5:00a	72.8	72.8	71.3	72	63.2	8.0	SSE	4.00	28.0	SSE	72.3	74.0	73.5	30.127	0.01	0.00	0.000	0.163
7/25/18	5:30a	72.3	72.8	72.3	74	63.5	4.0	SSE	2.00	18.0	SSE	72.3	73.4	73.4	30.120	0.00	0.00	0.000	0.152
7/25/18	6:00a	72.3	72.4	72.2	75	63.9	3.0	SSW	1.50	16.0	SW	72.3	73.5	73.5	30.119	0.00	0.00	0.000	0.152
7/25/18	6:30a	73.1	73.1	72.3	73	63.9	7.0	SSE	3.50	23.0	ESE	73.1	74.5	74.5	30.115	0.01	0.00	0.000	0.169
7/25/18	7:00a	72.9	73.1	72.9	74	64.1	9.0	SSE	4.50	20.0	SE	71.5	74.3	72.9	30.115	0.01	0.00	0.000	0.165
7/25/18	7:30a	72.9	73.1	72.8	74	64.1	8.0	SSE	4.00	17.0	SE	72.4	74.3	73.8	30.111	0.00	0.00	0.000	0.165
7/25/18	8:00a	72.8	72.9	72.8	77	65.2	3.0	S	1.50	21.0	SW	72.8	74.3	74.3	30.104	0.00	0.00	0.000	0.163
7/25/18	8:30a	73.5	73.5	72.7	74	64.7	2.0	SSW	1.00	13.0	SSW	73.5	75.1	75.1	30.110	0.01	0.00	0.000	0.177

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Friday, July 27, 2018 7:13 AM
To: Stephen Allen; Kevin.Roy@casella.com; Moore, Todd
Subject: Odor/serious noise

Attn: odor and serious noise

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Friday, July 27, 2018 9:38 AM
To: Joyce Menard; Kevin Roy; Moore, Todd
Subject: Re: Odor/serious noise
Attachments: NCES Complaint Response 7-27-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Joyce Menard
Sent: Friday, July 27, 2018 7:13 AM
To: Stephen B Allen; Kevin Roy; todd.moore@des.nh.gov
Subject: Odor/serious noise
Attn: odor and serious noise

Sent from my iPhone

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Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2018-07-27 Day of Week: Friday
Time of Event as reported to NCES: 07:13
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Attn: odor and serious noise.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-27 Time NCES Received Complaint: 07:13
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2018-07-27 Time: 07:20
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 61
Barometric Pressure: 30.01 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. Listened in the area of the complaint with engine off and windows open, heard machinery sounds typical of normal operations.

Signature of Employee Completing This Form: S. Allen

Odor/serious noise

Joyce Menard <menard.joyce@gmail.com>

Fri 7/27/2018 7:13 AM

To: Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>; todd.moore@des.nh.gov
<todd.moore@des.nh.gov>;

Attn: odor and serious noise

Sent from my iPhone

NCES Office Station 7/27/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/27/18	12:30a	65.0	65.2	64.6	94	63.2	0.0	S	0.00	6.0	SSW	65.0	66.2	66.2	29.940	0.00	0.00	0.000	0.000
7/27/18	1:00a	63.9	65.1	63.9	93	61.8	0.0	S	0.00	4.0	SSW	63.9	64.8	64.8	29.951	0.00	0.00	0.023	0.000
7/27/18	1:30a	62.9	63.9	62.9	95	61.4	0.0	SSE	0.00	1.0	SSE	62.9	63.7	63.7	29.962	0.00	0.00	0.044	0.000
7/27/18	2:00a	62.0	63.0	61.9	95	60.6	0.0	SSE	0.00	1.0	SSW	62.0	62.7	62.7	29.972	0.00	0.00	0.063	0.000
7/27/18	2:30a	62.6	62.6	61.4	96	61.4	0.0	S	0.00	3.0	S	62.6	63.4	63.4	29.972	0.00	0.00	0.050	0.000
7/27/18	3:00a	63.0	63.2	62.6	95	61.5	0.0	ESE	0.00	4.0	ESE	63.0	63.8	63.8	29.968	0.01	0.00	0.042	0.000
7/27/18	3:30a	61.3	63.1	60.6	96	60.2	0.0	---	0.00	0.0	---	61.3	61.9	61.9	29.971	0.00	0.00	0.077	0.000
7/27/18	4:00a	61.5	61.5	61.3	95	60.1	0.0	E	0.00	5.0	E	61.5	62.1	62.1	29.978	0.00	0.00	0.073	0.000
7/27/18	4:30a	60.7	61.5	60.7	93	58.7	0.0	---	0.00	0.0	---	60.7	61.1	61.1	29.977	0.00	0.00	0.090	0.000
7/27/18	5:00a	59.5	60.6	59.5	95	58.1	0.0	---	0.00	0.0	---	59.5	59.9	59.9	29.978	0.00	0.00	0.115	0.000
7/27/18	5:30a	59.3	59.7	59.3	95	57.9	0.0	---	0.00	0.0	---	59.3	59.7	59.7	29.982	0.00	0.00	0.119	0.000
7/27/18	6:00a	59.1	59.4	59.0	96	58.0	0.0	---	0.00	0.0	---	59.1	59.5	59.5	29.990	0.00	0.00	0.123	0.000
7/27/18	6:30a	59.8	59.9	59.1	95	58.4	0.0	---	0.00	0.0	---	59.8	60.2	60.2	29.998	0.00	0.00	0.108	0.000
7/27/18	7:00a	61.0	61.0	59.6	95	59.6	0.0	---	0.00	0.0	---	61.0	61.5	61.5	30.008	0.00	0.00	0.083	0.000
7/27/18	7:30a	61.8	61.8	61.0	94	60.1	0.0	---	0.00	0.0	---	61.8	62.4	62.4	30.013	0.00	0.00	0.067	0.000
7/27/18	8:00a	63.4	63.4	61.8	95	61.9	0.0	---	0.00	0.0	---	63.4	64.3	64.3	30.012	0.00	0.00	0.033	0.000

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Friday, July 27, 2018 2:02 PM
To: Stephen B Allen
Cc: Kevin Roy; Moore, Todd
Subject: Re: Odor/serious noise

Steve,
Please also mention excessive noise in the report ..more than normal daily activities.
Thank you.

Sent from my iPhone

On Jul 27, 2018, at 9:38 AM, Stephen B Allen <stephen.allen@casella.com> wrote:

Please see the attached follow-up summary to your report.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.
North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Friday, July 27, 2018 7:13 AM
To: Stephen B Allen; Kevin Roy; todd.moore@des.nh.gov
Subject: Odor/serious noise
Attn: odor and serious noise

Sent from my iPhone

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Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Friday, July 27, 2018 2:22 PM
To: Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 7-27-18-2.pdf

Please see the attached copy of the report for an odor complaint we received shortly after noon today.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Margaret Considine Phone # (if given): 603-869-5507

Location of reported event (if given): 3855 Main Street (Route 302)

Date of reported event: 2018-07-27 Day of Week: Friday

Time of Event as reported to NCES: 12:13

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

It's smelling like a landfill again.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-27 Time NCES Received Complaint: 12:13

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-07-27 Time: 12:20

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 78

Barometric Pressure: 30 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 7

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 12:20, detected no landfill odors on Trudeau Road or Route 302 to the east end of Beech Hill Road on trip out or back.

Signature of Employee Completing This Form: S. Allen

NCES Office Station 7/27/18

Date	Time	In Temp	In Hum	In Dew	In Heat	In EMC	In Air Density	Wind Samp	Wind Tx	ISS Recept	Arc. Int.
7/27/18	12:30a	79.2	61	64.6	80.5	10.97	.0722	691	1	100.0	30
7/27/18	1:00a	79.0	61	64.4	80.2	10.97	.0722	680	1	99.4	30
7/27/18	1:30a	78.8	61	64.2	80.0	10.97	.0723	683	1	99.9	30
7/27/18	2:00a	78.4	61	63.8	79.5	10.98	.0724	688	1	100.0	30
7/27/18	2:30a	78.0	61	63.5	79.0	10.99	.0725	676	1	98.8	30
7/27/18	3:00a	77.7	60	62.7	78.6	10.84	.0726	676	1	98.8	30
7/27/18	3:30a	77.3	60	62.3	78.1	10.86	.0726	669	1	97.8	30
7/27/18	4:00a	77.0	60	62.0	77.8	10.87	.0727	683	1	99.9	30
7/27/18	4:30a	76.6	60	61.7	77.4	10.89	.0728	688	1	100.0	30
7/27/18	5:00a	76.3	60	61.4	77.0	10.90	.0728	686	1	100.0	30
7/27/18	5:30a	75.9	60	61.0	76.6	10.91	.0729	684	1	100.0	30
7/27/18	6:00a	75.7	61	61.3	76.6	11.04	.0729	687	1	100.0	30
7/27/18	6:30a	75.7	61	61.3	76.6	11.04	.0730	661	1	96.6	30
7/27/18	7:00a	74.9	60	60.1	75.8	10.95	.0732	630	1	92.1	30
7/27/18	7:30a	74.2	61	59.9	75.0	11.08	.0733	625	1	91.4	30
7/27/18	8:00a	74.2	62	60.3	75.1	11.27	.0733	603	1	88.2	30
7/27/18	8:30a	74.9	62	61.0	75.9	11.25	.0731	596	1	87.1	30
7/27/18	9:00a	76.6	63	63.1	77.7	11.42	.0728	620	1	90.6	30
7/27/18	9:30a	78.8	62	64.7	80.1	11.17	.0724	648	1	94.7	30
7/27/18	10:00a	80.3	61	65.6	81.9	10.95	.0721	627	1	91.7	30
7/27/18	10:30a	80.6	60	65.4	82.1	10.75	.0721	623	1	91.1	30
7/27/18	11:00a	81.2	61	66.5	83.2	10.95	.0720	643	1	94.0	30
7/27/18	11:30a	82.1	60	66.8	84.3	10.75	.0718	609	1	89.0	30
7/27/18	12:00p	82.5	59	66.7	84.8	10.55	.0718	608	1	88.9	30
7/27/18	12:30p	82.9	59	67.1	85.4	10.55	.0717	591	1	86.4	30
7/27/18	1:00p	83.1	59	67.3	85.7	10.55	.0717	614	1	89.8	30

Colby, Jaime

From: Noether, Lauren
Sent: Monday, July 30, 2018 8:32 AM
To: Colby, Jaime
Subject: FW: Odor & noise

FYI.

-----Original Message-----

From: Andrea [mailto:andreabryant@myfairpoint.net]
Sent: Monday, July 30, 2018 8:15 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Odor & noise

Odor & exceptionally loud noise around 7am

Now odor as I return outside

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Monday, July 30, 2018 8:15 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Odor & noise

Odor & exceptionally loud noise around 7am

Now odor as I return outside

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Wednesday, August 1, 2018 8:50 AM
To: Moore, Todd
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 7-30-18-1.pdf

Todd,

Please find attached the report for an odor complaint received on Monday morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2018-07-30 Day of Week: Monday
Time of Event as reported to NCES: 07:00
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor & exceptionally loud noise around 7am. Now odor as I return outside (8:14 AM).

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-07-30 Time NCES Received Complaint: 08:14
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: None Date: _____ Time: _____
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: Calm Temp: 55
Barometric Pressure: 30.22 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0
At reported time of event:
Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No response as personnel who normally respond were off site or tied up with quarterly SEM scan.

Signature of Employee Completing This Form: S. All

Odor & noise

Andrea <andreabryant@myfairpoint.net>

Mon 7/30/2018 8:14 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Odor & exceptionally loud noise around 7am

