

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Saturday, January 5, 2019 8:24 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Noise complaint

Very noisy on a Saturday morning.

I usually get to enjoy the peace and quiet of my wooded home on Saturdays because NCES is closed but have been being disturbed inside my home this morning.

Andrea

Sent from my iPhone

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Saturday, January 5, 2019 7:58 AM
To: Stephen Allen; Kevin.Roy@casella.com; Moore, Todd
Subject: Very noisy Saturday?

Two things: very noisy now..didn't think the landfill was open on Saturday just the transfer station...
Last Saturday afternoon very smelly. Just got busy and forgot to email our complaint.
Joyce Menard

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, January 8, 2019 9:57 AM
To: Moore, Todd
Cc: Kevin Roy; Bruce Grover
Subject: NCES Noise Complaints
Attachments: NCES Complaint Response 1-5-19-1.pdf; NCES Complaint Response 1-5-19-2.pdf

Please find attached two reports for noise complaints received on Saturday morning when the facility was open due to being closed on the New Year holiday on January 1.

Stephen Allen

Environmental Technician

Casella Waste Systems, Inc.

North Country Environmental Services

581 Trudeau Road, Bethlehem, NH 03574

p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2019-01-05 Day of Week: Saturday
Time of Event as reported to NCES: 07:58
Type of Complaint (Odor or Noise): Noise
Description of Complaint (type, intensity, other reported details):
Very noisy now. Didn't think the landfill was open on Saturday just the transfer station.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-01-05 Time NCES Received Complaint: 07:58
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: None Date: _____ Time: _____
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: NE Temp: 24
Barometric Pressure: 29.77 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

The landfill was open on Saturday morning due to being closed for the New Year holiday on Tuesday.

Signature of Employee Completing This Form:

Very noisy Saturday?

Joyce Menard <menard.joyce@gmail.com>

Sat 1/5/2019 7:58 AM

To: Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>;

Two things: very noisy now..didn't think the landfill was open on Saturday just the transfer station...
Last Saturday afternoon very smelly. Just got busy and forgot to email our complaint.
Joyce Menard

Sent from my iPhone

NCES Weather Station 1/05/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
1/05/19	12:30a	27.2	27.5	27.1	89	24.4	0.0	---	0.00	0.0	---	27.2	27.1	27.1	29.834	0.00	0.00	0.787	0.000
1/05/19	1:00a	27.7	28.2	27.2	88	24.6	0.0	---	0.00	0.0	---	27.7	27.5	27.5	29.830	0.00	0.00	0.777	0.000
1/05/19	1:30a	26.1	27.7	26.1	90	23.6	0.0	---	0.00	0.0	---	26.1	26.0	26.0	29.820	0.00	0.00	0.810	0.000
1/05/19	2:00a	27.5	27.5	26.0	91	25.2	0.0	---	0.00	0.0	---	27.5	27.4	27.4	29.818	0.00	0.00	0.781	0.000
1/05/19	2:30a	27.4	27.6	27.0	91	25.1	0.0	---	0.00	0.0	---	27.4	27.3	27.3	29.807	0.00	0.00	0.783	0.000
1/05/19	3:00a	26.3	27.7	26.3	89	23.5	0.0	---	0.00	0.0	---	26.3	26.2	26.2	29.793	0.00	0.00	0.806	0.000
1/05/19	3:30a	25.4	26.3	25.1	92	23.4	0.0	---	0.00	0.0	---	25.4	25.3	25.3	29.787	0.00	0.00	0.825	0.000
1/05/19	4:00a	26.9	26.9	25.4	92	24.9	0.0	---	0.00	0.0	---	26.9	26.8	26.8	29.776	0.00	0.00	0.794	0.000
1/05/19	4:30a	25.5	27.5	25.5	91	23.2	0.0	---	0.00	0.0	---	25.5	25.4	25.4	29.780	0.00	0.00	0.823	0.000
1/05/19	5:00a	25.7	25.8	25.3	92	23.7	0.0	---	0.00	0.0	---	25.7	25.6	25.6	29.777	0.00	0.00	0.819	0.000
1/05/19	5:30a	25.8	25.8	25.6	93	24.1	0.0	---	0.00	0.0	---	25.8	25.7	25.7	29.766	0.00	0.00	0.817	0.000
1/05/19	6:00a	24.3	25.8	24.2	93	22.6	0.0	---	0.00	0.0	---	24.3	24.2	24.2	29.771	0.00	0.00	0.848	0.000
1/05/19	6:30a	25.8	25.8	24.1	93	24.1	0.0	---	0.00	0.0	---	25.8	25.7	25.7	29.770	0.00	0.00	0.817	0.000
1/05/19	7:00a	24.7	25.8	24.4	93	23.0	1.0	NNE	0.50	6.0	NNE	24.7	24.6	24.6	29.769	0.00	0.00	0.840	0.000
1/05/19	7:30a	25.4	25.4	24.5	93	23.7	1.0	NNE	0.50	3.0	NNE	25.4	25.3	25.3	29.765	0.00	0.00	0.825	0.000
1/05/19	8:00a	24.3	25.8	24.3	92	22.3	0.0	NNE	0.00	2.0	NNE	24.3	24.2	24.2	29.770	0.00	0.00	0.848	0.000
1/05/19	8:30a	23.1	24.3	23.1	92	21.1	1.0	ENE	0.50	4.0	ENE	23.1	23.0	23.0	29.787	0.00	0.00	0.873	0.000
1/05/19	9:00a	25.5	25.6	23.1	94	24.0	0.0	ENE	0.00	2.0	ENE	25.5	25.4	25.4	29.770	0.00	0.00	0.823	0.000
1/05/19	9:30a	24.7	25.5	24.6	93	23.0	1.0	NE	0.50	4.0	NNE	24.7	24.6	24.6	29.770	0.00	0.00	0.840	0.000
1/05/19	10:00a	25.6	25.6	24.5	94	24.1	1.0	NNW	0.50	3.0	NW	25.6	25.5	25.5	29.759	0.00	0.00	0.821	0.000
1/05/19	10:30a	26.6	26.6	25.6	94	25.1	0.0	N	0.00	2.0	N	26.6	26.5	26.5	29.752	0.00	0.00	0.800	0.000
1/05/19	11:00a	27.3	27.3	26.6	93	25.5	0.0	N	0.00	1.0	N	27.3	27.2	27.2	29.729	0.00	0.00	0.785	0.000
1/05/19	11:30a	28.1	28.1	27.3	93	26.3	0.0	ENE	0.00	3.0	ENE	28.1	28.0	28.0	29.712	0.00	0.00	0.769	0.000
1/05/19	12:00p	29.6	29.6	28.1	92	27.6	0.0	S	0.00	4.0	S	29.6	29.4	29.4	29.693	0.00	0.00	0.738	0.000
1/05/19	12:30p	30.2	30.2	29.6	90	27.6	0.0	NW	0.00	5.0	WNW	30.2	30.0	30.0	29.686	0.00	0.00	0.725	0.000
1/05/19	1:00p	30.2	30.2	30.0	89	27.3	2.0	NNW	1.00	4.0	NW	29.0	30.0	28.8	29.672	0.00	0.00	0.725	0.000
1/05/19	1:30p	30.7	30.8	30.2	88	27.6	1.0	N	0.50	3.0	NNW	30.7	30.5	30.5	29.671	0.00	0.00	0.715	0.000
1/05/19	2:00p	31.5	31.6	30.8	87	28.1	1.0	NNW	0.50	4.0	NNW	31.5	31.3	31.3	29.669	0.00	0.00	0.698	0.000
1/05/19	2:30p	32.0	32.0	31.5	86	28.3	0.0	---	0.00	0.0	---	32.0	31.8	31.8	29.667	0.00	0.00	0.688	0.000
1/05/19	3:00p	32.1	32.1	31.9	85	28.1	0.0	---	0.00	0.0	---	32.1	31.9	31.9	29.666	0.00	0.00	0.685	0.000
1/05/19	3:30p	32.2	32.2	32.0	84	27.9	0.0	---	0.00	0.0	---	32.2	32.0	32.0	29.662	0.00	0.00	0.683	0.000
1/05/19	4:00p	31.7	32.2	31.6	86	28.0	2.0	NNW	1.00	4.0	NNW	30.6	31.5	30.4	29.672	0.00	0.00	0.694	0.000
1/05/19	4:30p	31.1	31.7	31.1	86	27.4	0.0	---	0.00	0.0	---	31.1	30.9	30.9	29.668	0.00	0.00	0.706	0.000
1/05/19	5:00p	31.0	31.1	31.0	87	27.6	0.0	---	0.00	0.0	---	31.0	30.8	30.8	29.674	0.00	0.00	0.708	0.000
1/05/19	5:30p	30.6	31.0	30.6	87	27.2	0.0	---	0.00	0.0	---	30.6	30.4	30.4	29.691	0.00	0.00	0.717	0.000
1/05/19	6:00p	29.7	30.6	29.6	88	26.6	0.0	ESE	0.00	3.0	ENE	29.7	29.5	29.5	29.696	0.00	0.00	0.735	0.000
1/05/19	6:30p	29.1	29.6	29.1	89	26.3	1.0	SE	0.50	4.0	ESE	29.1	28.9	28.9	29.701	0.00	0.00	0.748	0.000
1/05/19	7:00p	29.8	29.8	29.0	89	27.0	0.0	---	0.00	0.0	---	29.8	29.6	29.6	29.703	0.00	0.00	0.733	0.000
1/05/19	7:30p	28.6	29.8	28.6	90	26.0	0.0	---	0.00	0.0	---	28.6	28.4	28.4	29.696	0.00	0.00	0.758	0.000
1/05/19	8:00p	28.4	28.6	28.4	91	26.1	0.0	---	0.00	0.0	---	28.4	28.2	28.2	29.687	0.00	0.00	0.762	0.000
1/05/19	8:30p	27.9	28.4	27.9	91	25.6	0.0	---	0.00	0.0	---	27.9	27.7	27.7	29.705	0.00	0.00	0.773	0.000
1/05/19	9:00p	26.9	27.9	26.8	92	24.9	0.0	S	0.00	5.0	S	26.9	26.8	26.8	29.727	0.00	0.00	0.794	0.000
1/05/19	9:30p	27.9	27.9	26.9	92	25.9	4.0	SSW	2.00	9.0	SW	23.3	27.7	23.1	29.725	0.00	0.00	0.773	0.000
1/05/19	10:00p	27.4	27.9	27.2	92	25.4	0.0	---	0.00	0.0	---	27.4	27.3	27.3	29.729	0.00	0.00	0.783	0.000
1/05/19	10:30p	28.1	28.1	27.4	93	26.3	0.0	SSW	0.00	5.0	SSW	28.1	28.0	28.0	29.718	0.00	0.00	0.769	0.000
1/05/19	11:00p	29.4	29.4	28.1	92	27.4	3.0	SW	1.50	7.0	SSW	26.4	29.2	26.2	29.724	0.00	0.00	0.742	0.000
1/05/19	11:30p	29.8	29.8	29.4	92	27.8	1.0	SW	0.50	6.0	SW	29.8	29.6	29.6	29.725	0.00	0.00	0.733	0.000
1/06/19	12:00a	30.2	30.2	29.8	92	28.2	2.0	WSW	1.00	7.0	SW	29.0	30.0	28.8	29.730	0.00	0.00	0.725	0.000

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-01-05 Day of Week: Saturday
Time of Event as reported to NCES: 08:24
Type of Complaint (Odor or Noise): Noise
Description of Complaint (type, intensity, other reported details):
Very noisy on a Saturday morning. I usually get to enjoy the peace and quiet of my wooded home on Saturdays because NCES is closed but have been being disturbed inside my home this morning.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-01-05 Time NCES Received Complaint: 08:24
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: None Date: _____ Time: _____
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: NE Temp: 23
Barometric Pressure: 29.79 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 4
At reported time of event:
Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

The landfill was open on Saturday due to being closed for the New Year holiday on Tuesday.

Signature of Employee Completing This Form:

Noise complaint

Andrea <andreabryant@myfairpoint.net>

Sat 1/5/2019 8:24 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Very noisy on a Saturday morning.

I usually get to enjoy the peace and quiet of my wooded home on Saturdays because NCES is closed but have been being disturbed inside my home this morning.

Andrea

Sent from my iPhone

NCES Weather Station 1/05/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
1/05/19	12:30a	27.2	27.5	27.1	89	24.4	0.0	---	0.00	0.0	---	27.2	27.1	27.1	29.834	0.00	0.00	0.787	0.000
1/05/19	1:00a	27.7	28.2	27.2	88	24.6	0.0	---	0.00	0.0	---	27.7	27.5	27.5	29.830	0.00	0.00	0.777	0.000
1/05/19	1:30a	26.1	27.7	26.1	90	23.6	0.0	---	0.00	0.0	---	26.1	26.0	26.0	29.820	0.00	0.00	0.810	0.000
1/05/19	2:00a	27.5	27.5	26.0	91	25.2	0.0	---	0.00	0.0	---	27.5	27.4	27.4	29.818	0.00	0.00	0.781	0.000
1/05/19	2:30a	27.4	27.6	27.0	91	25.1	0.0	---	0.00	0.0	---	27.4	27.3	27.3	29.807	0.00	0.00	0.783	0.000
1/05/19	3:00a	26.3	27.7	26.3	89	23.5	0.0	---	0.00	0.0	---	26.3	26.2	26.2	29.793	0.00	0.00	0.806	0.000
1/05/19	3:30a	25.4	26.3	25.1	92	23.4	0.0	---	0.00	0.0	---	25.4	25.3	25.3	29.787	0.00	0.00	0.825	0.000
1/05/19	4:00a	26.9	26.9	25.4	92	24.9	0.0	---	0.00	0.0	---	26.9	26.8	26.8	29.776	0.00	0.00	0.794	0.000
1/05/19	4:30a	25.5	27.5	25.5	91	23.2	0.0	---	0.00	0.0	---	25.5	25.4	25.4	29.780	0.00	0.00	0.823	0.000
1/05/19	5:00a	25.7	25.8	25.3	92	23.7	0.0	---	0.00	0.0	---	25.7	25.6	25.6	29.777	0.00	0.00	0.819	0.000
1/05/19	5:30a	25.8	25.8	25.6	93	24.1	0.0	---	0.00	0.0	---	25.8	25.7	25.7	29.766	0.00	0.00	0.817	0.000
1/05/19	6:00a	24.3	25.8	24.2	93	22.6	0.0	---	0.00	0.0	---	24.3	24.2	24.2	29.771	0.00	0.00	0.848	0.000
1/05/19	6:30a	25.8	25.8	24.1	93	24.1	0.0	---	0.00	0.0	---	25.8	25.7	25.7	29.770	0.00	0.00	0.817	0.000
1/05/19	7:00a	24.7	25.8	24.4	93	23.0	1.0	NNE	0.50	6.0	NNE	24.7	24.6	24.6	29.769	0.00	0.00	0.840	0.000
1/05/19	7:30a	25.4	25.4	24.5	93	23.7	1.0	NNE	0.50	3.0	NNE	25.4	25.3	25.3	29.765	0.00	0.00	0.825	0.000
1/05/19	8:00a	24.3	25.8	24.3	92	22.3	0.0	NNE	0.00	2.0	NNE	24.3	24.2	24.2	29.770	0.00	0.00	0.848	0.000
1/05/19	8:30a	23.1	24.3	23.1	92	21.1	1.0	ENE	0.50	4.0	ENE	23.1	23.0	23.0	29.787	0.00	0.00	0.873	0.000
1/05/19	9:00a	25.5	25.6	23.1	94	24.0	0.0	ENE	0.00	2.0	ENE	25.5	25.4	25.4	29.770	0.00	0.00	0.823	0.000
1/05/19	9:30a	24.7	25.5	24.6	93	23.0	1.0	NE	0.50	4.0	NNE	24.7	24.6	24.6	29.770	0.00	0.00	0.840	0.000
1/05/19	10:00a	25.6	25.6	24.5	94	24.1	1.0	NNW	0.50	3.0	NW	25.6	25.5	25.5	29.759	0.00	0.00	0.821	0.000
1/05/19	10:30a	26.6	26.6	25.6	94	25.1	0.0	N	0.00	2.0	N	26.6	26.5	26.5	29.752	0.00	0.00	0.800	0.000
1/05/19	11:00a	27.3	27.3	26.6	93	25.5	0.0	N	0.00	1.0	N	27.3	27.2	27.2	29.729	0.00	0.00	0.785	0.000
1/05/19	11:30a	28.1	28.1	27.3	93	26.3	0.0	ENE	0.00	3.0	ENE	28.1	28.0	28.0	29.712	0.00	0.00	0.769	0.000
1/05/19	12:00p	29.6	29.6	28.1	92	27.6	0.0	S	0.00	4.0	S	29.6	29.4	29.4	29.693	0.00	0.00	0.738	0.000
1/05/19	12:30p	30.2	30.2	29.6	90	27.6	0.0	NW	0.00	5.0	WNW	30.2	30.0	30.0	29.686	0.00	0.00	0.725	0.000
1/05/19	1:00p	30.2	30.2	30.0	89	27.3	2.0	NNW	1.00	4.0	NW	29.0	30.0	28.8	29.672	0.00	0.00	0.725	0.000
1/05/19	1:30p	30.7	30.8	30.2	88	27.6	1.0	N	0.50	3.0	NNW	30.7	30.5	30.5	29.671	0.00	0.00	0.715	0.000
1/05/19	2:00p	31.5	31.6	30.8	87	28.1	1.0	NNW	0.50	4.0	NNW	31.5	31.3	31.3	29.669	0.00	0.00	0.698	0.000
1/05/19	2:30p	32.0	32.0	31.5	86	28.3	0.0	---	0.00	0.0	---	32.0	31.8	31.8	29.667	0.00	0.00	0.688	0.000
1/05/19	3:00p	32.1	32.1	31.9	85	28.1	0.0	---	0.00	0.0	---	32.1	31.9	31.9	29.666	0.00	0.00	0.685	0.000
1/05/19	3:30p	32.2	32.2	32.0	84	27.9	0.0	---	0.00	0.0	---	32.2	32.0	32.0	29.662	0.00	0.00	0.683	0.000
1/05/19	4:00p	31.7	32.2	31.6	86	28.0	2.0	NNW	1.00	4.0	NNW	30.6	31.5	30.4	29.672	0.00	0.00	0.694	0.000
1/05/19	4:30p	31.1	31.7	31.1	86	27.4	0.0	---	0.00	0.0	---	31.1	30.9	30.9	29.668	0.00	0.00	0.706	0.000
1/05/19	5:00p	31.0	31.1	31.0	87	27.6	0.0	---	0.00	0.0	---	31.0	30.8	30.8	29.674	0.00	0.00	0.708	0.000
1/05/19	5:30p	30.6	31.0	30.6	87	27.2	0.0	---	0.00	0.0	---	30.6	30.4	30.4	29.691	0.00	0.00	0.717	0.000
1/05/19	6:00p	29.7	30.6	29.6	88	26.6	0.0	ESE	0.00	3.0	ENE	29.7	29.5	29.5	29.696	0.00	0.00	0.735	0.000
1/05/19	6:30p	29.1	29.6	29.1	89	26.3	1.0	SE	0.50	4.0	ESE	29.1	28.9	28.9	29.701	0.00	0.00	0.748	0.000
1/05/19	7:00p	29.8	29.8	29.0	89	27.0	0.0	---	0.00	0.0	---	29.8	29.6	29.6	29.703	0.00	0.00	0.733	0.000
1/05/19	7:30p	28.6	29.8	28.6	90	26.0	0.0	---	0.00	0.0	---	28.6	28.4	28.4	29.696	0.00	0.00	0.758	0.000
1/05/19	8:00p	28.4	28.6	28.4	91	26.1	0.0	---	0.00	0.0	---	28.4	28.2	28.2	29.687	0.00	0.00	0.762	0.000
1/05/19	8:30p	27.9	28.4	27.9	91	25.6	0.0	---	0.00	0.0	---	27.9	27.7	27.7	29.705	0.00	0.00	0.773	0.000
1/05/19	9:00p	26.9	27.9	26.8	92	24.9	0.0	S	0.00	5.0	S	26.9	26.8	26.8	29.727	0.00	0.00	0.794	0.000
1/05/19	9:30p	27.9	27.9	26.9	92	25.9	4.0	SSW	2.00	9.0	SW	23.3	27.7	23.1	29.725	0.00	0.00	0.773	0.000
1/05/19	10:00p	27.4	27.9	27.2	92	25.4	0.0	---	0.00	0.0	---	27.4	27.3	27.3	29.729	0.00	0.00	0.783	0.000
1/05/19	10:30p	28.1	28.1	27.4	93	26.3	0.0	SSW	0.00	5.0	SSW	28.1	28.0	28.0	29.718	0.00	0.00	0.769	0.000
1/05/19	11:00p	29.4	29.4	28.1	92	27.4	3.0	SW	1.50	7.0	SSW	26.4	29.2	26.2	29.724	0.00	0.00	0.742	0.000
1/05/19	11:30p	29.8	29.8	29.4	92	27.8	1.0	SW	0.50	6.0	SW	29.8	29.6	29.6	29.725	0.00	0.00	0.733	0.000
1/06/19	12:00a	30.2	30.2	29.8	92	28.2	2.0	WSW	1.00	7.0	SW	29.0	30.0	28.8	29.730	0.00	0.00	0.725	0.000

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Monday, January 14, 2019 8:19 AM
To: Moore, Todd; Stephen Allen; Noether, Lauren; Kevin Roy
Subject: Stench

Now on 302 by river

Sent from my iPhone

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 302 by river
Date of reported event: 2019-01-14 Day of Week: Monday
Time of Event as reported to NCES: 08:18
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Stench now on 302 by river.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-01-14 Time NCES Received Complaint: 08:18
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-01-14 Time: 08:25
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: -4
Barometric Pressure: 30.49 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Checked Trudeau Road, Muchmore Road, Route 302 from Trudeau to the river overlook near the town line with no odors detected at any location with car window cracked in -4 degree temperatures.