Now odor as I return outside

NCES Office Station 7/30/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/30/18	12:30a	55.7	57.2	55.7	89	52.5	0.0	---	0.00	0.0	---	55.7	55.8	55.8	30.155	0.00	0.00	0.194	0.000
7/30/18	1:00a	55.3	55.7	55.2	91	52.7	0.0	---	0.00	0.0	---	55.3	55.4	55.4	30.164	0.00	0.00	0.202	0.000
7/30/18	1:30a	54.8	55.4	54.8	90	51.9	0.0	---	0.00	0.0	---	54.8	54.9	54.9	30.159	0.01	0.00	0.213	0.000
7/30/18	2:00a	53.5	54.8	53.5	92	51.2	0.0	---	0.00	0.0	---	53.5	53.7	53.7	30.166	0.00	0.00	0.240	0.000
7/30/18	2:30a	53.4	53.5	53.2	93	51.4	0.0	---	0.00	0.0	---	53.4	53.6	53.6	30.171	0.00	0.00	0.242	0.000
7/30/18	3:00a	53.2	53.7	53.2	93	51.2	0.0	---	0.00	0.0	---	53.2	53.4	53.4	30.172	0.00	0.00	0.246	0.000
7/30/18	3:30a	52.7	53.2	52.7	93	50.7	0.0	---	0.00	0.0	---	52.7	52.9	52.9	30.180	0.00	0.00	0.256	0.000
7/30/18	4:00a	52.2	52.7	51.8	94	50.5	0.0	---	0.00	0.0	---	52.2	52.5	52.5	30.188	0.00	0.00	0.267	0.000
7/30/18	4:30a	52.6	52.9	52.2	93	50.6	0.0	---	0.00	0.0	---	52.6	52.8	52.8	30.195	0.00	0.00	0.258	0.000
7/30/18	5:00a	51.6	52.5	51.6	94	49.9	0.0	---	0.00	0.0	---	51.6	51.9	51.9	30.197	0.00	0.00	0.279	0.000
7/30/18	5:30a	52.3	52.3	51.5	95	50.9	0.0	---	0.00	0.0	---	52.3	52.6	52.6	30.200	0.00	0.00	0.265	0.000
7/30/18	6:00a	52.4	52.5	52.3	94	50.7	0.0	---	0.00	0.0	---	52.4	52.7	52.7	30.208	0.00	0.00	0.262	0.000
7/30/18	6:30a	53.0	53.6	52.4	93	51.0	0.0	---	0.00	0.0	---	53.0	53.2	53.2	30.216	0.00	0.00	0.250	0.000
7/30/18	7:00a	55.0	55.0	52.7	94	53.3	0.0	---	0.00	0.0	---	55.0	55.2	55.2	30.215	0.00	0.00	0.208	0.000
7/30/18	7:30a	57.2	57.2	55.0	93	55.2	0.0	---	0.00	0.0	---	57.2	57.4	57.4	30.217	0.00	0.00	0.162	0.000
7/30/18	8:00a	59.6	59.6	57.3	90	56.7	0.0	---	0.00	0.0	---	59.6	59.9	59.9	30.217	0.00	0.00	0.113	0.000
7/30/18	8:30a	62.8	62.8	59.6	84	57.9	0.0	---	0.00	0.0	---	62.8	63.2	63.2	30.217	0.00	0.00	0.046	0.000
7/30/18	9:00a	65.8	65.8	62.8	78	58.7	0.0	---	0.00	0.0	---	65.8	66.5	66.5	30.210	0.00	0.00	0.000	0.017
7/30/18	9:30a	68.3	68.3	65.8	67	56.9	0.0	---	0.00	0.0	---	68.3	68.6	68.6	30.210	0.00	0.00	0.000	0.069
7/30/18	10:00a	68.9	68.9	68.4	66	57.1	2.0	SW	1.00	9.0	SW	68.9	68.9	68.9	30.208	0.00	0.00	0.000	0.081
7/30/18	10:30a	70.1	70.1	68.9	63	56.9	2.0	SW	1.00	7.0	WSW	70.1	69.6	69.6	30.206	0.00	0.00	0.000	0.106
7/30/18	11:00a	70.9	70.9	70.1	63	57.7	1.0	WNW	0.50	8.0	W	70.9	70.6	70.6	30.204	0.00	0.00	0.000	0.123
7/30/18	11:30a	71.6	71.6	70.9	62	57.9	2.0	NW	1.00	6.0	NW	71.6	71.5	71.5	30.198	0.00	0.00	0.000	0.137
7/30/18	12:00p	73.6	73.6	71.6	62	59.8	0.0	SE	0.00	10.0	NNW	73.6	74.3	74.3	30.198	0.00	0.00	0.000	0.179
7/30/18	12:30p	74.5	74.5	73.6	55	57.3	3.0	SW	1.50	10.0	NNW	74.5	74.8	74.8	30.192	0.00	0.00	0.000	0.198
7/30/18	1:00p	74.4	74.4	74.1	53	56.2	5.0	SW	2.50	11.0	SW	74.4	74.5	74.5	30.188	0.00	0.00	0.000	0.196
7/30/18	1:30p	75.3	75.5	74.4	54	57.5	3.0	W	1.50	13.0	SW	75.3	75.7	75.7	30.187	0.00	0.00	0.000	0.215
7/30/18	2:00p	75.3	75.4	75.2	52	56.5	4.0	WSW	2.00	10.0	SSW	75.3	75.5	75.5	30.181	0.00	0.00	0.000	0.215
7/30/18	2:30p	75.8	75.8	75.3	49	55.3	4.0	WSW	2.00	12.0	WNW	75.8	75.7	75.7	30.183	0.00	0.00	0.000	0.225
7/30/18	3:00p	76.6	76.6	75.8	46	54.3	4.0	SW	2.00	13.0	WSW	76.6	76.2	76.2	30.178	0.01	0.00	0.000	0.242
7/30/18	3:30p	76.8	76.9	76.5	48	55.6	5.0	SSW	2.50	11.0	SW	76.8	76.5	76.5	30.179	0.00	0.00	0.000	0.246

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Wednesday, August 1, 2018 1:45 PM
To: Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 8-1-18-1.pdf

Todd,

Please see the attached report of an odor complaint received just before noon today.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Bob Yargeau Phone # (if given): 603-259-6994

Location of reported event (if given): 4060 Main Street (Route 302)

Date of reported event: 2018-08-01 Day of Week: Wednesday

Time of Event as reported to NCES: 11:44

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Sludge odor at his house.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-01 Time NCES Received Complaint: 11:44

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-08-01 Time: 12:00

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 73

Barometric Pressure: 30.13 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 4

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? No

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

I responded to Mr. Yargeau's home. The odor had dissipated by the time of my arrival. Sludge was being received at the time of the report.

Signature of Employee Completing This Form: S. Allen

NCES Office Station 8/01/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/01/18	12:30a	66.6	66.6	65.3	82	60.9	0.0	ESE	0.00	5.0	ESE	66.6	67.7	67.7	30.154	0.00	0.00	0.000	0.033
8/01/18	1:00a	66.3	66.6	65.8	82	60.6	0.0	S	0.00	1.0	S	66.3	67.3	67.3	30.158	0.00	0.00	0.000	0.027
8/01/18	1:30a	67.9	68.0	66.3	80	61.5	0.0	SSE	0.00	1.0	S	67.9	69.2	69.2	30.161	0.00	0.00	0.000	0.060
8/01/18	2:00a	67.6	68.3	67.6	80	61.2	0.0	---	0.00	0.0	---	67.6	68.8	68.8	30.160	0.00	0.00	0.000	0.054
8/01/18	2:30a	65.5	67.7	65.5	83	60.2	0.0	---	0.00	0.0	---	65.5	66.4	66.4	30.161	0.01	0.00	0.000	0.010
8/01/18	3:00a	64.7	65.7	64.1	84	59.8	0.0	---	0.00	0.0	---	64.7	65.4	65.4	30.176	0.00	0.00	0.006	0.000
8/01/18	3:30a	63.1	64.7	62.8	89	59.8	0.0	ENE	0.00	3.0	ENE	63.1	63.8	63.8	30.159	0.00	0.00	0.040	0.000
8/01/18	4:00a	62.8	63.1	62.8	89	59.5	0.0	---	0.00	0.0	---	62.8	63.4	63.4	30.156	0.00	0.00	0.046	0.000
8/01/18	4:30a	63.2	63.5	62.6	88	59.6	0.0	ENE	0.00	2.0	ENE	63.2	63.8	63.8	30.158	0.00	0.00	0.037	0.000
8/01/18	5:00a	62.4	63.2	61.7	90	59.4	0.0	ENE	0.00	1.0	ENE	62.4	63.0	63.0	30.161	0.00	0.00	0.054	0.000
8/01/18	5:30a	63.2	63.2	62.0	90	60.2	0.0	E	0.00	3.0	E	63.2	63.9	63.9	30.162	0.00	0.00	0.037	0.000
8/01/18	6:00a	64.1	64.3	63.2	87	60.2	1.0	ENE	0.50	8.0	ENE	64.1	64.8	64.8	30.160	0.00	0.00	0.019	0.000
8/01/18	6:30a	63.6	64.1	63.3	89	60.3	0.0	ENE	0.00	4.0	ENE	63.6	64.3	64.3	30.156	0.00	0.00	0.029	0.000
8/01/18	7:00a	64.0	64.0	63.6	89	60.7	0.0	---	0.00	0.0	---	64.0	64.8	64.8	30.163	0.00	0.00	0.021	0.000
8/01/18	7:30a	65.7	65.7	64.0	88	62.0	0.0	ESE	0.00	4.0	ESE	65.7	66.8	66.8	30.166	0.00	0.00	0.000	0.015
8/01/18	8:00a	69.6	69.6	65.7	81	63.5	0.0	NE	0.00	4.0	NE	69.6	70.9	70.9	30.164	0.00	0.00	0.000	0.096
8/01/18	8:30a	72.7	72.7	69.7	75	64.3	0.0	S	0.00	6.0	SSW	72.7	74.0	74.0	30.163	0.00	0.00	0.000	0.160
8/01/18	9:00a	73.2	73.2	72.7	66	61.2	4.0	SW	2.00	10.0	SW	73.2	74.1	74.1	30.152	0.00	0.00	0.000	0.171
8/01/18	9:30a	73.8	73.9	73.2	61	59.5	5.0	SSW	2.50	11.0	SSW	73.8	74.5	74.5	30.143	0.00	0.00	0.000	0.183
8/01/18	10:00a	74.9	74.9	73.7	58	59.1	1.0	SW	0.50	5.0	SW	74.9	75.6	75.6	30.133	0.00	0.00	0.000	0.206
8/01/18	10:30a	75.7	75.7	74.9	57	59.4	1.0	SW	0.50	13.0	SSW	75.7	76.2	76.2	30.129	0.00	0.00	0.000	0.223
8/01/18	11:00a	74.1	75.7	74.1	59	58.9	8.0	SSW	4.00	17.0	S	73.6	74.7	74.2	30.130	0.00	0.00	0.000	0.190
8/01/18	11:30a	73.3	74.1	73.3	63	59.9	4.0	SW	2.00	10.0	SW	73.3	74.0	74.0	30.126	0.00	0.00	0.000	0.173
8/01/18	12:00p	74.4	74.4	73.3	67	62.7	3.0	SSW	1.50	9.0	SW	74.4	75.8	75.8	30.128	0.00	0.00	0.000	0.196
8/01/18	12:30p	75.3	75.3	74.4	66	63.2	1.0	SSE	0.50	10.0	SSE	75.3	76.7	76.7	30.118	0.00	0.00	0.000	0.215
8/01/18	1:00p	74.8	75.3	74.6	69	63.9	9.0	SSE	4.50	18.0	SSE	73.5	76.4	75.1	30.118	0.00	0.00	0.000	0.204

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Friday, August 3, 2018 1:21 PM
To: Jeanne Robillard; Moore, Todd; Noether, Lauren
Cc: Wimsatt, Mike; MikeGuilfoy
Subject: Re: Odor complaint 8/2/18
Attachments: NCES Complaint Response 8-2-18-1.pdf

Please see the attached follow-up summary to your report.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

From: Jeanne Robillard

Sent: Thursday, August 2, 2018 10:08 AM

To: Todd.Moore@des.nh.gov; lauren.noether@des.nh.gov

Cc: Stephen B Allen; MikeWimsatt; MikeGuilfoy

Subject: Odor complaint 8/2/18

While traveling Rt 302 North in Bethlehem at about 9 a.m. this morning there was a strong odor of rotten garbage from just beyond Much More Road to about Beech Hill Campground.

Thank you for your attention to this matter.

Jeanne

On Tuesday, July 17, 2018 11:19:50 AM EDT, Jeanne Robillard wrote:

Hi Folks-

While traveling Route 302 in Bethlehem this morning, at about 8 a.m., there was a terrible odor of rotten garbage. It started just past Trudeau Road in Bethlehem and persisted all the way to Troop F in Twin Mt... and then again at the beginning of Route 115 heading north.

Thank you for your attention to this matter.

Sincerely,

Jeanne Robillard



Virus-free. www.avast.com

CONFIDENTIALITY NOTICE The information contained in this communication is confidential, may constitute inside information, may be attorney-client privileged and is intended only for the use of the named recipient. If the reader of this e-mail message is not the intended recipient, or the employee or agent responsible for delivery of the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is prohibited. If you have received this e-mail in error, please notify the sender immediately by telephone at +1 603-869-3366.

Complaint

Name of Complainant: Jeanne Robillard Phone # (if given): _____
 Location of reported event (if given): Route 302 from Muchmore Road to Beech Hill Campground.
 Date of reported event: 2018-08-02 Day of Week: Thursday
 Time of Event as reported to NCES: 09:00
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
While traveling Rt 302 North in Bethlehem at about 9 a.m. this morning there was a strong odor of rotten garbage from just beyond Much More Road to about Beech Hill Campground.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-02 Time NCES Received Complaint: 10:08
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: None Date: _____ Time: _____
 Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 74
 Barometric Pressure: 30.07 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): 5

At reported time of event:

Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? No
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? Yes
 Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No investigation as the report was received over an hour after the time of the complaint.

Signature of Employee Completing This Form: S. all

Odor complaint 8/2/18

Jeanne Robillard <hoopla624@yahoo.com>

Thu 8/2/2018 10:08 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; lauren.noether@des.nh.gov <lauren.noether@des.nh.gov>;

Cc: Stephen B Allen <stephen.allen@casella.com>; MikeWimsatt <michael.wimsatt@des.nh.gov>; MikeGuilfoy <michael.guilfoy@des.nh.gov>;

While traveling Rt 302 North in Bethlehem at about 9 a.m. this morning there was a strong odor of rotten garbage from just beyond Much More Road to about Beech Hill Campground.

Thank you for your attention to this matter.

Jeanne

On Tuesday, July 17, 2018 11:19:50 AM EDT, Jeanne Robillard <hoopla624@yahoo.com> wrote:

Hi Folks-

While traveling Route 302 in Bethlehem this morning, at about 8 a.m., there was a terrible odor of rotten garbage. It started just past Trudeau Road in Bethlehem and persisted all the way to Troop F in Twin Mt... and then again at the beginning of Route 115 heading north.

Thank you for your attention to this matter.

Sincerely,

Jeanne Robillard

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NCES Office Station 8/02/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/02/18	12:30a	66.3	66.8	66.3	95	64.8	0.0	ENE	0.00	3.0	NE	66.3	67.8	67.8	30.036	0.00	0.00	0.000	0.027
8/02/18	1:00a	65.5	66.3	65.5	95	64.0	0.0	NNE	0.00	1.0	NNE	65.5	66.8	66.8	30.031	0.00	0.00	0.000	0.010
8/02/18	1:30a	65.2	65.5	65.2	96	64.0	0.0	---	0.00	0.0	---	65.2	66.5	66.5	30.025	0.00	0.00	0.000	0.004
8/02/18	2:00a	65.2	65.2	65.0	96	64.0	0.0	---	0.00	0.0	---	65.2	66.5	66.5	30.022	0.01	0.00	0.000	0.004
8/02/18	2:30a	65.1	65.2	65.0	96	63.9	0.0	---	0.00	0.0	---	65.1	66.3	66.3	30.027	0.00	0.00	0.000	0.002
8/02/18	3:00a	65.4	65.4	65.1	96	64.2	0.0	---	0.00	0.0	---	65.4	66.7	66.7	30.019	0.00	0.00	0.000	0.008
8/02/18	3:30a	65.8	65.8	65.4	97	64.9	0.0	---	0.00	0.0	---	65.8	67.2	67.2	30.007	0.00	0.00	0.000	0.017
8/02/18	4:00a	66.6	66.6	65.8	96	65.4	0.0	SSW	0.00	8.0	SW	66.6	68.2	68.2	30.010	0.00	0.00	0.000	0.033
8/02/18	4:30a	67.9	67.9	66.6	95	66.4	4.0	SSW	2.00	9.0	SW	67.9	69.8	69.8	30.017	0.00	0.00	0.000	0.060
8/02/18	5:00a	68.7	68.7	67.9	94	66.9	1.0	SW	0.50	6.0	SW	68.7	70.8	70.8	30.015	0.00	0.00	0.000	0.077
8/02/18	5:30a	68.9	69.0	68.7	93	66.8	1.0	SW	0.50	6.0	SW	68.9	71.0	71.0	30.018	0.00	0.00	0.000	0.081
8/02/18	6:00a	68.8	68.9	68.6	94	67.0	3.0	SSW	1.50	8.0	SW	68.8	71.0	71.0	30.029	0.00	0.00	0.000	0.079
8/02/18	6:30a	69.4	69.4	68.8	92	67.0	4.0	SW	2.00	8.0	SW	69.4	71.6	71.6	30.033	0.00	0.00	0.000	0.092
8/02/18	7:00a	69.9	69.9	69.4	91	67.2	2.0	SSW	1.00	8.0	SW	69.9	72.0	72.0	30.029	0.00	0.00	0.000	0.102
8/02/18	7:30a	70.5	70.5	69.9	90	67.4	0.0	SSW	0.00	5.0	SSW	70.5	72.6	72.6	30.027	0.00	0.00	0.000	0.115
8/02/18	8:00a	71.3	71.3	70.5	89	67.9	4.0	SSW	2.00	12.0	SW	71.3	73.4	73.4	30.049	0.00	0.00	0.000	0.131
8/02/18	8:30a	71.8	71.8	71.3	90	68.7	4.0	SW	2.00	11.0	SSW	71.8	74.0	74.0	30.052	0.00	0.00	0.000	0.142
8/02/18	9:00a	73.9	73.9	71.8	83	68.4	5.0	SSW	2.50	12.0	SW	73.9	76.0	76.0	30.067	0.00	0.00	0.000	0.185
8/02/18	9:30a	73.9	74.1	73.7	83	68.4	9.0	SW	4.50	18.0	S	72.6	76.0	74.7	30.068	0.00	0.00	0.000	0.185
8/02/18	10:00a	75.3	75.3	73.9	79	68.3	10.0	SW	5.00	21.0	SW	73.3	77.8	75.8	30.072	0.00	0.00	0.000	0.215
8/02/18	10:30a	75.8	76.0	75.3	77	68.1	11.0	SW	5.50	23.0	SSW	73.5	78.3	76.0	30.082	0.00	0.00	0.000	0.225
8/02/18	11:00a	75.5	76.2	75.4	77	67.8	10.0	SW	5.00	21.0	SSW	73.6	77.9	76.0	30.091	0.00	0.00	0.000	0.219
8/02/18	11:30a	74.8	75.6	74.7	77	67.1	8.0	WSW	4.00	24.0	WSW	74.3	77.0	76.5	30.099	0.00	0.00	0.000	0.204
8/02/18	12:00p	75.5	75.5	74.8	72	65.8	8.0	WSW	4.00	21.0	WSW	75.0	77.4	76.9	30.096	0.00	0.00	0.000	0.219

Complaint

Name of Complainant: Jeanne Robillard Phone # (if given): _____
 Location of reported event (if given): Route 302 from Muchmore Road to Beech Hill Campground.
 Date of reported event: 2018-08-02 Day of Week: Thursday
 Time of Event as reported to NCES: 09:00
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
While traveling Rt 302 North in Bethlehem at about 9 a.m. this morning there was a strong odor of rotten garbage from just beyond Much More Road to about Beech Hill Campground.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-02 Time NCES Received Complaint: 10:08
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: None Date: _____ Time: _____
 Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 74
 Barometric Pressure: 30.07 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): 5

At reported time of event:

Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? No
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? Yes
 Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No investigation as the report was received over an hour after the time of the complaint.

Signature of Employee Completing This Form: S. all

Odor complaint 8/2/18

Jeanne Robillard <hoopla624@yahoo.com>

Thu 8/2/2018 10:08 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; lauren.noether@des.nh.gov <lauren.noether@des.nh.gov>;

Cc: Stephen B Allen <stephen.allen@casella.com>; MikeWimsatt <michael.wimsatt@des.nh.gov>; MikeGuilfoy <michael.guilfoy@des.nh.gov>;

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Sincerely,

Jeanne Robillard

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NCES Office Station 8/02/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/02/18	12:30a	66.3	66.8	66.3	95	64.8	0.0	ENE	0.00	3.0	NE	66.3	67.8	67.8	30.036	0.00	0.00	0.000	0.027
8/02/18	1:00a	65.5	66.3	65.5	95	64.0	0.0	NNE	0.00	1.0	NNE	65.5	66.8	66.8	30.031	0.00	0.00	0.000	0.010
8/02/18	1:30a	65.2	65.5	65.2	96	64.0	0.0	---	0.00	0.0	---	65.2	66.5	66.5	30.025	0.00	0.00	0.000	0.004
8/02/18	2:00a	65.2	65.2	65.0	96	64.0	0.0	---	0.00	0.0	---	65.2	66.5	66.5	30.022	0.01	0.00	0.000	0.004
8/02/18	2:30a	65.1	65.2	65.0	96	63.9	0.0	---	0.00	0.0	---	65.1	66.3	66.3	30.027	0.00	0.00	0.000	0.002
8/02/18	3:00a	65.4	65.4	65.1	96	64.2	0.0	---	0.00	0.0	---	65.4	66.7	66.7	30.019	0.00	0.00	0.000	0.008
8/02/18	3:30a	65.8	65.8	65.4	97	64.9	0.0	---	0.00	0.0	---	65.8	67.2	67.2	30.007	0.00	0.00	0.000	0.017
8/02/18	4:00a	66.6	66.6	65.8	96	65.4	0.0	SSW	0.00	8.0	SW	66.6	68.2	68.2	30.010	0.00	0.00	0.000	0.033
8/02/18	4:30a	67.9	67.9	66.6	95	66.4	4.0	SSW	2.00	9.0	SW	67.9	69.8	69.8	30.017	0.00	0.00	0.000	0.060
8/02/18	5:00a	68.7	68.7	67.9	94	66.9	1.0	SW	0.50	6.0	SW	68.7	70.8	70.8	30.015	0.00	0.00	0.000	0.077
8/02/18	5:30a	68.9	69.0	68.7	93	66.8	1.0	SW	0.50	6.0	SW	68.9	71.0	71.0	30.018	0.00	0.00	0.000	0.081
8/02/18	6:00a	68.8	68.9	68.6	94	67.0	3.0	SSW	1.50	8.0	SW	68.8	71.0	71.0	30.029	0.00	0.00	0.000	0.079
8/02/18	6:30a	69.4	69.4	68.8	92	67.0	4.0	SW	2.00	8.0	SW	69.4	71.6	71.6	30.033	0.00	0.00	0.000	0.092
8/02/18	7:00a	69.9	69.9	69.4	91	67.2	2.0	SSW	1.00	8.0	SW	69.9	72.0	72.0	30.029	0.00	0.00	0.000	0.102
8/02/18	7:30a	70.5	70.5	69.9	90	67.4	0.0	SSW	0.00	5.0	SSW	70.5	72.6	72.6	30.027	0.00	0.00	0.000	0.115
8/02/18	8:00a	71.3	71.3	70.5	89	67.9	4.0	SSW	2.00	12.0	SW	71.3	73.4	73.4	30.049	0.00	0.00	0.000	0.131
8/02/18	8:30a	71.8	71.8	71.3	90	68.7	4.0	SW	2.00	11.0	SSW	71.8	74.0	74.0	30.052	0.00	0.00	0.000	0.142
8/02/18	9:00a	73.9	73.9	71.8	83	68.4	5.0	SSW	2.50	12.0	SW	73.9	76.0	76.0	30.067	0.00	0.00	0.000	0.185
8/02/18	9:30a	73.9	74.1	73.7	83	68.4	9.0	SW	4.50	18.0	S	72.6	76.0	74.7	30.068	0.00	0.00	0.000	0.185
8/02/18	10:00a	75.3	75.3	73.9	79	68.3	10.0	SW	5.00	21.0	SW	73.3	77.8	75.8	30.072	0.00	0.00	0.000	0.215
8/02/18	10:30a	75.8	76.0	75.3	77	68.1	11.0	SW	5.50	23.0	SSW	73.5	78.3	76.0	30.082	0.00	0.00	0.000	0.225
8/02/18	11:00a	75.5	76.2	75.4	77	67.8	10.0	SW	5.00	21.0	SSW	73.6	77.9	76.0	30.091	0.00	0.00	0.000	0.219
8/02/18	11:30a	74.8	75.6	74.7	77	67.1	8.0	WSW	4.00	24.0	WSW	74.3	77.0	76.5	30.099	0.00	0.00	0.000	0.204
8/02/18	12:00p	75.5	75.5	74.8	72	65.8	8.0	WSW	4.00	21.0	WSW	75.0	77.4	76.9	30.096	0.00	0.00	0.000	0.219

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Monday, August 6, 2018 9:01 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Odor

Odor now

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, August 6, 2018 2:21 PM
To: Moore, Todd
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 8-6-18-1.pdf

Please see the attached report for an odor complaint received this morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Odor

Andrea <andreabryant@myfairpoint.net>

Mon 8/6/2018 9:01 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Odor now

NCES Office Station 8/06/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/06/18	12:30a	63.5	65.4	63.4	93	61.4	0.0	ESE	0.00	5.0	E	63.5	64.3	64.3	30.149	0.00	0.00	0.031	0.000
8/06/18	1:00a	67.2	67.2	63.4	89	63.8	0.0	ESE	0.00	4.0	SE	67.2	68.7	68.7	30.146	0.00	0.00	0.000	0.046
8/06/18	1:30a	65.0	67.3	64.0	92	62.6	1.0	ESE	0.50	5.0	E	65.0	66.1	66.1	30.136	0.00	0.00	0.000	0.000
8/06/18	2:00a	66.9	66.9	65.1	89	63.6	1.0	E	0.50	6.0	E	66.9	68.3	68.3	30.121	0.00	0.00	0.000	0.040
8/06/18	2:30a	65.8	67.0	65.8	89	62.5	0.0	ENE	0.00	7.0	ENE	65.8	67.0	67.0	30.119	0.00	0.00	0.000	0.017
8/06/18	3:00a	63.7	65.8	63.4	93	61.6	0.0	ESE	0.00	2.0	ESE	63.7	64.6	64.6	30.117	0.01	0.00	0.027	0.000
8/06/18	3:30a	64.1	64.2	63.7	92	61.7	0.0	E	0.00	1.0	E	64.1	65.0	65.0	30.127	0.00	0.00	0.019	0.000
8/06/18	4:00a	62.9	64.1	62.8	95	61.4	0.0	SE	0.00	4.0	SE	62.9	63.7	63.7	30.121	0.00	0.00	0.044	0.000
8/06/18	4:30a	63.8	63.8	62.9	95	62.3	0.0	E	0.00	5.0	E	63.8	64.8	64.8	30.120	0.00	0.00	0.025	0.000
8/06/18	5:00a	63.9	64.8	63.6	94	62.1	0.0	ESE	0.00	1.0	ESE	63.9	64.8	64.8	30.117	0.00	0.00	0.023	0.000
8/06/18	5:30a	63.0	63.9	63.0	94	61.2	0.0	---	0.00	0.0	---	63.0	63.8	63.8	30.125	0.00	0.00	0.042	0.000
8/06/18	6:00a	63.4	63.4	62.5	95	61.9	0.0	---	0.00	0.0	---	63.4	64.3	64.3	30.117	0.00	0.00	0.033	0.000
8/06/18	6:30a	65.0	65.0	63.4	93	62.9	1.0	E	0.50	5.0	E	65.0	66.1	66.1	30.114	0.00	0.00	0.000	0.000
8/06/18	7:00a	64.7	65.4	64.7	90	61.7	0.0	ENE	0.00	1.0	ENE	64.7	65.6	65.6	30.123	0.00	0.00	0.006	0.000
8/06/18	7:30a	66.1	66.1	64.5	92	63.7	0.0	---	0.00	0.0	---	66.1	67.5	67.5	30.119	0.00	0.00	0.000	0.023
8/06/18	8:00a	68.6	68.6	66.1	91	65.9	0.0	---	0.00	0.0	---	68.6	70.5	70.5	30.113	0.00	0.00	0.000	0.075
8/06/18	8:30a	71.5	71.5	68.6	87	67.4	0.0	---	0.00	0.0	---	71.5	73.5	73.5	30.114	0.00	0.00	0.000	0.135
8/06/18	9:00a	75.3	75.3	71.5	81	69.1	0.0	---	0.00	0.0	---	75.3	78.0	78.0	30.107	0.00	0.00	0.000	0.215
8/06/18	9:30a	77.3	77.3	75.3	75	68.8	2.0	SSW	1.00	7.0	SW	77.3	79.8	79.8	30.098	0.00	0.00	0.000	0.256

Colby, Jaime

From: Jeanne Robillard <hoopla624@yahoo.com>
Sent: Tuesday, August 14, 2018 2:32 PM
To: Moore, Todd; Noether, Lauren
Cc: stephen.allen@casella.com; Wimsatt, Mike; MikeGuilfoy
Subject: Re: Odor complaint 8/14/18

Hi Folks-

This morning while traveling north on Rt 302 in Bethlehem at @ 8:30 a.m. there was a strong odor of rotten garbage from just after Katja Lane to just before Beech Hill Campground.

Thank your or your attention tot his matter.
Jeanne Robillard

On Thursday, August 2, 2018 10:08:18 AM EDT, Jeanne Robillard wrote:

While traveling Rt 302 North in Bethlehem at about 9 a.m. this morning there was a strong odor of rotten garbage from just beyond Much More Road to about Beech Hill Campground.