Signature of Employee Completing This Form: S. alb

Stench

Andrea <andreabryant@myfairpoint.net>

Mon 1/14/2019 8:18 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Now on 302 by river

Sent from my iPhone

NCES Weather Station 1/14/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
1/14/19	12:30a	-4.6	-3.3	-4.6	85	-8.0	3.0	ENE	1.50	7.0	ENE	-12.0	-4.7	-12.1	30.549	0.00	0.00	1.450	0.000
1/14/19	1:00a	-5.1	-4.6	-5.4	86	-8.2	1.0	E	0.50	5.0	E	-5.3	-5.2	-5.4	30.547	0.00	0.00	1.460	0.000
1/14/19	1:30a	-4.8	-4.8	-5.1	86	-7.9	0.0	E	0.00	1.0	E	-4.7	-4.9	-4.8	30.549	0.00	0.00	1.454	0.000
1/14/19	2:00a	-4.8	-4.6	-5.1	86	-7.9	0.0	E	0.00	2.0	E	-4.7	-4.9	-4.8	30.553	0.00	0.00	1.454	0.000
1/14/19	2:30a	-5.4	-4.8	-5.4	85	-8.7	0.0	E	0.00	1.0	E	-5.3	-5.5	-5.4	30.544	0.00	0.00	1.467	0.000
1/14/19	3:00a	-5.5	-4.7	-5.5	85	-8.8	0.0	E	0.00	1.0	E	-5.4	-5.6	-5.5	30.534	0.00	0.00	1.469	0.000
1/14/19	3:30a	-6.6	-5.5	-6.7	85	-9.9	0.0	E	0.00	2.0	E	-6.5	-6.7	-6.6	30.527	0.00	0.00	1.492	0.000
1/14/19	4:00a	-5.9	-5.9	-6.9	86	-9.0	1.0	ENE	0.50	6.0	E	-6.1	-6.0	-6.2	30.520	0.00	0.00	1.477	0.000
1/14/19	4:30a	-8.3	-4.1	-8.3	84	-11.8	2.0	NE	1.00	6.0	E	-13.2	-8.4	-13.3	30.509	0.00	0.00	1.527	0.000
1/14/19	5:00a	-7.2	-7.2	-8.3	86	-10.3	0.0	E	0.00	2.0	E	-7.1	-7.3	-7.2	30.501	0.00	0.00	1.504	0.000
1/14/19	5:30a	-7.3	-6.7	-7.3	85	-10.6	0.0	E	0.00	2.0	E	-7.2	-7.4	-7.3	30.499	0.00	0.00	1.506	0.000
1/14/19	6:00a	-7.9	-6.8	-7.9	85	-11.2	2.0	ENE	1.00	5.0	E	-12.8	-8.0	-12.9	30.496	0.00	0.00	1.519	0.000
1/14/19	6:30a	-7.7	-7.7	-8.9	86	-10.8	1.0	ENE	0.50	3.0	ENE	-8.0	-7.8	-8.1	30.489	0.00	0.00	1.515	0.000
1/14/19	7:00a	-6.6	-5.8	-7.6	85	-9.9	1.0	ENE	0.50	7.0	ENE	-6.8	-6.7	-6.9	30.484	0.00	0.00	1.492	0.000
1/14/19	7:30a	-7.9	-6.6	-8.0	85	-11.2	0.0	ENE	0.00	1.0	ENE	-7.8	-8.0	-7.9	30.483	0.00	0.00	1.519	0.000
1/14/19	8:00a	-5.2	-5.2	-7.9	86	-8.3	0.0	ENE	0.00	2.0	ENE	-5.1	-5.3	-5.2	30.487	0.00	0.00	1.462	0.000
1/14/19	8:30a	-4.4	-4.4	-5.4	86	-7.5	0.0	---	0.00	0.0	---	-4.3	-4.5	-4.4	30.484	0.00	0.00	1.446	0.000
1/14/19	9:00a	-1.6	-1.6	-4.4	87	-4.5	0.0	---	0.00	0.0	---	-1.5	-1.7	-1.6	30.478	0.00	0.00	1.388	0.000
1/14/19	9:30a	-0.7	-0.7	-2.1	86	-3.9	2.0	N	1.00	6.0	NNE	-4.9	-0.8	-5.0	30.477	0.00	0.00	1.369	0.000

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Tuesday, March 19, 2019 8:40 AM
To: Moore, Todd; Stephen Allen; Noether, Lauren; Kevin Roy
Subject: Re: Stench and noise

An hour later still stinks

Sent from my iPhone

> On Mar 19, 2019, at 7:52 AM, Andrea <andreabryant@myfairpoint.net> wrote:

>

> I have been disturbed by noise inside my home for about an hour. Even sounded like a blast. Just Now walking out my door to take out my dog the stench made me gag literally right at doorstep. Still trying to hold my breath as I wait for her. This is disgusting one of the worse I have ever been subjected to.

> Very upset

> Andrea

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-03-19 Day of Week: Tuesday
Time of Event as reported to NCES: 07:52
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Walking out my door to take out my dog the stench made me gag literally right at doorstep. Still trying to hold my breath as I wait for her. This is disgusting one of the worst I have ever been subjected to. At 8:40: An hour later still stinks.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-03-19 Time NCES Received Complaint: 07:52
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-03-19 Time: 08:02
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: E Temp: 14
Barometric Pressure: 30.46 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:02, no landfill odors detected on Trudeau, 302 or Swazey Lane. Received second email at 8:40, Kevin Roy and Steve Allen returned to the area and again detected no landfill odors. The peak wind speed from 8:30 to 9:00 was 1 mph from the east at the site weather station.

Signature of Employee Completing This Form: S. Allen

Re: Stench and noise

Andrea <andreibryant@myfairpoint.net>

Tue 3/19/2019 8:40 AM

To: Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

An hour later still stinks

Sent from my iPhone

> On Mar 19, 2019, at 7:52 AM, Andrea <andreibryant@myfairpoint.net> wrote:

>

> I have been disturbed by noise inside my home for about an hour. Even sounded like a blast. Just Now walking out my door to take out my dog the stench made me gag literally right at doorstep. Still trying to hold my breath as I wait for her. This is disgusting one of the worse I have ever been subjected to.

> Very upset

> Andrea

NCES Weather Station 3/19/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
3/19/19	12:30a	17.4	18.6	17.4	65	7.6	2.0	SE	1.00	4.0	SE	14.9	17.1	14.6	30.399	0.00	0.00	0.992	0.000
3/19/19	1:00a	17.1	17.4	17.0	66	7.7	3.0	SE	1.50	5.0	SE	12.5	16.8	12.2	30.399	0.00	0.00	0.998	0.000
3/19/19	1:30a	16.3	17.2	16.2	68	7.6	2.0	ESE	1.00	6.0	E	13.7	16.0	13.4	30.402	0.00	0.00	1.015	0.000
3/19/19	2:00a	15.2	16.4	15.2	70	7.2	0.0	ENE	0.00	4.0	ENE	15.2	14.9	14.9	30.410	0.00	0.00	1.038	0.000
3/19/19	2:30a	15.4	15.4	14.9	69	7.0	1.0	ENE	0.50	4.0	ENE	15.4	15.1	15.1	30.412	0.00	0.00	1.033	0.000
3/19/19	3:00a	14.1	15.6	14.1	73	7.0	0.0	ENE	0.00	4.0	ENE	14.1	13.9	13.9	30.409	0.00	0.00	1.060	0.000
3/19/19	3:30a	14.4	14.4	13.7	75	7.9	0.0	---	0.00	0.0	---	14.4	14.2	14.2	30.406	0.00	0.00	1.054	0.000
3/19/19	4:00a	13.2	14.4	13.2	77	7.3	2.0	E	1.00	6.0	E	10.3	13.0	10.1	30.402	0.00	0.00	1.079	0.000
3/19/19	4:30a	13.5	13.5	13.1	75	7.0	1.0	ENE	0.50	5.0	ENE	13.5	13.3	13.3	30.406	0.00	0.00	1.073	0.000
3/19/19	5:00a	13.0	13.6	13.0	76	6.9	1.0	ENE	0.50	4.0	ENE	13.0	12.8	12.8	30.419	0.00	0.00	1.083	0.000
3/19/19	5:30a	13.0	13.0	12.9	78	7.4	0.0	ENE	0.00	2.0	ENE	13.0	12.8	12.8	30.424	0.00	0.00	1.083	0.000
3/19/19	6:00a	12.8	13.2	12.8	77	6.9	0.0	ENE	0.00	5.0	ENE	12.8	12.6	12.6	30.426	0.00	0.00	1.087	0.000
3/19/19	6:30a	13.3	13.4	12.8	74	6.6	3.0	E	1.50	7.0	ENE	8.2	13.1	8.0	30.431	0.00	0.00	1.077	0.000
3/19/19	7:00a	12.3	13.2	12.3	77	6.5	1.0	E	0.50	3.0	E	12.3	12.1	12.1	30.442	0.00	0.00	1.098	0.000
3/19/19	7:30a	11.4	12.3	11.3	79	6.2	0.0	E	0.00	3.0	E	11.4	11.2	11.2	30.452	0.00	0.00	1.117	0.000
3/19/19	8:00a	13.6	13.6	11.4	77	7.7	0.0	E	0.00	2.0	E	13.6	13.4	13.4	30.460	0.00	0.00	1.071	0.000
3/19/19	8:30a	16.2	16.2	13.6	76	10.0	0.0	---	0.00	0.0	---	16.2	16.0	16.0	30.464	0.00	0.00	1.017	0.000
3/19/19	9:00a	19.3	19.3	16.2	71	11.4	0.0	E	0.00	1.0	E	19.3	19.0	19.0	30.470	0.00	0.00	0.952	0.000
3/19/19	9:30a	23.1	23.1	19.3	58	10.5	0.0	NW	0.00	6.0	NW	23.1	22.6	22.6	30.473	0.00	0.00	0.873	0.000

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Tuesday, March 19, 2019 7:53 AM
To: Moore, Todd; Stephen Allen; Noether, Lauren; Kevin Roy
Subject: Stench and noise

I have been disturbed by noise inside my home for about an hour. Even sounded like a blast. Just Now walking out my door to take out my dog the stench made me gag literally right at doorstep. Still trying to hold my breath as I wait for her. This is disgusting one of the worse I have ever been subjected to.

Very upset
Andrea

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

<u>Complaint</u>			
Name of Complainant:	<u>Jaime Colby</u>	Phone # (if given):	
Location of reported event (if given):	<u>Route 3 from Beaver Brook Recreation Area to about one mile south.</u>		
Date of reported event:	<u>2019-05-12</u>	Day of Week:	<u>Sunday</u>
Time of Event as reported to NCES:	<u>19:25</u>		
Type of Complaint (Odor or Noise):	<u>Odor</u>		
Description of Complaint (type, intensity, other reported details):	<u>A decomposing waste-like odor. Smelled like decomposing MSW and/or sludge.</u>		
<u>NCES Investigation of Complaint</u>			
Date NCES Received Complaint:	<u>2019-05-13</u>	Time NCES Received Complaint:	<u>00:38</u>
FOR ALL CONTEMPORANEOUS COMPLAINTS:			
Responder:	<u>None</u>	Date:	
Complaint Confirmed (Yes or No):	<u>No</u>	Type of Noise or Odor:	
FOR ALL COMPLAINTS:			
Weather Info at Time of Event:	Wind Out Of:	<u>NE</u>	Temp: <u>39</u>
Barometric Pressure:	<u>30.16</u>	Humidity (High or Low):	<u>High</u>
Source of Weather Data:	<u>Site Weather Station</u>	Windspeed (mph):	<u>4</u>
At reported time of event:			
Facility Open (Yes or No)?	<u>No</u>		
Construction Activities On Site (Yes or No)?	<u>No</u>		
Any Waste Excavations (Yes or No)?	<u>No</u>		
Landfill Operating (Yes or No)?	<u>No</u>		
Daily Working Area Covered from Prior Day (Yes or No)?	<u>Yes</u>		
Flare Operating (Yes or No)?	<u>Yes</u>	Gas Collection System Operating Normal (Yes or No)?	<u>Yes</u>
If No, Explain:			
Was Leachate Being Loaded at Time of Complaint (Yes or No)?	<u>No</u>		
Odor Control Misting System Operating (Yes or No)?	<u>No</u>		
Odor Neutralizing Pellets Utilized (Yes or No)?	<u>No</u>		
<u>NCES Follow-Up / Notes:</u>			
<u>Daily cover was applied to working area Friday May 10th</u>			
<u>May 10th NCES received MSW, Sludge, and C&D</u>			
<u>The last load of sludge on May 10th was at 12:15</u>			
<u>Gas Project is about 60% complete. Driller completed Wells on 5/8. 5/10 three Wells are connected. This week</u>			
Signature of Employee Completing This Form: <u>S. All</u>			

NCES Weather Station 5/12/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
5/12/19	12:30a	36.0	36.0	35.2	82	31.0	3.0	SE	1.50	5.0	SE	33.8	35.7	33.5	30.154	0.00	0.00	0.604	0.000
5/12/19	1:00a	35.7	36.2	35.6	82	30.7	1.0	ESE	0.50	4.0	ESE	35.7	35.4	35.4	30.161	0.00	0.00	0.610	0.000
5/12/19	1:30a	35.9	36.0	35.7	82	30.9	3.0	SE	1.50	5.0	SE	33.7	35.6	33.4	30.160	0.00	0.00	0.606	0.000
5/12/19	2:00a	36.9	36.9	35.9	78	30.7	3.0	SE	1.50	6.0	SE	34.9	36.6	34.6	30.163	0.00	0.00	0.585	0.000
5/12/19	2:30a	35.9	37.1	35.9	82	30.9	2.0	SE	1.00	4.0	SE	35.3	35.6	35.0	30.153	0.00	0.00	0.606	0.000
5/12/19	3:00a	35.9	35.9	35.6	82	30.9	0.0	E	0.00	3.0	ENE	35.9	35.6	35.6	30.154	0.00	0.00	0.606	0.000
5/12/19	3:30a	36.6	36.6	35.9	79	30.7	0.0	---	0.00	0.0	---	36.6	36.3	36.3	30.154	0.00	0.00	0.592	0.000
5/12/19	4:00a	36.9	36.9	36.6	81	31.6	0.0	---	0.00	0.0	---	36.9	36.6	36.6	30.161	0.00	0.00	0.585	0.000
5/12/19	4:30a	36.9	36.9	36.8	80	31.3	1.0	E	0.50	5.0	E	36.9	36.6	36.6	30.151	0.00	0.00	0.585	0.000
5/12/19	5:00a	36.5	37.0	36.5	83	31.8	0.0	ENE	0.00	3.0	ENE	36.5	36.3	36.3	30.156	0.00	0.00	0.594	0.000
5/12/19	5:30a	36.3	36.5	35.9	82	31.3	1.0	ENE	0.50	4.0	ENE	36.3	36.0	36.0	30.158	0.00	0.00	0.598	0.000
5/12/19	6:00a	36.0	36.4	36.0	84	31.6	1.0	ENE	0.50	7.0	ENE	36.0	35.8	35.8	30.165	0.00	0.00	0.604	0.000
5/12/19	6:30a	36.0	36.0	35.7	86	32.2	0.0	ENE	0.00	1.0	ENE	36.0	35.8	35.8	30.165	0.00	0.00	0.604	0.000
5/12/19	7:00a	36.8	36.8	36.0	86	33.0	0.0	---	0.00	0.0	---	36.8	36.6	36.6	30.168	0.00	0.00	0.588	0.000
5/12/19	7:30a	39.0	39.0	36.8	77	32.4	1.0	NE	0.50	4.0	NE	39.0	38.6	38.6	30.158	0.00	0.00	0.542	0.000
5/12/19	8:00a	40.9	40.9	39.0	77	34.2	0.0	N	0.00	3.0	N	40.9	40.5	40.5	30.157	0.00	0.00	0.502	0.000
5/12/19	8:30a	43.8	43.8	40.9	64	32.4	1.0	NW	0.50	4.0	NNW	43.8	43.1	43.1	30.153	0.00	0.00	0.442	0.000
5/12/19	9:00a	46.3	46.3	43.9	57	31.9	1.0	NNW	0.50	5.0	NW	46.3	45.4	45.4	30.151	0.00	0.00	0.390	0.000
5/12/19	9:30a	46.9	47.2	46.3	54	31.1	3.0	NNW	1.50	10.0	N	46.2	45.9	45.2	30.146	0.01	0.00	0.377	0.000
5/12/19	10:00a	47.6	47.6	46.7	55	32.2	6.0	NNW	3.00	11.0	NW	44.8	46.6	43.8	30.140	0.00	0.00	0.363	0.000
5/12/19	10:30a	48.7	48.7	47.6	54	32.8	5.0	NNW	2.50	11.0	NNW	46.7	47.7	45.7	30.138	0.00	0.00	0.340	0.000
5/12/19	11:00a	49.2	49.3	48.6	53	32.8	6.0	NNW	3.00	13.0	N	46.7	48.1	45.6	30.131	0.00	0.00	0.329	0.000
5/12/19	11:30a	50.2	50.2	49.2	51	32.8	6.0	NW	3.00	13.0	N	47.9	49.0	46.7	30.119	0.00	0.00	0.308	0.000
5/12/19	12:00p	50.7	50.8	50.2	43	29.0	6.0	NNW	3.00	12.0	NNW	48.5	49.2	47.0	30.112	0.00	0.00	0.298	0.000
5/12/19	12:30p	50.9	51.0	50.7	46	30.8	4.0	NNW	2.00	10.0	N	49.9	49.5	48.5	30.095	0.01	0.00	0.294	0.000
5/12/19	1:00p	51.2	51.2	50.5	47	31.6	4.0	NNW	2.00	10.0	NW	50.2	49.7	48.7	30.080	0.00	0.00	0.287	0.000
5/12/19	1:30p	51.4	51.4	50.9	46	31.3	5.0	NNW	2.50	11.0	NW	49.9	49.9	48.4	30.064	0.00	0.00	0.283	0.000
5/12/19	2:00p	51.5	51.7	51.3	44	30.3	6.0	NNW	3.00	13.0	NW	49.5	49.9	47.9	30.061	0.00	0.00	0.281	0.000
5/12/19	2:30p	52.8	52.8	51.5	42	30.3	6.0	NNW	3.00	13.0	NW	51.0	50.9	49.1	30.051	0.00	0.00	0.254	0.000
5/12/19	3:00p	53.5	53.5	52.8	39	29.1	6.0	NW	3.00	15.0	NW	51.8	51.3	49.6	30.040	0.00	0.00	0.240	0.000
5/12/19	3:30p	53.6	53.6	53.4	44	32.2	7.0	N	3.50	13.0	NNW	51.5	51.6	49.5	30.027	0.00	0.00	0.238	0.000
5/12/19	4:00p	53.5	53.8	53.4	40	29.7	7.0	NW	3.50	14.0	N	51.4	51.3	49.2	30.014	0.00	0.00	0.240	0.000
5/12/19	4:30p	53.6	53.7	53.5	41	30.4	7.0	NNW	3.50	11.0	NNW	51.5	51.5	49.4	30.011	0.00	0.00	0.238	0.000
5/12/19	5:00p	53.5	53.7	53.5	41	30.4	6.0	NNW	3.00	11.0	NNW	51.8	51.4	49.7	30.004	0.00	0.00	0.240	0.000
5/12/19	5:30p	53.5	53.5	53.4	42	31.0	6.0	NW	3.00	11.0	NW	51.8	51.5	49.8	30.008	0.00	0.00	0.240	0.000
5/12/19	6:00p	53.3	53.5	53.3	41	30.2	6.0	NW	3.00	11.0	NW	51.6	51.2	49.5	30.014	0.00	0.00	0.244	0.000
5/12/19	6:30p	53.1	53.3	53.0	43	31.2	3.0	NW	1.50	7.0	NW	53.1	51.2	51.2	30.007	0.00	0.00	0.248	0.000
5/12/19	7:00p	52.8	53.0	52.7	46	32.6	1.0	NW	0.50	4.0	NW	52.8	51.1	51.1	30.004	0.00	0.00	0.254	0.000
5/12/19	7:30p	52.6	52.8	52.5	43	30.7	0.0	---	0.00	0.0	---	52.6	50.7	50.7	30.005	0.00	0.00	0.258	0.000
5/12/19	8:00p	51.5	52.6	51.5	48	32.4	0.0	NW	0.00	2.0	NW	51.5	50.0	50.0	30.007	0.00	0.00	0.281	0.000
5/12/19	8:30p	50.3	51.5	50.3	52	33.3	1.0	WSW	0.50	4.0	WSW	50.3	49.2	49.2	30.006	0.00	0.00	0.306	0.000
5/12/19	9:00p	49.0	50.3	49.0	57	34.4	2.0	WSW	1.00	4.0	SW	49.0	48.1	48.1	30.005	0.00	0.00	0.333	0.000
5/12/19	9:30p	48.3	49.0	48.2	57	33.8	1.0	SSW	0.50	4.0	SSW	48.3	47.4	47.4	30.006	0.00	0.00	0.348	0.000
5/12/19	10:00p	47.7	48.3	47.7	63	35.7	0.0	ESE	0.00	3.0	ESE	47.7	47.0	47.0	30.014	0.00	0.00	0.360	0.000
5/12/19	10:30p	46.1	47.6	46.1	62	33.8	1.0	ESE	0.50	3.0	ESE	46.1	45.3	45.3	30.018	0.00	0.00	0.394	0.000
5/12/19	11:00p	46.1	46.2	46.0	65	35.0	0.0	ENE	0.00	4.0	ENE	46.1	45.4	45.4	30.026	0.00	0.00	0.394	0.000
5/12/19	11:30p	45.5	46.1	45.5	65	34.4	0.0	ENE	0.00	2.0	ENE	45.5	44.8	44.8	30.023	0.00	0.00	0.406	0.000
5/13/19	12:00a	44.3	45.6	44.3	72	35.8	0.0	ENE	0.00	2.0	ENE	44.3	43.8	43.8	30.027	0.00	0.00	0.431	0.000

Colby, Jaime

From: Kevin Roy <Kevin.Roy@casella.com>
Sent: Monday, May 13, 2019 3:09 PM
To: Colby, Jaime
Cc: Joe Gay; Stephen B Allen; Bruce Grover
Subject: RE: Landfill Odor - Route 3, about 7:25 pm on Sunday, 5/12/19

Follow Up Flag: Follow up
Flag Status: Flagged

Jamie ,

Thanks for meeting with us to today. It was great to get some clarity. As for your email below. I know Steve already sent you our follow-up form but I wanted to add a bit more information

- What daily cover material was used at the end of the last most recent operating day?