Thank you for your attention to this matter.
Jeanne

On Tuesday, July 17, 2018 11:19:50 AM EDT, Jeanne Robillard wrote:

Hi Folks-

While traveling Route 302 in Bethlehem this morning, at about 8 a.m., there was a terrible odor of rotten garbage. It started just past Trudeau Road in Bethlehem and persisted all the way to Troop F in Twin Mt... and then again at the beginning of Route 115 heading north.

Thank you for your attention to this matter.
Sincerely,

Jeanne Robillard



Virus-free. www.avast.com

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Wednesday, August 15, 2018 7:54 AM
To: Moore, Todd; Stephen Allen; Noether, Lauren
Subject: Odor complaint

I made the mistake of leaving a window open and smelled the stench in the house. Didn't want to believe it but definitely the same odor I smell outside now.

Sent from my iPhone

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Friday, August 17, 2018 8:13 AM
To: Stephen Allen; Moore, Todd
Subject: Strong odor after very noisy drilling and banging sounds earlier!

Walking this morning I heard banging/...bang, bang as if a machine was drilling Right now a strong odor of a "gas smell "
is permeating my home..

What are you doing at the landfill!

Joyce Menard

Sent from my iPhone

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Friday, August 17, 2018 11:11 AM
To: Moore, Todd; Stephen Allen; Noether, Lauren; Kevin Roy
Subject: Noise

This morning between around 7:10-8:15 the noise was very intrusive. Felt like it was on my property. Louder than usual operations. The grinding g of machines plus some sort of banging.
Had to leave so not sure how much longer it lasted.
andrea

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, August 20, 2018 1:00 PM
To: Moore, Todd
Subject: NCES Complaint Reports
Attachments: NCES Complaint Response 8-14-18-1.pdf; NCES Complaint Response 8-15-18-1.pdf; NCES Complaint Response 8-17-18 -1.pdf; NCES Complaint Response 8-17-18-2.pdf

Please find attached complaint forms from last week. I apologize for the delay, we were having technical issues with our reporting program.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Jeanne Robillard Phone # (if given): _____

Location of reported event (if given): Rt. 302 Katja Lane to Beech Hill Campground.

Date of reported event: 2018-08-14 Day of Week: Tuesday

Time of Event as reported to NCES: 08:30

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
This morning while traveling north on Rt 302 in Bethlehem at @ 8:30 a.m. there was a strong odor of rotten garbage from just after Katja Lane to just before Beech Hill Campground.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-14 Time NCES Received Complaint: 14:31

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: None Date: _____ Time: _____

Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 66

Barometric Pressure: 29.97 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:
No investigation as the report came in 6 hours after the reported odor. Odor Boss and bar sprayer were operating at the time.

Signature of Employee Completing This Form: S. alk

Re: Odor complaint 8/14/18

Jeanne Robillard <hoopla624@yahoo.com>

Tue 8/14/2018 2:31 PM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; lauren.noether@des.nh.gov <lauren.noether@des.nh.gov>;

Cc: Stephen B Allen <stephen.allen@casella.com>; MikeWimsatt <michael.wimsatt@des.nh.gov>; MikeGuilfoy <michael.guilfoy@des.nh.gov>;

Hi Folks-

This morning while traveling north on Rt 302 in Bethlehem at @ 8:30 a.m. there was a strong odor of rotten garbage from just after Katja Lane to just before Beech Hill Campground.

Thank your or your attention tot his matter.
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Thank you for your attention to this matter.
Sincerely,

Jeanne Robillard

Virus-free. www.avast.com

NCES Office Station 8/14/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/14/18	12:30a	67.2	67.9	67.2	91	64.5	0.0	---	0.00	0.0	---	67.2	68.8	68.8	30.024	0.00	0.00	0.000	0.046
8/14/18	1:00a	66.4	67.2	66.3	92	64.0	0.0	---	0.00	0.0	---	66.4	67.8	67.8	30.018	0.01	0.00	0.000	0.029
8/14/18	1:30a	66.5	66.5	66.3	93	64.4	0.0	---	0.00	0.0	---	66.5	68.0	68.0	30.007	0.00	0.00	0.000	0.031
8/14/18	2:00a	66.1	66.5	66.1	94	64.3	0.0	---	0.00	0.0	---	66.1	67.5	67.5	29.999	0.00	0.00	0.000	0.023
8/14/18	2:30a	65.9	66.1	65.8	94	64.1	0.0	---	0.00	0.0	---	65.9	67.3	67.3	30.000	0.00	0.00	0.000	0.019
8/14/18	3:00a	65.6	66.0	65.5	95	64.1	0.0	---	0.00	0.0	---	65.6	66.9	66.9	29.992	0.00	0.00	0.000	0.012
8/14/18	3:30a	65.5	65.6	65.5	95	64.0	0.0	---	0.00	0.0	---	65.5	66.8	66.8	29.984	0.00	0.00	0.000	0.010
8/14/18	4:00a	65.4	65.6	65.4	95	63.9	0.0	---	0.00	0.0	---	65.4	66.7	66.7	29.974	0.00	0.00	0.000	0.008
8/14/18	4:30a	65.1	65.6	65.1	96	63.9	0.0	---	0.00	0.0	---	65.1	66.3	66.3	29.973	0.00	0.00	0.000	0.002
8/14/18	5:00a	65.0	65.1	65.0	96	63.8	0.0	---	0.00	0.0	---	65.0	66.2	66.2	29.966	0.00	0.00	0.000	0.000
8/14/18	5:30a	65.0	65.1	65.0	96	63.8	0.0	NNE	0.00	1.0	NNE	65.0	66.2	66.2	29.957	0.00	0.00	0.000	0.000
8/14/18	6:00a	65.1	65.1	65.0	97	64.2	0.0	---	0.00	0.0	---	65.1	66.4	66.4	29.956	0.00	0.00	0.000	0.002
8/14/18	6:30a	65.4	65.4	65.0	97	64.5	0.0	NNW	0.00	3.0	NNW	65.4	66.7	66.7	29.954	0.00	0.00	0.000	0.008
8/14/18	7:00a	65.5	65.6	65.4	97	64.6	0.0	---	0.00	0.0	---	65.5	66.8	66.8	29.956	0.00	0.00	0.000	0.010
8/14/18	7:30a	65.7	65.7	65.5	97	64.8	0.0	---	0.00	0.0	---	65.7	67.1	67.1	29.958	0.00	0.00	0.000	0.015
8/14/18	8:00a	66.2	66.2	65.7	97	65.3	0.0	---	0.00	0.0	---	66.2	67.7	67.7	29.962	0.00	0.00	0.000	0.025
8/14/18	8:30a	66.2	66.4	66.2	97	65.3	2.0	SSW	1.00	9.0	SW	66.2	67.7	67.7	29.966	0.00	0.00	0.000	0.025
8/14/18	9:00a	67.5	67.5	66.2	97	66.6	0.0	SSW	0.00	5.0	SSW	67.5	69.3	69.3	29.956	0.00	0.00	0.000	0.052
8/14/18	9:30a	68.1	68.1	67.5	97	67.2	0.0	N	0.00	7.0	N	68.1	70.1	70.1	29.957	0.00	0.00	0.000	0.065
8/14/18	10:00a	68.0	68.3	68.0	97	67.1	0.0	NNW	0.00	5.0	NNW	68.0	69.9	69.9	29.962	0.00	0.00	0.000	0.063
8/14/18	10:30a	68.3	68.4	68.0	97	67.4	0.0	---	0.00	0.0	---	68.3	70.4	70.4	29.958	0.02	0.10	0.000	0.069
8/14/18	11:00a	68.7	68.8	68.3	97	67.8	0.0	NNW	0.00	1.0	NNW	68.7	71.1	71.1	29.952	0.02	0.08	0.000	0.077
8/14/18	11:30a	70.9	70.9	68.7	97	70.0	0.0	---	0.00	0.0	---	70.9	74.0	74.0	29.944	0.00	0.00	0.000	0.123
8/14/18	12:00p	72.2	72.2	71.0	88	68.4	0.0	SW	0.00	2.0	WSW	72.2	74.3	74.3	29.935	0.00	0.00	0.000	0.150
8/14/18	12:30p	74.4	74.4	72.2	82	68.5	0.0	S	0.00	1.0	S	74.4	76.7	76.7	29.931	0.00	0.00	0.000	0.196
8/14/18	1:00p	76.2	76.2	74.4	80	69.6	0.0	NE	0.00	1.0	NE	76.2	79.1	79.1	29.921	0.00	0.00	0.000	0.233
8/14/18	1:30p	76.9	76.9	75.9	75	68.4	0.0	S	0.00	5.0	SSW	76.9	79.4	79.4	29.912	0.00	0.00	0.000	0.248
8/14/18	2:00p	77.5	77.5	76.8	73	68.2	3.0	SE	1.50	11.0	SE	77.5	79.8	79.8	29.905	0.00	0.00	0.000	0.260
8/14/18	2:30p	78.9	78.9	77.5	68	67.4	4.0	SE	2.00	11.0	SE	78.9	80.9	80.9	29.890	0.00	0.00	0.000	0.290
8/14/18	3:00p	78.1	78.9	77.9	65	65.4	4.0	SW	2.00	15.0	SW	78.1	79.5	79.5	29.891	0.00	0.00	0.000	0.273
8/14/18	3:30p	80.2	80.2	78.1	64	66.9	5.0	SW	2.50	15.0	SW	80.2	82.2	82.2	29.881	0.00	0.00	0.000	0.317

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
 Location of reported event (if given): 633 Swazey Lane
 Date of reported event: 2018-08-15 Day of Week: Wednesday
 Time of Event as reported to NCES: 07:54
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
I made the mistake of leaving a window open and smelled the stench in the house. Didn't want to believe it but definitely the same odor I smell outside now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-15 Time NCES Received Complaint: 07:54
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: None Date: _____ Time: _____
 Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
 Weather Info at Time of Event: Wind Out Of: NW Temp: 64
 Barometric Pressure: 29.89 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): 4
At reported time of event:
 Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? Yes
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
 If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? Yes
 Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

No investigation. Odor Boss and bar sprayer operating at the time.

Signature of Employee Completing This Form: S. All

Odor complaint

Andrea <andreabryant@myfairpoint.net>

Wed 8/15/2018 7:54 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Laurennoether <lauren.noether@des.nh.gov>;

I made the mistake of leaving a window open and smelled the stench in the house. Didn't want to believe it but definitely the same odor I smell outside now.

Sent from my iPhone

NCES Office Station 8/15/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/15/18	12:30a	66.7	67.0	66.7	86	62.4	0.0	---	0.00	0.0	---	66.7	68.0	68.0	29.871	0.00	0.00	0.000	0.035
8/15/18	1:00a	65.9	66.7	65.2	89	62.6	0.0	---	0.00	0.0	---	65.9	67.1	67.1	29.874	0.00	0.00	0.000	0.019
8/15/18	1:30a	64.5	66.4	64.5	88	60.9	0.0	---	0.00	0.0	---	64.5	65.3	65.3	29.873	0.00	0.00	0.010	0.000
8/15/18	2:00a	63.0	64.5	63.0	92	60.6	0.0	---	0.00	0.0	---	63.0	63.7	63.7	29.871	0.00	0.00	0.042	0.000
8/15/18	2:30a	62.7	63.0	62.5	94	60.9	0.0	---	0.00	0.0	---	62.7	63.4	63.4	29.863	0.00	0.00	0.048	0.000
8/15/18	3:00a	62.2	62.8	62.2	93	60.2	0.0	---	0.00	0.0	---	62.2	62.8	62.8	29.861	0.00	0.00	0.058	0.000
8/15/18	3:30a	61.6	62.2	61.6	94	59.9	0.0	---	0.00	0.0	---	61.6	62.2	62.2	29.861	0.00	0.00	0.071	0.000
8/15/18	4:00a	60.8	61.7	60.8	95	59.4	0.0	---	0.00	0.0	---	60.8	61.3	61.3	29.856	0.00	0.00	0.088	0.000
8/15/18	4:30a	60.6	60.8	60.4	95	59.2	0.0	---	0.00	0.0	---	60.6	61.1	61.1	29.859	0.00	0.00	0.092	0.000
8/15/18	5:00a	59.5	60.6	59.5	96	58.4	0.0	---	0.00	0.0	---	59.5	59.9	59.9	29.856	0.00	0.00	0.115	0.000
8/15/18	5:30a	59.8	60.1	59.4	96	58.7	0.0	---	0.00	0.0	---	59.8	60.2	60.2	29.852	0.00	0.00	0.108	0.000
8/15/18	6:00a	59.8	60.7	59.6	95	58.4	0.0	ESE	0.00	5.0	ESE	59.8	60.2	60.2	29.868	0.00	0.00	0.108	0.000
8/15/18	6:30a	59.4	59.8	59.0	96	58.3	0.0	SE	0.00	5.0	SE	59.4	59.8	59.8	29.883	0.00	0.00	0.117	0.000
8/15/18	7:00a	59.9	59.9	59.4	96	58.8	0.0	---	0.00	0.0	---	59.9	60.3	60.3	29.886	0.00	0.00	0.106	0.000
8/15/18	7:30a	61.7	61.7	59.9	96	60.5	0.0	ENE	0.00	1.0	ENE	61.7	62.4	62.4	29.885	0.00	0.00	0.069	0.000
8/15/18	8:00a	64.1	64.1	61.8	95	62.6	0.0	NW	0.00	4.0	NW	64.1	65.1	65.1	29.888	0.00	0.00	0.019	0.000
8/15/18	8:30a	66.5	66.5	64.1	91	63.8	0.0	NNW	0.00	1.0	NNW	66.5	67.9	67.9	29.889	0.00	0.00	0.000	0.031
8/15/18	9:00a	67.8	67.8	66.5	90	64.8	0.0	NNW	0.00	3.0	N	67.8	69.5	69.5	29.896	0.00	0.00	0.000	0.058
8/15/18	9:30a	68.5	68.5	67.8	89	65.1	0.0	---	0.00	0.0	---	68.5	70.3	70.3	29.901	0.00	0.00	0.000	0.073
8/15/18	10:00a	69.3	69.3	68.5	89	65.9	0.0	S	0.00	5.0	SSW	69.3	71.2	71.2	29.908	0.00	0.00	0.000	0.090
8/15/18	10:30a	72.4	72.4	69.4	81	66.2	1.0	SSW	0.50	7.0	SSW	72.4	74.0	74.0	29.907	0.00	0.00	0.000	0.154
8/15/18	11:00a	73.1	73.5	72.5	83	67.6	3.0	NW	1.50	9.0	NW	73.1	75.1	75.1	29.911	0.00	0.00	0.000	0.169
8/15/18	11:30a	73.2	73.4	72.8	81	67.0	3.0	NW	1.50	10.0	NW	73.2	75.1	75.1	29.911	0.00	0.00	0.000	0.171
8/15/18	12:00p	74.7	74.7	73.2	80	68.1	1.0	NW	0.50	8.0	NW	74.7	77.0	77.0	29.905	0.00	0.00	0.000	0.202
8/15/18	12:30p	75.4	75.5	74.4	76	67.3	5.0	WNW	2.50	15.0	W	75.4	77.7	77.7	29.899	0.00	0.00	0.000	0.217
8/15/18	1:00p	75.9	76.0	75.3	76	67.8	5.0	W	2.50	14.0	W	75.9	78.4	78.4	29.899	0.00	0.00	0.000	0.227
8/15/18	1:30p	76.8	76.8	75.3	73	67.5	4.0	WNW	2.00	12.0	WNW	76.8	79.0	79.0	29.900	0.00	0.00	0.000	0.246
8/15/18	2:00p	78.7	78.7	76.8	70	68.1	3.0	NNW	1.50	11.0	N	78.7	80.9	80.9	29.891	0.00	0.00	0.000	0.285
8/15/18	2:30p	78.1	79.0	77.3	69	67.1	4.0	NW	2.00	14.0	NW	78.1	80.0	80.0	29.891	0.00	0.00	0.000	0.273
8/15/18	3:00p	78.0	78.4	77.8	71	67.8	1.0	NNW	0.50	8.0	NNW	78.0	80.1	80.1	29.887	0.00	0.00	0.000	0.271
8/15/18	3:30p	78.1	79.1	78.0	71	67.9	1.0	WNW	0.50	7.0	NW	78.1	80.3	80.3	29.880	0.00	0.00	0.000	0.273