Friday 5/10 the site closed down with 6 inches of soil.

- What waste types were received on the last most recent operating day (e.g., MSW, sludge)?

Friday 5/10 NCES received 1,136 tons of solid waste. 722 MSW and 413 C&D . We also received 160 tons of sludge.

- If sludge was received, at what time(s)? Was it treated for odors prior to receipt/disposal?

The last load of sludge was received at 12:12 in order to allow of sufficient waste coverage of the blended sludge at the working face. All sludge was pre-treated for odors and below our trigger odor number for concern. All operators and scale house attendant have been odor schooled and all loads are graded on an odor scale. It was raining Friday therefor no on site odor controls where operational i.e. Odor Boss, Spray Bar, Truck sprayer, compactor odor bar, or granules .

- What was the status of the landfill gas system construction project at about 7:25 pm on Sunday, 5/12?

The Status of the 2019 LGCS upgrades was at about 60% end of day Friday the 10th. Driller completed the wells on Weds/ the 8th. Several wells where hooked up Thursday however heavy rains suspended pipe work Friday. Today Monday 5/13 work continued. All but 3 new wells will be hooked up by end of day along with 5 other wells that had lost vacuum. The camera work today revealed a soil plug in the southern 12 inch header running up the slope. The valve will have to be removed and pipe cleaned. Temporary vacuum has been restored to that area today in the interim.

All in all gas work has progressed well today and we are confident we will have the 2019 LGCS work done this week.

Kevin

-----Original Message-----

From: Colby, Jaime <Jaime.Colby@des.nh.gov>

Sent: Monday, May 13, 2019 12:39 AM

To: Kevin Roy <Kevin.Roy@casella.com>

Cc: Joe Gay <John.Gay@casella.com>

Subject: Landfill Odor - Route 3, about 7:25 pm on Sunday, 5/12/19

Hi Kevin,

While driving back from the North Country on Sunday, 5/12/19, I noted a decomposing waste-like odor on Route 3 near the Beaver Brook Recreation area at about 7:25 pm. I noticed the odor while heading southbound, starting just before the top of the rise by the Beaver Brook Access point and persisting for about a 5,000 foot long stretch of road. I did not note the same odor on Trudaeu Rd., Muchmore Rd., or Route 302 between Log Cabin Lane in Bethlehem and Route 3 in Twin Mountain. I did not check other locations. The odor smelled like decomposing MSW and/or sludge.

Please log this as an odor complaint, and follow the complaint response procedures in NCES' operating plan. If not already addressed in those procedures (I don't have the plan in front of me to check), please address the following questions as part of the response:

- What daily cover material was used at the end of the last most recent operating day?
- What waste types were received on the last most recent operating day (e.g., MSW, sludge)?
- If sludge was received, at what time(s)? Was it treated for odors prior to receipt/disposal?
- What was the status of the landfill gas system construction project at about 7:25 pm on Sunday, 5/12?

If you would like to discuss further, please contact me.

Regards,

Jaime

Jaime M. Colby, P.E.

Solid Waste Management Bureau

NH Department of Environmental Services

Tel.: (603) 271-5185

Email: jaime.colby@des.nh.gov

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Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Saturday, June 1, 2019 8:20 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Stench and noise

ATTENTION: This email has originated from outside of the organization. Do not open attachments or click on links unless you recognize the sender and know the content is safe.

Usually Saturdays are peaceful but not today. The noise woke me through closed windows (a usual occurrence during the week) .

Outside with dog and the stench is strong and nauseating.

Andrea

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-06-01 Day of Week: Saturday
Time of Event as reported to NCES: 08:19
Type of Complaint (Odor or Noise): Noise
Description of Complaint (type, intensity, other reported details):
Usually Saturdays are peaceful but not today. The noise woke me through closed windows (a usual occurrence during the week). Outside with dog and the stench is strong and nauseating.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-06-01 Time NCES Received Complaint: 08:19
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-06-01 Time: 08:24
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: W Temp: 45
Barometric Pressure: 29.97 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 3

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Site was operating as permitted on Saturday due to the Memorial Day holiday the previous Monday. Left town at 8:24 went directly to Swazey Lane, no landfill odors were detected along the length of the road. Also checked 302 to east end of Beech Hill, Muchmore, Trudeau and Route 3 to Beaver Brook with no landfill odors detected.

Signature of Employee Completing This Form: S. Alb

Stench and noise

Andrea <andreabryant@myfairpoint.net>

Sat 6/1/2019 8:19 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Usually Saturdays are peaceful but not today. The noise woke me through closed windows (a usual occurrence during the week) .

Outside with dog and the stench is strong and nauseating.

Andrea

NCES Weather Station 6/01/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
6/01/19	12:30a	48.4	48.4	48.2	72	39.8	0.0	ENE	0.00	2.0	ENE	48.4	48.0	48.0	29.912	0.00	0.00	0.346	0.000
6/01/19	1:00a	48.0	48.7	48.0	73	39.8	1.0	ENE	0.50	5.0	E	48.0	47.6	47.6	29.905	0.00	0.00	0.354	0.000
6/01/19	1:30a	46.8	48.0	46.8	74	38.9	1.0	ENE	0.50	5.0	E	46.8	46.4	46.4	29.897	0.00	0.00	0.379	0.000
6/01/19	2:00a	45.6	46.8	45.6	78	39.1	1.0	E	0.50	4.0	ENE	45.6	45.3	45.3	29.893	0.00	0.00	0.404	0.000
6/01/19	2:30a	44.4	45.6	44.2	79	38.3	1.0	E	0.50	5.0	E	44.4	44.2	44.2	29.894	0.00	0.00	0.429	0.000
6/01/19	3:00a	43.3	44.4	43.2	80	37.5	1.0	E	0.50	3.0	E	43.3	43.0	43.0	29.900	0.00	0.00	0.452	0.000
6/01/19	3:30a	42.3	43.3	42.3	82	37.2	0.0	E	0.00	3.0	E	42.3	42.1	42.1	29.905	0.00	0.00	0.473	0.000
6/01/19	4:00a	41.3	42.3	41.3	83	36.5	0.0	---	0.00	0.0	---	41.3	41.1	41.1	29.907	0.00	0.00	0.494	0.000
6/01/19	4:30a	40.8	41.3	40.8	84	36.3	0.0	---	0.00	0.0	---	40.8	40.6	40.6	29.924	0.00	0.00	0.504	0.000
6/01/19	5:00a	38.8	41.3	38.6	88	35.6	0.0	ESE	0.00	5.0	E	38.8	38.7	38.7	29.929	0.00	0.00	0.546	0.000
6/01/19	5:30a	40.3	40.3	38.7	87	36.7	1.0	ENE	0.50	3.0	ENE	40.3	40.1	40.1	29.939	0.00	0.00	0.515	0.000
6/01/19	6:00a	40.0	40.5	39.5	88	36.7	1.0	E	0.50	3.0	E	40.0	39.9	39.9	29.936	0.00	0.00	0.521	0.000
6/01/19	6:30a	41.1	41.1	40.0	88	37.8	0.0	ENE	0.00	3.0	ENE	41.1	41.0	41.0	29.945	0.00	0.00	0.498	0.000
6/01/19	7:00a	42.1	42.2	41.1	85	37.9	1.0	SE	0.50	3.0	ENE	42.1	41.9	41.9	29.962	0.00	0.00	0.477	0.000
6/01/19	7:30a	43.6	43.6	42.1	84	39.1	1.0	SSE	0.50	3.0	SSE	43.6	43.5	43.5	29.957	0.00	0.00	0.446	0.000
6/01/19	8:00a	44.7	44.7	43.6	86	40.8	0.0	---	0.00	0.0	---	44.7	44.6	44.6	29.959	0.00	0.00	0.423	0.000
6/01/19	8:30a	44.9	45.0	44.7	85	40.7	0.0	NW	0.00	3.0	W	44.9	44.8	44.8	29.967	0.00	0.00	0.419	0.000
6/01/19	9:00a	45.0	45.0	44.7	85	40.8	0.0	N	0.00	3.0	N	45.0	44.9	44.9	29.968	0.00	0.00	0.417	0.000
6/01/19	9:30a	45.4	45.4	45.0	85	41.2	0.0	NNW	0.00	3.0	NNW	45.4	45.3	45.3	29.982	0.00	0.00	0.408	0.000
6/01/19	10:00a	45.9	45.9	45.3	87	42.2	3.0	N	1.50	7.0	NNW	45.1	45.9	45.1	29.982	0.00	0.00	0.398	0.000
6/01/19	10:30a	47.9	47.9	45.9	83	43.0	0.0	N	0.00	5.0	N	47.9	47.9	47.9	29.974	0.00	0.00	0.356	0.000
6/01/19	11:00a	51.2	51.2	48.0	78	44.6	0.0	NNW	0.00	4.0	NNW	51.2	51.0	51.0	29.968	0.00	0.00	0.287	0.000
6/01/19	11:30a	54.0	54.0	51.2	69	44.1	3.0	NW	1.50	7.0	WNW	54.0	53.2	53.2	29.961	0.00	0.00	0.229	0.000
6/01/19	12:00p	55.2	55.2	54.0	65	43.6	5.0	NW	2.50	9.0	NNW	54.3	54.2	53.3	29.960	0.00	0.00	0.204	0.000
6/01/19	12:30p	57.1	57.1	55.2	62	44.2	3.0	NW	1.50	7.0	NW	57.1	55.9	55.9	29.948	0.00	0.00	0.165	0.000
6/01/19	1:00p	60.2	60.2	57.1	55	44.0	3.0	NW	1.50	8.0	WNW	60.2	58.6	58.6	29.933	0.00	0.00	0.100	0.000
6/01/19	1:30p	61.7	61.7	60.2	54	44.9	2.0	NNW	1.00	7.0	NW	61.7	60.1	60.1	29.922	0.00	0.00	0.069	0.000
6/01/19	2:00p	63.4	63.4	61.7	51	44.9	2.0	NNW	1.00	7.0	NW	63.4	61.6	61.6	29.908	0.00	0.00	0.033	0.000
6/01/19	2:30p	64.5	64.5	63.4	49	44.9	0.0	NNE	0.00	3.0	NNE	64.5	62.7	62.7	29.904	0.00	0.00	0.010	0.000
6/01/19	3:00p	65.0	65.0	64.5	49	45.4	0.0	---	0.00	0.0	---	65.0	63.2	63.2	29.897	0.00	0.00	0.000	0.000
6/01/19	3:30p	66.2	66.3	65.0	51	47.5	0.0	NE	0.00	8.0	NE	66.2	64.7	64.7	29.885	0.00	0.00	0.000	0.025
6/01/19	4:00p	66.8	67.0	66.1	51	48.1	0.0	NNW	0.00	8.0	ENE	66.8	65.5	65.5	29.874	0.00	0.00	0.000	0.038
6/01/19	4:30p	67.1	67.6	66.9	53	49.4	3.0	NNW	1.50	9.0	NW	67.1	66.0	66.0	29.871	0.00	0.00	0.000	0.044
6/01/19	5:00p	67.2	67.2	66.7	50	47.9	3.0	WNW	1.50	9.0	SW	67.2	65.8	65.8	29.869	0.00	0.00	0.000	0.046
6/01/19	5:30p	67.1	67.4	67.1	49	47.3	4.0	SSW	2.00	12.0	SE	67.1	65.6	65.6	29.863	0.00	0.00	0.000	0.044
6/01/19	6:00p	66.0	67.1	66.0	51	47.3	5.0	SSE	2.50	13.0	SSE	66.0	64.5	64.5	29.859	0.00	0.00	0.000	0.021
6/01/19	6:30p	65.6	66.0	65.6	54	48.5	3.0	S	1.50	9.0	SE	65.6	64.4	64.4	29.863	0.00	0.00	0.000	0.012
6/01/19	7:00p	64.7	65.6	64.7	56	48.6	3.0	SSE	1.50	11.0	ESE	64.7	63.5	63.5	29.858	0.00	0.00	0.006	0.000
6/01/19	7:30p	64.1	64.7	64.1	57	48.5	2.0	SSE	1.00	8.0	SE	64.1	63.0	63.0	29.871	0.00	0.00	0.019	0.000
6/01/19	8:00p	63.4	64.1	63.4	59	48.8	1.0	E	0.50	8.0	ESE	63.4	62.3	62.3	29.875	0.00	0.00	0.033	0.000
6/01/19	8:30p	62.6	63.4	62.6	61	49.0	3.0	SE	1.50	11.0	ESE	62.6	61.6	61.6	29.873	0.00	0.00	0.050	0.000
6/01/19	9:00p	62.0	62.7	62.0	64	49.7	1.0	E	0.50	6.0	E	62.0	61.2	61.2	29.864	0.00	0.00	0.063	0.000
6/01/19	9:30p	60.8	62.0	60.8	66	49.4	2.0	ESE	1.00	8.0	ESE	60.8	60.0	60.0	29.864	0.00	0.00	0.088	0.000
6/01/19	10:00p	60.5	60.8	60.5	65	48.7	4.0	ESE	2.00	10.0	SE	60.5	59.7	59.7	29.867	0.00	0.00	0.094	0.000
6/01/19	10:30p	59.6	60.6	59.5	68	49.0	1.0	NE	0.50	5.0	E	59.6	58.8	58.8	29.859	0.00	0.00	0.113	0.000
6/01/19	11:00p	60.9	60.9	59.5	66	49.5	1.0	ESE	0.50	6.0	E	60.9	60.1	60.1	29.857	0.00	0.00	0.085	0.000
6/01/19	11:30p	60.9	61.0	60.8	66	49.5	0.0	WSW	0.00	4.0	SSE	60.9	60.1	60.1	29.852	0.00	0.00	0.085	0.000
6/02/19	12:00a	60.3	60.9	60.3	68	49.7	1.0	SSW	0.50	8.0	WSW	60.3	59.6	59.6	29.850	0.00	0.00	0.098	0.000

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-06-10 Day of Week: Monday
Time of Event as reported to NCES: 07:33
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Stinks in my yard now. She mentioned noise in subject line.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-06-10 Time NCES Received Complaint: 07:33
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-06-10 Time: 07:40
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: NE Temp: 60
Barometric Pressure: 30.25 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 1

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? Yes
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 7:40, detected no landfill odors on Trudeau Road, Route 302 or Swazey Lane on trip out or back. Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

Stench and noise

Andrea <andreabryant@myfairpoint.net>

Mon 6/10/2019 7:33 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Laurennoether <lauren.noether@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Stinks in my yard now

NCES Weather Station 6/10/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
6/10/19	12:30a	56.5	56.7	56.1	73	47.9	1.0	E	0.50	2.0	ESE	56.5	55.8	55.8	30.308	0.00	0.00	0.177	0.000
6/10/19	1:00a	56.5	56.6	55.5	74	48.3	1.0	ESE	0.50	3.0	ESE	56.5	55.9	55.9	30.301	0.00	0.00	0.177	0.000
6/10/19	1:30a	55.8	56.5	55.6	72	46.9	1.0	E	0.50	5.0	E	55.8	55.1	55.1	30.298	0.00	0.00	0.192	0.000
6/10/19	2:00a	56.7	56.9	55.1	71	47.4	1.0	ENE	0.50	5.0	ENE	56.7	56.0	56.0	30.291	0.00	0.00	0.173	0.000
6/10/19	2:30a	54.2	56.7	54.2	76	46.8	0.0	E	0.00	3.0	E	54.2	53.7	53.7	30.286	0.00	0.00	0.225	0.000
6/10/19	3:00a	53.4	54.4	53.4	77	46.4	0.0	---	0.00	0.0	---	53.4	53.0	53.0	30.279	0.00	0.00	0.242	0.000
6/10/19	3:30a	54.2	54.2	53.4	77	47.1	0.0	ENE	0.00	2.0	E	54.2	53.8	53.8	30.274	0.00	0.00	0.225	0.000
6/10/19	4:00a	52.5	54.2	52.5	79	46.2	1.0	E	0.50	3.0	ENE	52.5	52.2	52.2	30.271	0.00	0.00	0.260	0.000
6/10/19	4:30a	52.9	52.9	51.3	79	46.6	1.0	ESE	0.50	3.0	ESE	52.9	52.6	52.6	30.260	0.00	0.00	0.252	0.000
6/10/19	5:00a	53.3	53.6	53.0	80	47.3	0.0	E	0.00	2.0	E	53.3	53.0	53.0	30.256	0.00	0.00	0.244	0.000
6/10/19	5:30a	52.3	53.3	52.3	80	46.3	0.0	E	0.00	2.0	E	52.3	52.1	52.1	30.255	0.00	0.00	0.265	0.000
6/10/19	6:00a	50.6	52.3	50.6	85	46.3	1.0	ESE	0.50	3.0	E	50.6	50.6	50.6	30.261	0.00	0.00	0.300	0.000
6/10/19	6:30a	54.1	54.1	50.6	82	48.7	0.0	ESE	0.00	2.0	ESE	54.1	53.9	53.9	30.257	0.00	0.00	0.227	0.000
6/10/19	7:00a	57.6	57.6	54.1	77	50.4	0.0	---	0.00	0.0	---	57.6	57.2	57.2	30.253	0.00	0.00	0.154	0.000
6/10/19	7:30a	60.0	60.0	57.6	74	51.7	1.0	NE	0.50	4.0	NE	60.0	59.6	59.6	30.245	0.00	0.00	0.104	0.000
6/10/19	8:00a	63.0	63.0	60.0	68	52.3	1.0	NNE	0.50	4.0	NNE	63.0	62.6	62.6	30.242	0.00	0.00	0.042	0.000

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Monday, June 10, 2019 7:33 AM
To: Stephen Allen; Moore, Todd; Noether, Lauren; Kevin Roy
Subject: Stench and noise

ATTENTION: This email has originated from outside of the organization. Do not open attachments or click on links unless you recognize the sender and know the content is safe.