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
 Location of reported event (if given): Peppersass Lane
 Date of reported event: 2018-08-17 Day of Week: Friday
 Time of Event as reported to NCES: 08:13
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
Walking this morning I heard banging...bang, bang as if a machine was drilling. Right now a strong odor of "gas smell" is permeating my home.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-17 Time NCES Received Complaint: 08:13
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: Steve Allen Date: 2018-08-17 Time: 08:20
 Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 56
 Barometric Pressure: 30.18 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? Yes
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? Yes
 Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

Left site at 8:20, no landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. Odor Boss and bar sprayer were operating at the time.

Signature of Employee Completing This Form: S. Allen

Strong odor after very noisy drilling and banging sounds earlier!

Joyce Menard <menard.joyce@gmail.com>

Fri 8/17/2018 8:13 AM

To: Stephen B Allen <stephen.allen@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>;

Walking this morning I heard banging/...bang, bang as if a machine was drilling
Right now a strong odor of a "gas smell " is permeating my home..
What are you doing at the landfill!
Joyce Menard

Sent from my iPhone

NCES Office Station 8/17/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/17/18	12:30a	54.4	55.3	54.4	91	51.8	0.0	---	0.00	0.0	---	54.4	54.5	54.5	30.163	0.00	0.00	0.221	0.000
8/17/18	1:00a	53.2	54.4	53.2	90	50.3	0.0	ENE	0.00	6.0	E	53.2	53.3	53.3	30.166	0.00	0.00	0.246	0.000
8/17/18	1:30a	52.7	53.3	52.5	93	50.7	0.0	---	0.00	0.0	---	52.7	52.9	52.9	30.162	0.00	0.00	0.256	0.000
8/17/18	2:00a	52.7	52.7	52.6	94	51.0	0.0	---	0.00	0.0	---	52.7	53.0	53.0	30.168	0.00	0.00	0.256	0.000
8/17/18	2:30a	52.4	52.8	52.3	93	50.4	0.0	---	0.00	0.0	---	52.4	52.6	52.6	30.163	0.00	0.00	0.262	0.000
8/17/18	3:00a	52.7	53.1	52.4	93	50.7	0.0	---	0.00	0.0	---	52.7	52.9	52.9	30.162	0.00	0.00	0.256	0.000
8/17/18	3:30a	52.5	52.7	52.4	94	50.8	0.0	---	0.00	0.0	---	52.5	52.8	52.8	30.166	0.00	0.00	0.260	0.000
8/17/18	4:00a	52.5	52.7	52.4	94	50.8	0.0	---	0.00	0.0	---	52.5	52.8	52.8	30.167	0.00	0.00	0.260	0.000
8/17/18	4:30a	51.7	52.5	51.7	94	50.0	0.0	ENE	0.00	6.0	E	51.7	52.0	52.0	30.165	0.00	0.00	0.277	0.000
8/17/18	5:00a	51.7	51.7	51.5	94	50.0	0.0	---	0.00	0.0	---	51.7	52.0	52.0	30.167	0.00	0.00	0.277	0.000
8/17/18	5:30a	51.2	51.7	51.2	94	49.5	0.0	---	0.00	0.0	---	51.2	51.5	51.5	30.178	0.00	0.00	0.287	0.000
8/17/18	6:00a	50.5	51.2	50.5	95	49.1	0.0	---	0.00	0.0	---	50.5	51.0	51.0	30.176	0.00	0.00	0.302	0.000
8/17/18	6:30a	51.2	51.2	50.0	96	50.1	0.0	---	0.00	0.0	---	51.2	51.6	51.6	30.176	0.00	0.00	0.287	0.000
8/17/18	7:00a	52.2	52.2	51.2	96	51.1	0.0	---	0.00	0.0	---	52.2	52.5	52.5	30.181	0.00	0.00	0.267	0.000
8/17/18	7:30a	53.5	53.5	52.2	96	52.4	0.0	---	0.00	0.0	---	53.5	53.8	53.8	30.180	0.00	0.00	0.240	0.000
8/17/18	8:00a	55.8	55.8	53.6	95	54.4	0.0	---	0.00	0.0	---	55.8	56.0	56.0	30.176	0.00	0.00	0.192	0.000
8/17/18	8:30a	58.9	58.9	55.8	90	56.0	0.0	---	0.00	0.0	---	58.9	59.1	59.1	30.170	0.00	0.00	0.127	0.000

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____

Location of reported event (if given): 633 Swazey Lane

Date of reported event: 2018-08-17 Day of Week: Friday

Time of Event as reported to NCES: 07:10

Type of Complaint (Odor or Noise): Noise

Description of Complaint (type, intensity, other reported details):

This morning around 7:10-8:15 the noise was very intrusive. Felt like it was on my property. Louder than usual operations. The grinding of machines plus some sort of banging. Had to leave so not sure how much longer it lasted.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-17 Time NCES Received Complaint: 11:11

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: None Date: _____ Time: _____

Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 52

Barometric Pressure: 30.18 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

No investigation as the report was received 3 hours after the reported noise.

Signature of Employee Completing This Form: 

Noise

Andrea <andreabryant@myfairpoint.net>

Fri 8/17/2018 11:11 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

This morning between around 7:10-8:15 the noise was very intrusive. Felt like it was on my property. Louder than usual operations. The grinding of machines plus some sort of banging. Had to leave so not sure how much longer it lasted.
andrea

NCES Office Station 8/17/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/17/18	12:30a	54.4	55.3	54.4	91	51.8	0.0	---	0.00	0.0	---	54.4	54.5	54.5	30.163	0.00	0.00	0.221	0.000
8/17/18	1:00a	53.2	54.4	53.2	90	50.3	0.0	ENE	0.00	6.0	E	53.2	53.3	53.3	30.166	0.00	0.00	0.246	0.000
8/17/18	1:30a	52.7	53.3	52.5	93	50.7	0.0	---	0.00	0.0	---	52.7	52.9	52.9	30.162	0.00	0.00	0.256	0.000
8/17/18	2:00a	52.7	52.7	52.6	94	51.0	0.0	---	0.00	0.0	---	52.7	53.0	53.0	30.168	0.00	0.00	0.256	0.000
8/17/18	2:30a	52.4	52.8	52.3	93	50.4	0.0	---	0.00	0.0	---	52.4	52.6	52.6	30.163	0.00	0.00	0.262	0.000
8/17/18	3:00a	52.7	53.1	52.4	93	50.7	0.0	---	0.00	0.0	---	52.7	52.9	52.9	30.162	0.00	0.00	0.256	0.000
8/17/18	3:30a	52.5	52.7	52.4	94	50.8	0.0	---	0.00	0.0	---	52.5	52.8	52.8	30.166	0.00	0.00	0.260	0.000
8/17/18	4:00a	52.5	52.7	52.4	94	50.8	0.0	---	0.00	0.0	---	52.5	52.8	52.8	30.167	0.00	0.00	0.260	0.000
8/17/18	4:30a	51.7	52.5	51.7	94	50.0	0.0	ENE	0.00	6.0	E	51.7	52.0	52.0	30.165	0.00	0.00	0.277	0.000
8/17/18	5:00a	51.7	51.7	51.5	94	50.0	0.0	---	0.00	0.0	---	51.7	52.0	52.0	30.167	0.00	0.00	0.277	0.000
8/17/18	5:30a	51.2	51.7	51.2	94	49.5	0.0	---	0.00	0.0	---	51.2	51.5	51.5	30.178	0.00	0.00	0.287	0.000
8/17/18	6:00a	50.5	51.2	50.5	95	49.1	0.0	---	0.00	0.0	---	50.5	51.0	51.0	30.176	0.00	0.00	0.302	0.000
8/17/18	6:30a	51.2	51.2	50.0	96	50.1	0.0	---	0.00	0.0	---	51.2	51.6	51.6	30.176	0.00	0.00	0.287	0.000
8/17/18	7:00a	52.2	52.2	51.2	96	51.1	0.0	---	0.00	0.0	---	52.2	52.5	52.5	30.181	0.00	0.00	0.267	0.000
8/17/18	7:30a	53.5	53.5	52.2	96	52.4	0.0	---	0.00	0.0	---	53.5	53.8	53.8	30.180	0.00	0.00	0.240	0.000
8/17/18	8:00a	55.8	55.8	53.6	95	54.4	0.0	---	0.00	0.0	---	55.8	56.0	56.0	30.176	0.00	0.00	0.192	0.000
8/17/18	8:30a	58.9	58.9	55.8	90	56.0	0.0	---	0.00	0.0	---	58.9	59.1	59.1	30.170	0.00	0.00	0.127	0.000

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Monday, August 20, 2018 8:44 AM
To: Stephen Allen; Moore, Todd; Kevin.Roy@casella.com
Cc: lmoore4055@gmail.com
Subject: Horrible odor!!!!

It just plain stinks!!!! had family just leave for Connecticut and they were aghast at the odor and couldn't believe how strong it was how much it impacted our home and that we have to deal with it almost on a daily basis!!

I am tired and frustrated with the lack of respect you have for the neighbors and residents that have to deal with the noise, yes noise horrible odors.

Joyce Menard

Sent from my iPhone

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Tuesday, August 21, 2018 7:05 AM
To: Stephen Allen; Moore, Todd
Subject: August 20 Odor complaint

Good morning,

I have not received the NCES report form (that you fill out regarding my complaints)for yesterday that you send following odor/noise complaints.

Please send it ASAP.

Thank you,

Joyce Menard

Sent from my iPhone

Filiau, Laura

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, August 20, 2018 1:02 PM
To: Moore, Todd
Subject: NCES Complaint Reports
Attachments: NCES Complaint Response 8-20-18-1.pdf; NCES Complaint Response 8-20-18-2.pdf

Attached are two complaint reports from this morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
 Location of reported event (if given): Peppersass Lane
 Date of reported event: 2018-08-20 Day of Week: Monday
 Time of Event as reported to NCES: 08:44
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
It just plain stinks! I had family just leave for Connecticut and they were aghast at the odor and couldn't believe how strong it was how much it impacted our home and that we have to deal with it almost on a daily basis.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-20 Time NCES Received Complaint: 08:44
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: Steve Allen Date: 2018-08-20 Time: 08:50
 Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 58
 Barometric Pressure: 30.26 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): _____

At reported time of event:

Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? Yes
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? No
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? Yes
 Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

Left site at 8:50, no landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. Met Mrs. Menard in front of her home and she reiterated the concerns she expressed in her e-mail. The Odor Boss and bar sprayer were operating at the time.

Signature of Employee Completing This Form: S. Allen

Horrible odor!!!!

Joyce Menard <menard.joyce@gmail.com>

Mon 8/20/2018 8:44 AM

To: Stephen B Allen <stephen.allen@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Cc: lmoore4055@gmail.com <lmoore4055@gmail.com>;

It just plain stinks!!!! had family just leave for Connecticut and they were aghast at the odor and couldn't believe how strong it was how much it impacted our home and that we have to deal with it almost on a daily basis!!

I am tired and frustrated with the lack of respect you have for the neighbors and residents that have to deal with the noise, yes noise horrible odors.