Stinks in my yard now

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Margaret Considine Phone # (if given): 603-869-5507

Location of reported event (if given): 3855 Main St (Rt. 302)

Date of reported event: 2019-06-10 Day of Week: Monday

Time of Event as reported to NCES: 13:58

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Ms. Considine stated she had smelled the landfill during the day and that it was particularly strong at the time of the call. She said it smelled like a cesspool.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-06-10 Time NCES Received Complaint: 13:58

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-06-10 Time: 14:00

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SE Temp: 79

Barometric Pressure: 30.13 Humidity (High or Low): Low

Source of Weather Data: Site Weather Station Windspeed (mph): 13

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? Yes

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left the site at 2:00. Made 3 passes between Trudeau Road and the east end of Beech Hill Road with no landfill odors detected. Also travelled the length of Trudeau Road with no landfill odors detected. Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

NCES Weather Station 6/10/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
6/10/19	12:30a	56.5	56.7	56.1	73	47.9	1.0	E	0.50	2.0	ESE	56.5	55.8	55.8	30.308	0.00	0.00	0.177	0.000
6/10/19	1:00a	56.5	56.6	55.5	74	48.3	1.0	ESE	0.50	3.0	ESE	56.5	55.9	55.9	30.301	0.00	0.00	0.177	0.000
6/10/19	1:30a	55.8	56.5	55.6	72	46.9	1.0	E	0.50	5.0	E	55.8	55.1	55.1	30.298	0.00	0.00	0.192	0.000
6/10/19	2:00a	56.7	56.9	55.1	71	47.4	1.0	ENE	0.50	5.0	ENE	56.7	56.0	56.0	30.291	0.00	0.00	0.173	0.000
6/10/19	2:30a	54.2	56.7	54.2	76	46.8	0.0	E	0.00	3.0	E	54.2	53.7	53.7	30.286	0.00	0.00	0.225	0.000
6/10/19	3:00a	53.4	54.4	53.4	77	46.4	0.0	---	0.00	0.0	---	53.4	53.0	53.0	30.279	0.00	0.00	0.242	0.000
6/10/19	3:30a	54.2	54.2	53.4	77	47.1	0.0	ENE	0.00	2.0	E	54.2	53.8	53.8	30.274	0.00	0.00	0.225	0.000
6/10/19	4:00a	52.5	54.2	52.5	79	46.2	1.0	E	0.50	3.0	ENE	52.5	52.2	52.2	30.271	0.00	0.00	0.260	0.000
6/10/19	4:30a	52.9	52.9	51.3	79	46.6	1.0	ESE	0.50	3.0	ESE	52.9	52.6	52.6	30.260	0.00	0.00	0.252	0.000
6/10/19	5:00a	53.3	53.6	53.0	80	47.3	0.0	E	0.00	2.0	E	53.3	53.0	53.0	30.256	0.00	0.00	0.244	0.000
6/10/19	5:30a	52.3	53.3	52.3	80	46.3	0.0	E	0.00	2.0	E	52.3	52.1	52.1	30.255	0.00	0.00	0.265	0.000
6/10/19	6:00a	50.6	52.3	50.6	85	46.3	1.0	ESE	0.50	3.0	E	50.6	50.6	50.6	30.261	0.00	0.00	0.300	0.000
6/10/19	6:30a	54.1	54.1	50.6	82	48.7	0.0	ESE	0.00	2.0	ESE	54.1	53.9	53.9	30.257	0.00	0.00	0.227	0.000
6/10/19	7:00a	57.6	57.6	54.1	77	50.4	0.0	---	0.00	0.0	---	57.6	57.2	57.2	30.253	0.00	0.00	0.154	0.000
6/10/19	7:30a	60.0	60.0	57.6	74	51.7	1.0	NE	0.50	4.0	NE	60.0	59.6	59.6	30.245	0.00	0.00	0.104	0.000
6/10/19	8:00a	63.0	63.0	60.0	68	52.3	1.0	NNE	0.50	4.0	NNE	63.0	62.6	62.6	30.242	0.00	0.00	0.042	0.000
6/10/19	8:30a	64.5	64.5	63.0	65	52.5	1.0	N	0.50	4.0	N	64.5	64.1	64.1	30.235	0.00	0.00	0.010	0.000
6/10/19	9:00a	67.0	67.0	64.5	62	53.5	0.0	N	0.00	4.0	N	67.0	66.7	66.7	30.221	0.00	0.00	0.000	0.042
6/10/19	9:30a	69.3	69.3	67.0	57	53.4	1.0	NNW	0.50	5.0	NNW	69.3	68.4	68.4	30.211	0.00	0.00	0.000	0.090
6/10/19	10:00a	71.6	71.6	69.3	54	54.1	1.0	NW	0.50	5.0	NW	71.6	70.8	70.8	30.203	0.00	0.00	0.000	0.137
6/10/19	10:30a	74.4	74.4	71.7	49	54.0	3.0	NNW	1.50	6.0	NNW	74.4	74.2	74.2	30.186	0.00	0.00	0.000	0.196
6/10/19	11:00a	76.6	76.6	74.4	49	56.0	3.0	NNW	1.50	8.0	NNW	76.6	76.4	76.4	30.176	0.00	0.00	0.000	0.242
6/10/19	11:30a	78.2	78.2	76.6	41	52.6	6.0	W	3.00	15.0	SW	78.2	77.4	77.4	30.162	0.00	0.00	0.000	0.275
6/10/19	12:00p	80.6	80.6	78.2	40	54.0	8.0	W	4.00	17.0	SSW	80.2	79.6	79.2	30.148	0.00	0.00	0.000	0.325
6/10/19	12:30p	82.2	82.2	80.6	37	53.3	9.0	SSE	4.50	22.0	S	81.3	81.2	80.3	30.145	0.00	0.00	0.000	0.358
6/10/19	1:00p	83.2	83.4	82.2	35	52.7	9.0	S	4.50	18.0	SE	82.4	82.1	81.3	30.138	0.00	0.00	0.000	0.379
6/10/19	1:30p	82.3	83.2	81.2	35	51.9	10.0	SSE	5.00	20.0	SSE	81.0	81.0	79.7	30.132	0.00	0.00	0.000	0.360
6/10/19	2:00p	78.8	82.2	78.8	39	51.7	13.0	SSE	6.50	26.0	ESE	76.1	77.9	75.2	30.133	0.00	0.00	0.000	0.288
6/10/19	2:30p	78.7	79.4	78.7	38	51.0	13.0	SSE	6.50	26.0	ESE	76.0	77.7	75.0	30.126	0.00	0.00	0.000	0.285

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Margaret Considine Phone # (if given): 603-869-5507

Location of reported event (if given): 3855 Main Street (Route 302)

Date of reported event: 2019-06-13 Day of Week: Thursday

Time of Event as reported to NCES: 08:10

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Strong odor smelled like a cesspool. Said this had been occurring through the week and needed to stop.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-06-13 Time NCES Received Complaint: 08:10

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-06-13 Time: 08:12

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: S Temp: 60

Barometric Pressure: 30.07 Humidity (High or Low): Low

Source of Weather Data: Site Weather Station Windspeed (mph): 9

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:12 and made 2 passes through the complaint area and also checked Muchmore Road with no landfill odors detected. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

NCES Weather Station 6/13/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
6/13/19	12:30a	56.3	56.3	55.8	72	47.4	2.0	SE	1.00	6.0	SE	56.3	55.6	55.6	30.158	0.00	0.00	0.181	0.000
6/13/19	1:00a	55.5	57.0	55.5	74	47.3	2.0	ESE	1.00	7.0	ESE	55.5	54.9	54.9	30.150	0.00	0.00	0.198	0.000
6/13/19	1:30a	54.4	55.5	54.4	76	47.0	0.0	ESE	0.00	3.0	ESE	54.4	53.9	53.9	30.147	0.00	0.00	0.221	0.000
6/13/19	2:00a	54.2	54.6	54.2	77	47.1	0.0	SSE	0.00	3.0	SSE	54.2	53.8	53.8	30.149	0.00	0.00	0.225	0.000
6/13/19	2:30a	53.0	54.1	53.0	78	46.3	0.0	SSE	0.00	3.0	SSE	53.0	52.6	52.6	30.138	0.00	0.00	0.250	0.000
6/13/19	3:00a	52.1	53.1	52.1	81	46.4	1.0	ENE	0.50	6.0	NE	52.1	51.9	51.9	30.111	0.00	0.00	0.269	0.000
6/13/19	3:30a	53.2	53.2	51.8	79	46.9	1.0	ENE	0.50	5.0	ENE	53.2	52.9	52.9	30.110	0.00	0.00	0.246	0.000
6/13/19	4:00a	54.3	55.2	53.2	75	46.5	1.0	ENE	0.50	5.0	E	54.3	53.8	53.8	30.101	0.00	0.00	0.223	0.000
6/13/19	4:30a	52.0	54.3	52.0	80	46.0	0.0	SSE	0.00	3.0	SSE	52.0	51.8	51.8	30.107	0.00	0.00	0.271	0.000
6/13/19	5:00a	52.1	52.7	51.8	80	46.1	1.0	ENE	0.50	4.0	ENE	52.1	51.9	51.9	30.102	0.00	0.00	0.269	0.000
6/13/19	5:30a	52.6	52.6	51.4	81	46.9	1.0	ESE	0.50	7.0	ESE	52.6	52.4	52.4	30.098	0.00	0.00	0.258	0.000
6/13/19	6:00a	52.2	53.2	52.2	81	46.5	1.0	ENE	0.50	5.0	E	52.2	52.0	52.0	30.095	0.00	0.00	0.267	0.000
6/13/19	6:30a	53.6	53.6	52.2	80	47.6	1.0	ESE	0.50	13.0	S	53.6	53.3	53.3	30.069	0.00	0.00	0.238	0.000
6/13/19	7:00a	59.4	59.4	53.6	57	44.2	9.0	SSE	4.50	22.0	SE	57.0	57.9	55.5	30.074	0.00	0.00	0.117	0.000
6/13/19	7:30a	60.1	60.1	59.5	47	39.8	9.0	SSE	4.50	23.0	SSE	57.8	57.9	55.6	30.073	0.00	0.00	0.102	0.000
6/13/19	8:00a	60.0	60.3	60.0	43	37.4	9.0	SSE	4.50	23.0	SSE	57.7	57.5	55.2	30.069	0.00	0.00	0.104	0.000
6/13/19	8:30a	59.9	60.0	59.7	41	36.1	10.0	SSE	5.00	21.0	SE	56.9	57.3	54.3	30.062	0.00	0.00	0.106	0.000

Colby, Jaime

From: Colby, Jaime
Sent: Thursday, June 13, 2019 9:27 AM
To: 'Stephen B Allen'; Moore, Todd
Subject: RE: NCES Odor Complaint

Steve,

Was NCES receiving sludge on the day of the complaint?
Please add sludge receipt information to future odor complaint response forms.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau
Waste Management Division
NH Department of Environmental Services
PO Box 95, 29 Hazen Drive
Concord, NH 03302
Phone: (603) 271-5185
Email: jaime.colby@des.nh.gov

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, June 11, 2019 9:58 AM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>; Moore, Todd <Todd.Moore@des.nh.gov>
Subject: NCES Odor Complaint

ATTENTION: This email has originated from outside of the organization. Do not open attachments or click on links unless you recognize the sender and know the content is safe.

Please find attached the report for an odor complaint received yesterday afternoon.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Monday, July 1, 2019 8:36 AM
To: Stephen Allen; Kevin.Roy@casella.com
Cc: Moore, Todd
Subject: Serious odor this morning

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

FYI: Horrible smell this morning. Very strong that I could not stay out with my dogs.
Joyce Menard

Sent from my iPhone

Serious odor this morning

Joyce Menard <menard.joyce@gmail.com>

Mon 7/1/2019 8:35 AM

To: Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>;

Cc: todd.moore@des.nh.gov <todd.moore@des.nh.gov>;

FYI: Horrible smell this morning. Very strong that I could not stay out with my dogs.
Joyce Menard

Sent from my iPhone

NCES Weather Station 7/01/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/01/19	12:30a	55.0	55.4	55.0	97	54.2	0.0	---	0.00	0.0	---	55.0	55.3	55.3	29.939	0.01	0.00	0.208	0.000
7/01/19	1:00a	54.4	55.1	54.4	97	53.6	0.0	---	0.00	0.0	---	54.4	54.7	54.7	29.937	0.00	0.00	0.221	0.000
7/01/19	1:30a	55.1	55.2	54.3	97	54.3	0.0	---	0.00	0.0	---	55.1	55.4	55.4	29.941	0.01	0.00	0.206	0.000
7/01/19	2:00a	54.6	55.1	54.4	97	53.8	0.0	---	0.00	0.0	---	54.6	54.9	54.9	29.939	0.00	0.00	0.217	0.000
7/01/19	2:30a	53.5	54.6	53.5	97	52.7	0.0	SSE	0.00	2.0	SSE	53.5	53.8	53.8	29.941	0.00	0.00	0.240	0.000
7/01/19	3:00a	53.0	53.6	53.0	97	52.2	0.0	SSE	0.00	4.0	SSE	53.0	53.3	53.3	29.940	0.00	0.00	0.250	0.000
7/01/19	3:30a	52.6	53.0	52.6	97	51.8	1.0	SSE	0.50	4.0	SSE	52.6	53.0	53.0	29.950	0.01	0.00	0.258	0.000
7/01/19	4:00a	53.2	53.5	52.6	97	52.4	2.0	S	1.00	8.0	S	53.2	53.5	53.5	29.967	0.00	0.00	0.246	0.000
7/01/19	4:30a	53.5	53.7	53.0	97	52.7	1.0	S	0.50	4.0	SSE	53.5	53.8	53.8	29.972	0.01	0.00	0.240	0.000
7/01/19	5:00a	53.7	53.8	53.4	98	53.1	0.0	S	0.00	4.0	S	53.7	54.0	54.0	29.966	0.00	0.00	0.235	0.000
7/01/19	5:30a	54.5	54.6	53.6	98	53.9	0.0	---	0.00	0.0	---	54.5	54.8	54.8	29.968	0.00	0.00	0.219	0.000
7/01/19	6:00a	54.3	54.6	54.2	98	53.7	0.0	---	0.00	0.0	---	54.3	54.6	54.6	29.968	0.00	0.00	0.223	0.000
7/01/19	6:30a	54.0	54.4	53.9	98	53.4	0.0	---	0.00	0.0	---	54.0	54.3	54.3	29.976	0.00	0.00	0.229	0.000
7/01/19	7:00a	54.8	54.9	54.1	98	54.2	0.0	---	0.00	0.0	---	54.8	55.1	55.1	29.975	0.00	0.00	0.213	0.000
7/01/19	7:30a	56.4	56.4	54.8	98	55.8	0.0	---	0.00	0.0	---	56.4	56.7	56.7	29.972	0.01	0.00	0.179	0.000
7/01/19	8:00a	58.0	58.0	56.4	98	57.4	0.0	---	0.00	0.0	---	58.0	58.4	58.4	29.977	0.00	0.00	0.146	0.000
7/01/19	8:30a	59.8	59.8	58.0	98	59.2	0.0	NE	0.00	4.0	NE	59.8	60.3	60.3	29.978	0.00	0.00	0.108	0.000
7/01/19	9:00a	61.5	61.5	59.7	94	59.8	0.0	NE	0.00	3.0	NE	61.5	62.1	62.1	29.976	0.01	0.00	0.073	0.000
7/01/19	9:30a	64.0	64.0	61.5	86	59.7	0.0	NNW	0.00	3.0	NNW	64.0	64.6	64.6	29.978	0.00	0.00	0.021	0.000

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Friday, July 5, 2019 9:05 AM
To: Stephen Allen; Moore, Todd; Kevin Roy
Subject: Stench

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

It stinks now.

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-07-05 Day of Week: Friday
Time of Event as reported to NCES: 09:05
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Stench. It stinks now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-05 Time NCES Received Complaint: 09:05
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-07-05 Time: 09:25
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: E Temp: 76
Barometric Pressure: 30.18 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 1
At reported time of event:
Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left the site at 9:25, no landfill odors detected on Trudeau Road, Route 302 or Swazey Lane on the trip out or back. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

Stench

Andrea <andrebryant@myfairpoint.net>

Fri 7/5/2019 9:05 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

It stinks now.

NCES Weather Station 7/05/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/05/19	12:30a	62.8	65.1	62.8	82	57.2	2.0	E	1.00	5.0	E	62.8	63.2	63.2	30.190	0.00	0.00	0.046	0.000
7/05/19	1:00a	62.1	62.8	61.7	83	56.9	2.0	E	1.00	4.0	ESE	62.1	62.4	62.4	30.186	0.00	0.00	0.060	0.000
7/05/19	1:30a	63.1	63.1	62.1	81	57.2	1.0	ENE	0.50	4.0	ENE	63.1	63.5	63.5	30.188	0.00	0.00	0.040	0.000
7/05/19	2:00a	60.4	63.1	60.4	85	55.9	1.0	ESE	0.50	5.0	E	60.4	60.5	60.5	30.185	0.00	0.00	0.096	0.000
7/05/19	2:30a	60.9	60.9	60.2	85	56.4	0.0	E	0.00	5.0	E	60.9	61.1	61.1	30.185	0.00	0.00	0.085	0.000
7/05/19	3:00a	60.7	60.9	60.6	85	56.2	0.0	E	0.00	5.0	E	60.7	60.9	60.9	30.192	0.00	0.00	0.090	0.000
7/05/19	3:30a	58.2	60.7	58.0	90	55.3	2.0	ESE	1.00	5.0	E	58.2	58.3	58.3	30.193	0.00	0.00	0.142	0.000
7/05/19	4:00a	59.0	59.0	58.2	90	56.1	0.0	ESE	0.00	1.0	ESE	59.0	59.2	59.2	30.194	0.00	0.00	0.125	0.000
7/05/19	4:30a	58.7	59.4	58.7	88	55.2	0.0	ENE	0.00	2.0	E	58.7	58.8	58.8	30.199	0.00	0.00	0.131	0.000
7/05/19	5:00a	58.5	58.7	57.8	90	55.6	2.0	ESE	1.00	4.0	ESE	58.5	58.7	58.7	30.200	0.00	0.00	0.135	0.000
7/05/19	5:30a	58.8	58.8	58.5	89	55.6	0.0	E	0.00	2.0	E	58.8	58.9	58.9	30.198	0.00	0.00	0.129	0.000
7/05/19	6:00a	60.5	60.5	58.8	87	56.6	1.0	E	0.50	3.0	E	60.5	60.7	60.7	30.198	0.00	0.00	0.094	0.000
7/05/19	6:30a	59.8	60.6	59.6	87	55.9	0.0	E	0.00	1.0	E	59.8	60.0	60.0	30.200	0.00	0.00	0.108	0.000
7/05/19	7:00a	61.7	61.7	59.8	87	57.8	0.0	---	0.00	0.0	---	61.7	62.1	62.1	30.203	0.00	0.00	0.069	0.000
7/05/19	7:30a	65.6	65.6	61.7	82	60.0	0.0	NE	0.00	1.0	E	65.6	66.5	66.5	30.202	0.00	0.00	0.000	0.012
7/05/19	8:00a	68.7	68.7	65.6	80	62.3	0.0	SSE	0.00	3.0	SSE	68.7	70.1	70.1	30.199	0.00	0.00	0.000	0.077
7/05/19	8:30a	72.4	72.4	68.7	75	64.0	0.0	E	0.00	3.0	ESE	72.4	73.6	73.6	30.187	0.00	0.00	0.000	0.154
7/05/19	9:00a	76.1	76.1	72.5	71	66.0	0.0	ESE	0.00	1.0	ESE	76.1	78.0	78.0	30.182	0.00	0.00	0.000	0.231
7/05/19	9:30a	77.5	77.6	76.2	68	66.1	1.0	WNW	0.50	4.0	SW	77.5	79.2	79.2	30.177	0.00	0.00	0.000	0.260
7/05/19	10:00a	79.8	79.8	77.4	61	65.2	2.0	WSW	1.00	8.0	WSW	79.8	81.2	81.2	30.171	0.00	0.00	0.000	0.308

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Saturday, July 6, 2019 11:32 AM
To: Stephen Allen; Kevin.Roy@casella.com; Moore, Todd
Subject: Friday, July 5 am / pm

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Peter smelled what he believes to be sludge in the am and around 5/6 pm we both could smell a foul odor. Not the same odor as my complaint a few days ago.
Pretty sad!

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, July 8, 2019 11:01 AM
To: Colby, Jaime; Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 7-6-19-1.pdf; NCES Complaint Response 7-6-19-2.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please find attached the reports for a two-part odor complaint with the complaints occurring on Friday July 5, but the notification of the complaints being received on the morning of Saturday July 6.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2019-07-05 Day of Week: Friday
Time of Event as reported to NCES: _____
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Peter smelled what he believes to be sludge in the am and around 5/6 pm we both could smell a foul odor. Not the same odor as my complaint a few days ago. Pretty sad!

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-06 Time NCES Received Complaint: 11:32
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: None Date: _____ Time: _____
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: E Temp: 76
Barometric Pressure: 30.18 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 1

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No investigation as the complaint was received the following morning. The Odor Boss was operating at the time of the complaint. Weather data is for 9:00 AM as no time of incident was given.

Signature of Employee Completing This Form: S. alb

Friday, July 5 am / pm

Joyce Menard <menard.joyce@gmail.com>

Sat 7/6/2019 11:32 AM

To: Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>;

Peter smelled what he believes to be sludge in the am and around 5/6 pm we both could smell a foul odor. Not the same odor as my complaint a few days ago.
Pretty sad!

Sent from my iPhone

NCES Weather Station 7/05/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool- D-D
7/05/19	12:30a	62.8	65.1	62.8	82	57.2	2.0	E	1.00	5.0	E	62.8	63.2	63.2	30.190	0.00	0.00	0.046	0.000
7/05/19	1:00a	62.1	62.8	61.7	83	56.9	2.0	E	1.00	4.0	ESE	62.1	62.4	62.4	30.186	0.00	0.00	0.060	0.000
7/05/19	1:30a	63.1	63.1	62.1	81	57.2	1.0	ENE	0.50	4.0	ENE	63.1	63.5	63.5	30.188	0.00	0.00	0.040	0.000
7/05/19	2:00a	60.4	63.1	60.4	85	55.9	1.0	ESE	0.50	5.0	E	60.4	60.5	60.5	30.185	0.00	0.00	0.096	0.000
7/05/19	2:30a	60.9	60.9	60.2	85	56.4	0.0	E	0.00	5.0	E	60.9	61.1	61.1	30.185	0.00	0.00	0.085	0.000
7/05/19	3:00a	60.7	60.9	60.6	85	56.2	0.0	E	0.00	5.0	E	60.7	60.9	60.9	30.192	0.00	0.00	0.090	0.000
7/05/19	3:30a	58.2	60.7	58.0	90	55.3	2.0	ESE	1.00	5.0	E	58.2	58.3	58.3	30.193	0.00	0.00	0.142	0.000
7/05/19	4:00a	59.0	59.0	58.2	90	56.1	0.0	ESE	0.00	1.0	ESE	59.0	59.2	59.2	30.194	0.00	0.00	0.125	0.000
7/05/19	4:30a	58.7	59.4	58.7	88	55.2	0.0	ENE	0.00	2.0	E	58.7	58.8	58.8	30.199	0.00	0.00	0.131	0.000
7/05/19	5:00a	58.5	58.7	57.8	90	55.6	2.0	ESE	1.00	4.0	ESE	58.5	58.7	58.7	30.200	0.00	0.00	0.135	0.000
7/05/19	5:30a	58.8	58.8	58.5	89	55.6	0.0	E	0.00	2.0	E	58.8	58.9	58.9	30.198	0.00	0.00	0.129	0.000
7/05/19	6:00a	60.5	60.5	58.8	87	56.6	1.0	E	0.50	3.0	E	60.5	60.7	60.7	30.198	0.00	0.00	0.094	0.000
7/05/19	6:30a	59.8	60.6	59.6	87	55.9	0.0	E	0.00	1.0	E	59.8	60.0	60.0	30.200	0.00	0.00	0.108	0.000
7/05/19	7:00a	61.7	61.7	59.8	87	57.8	0.0	---	0.00	0.0	---	61.7	62.1	62.1	30.203	0.00	0.00	0.069	0.000
7/05/19	7:30a	65.6	65.6	61.7	82	60.0	0.0	NE	0.00	1.0	E	65.6	66.5	66.5	30.202	0.00	0.00	0.000	0.012
7/05/19	8:00a	68.7	68.7	65.6	80	62.3	0.0	SSE	0.00	3.0	SSE	68.7	70.1	70.1	30.199	0.00	0.00	0.000	0.077
7/05/19	8:30a	72.4	72.4	68.7	75	64.0	0.0	E	0.00	3.0	ESE	72.4	73.6	73.6	30.187	0.00	0.00	0.000	0.154
7/05/19	9:00a	76.1	76.1	72.5	71	66.0	0.0	ESE	0.00	1.0	ESE	76.1	78.0	78.0	30.182	0.00	0.00	0.000	0.231
7/05/19	9:30a	77.5	77.6	76.2	68	66.1	1.0	WNW	0.50	4.0	SW	77.5	79.2	79.2	30.177	0.00	0.00	0.000	0.260
7/05/19	10:00a	79.8	79.8	77.4	61	65.2	2.0	WSW	1.00	8.0	WSW	79.8	81.2	81.2	30.171	0.00	0.00	0.000	0.308
7/05/19	10:30a	81.4	81.4	79.8	57	64.7	6.0	SW	3.00	11.0	SW	81.4	82.8	82.8	30.162	0.00	0.00	0.000	0.342
7/05/19	11:00a	82.6	82.6	81.4	56	65.3	6.0	SW	3.00	12.0	SW	82.6	84.5	84.5	30.154	0.00	0.00	0.000	0.367
7/05/19	11:30a	84.2	84.2	82.6	55	66.3	7.0	SW	3.50	13.0	WSW	84.2	86.9	86.9	30.150	0.00	0.00	0.000	0.400
7/05/19	12:00p	84.7	85.1	84.2	53	65.7	6.0	SW	3.00	14.0	SW	84.7	87.1	87.1	30.148	0.00	0.00	0.000	0.410
7/05/19	12:30p	85.5	85.5	84.7	50	64.7	7.0	SW	3.50	15.0	SSW	85.5	87.5	87.5	30.140	0.00	0.00	0.000	0.427
7/05/19	1:00p	85.7	86.4	85.4	50	64.9	7.0	SW	3.50	14.0	SW	85.7	87.8	87.8	30.135	0.00	0.00	0.000	0.431
7/05/19	1:30p	86.3	86.3	85.7	47	63.7	8.0	SW	4.00	18.0	SW	86.1	88.0	87.8	30.123	0.00	0.00	0.000	0.444
7/05/19	2:00p	87.0	88.0	86.4	48	64.9	7.0	SSW	3.50	13.0	SSW	87.0	89.5	89.5	30.112	0.00	0.00	0.000	0.458
7/05/19	2:30p	86.8	86.9	85.0	48	64.8	6.0	SSW	3.00	13.0	SSE	86.8	89.2	89.2	30.107	0.00	0.00	0.000	0.454
7/05/19	3:00p	85.7	87.3	85.2	50	64.9	7.0	SSW	3.50	15.0	S	85.7	87.8	87.8	30.100	0.00	0.00	0.000	0.431
7/05/19	3:30p	88.3	88.3	85.7	46	64.9	7.0	SSW	3.50	16.0	WSW	88.3	90.7	90.7	30.089	0.00	0.00	0.000	0.485
7/05/19	4:00p	89.2	89.4	88.3	43	63.8	6.0	SSW	3.00	13.0	SSW	89.2	91.4	91.4	30.084	0.00	0.00	0.000	0.504
7/05/19	4:30p	88.0	89.2	88.0	40	60.7	6.0	SW	3.00	15.0	SW	88.0	88.1	88.1	30.076	0.00	0.00	0.000	0.479
7/05/19	5:00p	88.2	88.2	87.6	42	62.2	7.0	SW	3.50	15.0	SW	88.2	89.1	89.1	30.069	0.00	0.00	0.000	0.483
7/05/19	5:30p	86.5	88.3	86.5	43	61.3	7.0	SW	3.50	15.0	SW	86.5	87.4	87.4	30.061	0.00	0.00	0.000	0.448
7/05/19	6:00p	85.6	86.9	85.6	44	61.2	7.0	SW	3.50	14.0	SW	85.6	86.5	86.5	30.054	0.00	0.00	0.000	0.429
7/05/19	6:30p	85.1	85.6	84.9	47	62.6	5.0	SSW	2.50	9.0	SSW	85.1	86.4	86.4	30.051	0.00	0.00	0.000	0.419
7/05/19	7:00p	83.2	85.1	83.2	52	63.7	5.0	SSW	2.50	11.0	S	83.2	84.8	84.8	30.046	0.00	0.00	0.000	0.379
7/05/19	7:30p	82.0	83.2	82.0	53	63.2	4.0	SSW	2.00	10.0	SSW	82.0	83.1	83.1	30.044	0.00	0.00	0.000	0.354
7/05/19	8:00p	80.4	82.0	80.4	57	63.8	1.0	SSW	0.50	6.0	SSW	80.4	81.5	81.5	30.044	0.00	0.00	0.000	0.321
7/05/19	8:30p	79.1	80.4	79.1	56	62.1	2.0	SSE	1.00	8.0	S	79.1	79.8	79.8	30.041	0.00	0.00	0.000	0.294
7/05/19	9:00p	78.2	79.2	78.2	58	62.2	0.0	SSW	0.00	3.0	SSW	78.2	79.0	79.0	30.044	0.00	0.00	0.000	0.275
7/05/19	9:30p	76.9	78.2	76.8	60	62.0	1.0	SSW	0.50	5.0	SW	76.9	77.7	77.7	30.044	0.00	0.00	0.000	0.248
7/05/19	10:00p	75.6	76.9	75.6	64	62.6	5.0	SW	2.50	9.0	SW	75.6	76.7	76.7	30.041	0.00	0.00	0.000	0.221
7/05/19	10:30p	75.1	75.6	75.1	64	62.1	6.0	SSW	3.00	9.0	SW	75.1	76.3	76.3	30.037	0.00	0.00	0.000	0.210
7/05/19	11:00p	74.3	75.1	74.3	64	61.3	4.0	SW	2.00	7.0	SSW	74.3	75.4	75.4	30.034	0.00	0.00	0.000	0.194
7/05/19	11:30p	74.3	74.3	74.2	63	60.9	3.0	SW	1.50	7.0	SSW	74.3	75.3	75.3	30.032	0.00	0.00	0.000	0.194
7/06/19	12:00a	73.1	74.3	73.1	64	60.2	4.0	SSW	2.00	7.0	SSW	73.1	73.8	73.8	30.023	0.00	0.00	0.000	0.169

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2019-07-05 Day of Week: Friday
Time of Event as reported to NCES: 17:00
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Peter smelled what he believes to be sludge in the am and around 5/6 pm we both could smell a foul odor. Not the same odor as my complaint a few days ago. Pretty sad!

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-06 Time NCES Received Complaint: 11:32
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: None Date: _____ Time: _____
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 88
Barometric Pressure: 30.07 Humidity (High or Low): Low
Source of Weather Data: Site Weather Station Windspeed (mph): 7

At reported time of event:

Facility Open (Yes or No)? No
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? No
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No investigation as the complaint was received the following morning. The facility was closed with no operations occurring from 5:00 PM to 6:00 PM on Friday. The weather data is for 5:00 PM Friday.

Signature of Employee Completing This Form: S. All

Friday, July 5 am / pm

Joyce Menard <menard.joyce@gmail.com>

Sat 7/6/2019 11:32 AM

To: Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>;

Peter smelled what he believes to be sludge in the am and around 5/6 pm we both could smell a foul odor. Not the same odor as my complaint a few days ago.
Pretty sad!

Sent from my iPhone

NCES Weather Station 7/05/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/05/19	12:30a	62.8	65.1	62.8	82	57.2	2.0	E	1.00	5.0	E	62.8	63.2	63.2	30.190	0.00	0.00	0.046	0.000
7/05/19	1:00a	62.1	62.8	61.7	83	56.9	2.0	E	1.00	4.0	ESE	62.1	62.4	62.4	30.186	0.00	0.00	0.060	0.000
7/05/19	1:30a	63.1	63.1	62.1	81	57.2	1.0	ENE	0.50	4.0	ENE	63.1	63.5	63.5	30.188	0.00	0.00	0.040	0.000
7/05/19	2:00a	60.4	63.1	60.4	85	55.9	1.0	ESE	0.50	5.0	E	60.4	60.5	60.5	30.185	0.00	0.00	0.096	0.000
7/05/19	2:30a	60.9	60.9	60.2	85	56.4	0.0	E	0.00	5.0	E	60.9	61.1	61.1	30.185	0.00	0.00	0.085	0.000
7/05/19	3:00a	60.7	60.9	60.6	85	56.2	0.0	E	0.00	5.0	E	60.7	60.9	60.9	30.192	0.00	0.00	0.090	0.000
7/05/19	3:30a	58.2	60.7	58.0	90	55.3	2.0	ESE	1.00	5.0	E	58.2	58.3	58.3	30.193	0.00	0.00	0.142	0.000
7/05/19	4:00a	59.0	59.0	58.2	90	56.1	0.0	ESE	0.00	1.0	ESE	59.0	59.2	59.2	30.194	0.00	0.00	0.125	0.000
7/05/19	4:30a	58.7	59.4	58.7	88	55.2	0.0	ENE	0.00	2.0	E	58.7	58.8	58.8	30.199	0.00	0.00	0.131	0.000
7/05/19	5:00a	58.5	58.7	57.8	90	55.6	2.0	ESE	1.00	4.0	ESE	58.5	58.7	58.7	30.200	0.00	0.00	0.135	0.000
7/05/19	5:30a	58.8	58.8	58.5	89	55.6	0.0	E	0.00	2.0	E	58.8	58.9	58.9	30.198	0.00	0.00	0.129	0.000
7/05/19	6:00a	60.5	60.5	58.8	87	56.6	1.0	E	0.50	3.0	E	60.5	60.7	60.7	30.198	0.00	0.00	0.094	0.000
7/05/19	6:30a	59.8	60.6	59.6	87	55.9	0.0	E	0.00	1.0	E	59.8	60.0	60.0	30.200	0.00	0.00	0.108	0.000
7/05/19	7:00a	61.7	61.7	59.8	87	57.8	0.0	---	0.00	0.0	---	61.7	62.1	62.1	30.203	0.00	0.00	0.069	0.000
7/05/19	7:30a	65.6	65.6	61.7	82	60.0	0.0	NE	0.00	1.0	E	65.6	66.5	66.5	30.202	0.00	0.00	0.000	0.012
7/05/19	8:00a	68.7	68.7	65.6	80	62.3	0.0	SSE	0.00	3.0	SSE	68.7	70.1	70.1	30.199	0.00	0.00	0.000	0.077
7/05/19	8:30a	72.4	72.4	68.7	75	64.0	0.0	E	0.00	3.0	ESE	72.4	73.6	73.6	30.187	0.00	0.00	0.000	0.154
7/05/19	9:00a	76.1	76.1	72.5	71	66.0	0.0	ESE	0.00	1.0	ESE	76.1	78.0	78.0	30.182	0.00	0.00	0.000	0.231
7/05/19	9:30a	77.5	77.6	76.2	68	66.1	1.0	WNW	0.50	4.0	SW	77.5	79.2	79.2	30.177	0.00	0.00	0.000	0.260
7/05/19	10:00a	79.8	79.8	77.4	61	65.2	2.0	WSW	1.00	8.0	WSW	79.8	81.2	81.2	30.171	0.00	0.00	0.000	0.308
7/05/19	10:30a	81.4	81.4	79.8	57	64.7	6.0	SW	3.00	11.0	SW	81.4	82.8	82.8	30.162	0.00	0.00	0.000	0.342
7/05/19	11:00a	82.6	82.6	81.4	56	65.3	6.0	SW	3.00	12.0	SW	82.6	84.5	84.5	30.154	0.00	0.00	0.000	0.367
7/05/19	11:30a	84.2	84.2	82.6	55	66.3	7.0	SW	3.50	13.0	WSW	84.2	86.9	86.9	30.150	0.00	0.00	0.000	0.400
7/05/19	12:00p	84.7	85.1	84.2	53	65.7	6.0	SW	3.00	14.0	SW	84.7	87.1	87.1	30.148	0.00	0.00	0.000	0.410
7/05/19	12:30p	85.5	85.5	84.7	50	64.7	7.0	SW	3.50	15.0	SSW	85.5	87.5	87.5	30.140	0.00	0.00	0.000	0.427
7/05/19	1:00p	85.7	86.4	85.4	50	64.9	7.0	SW	3.50	14.0	SW	85.7	87.8	87.8	30.135	0.00	0.00	0.000	0.431
7/05/19	1:30p	86.3	86.3	85.7	47	63.7	8.0	SW	4.00	18.0	SW	86.1	88.0	87.8	30.123	0.00	0.00	0.000	0.444
7/05/19	2:00p	87.0	88.0	86.4	48	64.9	7.0	SSW	3.50	13.0	SSW	87.0	89.5	89.5	30.112	0.00	0.00	0.000	0.458
7/05/19	2:30p	86.8	86.9	85.0	48	64.8	6.0	SSW	3.00	13.0	SSE	86.8	89.2	89.2	30.107	0.00	0.00	0.000	0.454
7/05/19	3:00p	85.7	87.3	85.2	50	64.9	7.0	SSW	3.50	15.0	S	85.7	87.8	87.8	30.100	0.00	0.00	0.000	0.431
7/05/19	3:30p	88.3	88.3	85.7	46	64.9	7.0	SSW	3.50	16.0	WSW	88.3	90.7	90.7	30.089	0.00	0.00	0.000	0.485
7/05/19	4:00p	89.2	89.4	88.3	43	63.8	6.0	SSW	3.00	13.0	SSW	89.2	91.4	91.4	30.084	0.00	0.00	0.000	0.504
7/05/19	4:30p	88.0	89.2	88.0	40	60.7	6.0	SW	3.00	15.0	SW	88.0	88.1	88.1	30.076	0.00	0.00	0.000	0.479
7/05/19	5:00p	88.2	88.2	87.6	42	62.2	7.0	SW	3.50	15.0	SW	88.2	89.1	89.1	30.069	0.00	0.00	0.000	0.483
7/05/19	5:30p	86.5	88.3	86.5	43	61.3	7.0	SW	3.50	15.0	SW	86.5	87.4	87.4	30.061	0.00	0.00	0.000	0.448
7/05/19	6:00p	85.6	86.9	85.6	44	61.2	7.0	SW	3.50	14.0	SW	85.6	86.5	86.5	30.054	0.00	0.00	0.000	0.429
7/05/19	6:30p	85.1	85.6	84.9	47	62.6	5.0	SSW	2.50	9.0	SSW	85.1	86.4	86.4	30.051	0.00	0.00	0.000	0.419
7/05/19	7:00p	83.2	85.1	83.2	52	63.7	5.0	SSW	2.50	11.0	S	83.2	84.8	84.8	30.046	0.00	0.00	0.000	0.379
7/05/19	7:30p	82.0	83.2	82.0	53	63.2	4.0	SSW	2.00	10.0	SSW	82.0	83.1	83.1	30.044	0.00	0.00	0.000	0.354
7/05/19	8:00p	80.4	82.0	80.4	57	63.8	1.0	SSW	0.50	6.0	SSW	80.4	81.5	81.5	30.044	0.00	0.00	0.000	0.321
7/05/19	8:30p	79.1	80.4	79.1	56	62.1	2.0	SSE	1.00	8.0	S	79.1	79.8	79.8	30.041	0.00	0.00	0.000	0.294
7/05/19	9:00p	78.2	79.2	78.2	58	62.2	0.0	SSW	0.00	3.0	SSW	78.2	79.0	79.0	30.044	0.00	0.00	0.000	0.275
7/05/19	9:30p	76.9	78.2	76.8	60	62.0	1.0	SSW	0.50	5.0	SW	76.9	77.7	77.7	30.044	0.00	0.00	0.000	0.248
7/05/19	10:00p	75.6	76.9	75.6	64	62.6	5.0	SW	2.50	9.0	SW	75.6	76.7	76.7	30.041	0.00	0.00	0.000	0.221
7/05/19	10:30p	75.1	75.6	75.1	64	62.1	6.0	SSW	3.00	9.0	SW	75.1	76.3	76.3	30.037	0.00	0.00	0.000	0.210
7/05/19	11:00p	74.3	75.1	74.3	64	61.3	4.0	SW	2.00	7.0	SSW	74.3	75.4	75.4	30.034	0.00	0.00	0.000	0.194
7/05/19	11:30p	74.3	74.3	74.2	63	60.9	3.0	SW	1.50	7.0	SSW	74.3	75.3	75.3	30.032	0.00	0.00	0.000	0.194
7/06/19	12:00a	73.1	74.3	73.1	64	60.2	4.0	SSW	2.00	7.0	SSW	73.1	73.8	73.8	30.023	0.00	0.00	0.000	0.169

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, July 11, 2019 7:55 AM
To: Kevin.Roy@casella.com; Moore, Todd; Stephen Allen
Subject: Odors Wed. July 10. Thursday July 11,2019

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Third complaint in less than a week..no response from any of you. Sad way for us to try to enjoy our home outdoors during the warmer months!
The Menard's

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Thursday, July 11, 2019 10:19 AM
To: Colby, Jaime; Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 7-11-19-1.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please see the attached report for an odor complaint received by NCES this morning.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

CONFIDENTIALITY NOTICE The information contained in this communication is confidential, may constitute inside information, may be attorney-client privileged and is intended only for the use of the named recipient. If the reader of this e-mail message is not the intended recipient, or the employee or agent responsible for delivery of the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is prohibited. If you have received this e-mail in error, please notify the sender immediately by telephone at +1 603-869-7287.

North Country Environmental Services, Inc.
 Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint			
Name of Complainant: <u>Joyce Menard</u>		Phone # (if given): _____	
Location of reported event (if given): _____		<u>Peppersass Lane</u>	
Date of reported event: <u>2019-07-11</u>	Day of Week: _____		<u>Thursday</u>
Time of Event as reported to NCES: _____		<u>07:55</u>	
Type of Complaint (Odor or Noise): _____		<u>Odor</u>	
Description of Complaint (type, intensity, other reported details): Odors Wed. July 10. Thursday July 11, 2019. Third complaint in less than a week..no response from any of you. Sad way for us to try to enjoy our home outdoors during the warmer months!			
NCES Investigation of Complaint			
Date NCES Received Complaint: <u>2019-07-11</u>		Time NCES Received Complaint: <u>07:55</u>	
FOR ALL CONTEMPORANEOUS COMPLAINTS:			
Responder: <u>Steve Allen</u>		Date: <u>2019-07-11</u>	Time: <u>08:05</u>
Complaint Confirmed (Yes or No): <u>No</u>		Type of Noise or Odor: _____	
FOR ALL COMPLAINTS:			
Weather Info at Time of Event: _____		Wind Out Of: <u>NE</u>	Temp: <u>69</u>
Barometric Pressure: <u>30.01</u>		Humidity (High or Low): <u>High</u>	
Source of Weather Data: <u>Site Weather Station</u>		Windspeed (mph): <u>3</u>	
At reported time of event:			
Facility Open (Yes or No)?		<u>Yes</u>	
Construction Activities On Site (Yes or No)?		<u>No</u>	
Any Waste Excavations (Yes or No)?		<u>No</u>	
Landfill Operating (Yes or No)?		<u>Yes</u>	
Daily Working Area Covered from Prior Day (Yes or No)?		<u>Yes</u>	
Flare Operating (Yes or No)? <u>Yes</u>	Gas Collection System Operating Normal (Yes or No)?		<u>Yes</u>
If No, Explain: _____			
Was Leachate Being Loaded at Time of Complaint (Yes or No)?		<u>No</u>	
Odor Control Misting System Operating (Yes or No)?		<u>Yes</u>	
Odor Neutralizing Pellets Utilized (Yes or No)?		<u>No</u>	
NCES Follow-Up / Notes:			
Left site at 8:05. No landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. The Odor Boss was operating at the time of the complaint. She also mentioned odor on Wednesday.			
Signature of Employee Completing This Form: <u>S. Allen</u>			

Odors Wed. July 10. Thursday July 11,2019

Joyce Menard <menard.joyce@gmail.com>

Thu 7/11/2019 7:55 AM

To:Kevin Roy <Kevin.Roy@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>;

Third complaint in less than a week..no response from any of you. Sad way for us to try to enjoy our home outdoors during the warmer months!