Joyce Menard

Sent from my iPhone

NCES Office Station 8/20/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/20/18	12:30a	57.2	58.0	57.2	88	53.7	0.0	---	0.00	0.0	---	57.2	57.2	57.2	30.217	0.00	0.00	0.162	0.000
8/20/18	1:00a	55.1	57.2	55.1	89	51.9	0.0	ESE	0.00	5.0	ESE	55.1	55.2	55.2	30.214	0.00	0.00	0.206	0.000
8/20/18	1:30a	55.5	55.6	54.8	91	52.9	0.0	ESE	0.00	4.0	ESE	55.5	55.6	55.6	30.213	0.00	0.00	0.198	0.000
8/20/18	2:00a	55.5	55.7	55.0	89	52.3	0.0	---	0.00	0.0	---	55.5	55.6	55.6	30.217	0.00	0.00	0.198	0.000
8/20/18	2:30a	54.1	55.5	54.1	91	51.5	0.0	---	0.00	0.0	---	54.1	54.2	54.2	30.222	0.00	0.00	0.227	0.000
8/20/18	3:00a	52.6	54.1	52.4	93	50.6	2.0	SE	1.00	5.0	SE	52.6	52.8	52.8	30.223	0.00	0.00	0.258	0.000
8/20/18	3:30a	53.0	53.0	52.5	94	51.3	1.0	SE	0.50	4.0	SE	53.0	53.3	53.3	30.228	0.00	0.00	0.250	0.000
8/20/18	4:00a	52.2	53.4	52.1	94	50.5	0.0	---	0.00	0.0	---	52.2	52.5	52.5	30.235	0.00	0.00	0.267	0.000
8/20/18	4:30a	51.8	52.6	51.8	94	50.1	0.0	---	0.00	0.0	---	51.8	52.1	52.1	30.249	0.00	0.00	0.275	0.000
8/20/18	5:00a	51.7	51.7	51.2	95	50.3	0.0	---	0.00	0.0	---	51.7	52.0	52.0	30.257	0.00	0.00	0.277	0.000
8/20/18	5:30a	52.0	52.0	51.5	96	50.9	0.0	---	0.00	0.0	---	52.0	52.3	52.3	30.264	0.00	0.00	0.271	0.000
8/20/18	6:00a	51.7	52.4	51.7	95	50.3	0.0	E	0.00	3.0	E	51.7	52.0	52.0	30.270	0.00	0.00	0.277	0.000
8/20/18	6:30a	51.1	51.7	50.3	96	50.0	0.0	---	0.00	0.0	---	51.1	51.5	51.5	30.278	0.00	0.00	0.290	0.000
8/20/18	7:00a	51.5	51.7	51.1	96	50.4	0.0	ENE	0.00	3.0	ENE	51.5	51.9	51.9	30.283	0.00	0.00	0.281	0.000
8/20/18	7:30a	52.4	52.4	51.5	95	51.0	1.0	ENE	0.50	4.0	ENE	52.4	52.7	52.7	30.283	0.00	0.00	0.262	0.000
8/20/18	8:00a	54.8	54.8	52.4	95	53.4	0.0	---	0.00	0.0	---	54.8	55.0	55.0	30.277	0.00	0.00	0.213	0.000
8/20/18	8:30a	58.3	58.3	54.8	91	55.7	0.0	---	0.00	0.0	---	58.3	58.5	58.5	30.263	0.00	0.00	0.140	0.000
8/20/18	9:00a	61.3	61.3	58.3	86	57.1	0.0	---	0.00	0.0	---	61.3	61.6	61.6	30.261	0.00	0.00	0.077	0.000
8/20/18	9:30a	63.5	63.5	61.3	82	57.9	0.0	NW	0.00	3.0	NW	63.5	64.0	64.0	30.263	0.00	0.00	0.031	0.000
8/20/18	10:00a	65.3	65.3	63.4	78	58.3	2.0	NNW	1.00	6.0	NNW	65.3	65.9	65.9	30.265	0.00	0.00	0.000	0.006
8/20/18	10:30a	67.1	67.1	65.3	76	59.3	2.0	NNW	1.00	7.0	NNW	67.1	67.9	67.9	30.262	0.00	0.00	0.000	0.044

Complaint

Name of Complainant: Linda Moore Phone # (if given): _____

Location of reported event (if given): 40 Peppersass Lane

Date of reported event: 2018-08-20 Day of Week: Monday

Time of Event as reported to NCES: 08:45

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
Linda noted a strong odor of rotten garbage at her home.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-20 Time NCES Received Complaint: 09:00

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-08-20 Time: 08:50

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 58

Barometric Pressure: 30.26 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

Met Linda while on an investigation, she had smelled strong rotten garbage odor at her home. It had dissipated by the time of my arrival. She also noted a great reduction in the number of times she experienced odors this summer compared to past years, approximately 5 times. The Odor Boss and bar sprayer were operating at the time.

Signature of Employee Completing This Form: S. Allen

NCES Office Station 8/20/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/20/18	12:30a	57.2	58.0	57.2	88	53.7	0.0	---	0.00	0.0	---	57.2	57.2	57.2	30.217	0.00	0.00	0.162	0.000
8/20/18	1:00a	55.1	57.2	55.1	89	51.9	0.0	ESE	0.00	5.0	ESE	55.1	55.2	55.2	30.214	0.00	0.00	0.206	0.000
8/20/18	1:30a	55.5	55.6	54.8	91	52.9	0.0	ESE	0.00	4.0	ESE	55.5	55.6	55.6	30.213	0.00	0.00	0.198	0.000
8/20/18	2:00a	55.5	55.7	55.0	89	52.3	0.0	---	0.00	0.0	---	55.5	55.6	55.6	30.217	0.00	0.00	0.198	0.000
8/20/18	2:30a	54.1	55.5	54.1	91	51.5	0.0	---	0.00	0.0	---	54.1	54.2	54.2	30.222	0.00	0.00	0.227	0.000
8/20/18	3:00a	52.6	54.1	52.4	93	50.6	2.0	SE	1.00	5.0	SE	52.6	52.8	52.8	30.223	0.00	0.00	0.258	0.000
8/20/18	3:30a	53.0	53.0	52.5	94	51.3	1.0	SE	0.50	4.0	SE	53.0	53.3	53.3	30.228	0.00	0.00	0.250	0.000
8/20/18	4:00a	52.2	53.4	52.1	94	50.5	0.0	---	0.00	0.0	---	52.2	52.5	52.5	30.235	0.00	0.00	0.267	0.000
8/20/18	4:30a	51.8	52.6	51.8	94	50.1	0.0	---	0.00	0.0	---	51.8	52.1	52.1	30.249	0.00	0.00	0.275	0.000
8/20/18	5:00a	51.7	51.7	51.2	95	50.3	0.0	---	0.00	0.0	---	51.7	52.0	52.0	30.257	0.00	0.00	0.277	0.000
8/20/18	5:30a	52.0	52.0	51.5	96	50.9	0.0	---	0.00	0.0	---	52.0	52.3	52.3	30.264	0.00	0.00	0.271	0.000
8/20/18	6:00a	51.7	52.4	51.7	95	50.3	0.0	E	0.00	3.0	E	51.7	52.0	52.0	30.270	0.00	0.00	0.277	0.000
8/20/18	6:30a	51.1	51.7	50.3	96	50.0	0.0	---	0.00	0.0	---	51.1	51.5	51.5	30.278	0.00	0.00	0.290	0.000
8/20/18	7:00a	51.5	51.7	51.1	96	50.4	0.0	ENE	0.00	3.0	ENE	51.5	51.9	51.9	30.283	0.00	0.00	0.281	0.000
8/20/18	7:30a	52.4	52.4	51.5	95	51.0	1.0	ENE	0.50	4.0	ENE	52.4	52.7	52.7	30.283	0.00	0.00	0.262	0.000
8/20/18	8:00a	54.8	54.8	52.4	95	53.4	0.0	---	0.00	0.0	---	54.8	55.0	55.0	30.277	0.00	0.00	0.213	0.000
8/20/18	8:30a	58.3	58.3	54.8	91	55.7	0.0	---	0.00	0.0	---	58.3	58.5	58.5	30.263	0.00	0.00	0.140	0.000
8/20/18	9:00a	61.3	61.3	58.3	86	57.1	0.0	---	0.00	0.0	---	61.3	61.6	61.6	30.261	0.00	0.00	0.077	0.000
8/20/18	9:30a	63.5	63.5	61.3	82	57.9	0.0	NW	0.00	3.0	NW	63.5	64.0	64.0	30.263	0.00	0.00	0.031	0.000
8/20/18	10:00a	65.3	65.3	63.4	78	58.3	2.0	NNW	1.00	6.0	NNW	65.3	65.9	65.9	30.265	0.00	0.00	0.000	0.006
8/20/18	10:30a	67.1	67.1	65.3	76	59.3	2.0	NNW	1.00	7.0	NNW	67.1	67.9	67.9	30.262	0.00	0.00	0.000	0.044

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, August 20, 2018 1:02 PM
To: Moore, Todd
Subject: NCES Complaint Reports
Attachments: NCES Complaint Response 8-20-18-1.pdf; NCES Complaint Response 8-20-18-2.pdf

Attached are two complaint reports from this morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____

Location of reported event (if given): Peppersass Lane

Date of reported event: 2018-08-20 Day of Week: Monday

Time of Event as reported to NCES: 08:44

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
It just plain stinks! I had family just leave for Connecticut and they were aghast at the odor and couldn't believe how strong it was how much it impacted our home and that we have to deal with it almost on a daily basis.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-20 Time NCES Received Complaint: 08:44

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-08-20 Time: 08:50

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 58

Barometric Pressure: 30.26 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): _____

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? No

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

Left site at 8:50, no landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. Met Mrs. Menard in front of her home and she reiterated the concerns she expressed in her e-mail. The Odor Boss and bar sprayer were operating at the time.

Signature of Employee Completing This Form: S. Allen

Horrible odor!!!!

Joyce Menard <menard.joyce@gmail.com>

Mon 8/20/2018 8:44 AM

To: Stephen B Allen <stephen.allen@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Cc: lmoore4055@gmail.com <lmoore4055@gmail.com>;

It just plain stinks!!!! had family just leave for Connecticut and they were aghast at the odor and couldn't believe how strong it was how much it impacted our home and that we have to deal with it almost on a daily basis!!

I am tired and frustrated with the lack of respect you have for the neighbors and residents that have to deal with the noise, yes noise horrible odors.

Joyce Menard

Sent from my iPhone

NCES Office Station 8/20/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/20/18	12:30a	57.2	58.0	57.2	88	53.7	0.0	---	0.00	0.0	---	57.2	57.2	57.2	30.217	0.00	0.00	0.162	0.000
8/20/18	1:00a	55.1	57.2	55.1	89	51.9	0.0	ESE	0.00	5.0	ESE	55.1	55.2	55.2	30.214	0.00	0.00	0.206	0.000
8/20/18	1:30a	55.5	55.6	54.8	91	52.9	0.0	ESE	0.00	4.0	ESE	55.5	55.6	55.6	30.213	0.00	0.00	0.198	0.000
8/20/18	2:00a	55.5	55.7	55.0	89	52.3	0.0	---	0.00	0.0	---	55.5	55.6	55.6	30.217	0.00	0.00	0.198	0.000
8/20/18	2:30a	54.1	55.5	54.1	91	51.5	0.0	---	0.00	0.0	---	54.1	54.2	54.2	30.222	0.00	0.00	0.227	0.000
8/20/18	3:00a	52.6	54.1	52.4	93	50.6	2.0	SE	1.00	5.0	SE	52.6	52.8	52.8	30.223	0.00	0.00	0.258	0.000
8/20/18	3:30a	53.0	53.0	52.5	94	51.3	1.0	SE	0.50	4.0	SE	53.0	53.3	53.3	30.228	0.00	0.00	0.250	0.000
8/20/18	4:00a	52.2	53.4	52.1	94	50.5	0.0	---	0.00	0.0	---	52.2	52.5	52.5	30.235	0.00	0.00	0.267	0.000
8/20/18	4:30a	51.8	52.6	51.8	94	50.1	0.0	---	0.00	0.0	---	51.8	52.1	52.1	30.249	0.00	0.00	0.275	0.000
8/20/18	5:00a	51.7	51.7	51.2	95	50.3	0.0	---	0.00	0.0	---	51.7	52.0	52.0	30.257	0.00	0.00	0.277	0.000
8/20/18	5:30a	52.0	52.0	51.5	96	50.9	0.0	---	0.00	0.0	---	52.0	52.3	52.3	30.264	0.00	0.00	0.271	0.000
8/20/18	6:00a	51.7	52.4	51.7	95	50.3	0.0	E	0.00	3.0	E	51.7	52.0	52.0	30.270	0.00	0.00	0.277	0.000
8/20/18	6:30a	51.1	51.7	50.3	96	50.0	0.0	---	0.00	0.0	---	51.1	51.5	51.5	30.278	0.00	0.00	0.290	0.000
8/20/18	7:00a	51.5	51.7	51.1	96	50.4	0.0	ENE	0.00	3.0	ENE	51.5	51.9	51.9	30.283	0.00	0.00	0.281	0.000
8/20/18	7:30a	52.4	52.4	51.5	95	51.0	1.0	ENE	0.50	4.0	ENE	52.4	52.7	52.7	30.283	0.00	0.00	0.262	0.000
8/20/18	8:00a	54.8	54.8	52.4	95	53.4	0.0	---	0.00	0.0	---	54.8	55.0	55.0	30.277	0.00	0.00	0.213	0.000
8/20/18	8:30a	58.3	58.3	54.8	91	55.7	0.0	---	0.00	0.0	---	58.3	58.5	58.5	30.263	0.00	0.00	0.140	0.000
8/20/18	9:00a	61.3	61.3	58.3	86	57.1	0.0	---	0.00	0.0	---	61.3	61.6	61.6	30.261	0.00	0.00	0.077	0.000
8/20/18	9:30a	63.5	63.5	61.3	82	57.9	0.0	NW	0.00	3.0	NW	63.5	64.0	64.0	30.263	0.00	0.00	0.031	0.000
8/20/18	10:00a	65.3	65.3	63.4	78	58.3	2.0	NNW	1.00	6.0	NNW	65.3	65.9	65.9	30.265	0.00	0.00	0.000	0.006
8/20/18	10:30a	67.1	67.1	65.3	76	59.3	2.0	NNW	1.00	7.0	NNW	67.1	67.9	67.9	30.262	0.00	0.00	0.000	0.044

Complaint

Name of Complainant: Linda Moore Phone # (if given): _____

Location of reported event (if given): 40 Peppersass Lane

Date of reported event: 2018-08-20 Day of Week: Monday

Time of Event as reported to NCES: 08:45

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
Linda noted a strong odor of rotten garbage at her home.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-20 Time NCES Received Complaint: 09:00

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-08-20 Time: 08:50

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 58

Barometric Pressure: 30.26 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

Met Linda while on an investigation, she had smelled strong rotten garbage odor at her home. It had dissipated by the time of my arrival. She also noted a great reduction in the number of times she experienced odors this summer compared to past years, approximately 5 times. The Odor Boss and bar sprayer were operating at the time.

Signature of Employee Completing This Form: S. Allen

NCES Office Station 8/20/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/20/18	12:30a	57.2	58.0	57.2	88	53.7	0.0	---	0.00	0.0	---	57.2	57.2	57.2	30.217	0.00	0.00	0.162	0.000
8/20/18	1:00a	55.1	57.2	55.1	89	51.9	0.0	ESE	0.00	5.0	ESE	55.1	55.2	55.2	30.214	0.00	0.00	0.206	0.000
8/20/18	1:30a	55.5	55.6	54.8	91	52.9	0.0	ESE	0.00	4.0	ESE	55.5	55.6	55.6	30.213	0.00	0.00	0.198	0.000
8/20/18	2:00a	55.5	55.7	55.0	89	52.3	0.0	---	0.00	0.0	---	55.5	55.6	55.6	30.217	0.00	0.00	0.198	0.000
8/20/18	2:30a	54.1	55.5	54.1	91	51.5	0.0	---	0.00	0.0	---	54.1	54.2	54.2	30.222	0.00	0.00	0.227	0.000
8/20/18	3:00a	52.6	54.1	52.4	93	50.6	2.0	SE	1.00	5.0	SE	52.6	52.8	52.8	30.223	0.00	0.00	0.258	0.000
8/20/18	3:30a	53.0	53.0	52.5	94	51.3	1.0	SE	0.50	4.0	SE	53.0	53.3	53.3	30.228	0.00	0.00	0.250	0.000
8/20/18	4:00a	52.2	53.4	52.1	94	50.5	0.0	---	0.00	0.0	---	52.2	52.5	52.5	30.235	0.00	0.00	0.267	0.000
8/20/18	4:30a	51.8	52.6	51.8	94	50.1	0.0	---	0.00	0.0	---	51.8	52.1	52.1	30.249	0.00	0.00	0.275	0.000
8/20/18	5:00a	51.7	51.7	51.2	95	50.3	0.0	---	0.00	0.0	---	51.7	52.0	52.0	30.257	0.00	0.00	0.277	0.000
8/20/18	5:30a	52.0	52.0	51.5	96	50.9	0.0	---	0.00	0.0	---	52.0	52.3	52.3	30.264	0.00	0.00	0.271	0.000
8/20/18	6:00a	51.7	52.4	51.7	95	50.3	0.0	E	0.00	3.0	E	51.7	52.0	52.0	30.270	0.00	0.00	0.277	0.000
8/20/18	6:30a	51.1	51.7	50.3	96	50.0	0.0	---	0.00	0.0	---	51.1	51.5	51.5	30.278	0.00	0.00	0.290	0.000
8/20/18	7:00a	51.5	51.7	51.1	96	50.4	0.0	ENE	0.00	3.0	ENE	51.5	51.9	51.9	30.283	0.00	0.00	0.281	0.000
8/20/18	7:30a	52.4	52.4	51.5	95	51.0	1.0	ENE	0.50	4.0	ENE	52.4	52.7	52.7	30.283	0.00	0.00	0.262	0.000
8/20/18	8:00a	54.8	54.8	52.4	95	53.4	0.0	---	0.00	0.0	---	54.8	55.0	55.0	30.277	0.00	0.00	0.213	0.000
8/20/18	8:30a	58.3	58.3	54.8	91	55.7	0.0	---	0.00	0.0	---	58.3	58.5	58.5	30.263	0.00	0.00	0.140	0.000
8/20/18	9:00a	61.3	61.3	58.3	86	57.1	0.0	---	0.00	0.0	---	61.3	61.6	61.6	30.261	0.00	0.00	0.077	0.000
8/20/18	9:30a	63.5	63.5	61.3	82	57.9	0.0	NW	0.00	3.0	NW	63.5	64.0	64.0	30.263	0.00	0.00	0.031	0.000
8/20/18	10:00a	65.3	65.3	63.4	78	58.3	2.0	NNW	1.00	6.0	NNW	65.3	65.9	65.9	30.265	0.00	0.00	0.000	0.006
8/20/18	10:30a	67.1	67.1	65.3	76	59.3	2.0	NNW	1.00	7.0	NNW	67.1	67.9	67.9	30.262	0.00	0.00	0.000	0.044

Colby, Jaime

From: jczarny@myfairpoint.net
Sent: Tuesday, August 21, 2018 9:34 AM
To: Moore, Todd
Subject: Dump odor detected

Todd Moore,

This e-mail is to report that dump odors were detected on our property at 845 Swazey Lane, Bethlehem , NH at the approximate time of 9:05 am on the date of August 21, 2018. Wind direction was shown to be coming from the direction of the dump today with the aid of a "smoke test"

Please note that this is not he first time this summer that odors were sensed, at those other times I was simply not able to take the time to verify wind directions and to eliminate any other factors that might upset my observations. Additionally, our internet has been unreliable at times this year, making reporting more burdensome.

Thank You,

Julian Czarny

Complaint

Name of Complainant: Julian Czarny Phone # (if given): 603-869-5606

Location of reported event (if given): 845 Swazey Lane

Date of reported event: 2018-10-23 Day of Week: Tuesday

Time of Event as reported to NCES: 09:57

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Mr. Czarny reported he smelled a sewer-type odor outside his home right before 10:00 AM. He called NHDES who informed the site by email.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-10-23 Time NCES Received Complaint: 11:25

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: None Date: _____ Time: _____

Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 41

Barometric Pressure: 30.2 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? No

Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

There was no response to Swazey Lane by NCES, as the report was received 1.5 hours after the time of the complaint. The time of the complaint coincided with the delivery of a sludge load from Lowell, MA that was rated 4.5 out of 5 for odor at the working face.

Signature of Employee Completing This Form:

S. All

Fwd: 20181023 9:57 am Odor complaint

Kevin Roy

Tue 10/23/2018 12:29 PM

To: Joe Gay <John.Gay@casella.com>; Stephen B Allen <stephen.allen@casella.com>; Bruce Grover <bruce.grover@casella.com>;

Please fill out a complaint form. No site visit needed as the complaint was received late

Sent from my iPhone

Begin forwarded message:

From: "Noether, Lauren" <Lauren.Noether@des.nh.gov>
Date: October 23, 2018 at 11:25:08 AM EDT
To: ""kevin.roy@casella.com"" <kevin.roy@casella.com>, ""john.gay@casella.com"" <john.gay@casella.com>
Cc: "Colby, Jaime" <Jaime.Colby@des.nh.gov>, ""jczarny@myfairpoint.net"" <jczarny@myfairpoint.net>
Subject: 20181023 9:57 am Odor complaint

Dear Mr. Roy and Mr. Gay,

This morning the Solid Waste Management Bureau (SWMB) received a message of an odor complaint from Mr. Julian Zcarny of 845 Swazey Lane, Bethlehem. I called Mr. Zcarny back at 869-5606. He reported that just before 10 am he was outside his home but away from the house. He smelled a sewage-type odor coming from the Trudeau Road area. He lives approximately .8 of a mile from the landfill. I asked Mr. Zcarny to contact NCES directly in addition to his call here, but he expressed frustration as he has called NCES before about odors. He said that he would not be doing so at this time. I advised Mr. Zcarny that I would be notifying NCES by email of the complaint and would copy him on this email, which I have done.

Please note this odor complaint and respond pursuant to your protocol. As Jaime Colby is the permitting engineer currently assigned with regard to odor complaints, I have copied her on this email as well.

Sincerely,

Lauren Noether
Lauren Noether, Enforcement Coordinator
Solid Waste Management Bureau
NH Department of Environmental Services
P.O. Box 95 / 29 Hazen Drive
Concord, NH 03302-0095
603/271-0674

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“We do not inherit the earth from our ancestors, we borrow it from our children.” ~ Native American saying

NCES Weather Station 10/23/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
10/23/18	12:30a	35.2	35.3	34.3	77	28.7	0.0	---	0.00	0.0	---	35.2	34.8	34.8	30.230	0.00	0.00	0.621	0.000
10/23/18	1:00a	34.3	35.2	34.2	80	28.8	0.0	---	0.00	0.0	---	34.3	33.9	33.9	30.238	0.00	0.00	0.640	0.000
10/23/18	1:30a	35.3	35.3	34.2	78	29.1	0.0	---	0.00	0.0	---	35.3	35.0	35.0	30.231	0.00	0.00	0.619	0.000
10/23/18	2:00a	35.4	35.5	35.3	79	29.5	0.0	---	0.00	0.0	---	35.4	35.1	35.1	30.222	0.00	0.00	0.617	0.000
10/23/18	2:30a	35.9	35.9	35.1	81	30.6	0.0	---	0.00	0.0	---	35.9	35.6	35.6	30.220	0.00	0.00	0.606	0.000
10/23/18	3:00a	35.3	36.4	35.3	81	30.1	0.0	---	0.00	0.0	---	35.3	35.0	35.0	30.217	0.00	0.00	0.619	0.000
10/23/18	3:30a	35.8	35.9	35.3	80	30.2	0.0	---	0.00	0.0	---	35.8	35.5	35.5	30.209	0.00	0.00	0.608	0.000
10/23/18	4:00a	35.8	35.9	35.7	82	30.8	0.0	---	0.00	0.0	---	35.8	35.5	35.5	30.209	0.00	0.00	0.608	0.000
10/23/18	4:30a	35.6	35.9	35.6	81	30.3	0.0	---	0.00	0.0	---	35.6	35.3	35.3	30.211	0.00	0.00	0.613	0.000
10/23/18	5:00a	35.7	35.8	35.6	81	30.4	0.0	---	0.00	0.0	---	35.7	35.4	35.4	30.214	0.00	0.00	0.610	0.000
10/23/18	5:30a	35.1	35.8	35.1	84	30.8	0.0	---	0.00	0.0	---	35.1	34.9	34.9	30.213	0.00	0.00	0.623	0.000
10/23/18	6:00a	34.2	35.1	34.2	85	30.2	0.0	---	0.00	0.0	---	34.2	33.9	33.9	30.212	0.00	0.00	0.642	0.000
10/23/18	6:30a	34.3	34.3	34.1	86	30.5	0.0	---	0.00	0.0	---	34.3	34.0	34.0	30.212	0.00	0.00	0.640	0.000
10/23/18	7:00a	34.2	34.3	34.0	87	30.7	0.0	---	0.00	0.0	---	34.2	34.0	34.0	30.212	0.00	0.00	0.642	0.000
10/23/18	7:30a	34.9	34.9	34.1	87	31.4	0.0	---	0.00	0.0	---	34.9	34.7	34.7	30.208	0.00	0.00	0.627	0.000
10/23/18	8:00a	34.7	35.2	34.7	87	31.2	0.0	---	0.00	0.0	---	34.7	34.5	34.5	30.209	0.00	0.00	0.631	0.000
10/23/18	8:30a	35.0	35.0	34.4	88	31.8	0.0	---	0.00	0.0	---	35.0	34.9	34.9	30.209	0.00	0.00	0.625	0.000
10/23/18	9:00a	37.9	37.9	35.0	82	32.9	0.0	---	0.00	0.0	---	37.9	37.6	37.6	30.197	0.00	0.00	0.565	0.000
10/23/18	9:30a	40.6	40.6	37.9	77	34.0	0.0	---	0.00	0.0	---	40.6	40.2	40.2	30.192	0.00	0.00	0.508	0.000
10/23/18	10:00a	41.1	41.2	40.7	77	34.4	0.0	---	0.00	0.0	---	41.1	40.7	40.7	30.198	0.00	0.00	0.498	0.000
10/23/18	10:30a	41.1	41.1	40.5	80	35.4	0.0	---	0.00	0.0	---	41.1	40.8	40.8	30.184	0.00	0.00	0.498	0.000
10/23/18	11:00a	41.6	41.6	40.9	78	35.2	1.0	NNE	0.50	10.0	SSE	41.6	41.3	41.3	30.176	0.00	0.00	0.488	0.000
10/23/18	11:30a	43.1	43.1	41.6	74	35.4	4.0	NE	2.00	8.0	NNE	40.9	42.7	40.5	30.165	0.00	0.00	0.456	0.000
10/23/18	12:00p	44.4	44.4	43.1	69	34.9	5.0	SE	2.50	15.0	ESE	41.6	43.9	41.1	30.160	0.00	0.00	0.429	0.000
10/23/18	12:30p	44.1	44.4	44.1	70	34.9	8.0	SSE	4.00	18.0	SSE	39.5	43.6	39.0	30.150	0.00	0.00	0.435	0.000

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, August 27, 2018 1:37 PM
To: Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 8-27-18-1.pdf

Please find attached the report for an odor complaint received by phone this morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Jack Anderson Phone # (if given): _____

Location of reported event (if given): 52 Muchmore Road

Date of reported event: 2018-08-27 Day of Week: Monday

Time of Event as reported to NCES: 08:00

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
Chief Anderson called Kevin Roy and noted that his wife smelled a strong odor at their home.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-08-27 Time NCES Received Complaint: 08:48

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-08-27 Time: 09:00

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 66

Barometric Pressure: 30.09 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? Yes

NCES Follow-Up / Notes:

The time of the reported odor coincided with the delivery of a sludge load which the lead operator gave a 5 out of 5 rating on our internal rating scale. The Odor Boss and bar sprayer were operating at the time. I met Chief Anderson at his home at about 9:10 after a second load was delivered. There was no odor at that time.