The Menard's

Sent from my iPhone

NCES Weather Station 7/11/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/11/19	12:30a	65.0	65.0	63.2	79	58.3	3.0	ENE	1.50	7.0	ENE	65.0	65.6	65.6	30.032	0.00	0.00	0.000	0.000
7/11/19	1:00a	63.6	65.0	63.6	81	57.7	3.0	ENE	1.50	8.0	E	63.6	64.0	64.0	30.025	0.00	0.00	0.029	0.000
7/11/19	1:30a	62.8	63.6	62.2	83	57.6	2.0	E	1.00	5.0	E	62.8	63.2	63.2	30.025	0.00	0.00	0.046	0.000
7/11/19	2:00a	63.7	63.7	62.8	82	58.1	2.0	E	1.00	5.0	E	63.7	64.2	64.2	30.017	0.00	0.00	0.027	0.000
7/11/19	2:30a	61.9	63.7	61.9	83	56.7	1.0	E	0.50	3.0	E	61.9	62.1	62.1	30.018	0.00	0.00	0.065	0.000
7/11/19	3:00a	62.3	62.3	61.0	87	58.4	1.0	E	0.50	7.0	ENE	62.3	62.7	62.7	30.013	0.00	0.00	0.056	0.000
7/11/19	3:30a	62.2	62.8	61.9	87	58.3	1.0	E	0.50	6.0	E	62.2	62.6	62.6	30.013	0.00	0.00	0.058	0.000
7/11/19	4:00a	62.3	62.3	61.9	87	58.4	0.0	E	0.00	3.0	ENE	62.3	62.7	62.7	30.019	0.00	0.00	0.056	0.000
7/11/19	4:30a	60.7	62.3	60.7	87	56.8	1.0	ESE	0.50	3.0	E	60.7	61.0	61.0	30.021	0.00	0.00	0.090	0.000
7/11/19	5:00a	60.5	60.7	60.2	89	57.2	0.0	ESE	0.00	3.0	ESE	60.5	60.8	60.8	30.019	0.00	0.00	0.094	0.000
7/11/19	5:30a	61.5	61.5	60.5	89	58.2	0.0	ENE	0.00	3.0	E	61.5	61.9	61.9	30.019	0.00	0.00	0.073	0.000
7/11/19	6:00a	60.1	61.5	60.1	88	56.5	0.0	ENE	0.00	2.0	ENE	60.1	60.3	60.3	30.019	0.00	0.00	0.102	0.000
7/11/19	6:30a	60.0	60.1	59.6	91	57.4	0.0	SE	0.00	4.0	SE	60.0	60.3	60.3	30.025	0.00	0.00	0.104	0.000
7/11/19	7:00a	62.0	62.0	60.0	89	58.7	1.0	SE	0.50	3.0	SE	62.0	62.5	62.5	30.022	0.00	0.00	0.063	0.000
7/11/19	7:30a	65.6	65.6	62.1	85	61.0	1.0	ESE	0.50	4.0	ESE	65.6	66.5	66.5	30.015	0.00	0.00	0.000	0.012
7/11/19	8:00a	69.2	69.2	65.6	82	63.5	0.0	NNE	0.00	3.0	NNE	69.2	70.7	70.7	30.013	0.00	0.00	0.000	0.087
7/11/19	8:30a	71.9	71.9	69.3	78	64.7	0.0	NNE	0.00	3.0	NNE	71.9	73.1	73.1	30.005	0.00	0.00	0.000	0.144

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Monday, July 15, 2019 6:56 AM
To: Colby, Jaime; Moore, Todd
Subject: NCES Landfill Bethlehem, NH Open Cell?

Follow Up Flag: Follow up
Flag Status: Flagged

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

To: Jamie Colby, DES permitting

RE: NCES landfill in Bethlehem, NH

We are residents in town that also happen to be impacted by terrible odors, deafening noise and raptors and had 3 complaints mailed last week. When we decided to drive down to the LF to see what may be happening, we noticed the front of the landfill (as you enter the transfer station gate) was opened exposing trash! Now that could be a very smelly situation!

Our question to you is ; Is DES aware of this and why has it been reopened after being closed for so long?

It also looks considerably higher(5-6 feet). Was this permitted construction by DES? The odors keep us inside.

Thank you,

Joyce and Peter Menard

51 Peppersass Lane

Sent from [Mail](#) for Windows 10

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Tuesday, July 16, 2019 8:06 AM
To: Stephen Allen; Moore, Todd; Kevin.Roy@casella.com; Colby, Jaime
Subject: Odor

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Tuesday, July 16
Odor from landfill

Sent from my iPhone

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, July 16, 2019 11:26 AM
To: Colby, Jaime; Moore, Todd
Cc: Kevin Roy; Bruce Grover
Subject: NCES Odor Complaints
Attachments: NCES Complaint Response 7-16-19-1.pdf; NCES Complaint Response 7-16-19-2.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please find attached the reports for two odor complaints received by NCES this morning.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

CONFIDENTIALITY NOTICE The information contained in this communication is confidential, may constitute inside information, may be attorney-client privileged and is intended only for the use of the named recipient. If the reader of this e-mail message is not the intended recipient, or the employee or agent responsible for delivery of the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is prohibited. If you have received this e-mail in error, please notify the sender immediately by telephone at +1 603-869-7287.

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2019-07-16 Day of Week: Tuesday
Time of Event as reported to NCES: 08:05
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor from landfill.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-16 Time NCES Received Complaint: 08:05
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-07-16 Time: 08:10
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 60
Barometric Pressure: 30.13 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 8:10. No landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

Odor

Joyce Menard <menard.joyce@gmail.com>

Tue 7/16/2019 8:05 AM

To: Stephen B Allen <stephen.allen@casella.com>; todd.moore@des.nh.gov <todd.moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>; jaime.colby@des.nh.gov <jaime.colby@des.nh.gov>;

Tuesday, July 16

Odor from landfill

Sent from my iPhone

NCES Weather Station 7/16/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/16/19	12:30a	55.2	56.0	55.2	92	52.9	0.0	ESE	0.00	1.0	ESE	55.2	55.3	55.3	30.131	0.00	0.00	0.204	0.000
7/16/19	1:00a	53.9	55.2	53.9	92	51.6	0.0	ESE	0.00	2.0	ESE	53.9	54.0	54.0	30.119	0.00	0.00	0.231	0.000
7/16/19	1:30a	53.2	53.8	53.2	93	51.2	0.0	ESE	0.00	2.0	ESE	53.2	53.4	53.4	30.126	0.00	0.00	0.246	0.000
7/16/19	2:00a	52.3	53.2	52.3	93	50.3	0.0	ESE	0.00	2.0	ESE	52.3	52.5	52.5	30.121	0.00	0.00	0.265	0.000
7/16/19	2:30a	52.3	52.7	52.3	94	50.6	0.0	ESE	0.00	2.0	ESE	52.3	52.6	52.6	30.121	0.00	0.00	0.265	0.000
7/16/19	3:00a	51.2	52.3	51.2	94	49.5	0.0	ESE	0.00	2.0	ESE	51.2	51.5	51.5	30.112	0.00	0.00	0.287	0.000
7/16/19	3:30a	50.8	51.2	50.7	94	49.1	0.0	ESE	0.00	1.0	ESE	50.8	51.2	51.2	30.106	0.00	0.00	0.296	0.000
7/16/19	4:00a	50.0	50.8	50.0	94	48.3	0.0	ESE	0.00	1.0	ESE	50.0	50.5	50.5	30.102	0.00	0.00	0.313	0.000
7/16/19	4:30a	49.6	50.0	49.5	95	48.2	0.0	ESE	0.00	2.0	ESE	49.6	50.1	50.1	30.108	0.00	0.00	0.321	0.000
7/16/19	5:00a	49.0	49.6	49.0	94	47.3	0.0	ESE	0.00	1.0	ESE	49.0	49.5	49.5	30.113	0.00	0.00	0.333	0.000
7/16/19	5:30a	48.2	49.0	48.2	94	46.6	0.0	---	0.00	0.0	---	48.2	48.6	48.6	30.124	0.00	0.00	0.350	0.000
7/16/19	6:00a	48.4	48.4	48.0	95	47.0	0.0	---	0.00	0.0	---	48.4	48.8	48.8	30.134	0.00	0.00	0.346	0.000
7/16/19	6:30a	49.9	49.9	48.4	96	48.8	0.0	ESE	0.00	2.0	ESE	49.9	50.4	50.4	30.142	0.00	0.00	0.315	0.000
7/16/19	7:00a	53.3	53.3	49.9	97	52.5	0.0	ESE	0.00	1.0	ESE	53.3	53.6	53.6	30.141	0.00	0.00	0.244	0.000
7/16/19	7:30a	55.9	55.9	53.3	96	54.8	0.0	---	0.00	0.0	---	55.9	56.1	56.1	30.137	0.00	0.00	0.190	0.000
7/16/19	8:00a	60.2	60.2	55.9	92	57.9	0.0	---	0.00	0.0	---	60.2	60.6	60.6	30.134	0.00	0.00	0.100	0.000
7/16/19	8:30a	64.5	64.5	60.2	81	58.5	0.0	---	0.00	0.0	---	64.5	65.1	65.1	30.119	0.00	0.00	0.010	0.000
7/16/19	9:00a	67.6	67.6	64.6	74	59.0	0.0	---	0.00	0.0	---	67.6	68.4	68.4	30.109	0.00	0.00	0.000	0.054
7/16/19	9:30a	70.1	70.1	67.6	75	61.8	0.0	---	0.00	0.0	---	70.1	70.7	70.7	30.116	0.00	0.00	0.000	0.106

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint			
Name of Complainant:	<u>Andrea Bryant</u>	Phone # (if given):	
Location of reported event (if given):	<u>633 Swazey Lane</u>		
Date of reported event:	<u>2019-07-16</u>	Day of Week:	<u>Tuesday</u>
Time of Event as reported to NCES:	<u>08:11</u>		
Type of Complaint (Odor or Noise):	<u>Odor</u>		
Description of Complaint (type, intensity, other reported details): Stinks detected as soon as I opened my door. Awful in yard too. Also quite noisy. Disgusted and shallow breathing, would go in because of stink on this otherwise beautiful morning but need to stray out for the dog.			
NCES Investigation of Complaint			
Date NCES Received Complaint:	<u>2019-07-16</u>	Time NCES Received Complaint:	<u>08:11</u>
FOR ALL CONTEMPORANEOUS COMPLAINTS:			
Responder:	<u>Steve Allen</u>	Date:	<u>2019-07-16</u>
		Time:	<u>08:10</u>
Complaint Confirmed (Yes or No):	<u>No</u>	Type of Noise or Odor:	
FOR ALL COMPLAINTS:			
Weather Info at Time of Event:	Wind Out Of:	<u>Calm</u>	Temp: <u>60</u>
Barometric Pressure:	<u>30.13</u>	Humidity (High or Low):	<u>High</u>
Source of Weather Data:	<u>Site Weather Station</u>	Windspeed (mph):	<u>0</u>
At reported time of event:			
Facility Open (Yes or No)?	<u>Yes</u>		
Construction Activities On Site (Yes or No)?	<u>No</u>		
Any Waste Excavations (Yes or No)?	<u>No</u>		
Landfill Operating (Yes or No)?	<u>Yes</u>		
Daily Working Area Covered from Prior Day (Yes or No)?	<u>Yes</u>		
Flare Operating (Yes or No)?	<u>Yes</u>	Gas Collection System Operating Normal (Yes or No)?	<u>Yes</u>
If No, Explain:			
Was Leachate Being Loaded at Time of Complaint (Yes or No)?	<u>No</u>		
Odor Control Misting System Operating (Yes or No)?	<u>Yes</u>		
Odor Neutralizing Pellets Utilized (Yes or No)?	<u>No</u>		
NCES Follow-Up / Notes:			
Left site at 8:10. No landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on the trip out or back. The Odor Boss was operating at the time of the complaint.			
Signature of Employee Completing This Form: <u>S. Allen</u>			

Stench

Andrea <andreabryant@myfairpoint.net>

Tue 7/16/2019 8:11 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Stink detected as soon as I opened my door. Awful in yard too. Also quite noisy.
Disgusted and shallowly breathing, would go right in because of stink on this otherwise beautiful morning but need to stray out for dog.
Andrea

NCES Weather Station 7/16/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/16/19	12:30a	55.2	56.0	55.2	92	52.9	0.0	ESE	0.00	1.0	ESE	55.2	55.3	55.3	30.131	0.00	0.00	0.204	0.000
7/16/19	1:00a	53.9	55.2	53.9	92	51.6	0.0	ESE	0.00	2.0	ESE	53.9	54.0	54.0	30.119	0.00	0.00	0.231	0.000
7/16/19	1:30a	53.2	53.8	53.2	93	51.2	0.0	ESE	0.00	2.0	ESE	53.2	53.4	53.4	30.126	0.00	0.00	0.246	0.000
7/16/19	2:00a	52.3	53.2	52.3	93	50.3	0.0	ESE	0.00	2.0	ESE	52.3	52.5	52.5	30.121	0.00	0.00	0.265	0.000
7/16/19	2:30a	52.3	52.7	52.3	94	50.6	0.0	ESE	0.00	2.0	ESE	52.3	52.6	52.6	30.121	0.00	0.00	0.265	0.000
7/16/19	3:00a	51.2	52.3	51.2	94	49.5	0.0	ESE	0.00	2.0	ESE	51.2	51.5	51.5	30.112	0.00	0.00	0.287	0.000
7/16/19	3:30a	50.8	51.2	50.7	94	49.1	0.0	ESE	0.00	1.0	ESE	50.8	51.2	51.2	30.106	0.00	0.00	0.296	0.000
7/16/19	4:00a	50.0	50.8	50.0	94	48.3	0.0	ESE	0.00	1.0	ESE	50.0	50.5	50.5	30.102	0.00	0.00	0.313	0.000
7/16/19	4:30a	49.6	50.0	49.5	95	48.2	0.0	ESE	0.00	2.0	ESE	49.6	50.1	50.1	30.108	0.00	0.00	0.321	0.000
7/16/19	5:00a	49.0	49.6	49.0	94	47.3	0.0	ESE	0.00	1.0	ESE	49.0	49.5	49.5	30.113	0.00	0.00	0.333	0.000
7/16/19	5:30a	48.2	49.0	48.2	94	46.6	0.0	---	0.00	0.0	---	48.2	48.6	48.6	30.124	0.00	0.00	0.350	0.000
7/16/19	6:00a	48.4	48.4	48.0	95	47.0	0.0	---	0.00	0.0	---	48.4	48.8	48.8	30.134	0.00	0.00	0.346	0.000
7/16/19	6:30a	49.9	49.9	48.4	96	48.8	0.0	ESE	0.00	2.0	ESE	49.9	50.4	50.4	30.142	0.00	0.00	0.315	0.000
7/16/19	7:00a	53.3	53.3	49.9	97	52.5	0.0	ESE	0.00	1.0	ESE	53.3	53.6	53.6	30.141	0.00	0.00	0.244	0.000
7/16/19	7:30a	55.9	55.9	53.3	96	54.8	0.0	---	0.00	0.0	---	55.9	56.1	56.1	30.137	0.00	0.00	0.190	0.000
7/16/19	8:00a	60.2	60.2	55.9	92	57.9	0.0	---	0.00	0.0	---	60.2	60.6	60.6	30.134	0.00	0.00	0.100	0.000
7/16/19	8:30a	64.5	64.5	60.2	81	58.5	0.0	---	0.00	0.0	---	64.5	65.1	65.1	30.119	0.00	0.00	0.010	0.000
7/16/19	9:00a	67.6	67.6	64.6	74	59.0	0.0	---	0.00	0.0	---	67.6	68.4	68.4	30.109	0.00	0.00	0.000	0.054
7/16/19	9:30a	70.1	70.1	67.6	75	61.8	0.0	---	0.00	0.0	---	70.1	70.7	70.7	30.116	0.00	0.00	0.000	0.106

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Tuesday, July 16, 2019 8:12 AM
To: Stephen Allen; Moore, Todd; Kevin Roy
Subject: Stench

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Stink detected as soon as I opened my door. Awful in yard too. Also quite noisy.

Disgusted and shallowly breathing, would go right in because of stink on this otherwise beautiful morning but need to stray out for dog.

Andrea

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Wednesday, July 17, 2019 8:50 PM
To: Stephen Allen; Moore, Todd; Kevin Roy
Subject: Odor

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

I just drive by the landfill coming west on 302 and the odor was horrible. My passenger from Lyman commented before I did.

Andrea

North Country Environmental Services, Inc.
 Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
 Location of reported event (if given): Route 302 by the landfill.
 Date of reported event: 2019-07-17 Day of Week: Wednesday
 Time of Event as reported to NCES: 20:50
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
I just drive by the landfill coming west on 302 and the odor was horrible. My passenger from Lyman commented before I did.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-17 Time NCES Received Complaint: 20:50

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-07-17 Time: 21:00

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 71

Barometric Pressure: 29.94 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? No

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? No

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? No

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left town at 9:00. No landfill odors detected on Route 302 to the east end of Beech Hill Rd. Also no landfill odors detected on the length of Trudeau Road or on the NCES site. Kevin Roy and Brian Oliver were on the site prior to the time of the complaint and then went to the Wayside Inn where they sat on the porch until after 10:00 with no landfill odors detected by them or anyone else present during that time.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea <andreabryant@myfairpoint.net>

Wed 7/17/2019 8:50 PM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

I just drive by the landfill coming west on 302 and the odor was horrible. My passenger from Lyman commented before I did.

Andrea

NCES Weather Station 7/17/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/17/19	12:30a	69.6	70.7	69.6	84	64.5	0.0	---	0.00	0.0	---	69.6	71.1	71.1	29.968	0.00	0.00	0.000	0.096
7/17/19	1:00a	68.0	69.6	68.0	84	63.0	0.0	---	0.00	0.0	---	68.0	69.5	69.5	29.959	0.00	0.00	0.000	0.063
7/17/19	1:30a	66.5	68.0	66.5	89	63.2	0.0	SSW	0.00	1.0	SSW	66.5	67.9	67.9	29.962	0.00	0.00	0.000	0.031
7/17/19	2:00a	66.3	66.5	66.2	89	63.0	0.0	---	0.00	0.0	---	66.3	67.6	67.6	29.956	0.00	0.00	0.000	0.027
7/17/19	2:30a	67.6	67.6	66.3	89	64.2	0.0	W	0.00	2.0	W	67.6	69.2	69.2	29.943	0.00	0.00	0.000	0.054
7/17/19	3:00a	67.6	67.9	67.6	87	63.6	0.0	---	0.00	2.0	W	67.6	69.1	69.1	29.933	0.00	0.00	0.000	0.054
7/17/19	3:30a	66.7	67.6	66.7	88	63.0	0.0	---	0.00	0.0	---	66.7	68.0	68.0	29.930	0.00	0.00	0.000	0.035
7/17/19	4:00a	66.1	66.7	66.1	90	63.1	0.0	---	0.00	0.0	---	66.1	67.4	67.4	29.931	0.00	0.00	0.000	0.023
7/17/19	4:30a	67.7	67.7	66.1	91	65.0	0.0	---	0.00	0.0	---	67.7	69.4	69.4	29.931	0.00	0.00	0.000	0.056
7/17/19	5:00a	68.9	68.9	67.7	89	65.5	0.0	---	0.00	0.0	---	68.9	70.8	70.8	29.931	0.00	0.00	0.000	0.081
7/17/19	5:30a	69.2	69.2	68.9	89	65.8	0.0	---	0.00	0.0	---	69.2	71.1	71.1	29.924	0.00	0.00	0.000	0.087
7/17/19	6:00a	68.7	69.2	68.7	89	65.3	0.0	---	0.00	0.0	---	68.7	70.6	70.6	29.923	0.00	0.00	0.000	0.077
7/17/19	6:30a	69.4	69.4	68.7	89	66.0	0.0	SW	0.00	2.0	SW	69.4	71.3	71.3	29.926	0.00	0.00	0.000	0.092
7/17/19	7:00a	70.3	70.3	69.4	88	66.6	0.0	S	0.00	4.0	S	70.3	72.2	72.2	29.923	0.00	0.00	0.000	0.110
7/17/19	7:30a	70.4	70.7	70.3	88	66.7	1.0	W	0.50	7.0	SW	70.4	72.3	72.3	29.929	0.00	0.00	0.000	0.113
7/17/19	8:00a	69.4	70.5	69.4	92	67.0	1.0	W	0.50	5.0	W	69.4	71.6	71.6	29.932	0.00	0.00	0.000	0.092
7/17/19	8:30a	68.9	69.4	68.9	94	67.1	1.0	W	0.50	4.0	WSW	68.9	71.1	71.1	29.940	0.01	0.00	0.000	0.081
7/17/19	9:00a	69.3	69.3	68.9	95	67.8	0.0	W	0.00	3.0	WNW	69.3	71.7	71.7	29.936	0.01	0.00	0.000	0.090
7/17/19	9:30a	69.2	69.4	69.1	95	67.7	1.0	W	0.50	6.0	W	69.2	71.5	71.5	29.941	0.01	0.00	0.000	0.087
7/17/19	10:00a	69.7	69.7	69.2	96	68.5	2.0	SSW	1.00	7.0	SSW	69.7	72.3	72.3	29.935	0.02	0.05	0.000	0.098
7/17/19	10:30a	70.2	70.5	69.7	95	68.7	1.0	SSW	0.50	7.0	SSW	70.2	72.7	72.7	29.941	0.02	0.04	0.000	0.108
7/17/19	11:00a	70.4	70.4	70.1	95	68.9	1.0	SSW	0.50	6.0	SSW	70.4	73.0	73.0	29.941	0.01	0.04	0.000	0.113
7/17/19	11:30a	71.2	71.2	70.4	95	69.7	2.0	SSW	1.00	5.0	W	71.2	73.9	73.9	29.929	0.02	0.00	0.000	0.129
7/17/19	12:00p	72.6	72.6	71.2	94	70.8	1.0	W	0.50	5.0	S	72.6	75.3	75.3	29.926	0.00	0.00	0.000	0.158
7/17/19	12:30p	73.3	73.4	72.6	90	70.2	1.0	WNW	0.50	6.0	SW	73.3	75.8	75.8	29.926	0.00	0.00	0.000	0.173
7/17/19	1:00p	75.1	75.1	73.3	86	70.6	1.0	SSW	0.50	6.0	SSW	75.1	78.2	78.2	29.916	0.00	0.00	0.000	0.210
7/17/19	1:30p	75.6	76.0	75.1	84	70.4	2.0	SSW	1.00	8.0	SW	75.6	78.6	78.6	29.921	0.01	0.00	0.000	0.221
7/17/19	2:00p	76.2	76.2	75.6	82	70.3	2.0	W	1.00	8.0	SW	76.2	79.3	79.3	29.920	0.01	0.00	0.000	0.233
7/17/19	2:30p	76.7	76.7	76.2	81	70.4	1.0	W	0.50	7.0	W	76.7	79.8	79.8	29.914	0.01	0.00	0.000	0.244
7/17/19	3:00p	76.8	76.8	76.6	82	70.9	1.0	SSW	0.50	7.0	S	76.8	80.0	80.0	29.904	0.00	0.00	0.000	0.246
7/17/19	3:30p	75.4	76.8	75.4	83	69.9	2.0	SSW	1.00	9.0	SW	75.4	78.3	78.3	29.904	0.01	0.00	0.000	0.217
7/17/19	4:00p	74.5	75.4	74.5	85	69.7	1.0	SSW	0.50	5.0	SSW	74.5	77.1	77.1	29.886	0.01	0.00	0.000	0.198
7/17/19	4:30p	74.3	74.5	74.3	85	69.5	0.0	SSW	0.00	7.0	SSW	74.3	76.7	76.7	29.884	0.00	0.00	0.000	0.194
7/17/19	5:00p	74.4	74.4	74.2	85	69.6	1.0	SSW	0.50	7.0	S	74.4	76.9	76.9	29.902	0.01	0.00	0.000	0.196
7/17/19	5:30p	74.2	74.4	74.2	86	69.7	0.0	SSW	0.00	4.0	SSW	74.2	76.6	76.6	29.900	0.00	0.00	0.000	0.192
7/17/19	6:00p	74.4	74.5	74.1	87	70.3	0.0	SW	0.00	4.0	S	74.4	77.0	77.0	29.902	0.00	0.00	0.000	0.196
7/17/19	6:30p	74.0	74.4	74.0	89	70.6	0.0	W	0.00	3.0	WNW	74.0	76.4	76.4	29.902	0.00	0.00	0.000	0.188
7/17/19	7:00p	73.3	74.0	73.3	91	70.5	0.0	WNW	0.00	3.0	WNW	73.3	75.8	75.8	29.904	0.00	0.00	0.000	0.173
7/17/19	7:30p	73.1	73.4	73.1	92	70.6	0.0	WNW	0.00	3.0	WSW	73.1	75.7	75.7	29.917	0.01	0.00	0.000	0.169
7/17/19	8:00p	72.6	73.1	72.6	92	70.1	0.0	SSW	0.00	2.0	SW	72.6	75.1	75.1	29.925	0.00	0.00	0.000	0.158
7/17/19	8:30p	71.9	72.6	71.9	93	69.8	0.0	SSW	0.00	2.0	SSW	71.9	74.5	74.5	29.928	0.00	0.00	0.000	0.144
7/17/19	9:00p	71.2	71.9	71.2	93	69.1	0.0	WSW	0.00	2.0	WSW	71.2	73.7	73.7	29.943	0.00	0.00	0.000	0.129
7/17/19	9:30p	70.3	71.2	70.3	93	68.2	0.0	---	0.00	0.0	---	70.3	72.7	72.7	29.956	0.00	0.00	0.000	0.110
7/17/19	10:00p	69.7	70.3	69.7	94	67.9	0.0	WSW	0.00	1.0	WSW	69.7	72.1	72.1	29.959	0.00	0.00	0.000	0.098
7/17/19	10:30p	68.9	69.7	68.8	95	67.4	0.0	WSW	0.00	1.0	WSW	68.9	71.2	71.2	29.959	0.00	0.00	0.000	0.081
7/17/19	11:00p	68.4	68.8	68.4	95	66.9	0.0	---	0.00	0.0	---	68.4	70.5	70.5	29.970	0.00	0.00	0.000	0.071
7/17/19	11:30p	67.9	68.4	67.9	95	66.4	0.0	---	0.00	0.0	---	67.9	69.8	69.8	29.977	0.00	0.00	0.000	0.060
7/18/19	12:00a	67.5	67.9	67.5	96	66.3	0.0	---	0.00	0.0	---	67.5	69.3	69.3	29.984	0.00	0.00	0.000	0.052

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Leslie Dreier Phone # (if given): _____
Location of reported event (if given): Route 302 around the Wayside Inn.
Date of reported event: 2019-07-17 Day of Week: Wednesday
Time of Event as reported to NCES: _____
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Drove west on 302 yesterday evening and the odor was awful from around Wayside Inn and beyond.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-18 Time NCES Received Complaint: 20:13
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: None Date: _____ Time: _____
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: _____ Temp: _____
Barometric Pressure: _____ Humidity (High or Low): _____
Source of Weather Data: _____ Windspeed (mph): _____
At reported time of event:
Facility Open (Yes or No)? No
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? No
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? No
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No investigation as this complaint was received the evening after the reported incident.

Signature of Employee Completing This Form: S. alt

NCES ODOR

Leslie Dreier <ldreier@yahoo.com>

Thu 7/18/2019 8:13 PM

To: Stephen B Allen <stephen.allen@casella.com>;

Drove west on 302 yesterday evening and the odor was awful from around Wayside Inn and beyond.

Leslie Dreier

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, July 25, 2019 10:24 AM
To: Kevin.Roy@casella.com; Colby, Jaime; Stephen Allen
Subject: Definite odor this morning

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Re:Odor early this morning coming through kitchen door went out on deck to double check.

Sent from my iPhone

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, July 25, 2019 6:35 PM
To: Kevin.Roy@casella.com; Stephen Allen; Colby, Jaime
Subject: Odors On Peppersass Lane

Follow Up Flag: Follow up
Flag Status: Flagged

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

TO: Kevin Roy, Manager at NCES/Bethlehem, NH

We finally felt it necessary to write this brief message regarding the odors and noise that we are subjected to this summer especially since we no longer receive any written documentation from NCES that our complaints have been documented.

The uncovered section of the LF that one would see if they enter the transfer station gate is the exact reason we are subjected to terrible odors. It is facing our home and odors travel.

Yesterday, I drove down to the transfer station to drop off a bag of trash and saw 3 dozers, a huge pile of dirt and a tractor trailer dumping on the top. I am sure that was only just one of the many trucks for that day. I could see tons of trash on the side of the huge hill even though work was being done to cover some of it up. Bottom line, too much trash is left exposed!

Please understand, we hear the noise whenever NCES is operating and we smell it when it is being dropped..... odors carry and so does noise! The initial dumping and then the long term exposure of the trash to the weather creates the terrible problem. It would be nice if we could keep our windows open and spend time outside. Finally, giving us back our peace and quiet that we certainly deserve as you deserve when you are home! The solution to this huge problem is only one, cap it. That would solve all the problems.

Thank you

Peter and Joyce Menard

Sent from [Mail](#) for Windows 10

North Country Environmental Services, Inc.
 Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
 Location of reported event (if given): 633 Swazey Lane
 Date of reported event: 2019-07-25 Day of Week: Thursday
 Time of Event as reported to NCES: 07:55
 Type of Complaint (Odor or Noise): Noise
 Description of Complaint (type, intensity, other reported details):
Noise since 7am so loud was disturbing my peace inside with the windows shut. Now outside both odors and noise.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-25 Time NCES Received Complaint: 07:55

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-07-25 Time: 09:15

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 58

Barometric Pressure: 30.17 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302 or Swazey Lane on trip out or back. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

Odor and noise

Andrea <andreabryant@myfairpoint.net>

Thu 7/25/2019 7:55 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>;

Noise since 7am so loud was disturbing my peace inside with windows shut.
Now outside both odor and noise.

NCEM Weather Station 7/25/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Wind Speed	Hi	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/25/19	12:30a	51.9	52.8	51.9	93	49.9	0.0	---	0.00	0.0	---	---	51.9	52.2	52.2	30.108	0.00	0.00	0.273	0.000
7/25/19	1:00a	51.1	51.9	51.1	93	49.1	0.0	---	0.00	0.0	---	---	51.1	51.4	51.4	30.110	0.00	0.00	0.290	0.000
7/25/19	1:30a	50.5	51.1	50.5	93	48.6	0.0	---	0.00	0.0	---	---	50.5	50.9	50.9	30.110	0.00	0.00	0.302	0.000
7/25/19	2:00a	49.9	50.5	49.9	93	48.0	0.0	---	0.00	0.0	---	---	49.9	50.3	50.3	30.113	0.00	0.00	0.315	0.000
7/25/19	2:30a	48.8	49.9	48.8	93	46.9	0.0	---	0.00	0.0	---	---	48.8	49.2	49.2	30.122	0.00	0.00	0.338	0.000
7/25/19	3:00a	48.3	48.8	48.3	94	46.7	0.0	---	0.00	0.0	---	---	48.3	48.7	48.7	30.120	0.00	0.00	0.348	0.000
7/25/19	3:30a	47.7	48.3	47.7	94	46.1	0.0	---	0.00	0.0	---	---	47.7	48.0	48.0	30.118	0.00	0.00	0.360	0.000
7/25/19	4:00a	47.0	47.7	47.0	94	45.4	0.0	---	0.00	0.0	---	---	47.0	47.3	47.3	30.120	0.00	0.00	0.375	0.000
7/25/19	4:30a	46.3	47.0	46.3	95	44.9	0.0	---	0.00	0.0	---	---	46.3	46.6	46.6	30.121	0.00	0.00	0.390	0.000
7/25/19	5:00a	46.0	46.3	46.0	95	44.6	0.0	---	0.00	0.0	---	---	46.0	46.3	46.3	30.129	0.00	0.00	0.396	0.000
7/25/19	5:30a	45.5	46.0	45.5	95	44.2	0.0	---	0.00	0.0	---	---	45.5	45.8	45.8	30.141	0.00	0.00	0.406	0.000
7/25/19	6:00a	45.2	45.5	45.2	95	43.9	0.0	---	0.00	0.0	---	---	45.2	45.4	45.4	30.141	0.00	0.00	0.412	0.000
7/25/19	6:30a	45.7	45.7	45.2	96	44.6	0.0	---	0.00	0.0	---	---	45.7	46.0	46.0	30.148	0.00	0.00	0.402	0.000
7/25/19	7:00a	49.9	49.9	45.7	97	49.1	0.0	---	0.00	0.0	---	---	49.9	50.5	50.5	30.155	0.00	0.00	0.315	0.000
7/25/19	7:30a	53.9	53.9	49.9	97	53.1	0.0	---	0.00	0.0	---	---	53.9	54.2	54.2	30.165	0.00	0.00	0.231	0.000
7/25/19	8:00a	58.0	58.0	53.9	94	56.3	0.0	---	0.00	0.0	---	---	58.0	58.3	58.3	30.174	0.00	0.00	0.146	0.000
7/25/19	8:30a	62.2	62.2	58.0	83	57.0	0.0	---	0.00	0.0	---	---	62.2	62.5	62.5	30.180	0.00	0.00	0.058	0.000
7/25/19	9:00a	65.5	65.5	62.2	77	58.1	0.0	---	0.00	0.0	---	---	65.5	66.1	66.1	30.181	0.00	0.00	0.000	0.010
7/25/19	9:30a	67.1	67.1	65.5	73	58.2	0.0	ENE	0.00	4.0	ENE	---	67.1	67.7	67.7	30.185	0.00	0.00	0.000	0.044

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2019-07-25 Day of Week: Thursday
Time of Event as reported to NCES: _____
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor early this morning coming through kitchen door went out on deck to double check.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-25 Time NCES Received Complaint: 10:23
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: None Date: _____ Time: _____
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: _____ Temp: _____
Barometric Pressure: _____ Humidity (High or Low): _____
Source of Weather Data: _____ Windspeed (mph): _____
At reported time of event:
Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No response as the complaint was received after the fact. No time of event given.

Signature of Employee Completing This Form: S. alt

Definite odor this morning

Joyce Menard <menard.joyce@gmail.com>

Thu 7/25/2019 10:23 AM

To: Kevin Roy <Kevin.Roy@casella.com>; Jaime.Colby@des.nh.gov <Jaime.Colby@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>;

Re: Odor early this morning coming through kitchen door went out on deck to double check.

Sent from my iPhone

NCES Weather Station 7/25/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/25/19	12:30a	51.9	52.8	51.9	93	49.9	0.0	---	0.00	0.0	---	51.9	52.2	52.2	30.108	0.00	0.00	0.273	0.000
7/25/19	1:00a	51.1	51.9	51.1	93	49.1	0.0	---	0.00	0.0	---	51.1	51.4	51.4	30.110	0.00	0.00	0.290	0.000
7/25/19	1:30a	50.5	51.1	50.5	93	48.6	0.0	---	0.00	0.0	---	50.5	50.9	50.9	30.110	0.00	0.00	0.302	0.000
7/25/19	2:00a	49.9	50.5	49.9	93	48.0	0.0	---	0.00	0.0	---	49.9	50.3	50.3	30.113	0.00	0.00	0.315	0.000
7/25/19	2:30a	48.8	49.9	48.8	93	46.9	0.0	---	0.00	0.0	---	48.8	49.2	49.2	30.122	0.00	0.00	0.338	0.000
7/25/19	3:00a	48.3	48.8	48.3	94	46.7	0.0	---	0.00	0.0	---	48.3	48.7	48.7	30.120	0.00	0.00	0.348	0.000
7/25/19	3:30a	47.7	48.3	47.7	94	46.1	0.0	---	0.00	0.0	---	47.7	48.0	48.0	30.118	0.00	0.00	0.360	0.000
7/25/19	4:00a	47.0	47.7	47.0	94	45.4	0.0	---	0.00	0.0	---	47.0	47.3	47.3	30.120	0.00	0.00	0.375	0.000
7/25/19	4:30a	46.3	47.0	46.3	95	44.9	0.0	---	0.00	0.0	---	46.3	46.6	46.6	30.121	0.00	0.00	0.390	0.000
7/25/19	5:00a	46.0	46.3	46.0	95	44.6	0.0	---	0.00	0.0	---	46.0	46.3	46.3	30.129	0.00	0.00	0.396	0.000
7/25/19	5:30a	45.5	46.0	45.5	95	44.2	0.0	---	0.00	0.0	---	45.5	45.8	45.8	30.141	0.00	0.00	0.406	0.000
7/25/19	6:00a	45.2	45.5	45.2	95	43.9	0.0	---	0.00	0.0	---	45.2	45.4	45.4	30.141	0.00	0.00	0.412	0.000
7/25/19	6:30a	45.7	45.7	45.2	96	44.6	0.0	---	0.00	0.0	---	45.7	46.0	46.0	30.148	0.00	0.00	0.402	0.000
7/25/19	7:00a	49.9	49.9	45.7	97	49.1	0.0	---	0.00	0.0	---	49.9	50.5	50.5	30.155	0.00	0.00	0.315	0.000
7/25/19	7:30a	53.9	53.9	49.9	97	53.1	0.0	---	0.00	0.0	---	53.9	54.2	54.2	30.165	0.00	0.00	0.231	0.000
7/25/19	8:00a	58.0	58.0	53.9	94	56.3	0.0	---	0.00	0.0	---	58.0	58.3	58.3	30.174	0.00	0.00	0.146	0.000
7/25/19	8:30a	62.2	62.2	58.0	83	57.0	0.0	---	0.00	0.0	---	62.2	62.5	62.5	30.180	0.00	0.00	0.058	0.000
7/25/19	9:00a	65.5	65.5	62.2	77	58.1	0.0	---	0.00	0.0	---	65.5	66.1	66.1	30.181	0.00	0.00	0.000	0.010
7/25/19	9:30a	67.1	67.1	65.5	73	58.2	0.0	ENE	0.00	4.0	ENE	67.1	67.7	67.7	30.185	0.00	0.00	0.000	0.044

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2019-07-30 Day of Week: Tuesday
Time of Event as reported to NCES: 07:53
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor today.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-30 Time NCES Received Complaint: 07:53
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-07-30 Time: 07:55
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: Calm Temp: 70
Barometric Pressure: 30.03 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0
At reported time of event:
Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Left site at 7:55, no landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

Odor today

Joyce Menard <menard.joyce@gmail.com>

Tue 7/30/2019 7:53 AM

To: Kevin Roy <Kevin.Roy@casella.com>; Stephen B Allen <stephen.allen@casella.com>; Jaime.Colby@des.nh.gov <Jaime.Colby@des.nh.gov>;

Sent from my iPhone

NCES Weather Station 7/30/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/30/19	12:30a	61.4	62.1	61.3	93	59.4	0.0	ESE	0.00	1.0	ESE	61.4	61.9	61.9	30.000	0.00	0.00	0.075	0.000
7/30/19	1:00a	60.9	61.3	60.9	93	58.9	0.0	---	0.00	0.0	---	60.9	61.4	61.4	30.001	0.00	0.00	0.085	0.000
7/30/19	1:30a	60.4	60.9	60.4	94	58.7	0.0	ESE	0.00	1.0	ESE	60.4	60.8	60.8	29.997	0.00	0.00	0.096	0.000
7/30/19	2:00a	59.9	60.4	59.8	94	58.2	0.0	ESE	0.00	1.0	ESE	59.9	60.3	60.3	29.996	0.00	0.00	0.106	0.000
7/30/19	2:30a	59.5	59.9	59.5	95	58.1	0.0	ESE	0.00	2.0	ESE	59.5	59.9	59.9	29.993	0.00	0.00	0.115	0.000
7/30/19	3:00a	59.8	59.8	59.5	96	58.7	0.0	ESE	0.00	2.0	ESE	59.8	60.2	60.2	29.994	0.00	0.00	0.108	0.000
7/30/19	3:30a	59.6	60.0	59.6	95	58.2	0.0	SSE	0.00	2.0	SSE	59.6	60.0	60.0	29.989	0.00	0.00	0.113	0.000
7/30/19	4:00a	59.4	59.6	59.4	95	58.0	0.0	---	0.00	0.0	---	59.4	59.8	59.8	29.987	0.00	0.00	0.117	0.000
7/30/19	4:30a	59.4	59.4	59.3	96	58.3	0.0	---	0.00	0.0	---	59.4	59.8	59.8	29.989	0.00	0.00	0.117	0.000
7/30/19	5:00a	59.5	59.5	59.3	96	58.4	0.0	SE	0.00	2.0	SSE	59.5	59.9	59.9	29.993	0.00	0.00	0.115	0.000
7/30/19	5:30a	59.1	59.5	59.1	96	58.0	0.0	---	0.00	0.0	---	59.1	59.5	59.5	30.007	0.01	0.00	0.123	0.000
7/30/19	6:00a	58.9	59.3	58.8	96	57.8	0.0	SE	0.00	2.0	SE	58.9	59.3	59.3	30.010	0.00	0.00	0.127	0.000
7/30/19	6:30a	59.4	59.4	58.9	96	58.3	0.0	---	0.00	0.0	---	59.4	59.8	59.8	30.015	0.00	0.00	0.117	0.000
7/30/19	7:00a	62.4	62.4	59.4	97	61.5	0.0	---	0.00	0.0	---	62.4	63.2	63.2	30.025	0.00	0.00	0.054	0.000
7/30/19	7:30a	65.5	65.5	62.4	98	64.9	0.0	---	0.00	0.0	---	65.5	66.9	66.9	30.029	0.00	0.00	0.000	0.010
7/30/19	8:00a	69.5	69.5	65.5	95	68.0	0.0	---	0.00	0.0	---	69.5	71.9	71.9	30.028	0.00	0.00	0.000	0.094
7/30/19	8:30a	74.6	74.6	69.5	83	69.1	0.0	---	0.00	0.0	---	74.6	77.1	77.1	30.024	0.00	0.00	0.000	0.200