Signature of Employee Completing This Form: S. Allen

NCES Office Station 8/27/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain Rate	Heat D-D	Cool D-D	
8/27/18	12:30a	67.5	67.9	67.4	87	63.5	4.0	SSW	2.00	8.0	SSW	67.5	69.0	69.0	30.044	0.00	0.00	0.000	0.052
8/27/18	1:00a	67.7	67.7	67.5	87	63.7	4.0	SW	2.00	8.0	SW	67.7	69.2	69.2	30.034	0.00	0.00	0.000	0.056
8/27/18	1:30a	68.0	68.0	67.7	87	64.0	5.0	SW	2.50	8.0	SW	68.0	69.6	69.6	30.033	0.00	0.00	0.000	0.063
8/27/18	2:00a	66.6	68.0	66.6	91	63.9	3.0	WSW	1.50	13.0	WNW	66.6	68.0	68.0	30.048	0.06	0.93	0.000	0.033
8/27/18	2:30a	65.8	66.6	65.7	93	63.7	0.0	---	0.00	0.0	---	65.8	67.1	67.1	30.044	0.00	0.00	0.000	0.017
8/27/18	3:00a	65.5	65.7	65.4	95	64.0	0.0	SE	0.00	2.0	SE	65.5	66.8	66.8	30.047	0.00	0.00	0.000	0.010
8/27/18	3:30a	65.7	65.7	65.4	94	63.9	0.0	SSW	0.00	6.0	SSW	65.7	67.0	67.0	30.047	0.00	0.00	0.000	0.015
8/27/18	4:00a	65.4	65.8	65.4	94	63.6	0.0	SSW	0.00	4.0	SSW	65.4	66.6	66.6	30.049	0.00	0.00	0.000	0.008
8/27/18	4:30a	65.3	65.4	65.2	95	63.8	0.0	SSW	0.00	6.0	SSW	65.3	66.6	66.6	30.051	0.00	0.00	0.000	0.006
8/27/18	5:00a	65.4	65.4	65.3	94	63.6	0.0	SW	0.00	6.0	SW	65.4	66.6	66.6	30.055	0.00	0.00	0.000	0.008
8/27/18	5:30a	65.8	65.8	65.4	93	63.7	2.0	SW	1.00	9.0	WSW	65.8	67.1	67.1	30.057	0.00	0.00	0.000	0.017
8/27/18	6:00a	65.6	65.9	65.6	91	62.9	1.0	SW	0.50	9.0	SW	65.6	66.8	66.8	30.065	0.00	0.00	0.000	0.012
8/27/18	6:30a	64.5	65.6	64.5	93	62.4	0.0	SW	0.00	4.0	SW	64.5	65.5	65.5	30.069	0.00	0.00	0.010	0.000
8/27/18	7:00a	64.7	64.7	64.3	94	62.9	3.0	SW	1.50	8.0	SW	64.7	65.8	65.8	30.081	0.00	0.00	0.006	0.000
8/27/18	7:30a	65.3	65.3	64.7	93	63.2	1.0	WSW	0.50	7.0	WSW	65.3	66.5	66.5	30.090	0.00	0.00	0.000	0.006
8/27/18	8:00a	65.7	65.7	65.3	93	63.6	0.0	---	0.00	0.0	---	65.7	67.0	67.0	30.089	0.00	0.00	0.000	0.015
8/27/18	8:30a	67.0	67.0	65.7	91	64.3	0.0	---	0.00	0.0	---	67.0	68.5	68.5	30.098	0.00	0.00	0.000	0.042
8/27/18	9:00a	68.8	68.8	66.9	88	65.1	0.0	---	0.00	0.0	---	68.8	70.7	70.7	30.096	0.00	0.00	0.000	0.079
8/27/18	9:30a	70.1	70.1	68.8	83	64.7	2.0	WNW	1.00	10.0	W	70.1	71.5	71.5	30.105	0.00	0.00	0.000	0.106

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Friday, September 7, 2018 8:36 AM
To: Moore, Todd; Stephen Allen; Noether, Lauren; Kevin Roy
Subject: Odor

Stench invading my property now.

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Friday, September 7, 2018 12:42 PM
To: Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 9-7-18-1.pdf

Please see the attached report for an odor complaint received this morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____

Location of reported event (if given): 633 Swazey Lane

Date of reported event: 2018-09-07 Day of Week: Friday

Time of Event as reported to NCES: 08:35

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
Stench invading my property now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-09-07 Time NCES Received Complaint: 08:35

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-09-07 Time: 08:40

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 52

Barometric Pressure: 30.31 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Was on my way to town to get gas, checked area of complaint, no landfill odors detected. Odor Boss and bar sprayer were operating at the time.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea <andreabryant@myfairpoint.net>

Fri 9/7/2018 8:35 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Stench invading my property now.

NCES Office Station 9/07/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
9/07/18	12:30a	55.0	56.4	55.0	93	53.0	0.0	---	0.00	0.0	---	55.0	55.2	55.2	30.254	0.00	0.00	0.208	0.000
9/07/18	1:00a	53.9	55.0	53.9	93	51.9	0.0	---	0.00	0.0	---	53.9	54.1	54.1	30.257	0.00	0.00	0.231	0.000
9/07/18	1:30a	53.1	53.9	53.1	92	50.8	0.0	SE	0.00	3.0	SE	53.1	53.3	53.3	30.264	0.00	0.00	0.248	0.000
9/07/18	2:00a	51.7	53.1	51.7	93	49.7	0.0	---	0.00	3.0	SE	51.7	52.0	52.0	30.267	0.00	0.00	0.277	0.000
9/07/18	2:30a	51.3	51.8	51.3	93	49.3	0.0	---	0.00	0.0	---	51.3	51.6	51.6	30.265	0.00	0.00	0.285	0.000
9/07/18	3:00a	50.1	51.3	50.1	93	48.2	1.0	E	0.50	8.0	ENE	50.1	50.5	50.5	30.265	0.00	0.00	0.310	0.000
9/07/18	3:30a	49.7	50.0	49.5	93	47.8	1.0	ENE	0.50	8.0	ENE	49.7	50.1	50.1	30.269	0.00	0.00	0.319	0.000
9/07/18	4:00a	48.3	49.7	48.3	93	46.4	1.0	E	0.50	9.0	E	48.3	48.6	48.6	30.273	0.00	0.00	0.348	0.000
9/07/18	4:30a	48.1	48.3	47.9	94	46.5	0.0	---	0.00	0.0	---	48.1	48.5	48.5	30.277	0.00	0.00	0.352	0.000
9/07/18	5:00a	47.6	48.2	47.4	95	46.2	1.0	ENE	0.50	7.0	ENE	47.6	48.0	48.0	30.281	0.00	0.00	0.363	0.000
9/07/18	5:30a	47.3	47.6	47.3	95	45.9	0.0	---	0.00	0.0	---	47.3	47.6	47.6	30.288	0.00	0.00	0.369	0.000
9/07/18	6:00a	47.4	47.6	47.3	94	45.8	1.0	ENE	0.50	7.0	ENE	47.4	47.7	47.7	30.289	0.00	0.00	0.367	0.000
9/07/18	6:30a	47.1	47.5	46.9	94	45.5	0.0	---	0.00	0.0	---	47.1	47.4	47.4	30.291	0.00	0.00	0.373	0.000
9/07/18	7:00a	46.4	47.1	46.4	95	45.0	0.0	---	0.00	0.0	---	46.4	46.7	46.7	30.301	0.00	0.00	0.387	0.000
9/07/18	7:30a	48.1	48.1	46.4	94	46.5	0.0	ENE	0.00	7.0	ENE	48.1	48.5	48.5	30.304	0.00	0.00	0.352	0.000
9/07/18	8:00a	49.7	49.7	48.1	92	47.5	0.0	ENE	0.00	5.0	ENE	49.7	50.1	50.1	30.302	0.00	0.00	0.319	0.000
9/07/18	8:30a	51.6	51.6	49.8	91	49.1	0.0	---	0.00	0.0	---	51.6	51.8	51.8	30.305	0.00	0.00	0.279	0.000
9/07/18	9:00a	54.6	54.6	51.6	88	51.1	0.0	---	0.00	0.0	---	54.6	54.6	54.6	30.303	0.00	0.00	0.217	0.000
9/07/18	9:30a	57.4	57.4	54.6	84	52.6	0.0	---	0.00	0.0	---	57.4	57.3	57.3	30.302	0.00	0.00	0.158	0.000
9/07/18	10:00a	59.3	59.3	57.5	77	52.1	0.0	---	0.00	0.0	---	59.3	58.9	58.9	30.295	0.00	0.00	0.119	0.000
9/07/18	10:30a	61.2	61.2	59.3	73	52.5	0.0	---	0.00	0.0	---	61.2	60.8	60.8	30.290	0.00	0.00	0.079	0.000
9/07/18	11:00a	61.3	61.4	61.2	73	52.6	0.0	---	0.00	0.0	---	61.3	60.9	60.9	30.285	0.00	0.00	0.077	0.000
9/07/18	11:30a	62.0	62.0	61.3	76	54.3	0.0	---	0.00	0.0	---	62.0	61.9	61.9	30.276	0.00	0.00	0.063	0.000

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, September 11, 2018 11:26 AM
To: Moore, Todd
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 9-7-18-2.pdf

Please find attached a report of an odor complaint received by phone on Friday morning.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Complaint

Name of Complainant: Wendell Young Phone # (if given): 603-869-5712

Location of reported event (if given): 51 Muchmore Road

Date of reported event: 2018-09-07 Day of Week: Friday

Time of Event as reported to NCES: 10:12

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Mr. Young called Kevin Roy and said the landfill smelled strong today.

NCES Investigation of Complaint

Date NCES Received Complaint: 2018-09-07 Time NCES Received Complaint: 10:12

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2018-09-07 Time: 10:30

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 59

Barometric Pressure: 30.3 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Responded to the Young residence. No one answered the door. Called the phone number above and got answering machine and left a message. Also called later in the day and got machine each time. The call was not returned. No landfill odors were detected in the area at the time of the response.

Signature of Employee Completing This Form:

S. Allen

NCES Office Station 9/07/18

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
9/07/18	12:30a	55.0	56.4	55.0	93	53.0	0.0	---	0.00	0.0	---	55.0	55.2	55.2	30.254	0.00	0.00	0.208	0.000
9/07/18	1:00a	53.9	55.0	53.9	93	51.9	0.0	---	0.00	0.0	---	53.9	54.1	54.1	30.257	0.00	0.00	0.231	0.000
9/07/18	1:30a	53.1	53.9	53.1	92	50.8	0.0	SE	0.00	3.0	SE	53.1	53.3	53.3	30.264	0.00	0.00	0.248	0.000
9/07/18	2:00a	51.7	53.1	51.7	93	49.7	0.0	---	0.00	3.0	SE	51.7	52.0	52.0	30.267	0.00	0.00	0.277	0.000
9/07/18	2:30a	51.3	51.8	51.3	93	49.3	0.0	---	0.00	0.0	---	51.3	51.6	51.6	30.265	0.00	0.00	0.285	0.000
9/07/18	3:00a	50.1	51.3	50.1	93	48.2	1.0	E	0.50	8.0	ENE	50.1	50.5	50.5	30.265	0.00	0.00	0.310	0.000
9/07/18	3:30a	49.7	50.0	49.5	93	47.8	1.0	ENE	0.50	8.0	ENE	49.7	50.1	50.1	30.269	0.00	0.00	0.319	0.000
9/07/18	4:00a	48.3	49.7	48.3	93	46.4	1.0	E	0.50	9.0	E	48.3	48.6	48.6	30.273	0.00	0.00	0.348	0.000
9/07/18	4:30a	48.1	48.3	47.9	94	46.5	0.0	---	0.00	0.0	---	48.1	48.5	48.5	30.277	0.00	0.00	0.352	0.000
9/07/18	5:00a	47.6	48.2	47.4	95	46.2	1.0	ENE	0.50	7.0	ENE	47.6	48.0	48.0	30.281	0.00	0.00	0.363	0.000
9/07/18	5:30a	47.3	47.6	47.3	95	45.9	0.0	---	0.00	0.0	---	47.3	47.6	47.6	30.288	0.00	0.00	0.369	0.000
9/07/18	6:00a	47.4	47.6	47.3	94	45.8	1.0	ENE	0.50	7.0	ENE	47.4	47.7	47.7	30.289	0.00	0.00	0.367	0.000
9/07/18	6:30a	47.1	47.5	46.9	94	45.5	0.0	---	0.00	0.0	---	47.1	47.4	47.4	30.291	0.00	0.00	0.373	0.000
9/07/18	7:00a	46.4	47.1	46.4	95	45.0	0.0	---	0.00	0.0	---	46.4	46.7	46.7	30.301	0.00	0.00	0.387	0.000
9/07/18	7:30a	48.1	48.1	46.4	94	46.5	0.0	ENE	0.00	7.0	ENE	48.1	48.5	48.5	30.304	0.00	0.00	0.352	0.000
9/07/18	8:00a	49.7	49.7	48.1	92	47.5	0.0	ENE	0.00	5.0	ENE	49.7	50.1	50.1	30.302	0.00	0.00	0.319	0.000
9/07/18	8:30a	51.6	51.6	49.8	91	49.1	0.0	---	0.00	0.0	---	51.6	51.8	51.8	30.305	0.00	0.00	0.279	0.000
9/07/18	9:00a	54.6	54.6	51.6	88	51.1	0.0	---	0.00	0.0	---	54.6	54.6	54.6	30.303	0.00	0.00	0.217	0.000
9/07/18	9:30a	57.4	57.4	54.6	84	52.6	0.0	---	0.00	0.0	---	57.4	57.3	57.3	30.302	0.00	0.00	0.158	0.000
9/07/18	10:00a	59.3	59.3	57.5	77	52.1	0.0	---	0.00	0.0	---	59.3	58.9	58.9	30.295	0.00	0.00	0.119	0.000
9/07/18	10:30a	61.2	61.2	59.3	73	52.5	0.0	---	0.00	0.0	---	61.2	60.8	60.8	30.290	0.00	0.00	0.079	0.000
9/07/18	11:00a	61.3	61.4	61.2	73	52.6	0.0	---	0.00	0.0	---	61.3	60.9	60.9	30.285	0.00	0.00	0.077	0.000
9/07/18	11:30a	62.0	62.0	61.3	76	54.3	0.0	---	0.00	0.0	---	62.0	61.9	61.9	30.276	0.00	0.00	0.063	0.000