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Margaret Considine Phone # (if given): 603-869-5507

Location of reported event (if given): 3855 Main Street (Route 302)

Date of reported event: 2019-07-31 Day of Week: Wednesday

Time of Event as reported to NCES: 13:06

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Ms. Considine called the office and said it smelled like sewer in her yard.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-07-31 Time NCES Received Complaint: 13:06

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-07-31 Time: 13:15

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 75

Barometric Pressure: 30.06 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 5

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302 on 2 passes between the west and east ends of Beech Hill Road, or Muchmore Road. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

NCES Weather Station 7/31/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
7/31/19	12:30a	64.8	65.1	64.8	96	63.6	0.0	ENE	0.00	2.0	ENE	64.8	66.0	66.0	30.026	0.00	0.00	0.004	0.000
7/31/19	1:00a	64.5	64.9	64.5	96	63.3	0.0	---	0.00	0.0	---	64.5	65.6	65.6	30.022	0.00	0.00	0.010	0.000
7/31/19	1:30a	63.9	64.5	63.9	96	62.7	0.0	ENE	0.00	1.0	ENE	63.9	64.9	64.9	30.016	0.00	0.00	0.023	0.000
7/31/19	2:00a	63.6	63.9	63.6	96	62.4	0.0	---	0.00	0.0	---	63.6	64.5	64.5	30.014	0.00	0.00	0.029	0.000
7/31/19	2:30a	63.5	63.8	63.5	96	62.3	0.0	---	0.00	0.0	---	63.5	64.4	64.4	30.012	0.00	0.00	0.031	0.000
7/31/19	3:00a	63.4	63.6	63.4	97	62.5	0.0	---	0.00	0.0	---	63.4	64.3	64.3	30.012	0.00	0.00	0.033	0.000
7/31/19	3:30a	62.9	63.4	62.9	96	61.7	0.0	---	0.00	0.0	---	62.9	63.7	63.7	30.009	0.00	0.00	0.044	0.000
7/31/19	4:00a	62.2	62.9	62.2	96	61.0	0.0	ENE	0.00	2.0	ENE	62.2	62.9	62.9	30.005	0.00	0.00	0.058	0.000
7/31/19	4:30a	61.7	62.2	61.7	96	60.5	0.0	---	0.00	0.0	---	61.7	62.4	62.4	30.003	0.00	0.00	0.069	0.000
7/31/19	5:00a	61.7	61.7	61.6	97	60.8	0.0	---	0.00	0.0	---	61.7	62.4	62.4	30.014	0.00	0.00	0.069	0.000
7/31/19	5:30a	61.7	61.7	61.6	97	60.8	0.0	ENE	0.00	1.0	ENE	61.7	62.4	62.4	30.025	0.00	0.00	0.069	0.000
7/31/19	6:00a	61.7	61.7	61.6	97	60.8	0.0	---	0.00	0.0	---	61.7	62.4	62.4	30.031	0.00	0.00	0.069	0.000
7/31/19	6:30a	62.0	62.0	61.7	97	61.1	0.0	E	0.00	1.0	E	62.0	62.7	62.7	30.038	0.00	0.00	0.063	0.000
7/31/19	7:00a	62.7	62.8	62.0	98	62.1	0.0	E	0.00	1.0	E	62.7	63.6	63.6	30.035	0.00	0.00	0.048	0.000
7/31/19	7:30a	64.1	64.1	62.7	98	63.5	0.0	---	0.00	0.0	---	64.1	65.2	65.2	30.042	0.00	0.00	0.019	0.000
7/31/19	8:00a	66.0	66.0	64.1	98	65.4	0.0	ENE	0.00	2.0	ENE	66.0	67.5	67.5	30.043	0.00	0.00	0.000	0.021
7/31/19	8:30a	68.8	68.8	66.0	96	67.6	0.0	---	0.00	0.0	---	68.8	71.1	71.1	30.042	0.01	0.00	0.000	0.079
7/31/19	9:00a	71.9	71.9	68.8	89	68.5	0.0	NW	0.00	2.0	NNW	71.9	74.0	74.0	30.044	0.00	0.00	0.000	0.144
7/31/19	9:30a	73.0	73.0	71.9	85	68.2	0.0	SSW	0.00	6.0	SSW	73.0	75.1	75.1	30.040	0.00	0.00	0.000	0.167
7/31/19	10:00a	73.2	73.7	73.0	83	67.7	1.0	W	0.50	8.0	W	73.2	75.2	75.2	30.046	0.00	0.00	0.000	0.171
7/31/19	10:30a	73.5	73.5	73.2	81	67.3	0.0	SSW	0.00	5.0	SSW	73.5	75.4	75.4	30.058	0.00	0.00	0.000	0.177
7/31/19	11:00a	73.9	74.1	73.5	80	67.3	0.0	W	0.00	3.0	W	73.9	75.9	75.9	30.062	0.00	0.00	0.000	0.185
7/31/19	11:30a	74.9	75.0	73.9	77	67.2	1.0	SSW	0.50	7.0	SSW	74.9	77.1	77.1	30.058	0.00	0.00	0.000	0.206
7/31/19	12:00p	74.8	75.0	74.8	78	67.5	0.0	SSW	0.00	4.0	SSW	74.8	77.1	77.1	30.060	0.00	0.00	0.000	0.204
7/31/19	12:30p	75.3	75.3	74.8	77	67.6	1.0	SSW	0.50	5.0	SSW	75.3	77.7	77.7	30.055	0.00	0.00	0.000	0.215
7/31/19	1:00p	76.4	76.4	75.3	75	67.9	1.0	SSW	0.50	5.0	WNW	76.4	78.8	78.8	30.047	0.00	0.00	0.000	0.238
7/31/19	1:30p	78.1	78.1	76.5	73	68.7	1.0	SSW	0.50	5.0	SSW	78.1	80.5	80.5	30.037	0.00	0.00	0.000	0.273

Colby, Jaime

From: Andrea <andrebryant@myfairpoint.net>
Sent: Monday, August 5, 2019 8:08 AM
To: Stephen Allen; Moore, Todd; Kevin Roy; Colby, Jaime
Subject: Odor

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Stinks now

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Monday, August 5, 2019 2:44 PM
To: Colby, Jaime; Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaints
Attachments: NCES Complaint Response 8-5-19-1.pdf; NCES Complaint Response 8-5-19-2.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please find attached the reports for 2 odor complaints received this morning.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-08-05 Day of Week: Monday
Time of Event as reported to NCES: 08:08
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Stinks now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-05 Time NCES Received Complaint: 08:08
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-08-05 Time: 08:12
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: SE Temp: 53
Barometric Pressure: 30.08 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 1
At reported time of event:
Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302 or Swazey Lane on trip out or back. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

Odor

Andrea

Mon 8/5/2019 8:08 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>; Jamie Colby <jaime.colby@des.nh.gov>;

Stinks now

NCES Weather Station 8/05/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/05/19	12:30a	48.3	48.3	47.8	90	45.5	0.0	ESE	0.00	2.0	ESE	48.3	48.5	48.5	30.035	0.00	0.00	0.348	0.000
8/05/19	1:00a	47.3	48.3	47.3	88	43.9	0.0	---	0.00	0.0	---	47.3	47.4	47.4	30.042	0.00	0.00	0.369	0.000
8/05/19	1:30a	46.1	47.3	46.1	90	43.3	0.0	---	0.00	0.0	---	46.1	46.2	46.2	30.043	0.00	0.00	0.394	0.000
8/05/19	2:00a	45.2	46.1	45.1	91	42.7	0.0	---	0.00	0.0	---	45.2	45.3	45.3	30.046	0.00	0.00	0.412	0.000
8/05/19	2:30a	44.5	45.1	44.4	92	42.3	0.0	---	0.00	0.0	---	44.5	44.6	44.6	30.043	0.00	0.00	0.427	0.000
8/05/19	3:00a	44.2	44.4	44.0	93	42.3	0.0	ESE	0.00	2.0	ESE	44.2	44.4	44.4	30.042	0.00	0.00	0.433	0.000
8/05/19	3:30a	43.8	44.2	43.8	93	41.9	0.0	---	0.00	0.0	---	43.8	43.9	43.9	30.048	0.00	0.00	0.442	0.000
8/05/19	4:00a	42.9	43.8	42.9	93	41.0	0.0	---	0.00	0.0	---	42.9	43.0	43.0	30.054	0.00	0.00	0.460	0.000
8/05/19	4:30a	42.3	42.9	42.3	93	40.4	0.0	---	0.00	0.0	---	42.3	42.4	42.4	30.057	0.00	0.00	0.473	0.000
8/05/19	5:00a	41.7	42.3	41.7	93	39.8	0.0	---	0.00	0.0	---	41.7	41.7	41.7	30.060	0.00	0.00	0.485	0.000
8/05/19	5:30a	41.0	41.7	41.0	93	39.1	0.0	---	0.00	0.0	---	41.0	41.0	41.0	30.063	0.00	0.00	0.500	0.000
8/05/19	6:00a	40.6	41.0	40.6	93	38.7	0.0	---	0.00	0.0	---	40.6	40.6	40.6	30.070	0.00	0.00	0.508	0.000
8/05/19	6:30a	41.1	41.1	40.6	94	39.5	0.0	---	0.00	0.0	---	41.1	41.2	41.2	30.077	0.00	0.00	0.498	0.000
8/05/19	7:00a	44.0	44.0	41.1	96	42.9	0.0	---	0.00	0.0	---	44.0	44.2	44.2	30.073	0.00	0.00	0.438	0.000
8/05/19	7:30a	48.2	48.2	44.1	95	46.8	0.0	---	0.00	0.0	---	48.2	48.6	48.6	30.078	0.00	0.00	0.350	0.000
8/05/19	8:00a	53.0	53.0	48.3	88	49.5	0.0	SE	0.00	1.0	SE	53.0	53.0	53.0	30.079	0.00	0.00	0.250	0.000
8/05/19	8:30a	57.3	57.3	53.0	80	51.2	0.0	---	0.00	0.0	---	57.3	57.0	57.0	30.081	0.00	0.00	0.160	0.000
8/05/19	9:00a	60.6	60.6	57.4	71	51.1	0.0	ENE	0.00	3.0	E	60.6	60.1	60.1	30.078	0.00	0.00	0.092	0.000
8/05/19	9:30a	63.9	63.9	60.7	64	51.5	0.0	N	0.00	3.0	N	63.9	63.3	63.3	30.085	0.00	0.00	0.023	0.000
8/05/19	10:00a	65.2	65.3	63.9	62	51.8	1.0	SSW	0.50	6.0	SSW	65.2	64.6	64.6	30.086	0.00	0.00	0.000	0.004
8/05/19	10:30a	65.8	66.1	65.2	60	51.5	1.0	SSW	0.50	6.0	SSW	65.8	65.1	65.1	30.085	0.00	0.00	0.000	0.017
8/05/19	11:00a	67.4	67.4	65.9	53	49.7	1.0	NW	0.50	6.0	N	67.4	66.3	66.3	30.086	0.00	0.00	0.000	0.050
8/05/19	11:30a	68.5	68.9	67.4	49	48.6	1.0	NW	0.50	6.0	W	68.5	67.1	67.1	30.072	0.00	0.00	0.000	0.073
8/05/19	12:00p	69.1	69.1	68.4	52	50.7	1.0	NE	0.50	7.0	ENE	69.1	67.8	67.8	30.070	0.00	0.00	0.000	0.085
8/05/19	12:30p	69.9	70.3	69.2	51	50.9	2.0	WNW	1.00	8.0	W	69.9	68.3	68.3	30.061	0.00	0.00	0.000	0.102

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Deborah Starbuck Phone # (if given): 305-323-0670

Location of reported event (if given): 4093 Main Street (Route 302)

Date of reported event: 2019-08-05 Day of Week: Monday

Time of Event as reported to NCES: 09:05

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Smelled like a very sour dumpster and rotten garbage.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-05 Time NCES Received Complaint: 09:05

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-08-05 Time: 09:10

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: E Temp: 61

Barometric Pressure: 30.08 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 3

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road or Route 302 on trip out or back. The Odor Boss was operating at the time of the complaint. I met Ms. Starbuck at the above address where she described the event in the same way. She said she had smelled similar odors on other mornings.

Signature of Employee Completing This Form: S. Allen

NCES Weather Station 8/05/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/05/19	12:30a	48.3	48.3	47.8	90	45.5	0.0	ESE	0.00	2.0	ESE	48.3	48.5	48.5	30.035	0.00	0.00	0.348	0.000
8/05/19	1:00a	47.3	48.3	47.3	88	43.9	0.0	---	0.00	0.0	---	47.3	47.4	47.4	30.042	0.00	0.00	0.369	0.000
8/05/19	1:30a	46.1	47.3	46.1	90	43.3	0.0	---	0.00	0.0	---	46.1	46.2	46.2	30.043	0.00	0.00	0.394	0.000
8/05/19	2:00a	45.2	46.1	45.1	91	42.7	0.0	---	0.00	0.0	---	45.2	45.3	45.3	30.046	0.00	0.00	0.412	0.000
8/05/19	2:30a	44.5	45.1	44.4	92	42.3	0.0	---	0.00	0.0	---	44.5	44.6	44.6	30.043	0.00	0.00	0.427	0.000
8/05/19	3:00a	44.2	44.4	44.0	93	42.3	0.0	ESE	0.00	2.0	ESE	44.2	44.4	44.4	30.042	0.00	0.00	0.433	0.000
8/05/19	3:30a	43.8	44.2	43.8	93	41.9	0.0	---	0.00	0.0	---	43.8	43.9	43.9	30.048	0.00	0.00	0.442	0.000
8/05/19	4:00a	42.9	43.8	42.9	93	41.0	0.0	---	0.00	0.0	---	42.9	43.0	43.0	30.054	0.00	0.00	0.460	0.000
8/05/19	4:30a	42.3	42.9	42.3	93	40.4	0.0	---	0.00	0.0	---	42.3	42.4	42.4	30.057	0.00	0.00	0.473	0.000
8/05/19	5:00a	41.7	42.3	41.7	93	39.8	0.0	---	0.00	0.0	---	41.7	41.7	41.7	30.060	0.00	0.00	0.485	0.000
8/05/19	5:30a	41.0	41.7	41.0	93	39.1	0.0	---	0.00	0.0	---	41.0	41.0	41.0	30.063	0.00	0.00	0.500	0.000
8/05/19	6:00a	40.6	41.0	40.6	93	38.7	0.0	---	0.00	0.0	---	40.6	40.6	40.6	30.070	0.00	0.00	0.508	0.000
8/05/19	6:30a	41.1	41.1	40.6	94	39.5	0.0	---	0.00	0.0	---	41.1	41.2	41.2	30.077	0.00	0.00	0.498	0.000
8/05/19	7:00a	44.0	44.0	41.1	96	42.9	0.0	---	0.00	0.0	---	44.0	44.2	44.2	30.073	0.00	0.00	0.438	0.000
8/05/19	7:30a	48.2	48.2	44.1	95	46.8	0.0	---	0.00	0.0	---	48.2	48.6	48.6	30.078	0.00	0.00	0.350	0.000
8/05/19	8:00a	53.0	53.0	48.3	88	49.5	0.0	SE	0.00	1.0	SE	53.0	53.0	53.0	30.079	0.00	0.00	0.250	0.000
8/05/19	8:30a	57.3	57.3	53.0	80	51.2	0.0	---	0.00	0.0	---	57.3	57.0	57.0	30.081	0.00	0.00	0.160	0.000
8/05/19	9:00a	60.6	60.6	57.4	71	51.1	0.0	ENE	0.00	3.0	E	60.6	60.1	60.1	30.078	0.00	0.00	0.092	0.000
8/05/19	9:30a	63.9	63.9	60.7	64	51.5	0.0	N	0.00	3.0	N	63.9	63.3	63.3	30.085	0.00	0.00	0.023	0.000
8/05/19	10:00a	65.2	65.3	63.9	62	51.8	1.0	SSW	0.50	6.0	SSW	65.2	64.6	64.6	30.086	0.00	0.00	0.000	0.004
8/05/19	10:30a	65.8	66.1	65.2	60	51.5	1.0	SSW	0.50	6.0	SSW	65.8	65.1	65.1	30.085	0.00	0.00	0.000	0.017
8/05/19	11:00a	67.4	67.4	65.9	53	49.7	1.0	NW	0.50	6.0	N	67.4	66.3	66.3	30.086	0.00	0.00	0.000	0.050
8/05/19	11:30a	68.5	68.9	67.4	49	48.6	1.0	NW	0.50	6.0	W	68.5	67.1	67.1	30.072	0.00	0.00	0.000	0.073
8/05/19	12:00p	69.1	69.1	68.4	52	50.7	1.0	NE	0.50	7.0	ENE	69.1	67.8	67.8	30.070	0.00	0.00	0.000	0.085
8/05/19	12:30p	69.9	70.3	69.2	51	50.9	2.0	WNW	1.00	8.0	W	69.9	68.3	68.3	30.061	0.00	0.00	0.000	0.102

Colby, Jaime

From: Moore, Todd
Sent: Wednesday, August 7, 2019 8:41 AM
To: 'Joanna Boisseau'
Cc: Colby, Jaime; stephen.allen@casella.com
Subject: RE: Casella, Bethlehem, NH Odor Report

Ms Boisseau,

Thank you for coping NHDES on your odor report. I noticed that the email you had for Jaime Colby was close, but not quite correct. Jaime's email address is Jaime.colby@des.nh.gov. She is the NHDES contact for NCES odor reports. Thanks,

*Todd A. Moore
Administrator
Solid Waste Management Bureau
Waste Management Division
NH Dept of Environmental Services
(603) 271-6467*

From: Joanna Boisseau <jobois715@gmail.com>
Sent: Wednesday, August 7, 2019 6:29 AM
To: aime.colby@des.nh.gov; Moore, Todd <Todd.Moore@des.nh.gov>; stephen.allen@casella.com; Kevin.Roy@casella.com
Subject: Casella, Bethlehem, NH Odor Report

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good Morning,

I would like to report noxious odors coming from the Bethlehem Landfill. I live on Beech Hill Rd. and have been smelling it more recently over the last week; specifically this morning 8/7/19 strongly.

Thank you for taking note and hopefully taking care of the odor issue.

Best,
Joanna Boisseau

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Wednesday, August 7, 2019 8:43 AM
To: Stephen Allen; Moore, Todd; Kevin Roy; Colby, Jaime
Subject: Re: Odor & noise

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

still stinks...

Sent from my iPhone

> On Aug 7, 2019, at 8:11 AM, Andrea <andreabryant@myfairpoint.net> wrote:
>
> Odor right now.
>
> Very loud at 7-7:30 disturbing inside house

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Wednesday, August 7, 2019 1:30 PM
To: Colby, Jaime; Moore, Todd
Cc: Kevin Roy
Subject: NCES Odor Complaints
Attachments: NCES Complaint Response 8-7-19-1.pdf; NCES Complaint Response 8-7-19-2.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please find attached the reports for 2 odor complaints received by NCES this morning.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joanna Boisseau Phone # (if given): _____

Location of reported event (if given): 135 Beech Hill Road

Date of reported event: 2019-08-07 Day of Week: Wednesday

Time of Event as reported to NCES: 06:29

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
I would like to report noxious odors coming from the Bethlehem Landfill. I live on Beech Hill Rd and have been smelling it more recently over the last week; specifically this morning 8/7/19 strongly. Thank you for taking note and hopefully taking care of the odor issue.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-07 Time NCES Received Complaint: 06:29

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-08-07 Time: 06:35

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 60

Barometric Pressure: 29.88 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? No

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? No

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? No

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Responded from town to the area of the complaint. No landfill odors detected on Route 302, Beech Hill Road or Trudeau Road. This complaint was received prior to the facility being open.

Signature of Employee Completing This Form: S. Allen

Casella, Bethlehem, NH Odor Report

Joanna Boisseau <jobois715@gmail.com>

Wed 8/7/2019 6:29 AM

To: aime.colby@des.nh.gov <aime.colby@des.nh.gov>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>;

Good Morning,

I would like to report noxious odors coming from the Bethlehem Landfill. I live on Beech Hill Rd. and have been smelling it more recently over the last week; specifically this morning 8/7/19 strongly.

Thank you for taking note and hopefully taking care of the odor issue.

Best,

Joanna Boisseau

NCES Weather Station 8/07/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/07/19	12:30a	64.5	65.4	64.5	91	61.8	0.0	SW	0.00	1.0	SW	64.5	65.4	65.4	29.862	0.00	0.00	0.010	0.000
8/07/19	1:00a	63.8	64.5	63.8	92	61.4	0.0	---	0.00	0.0	---	63.8	64.7	64.7	29.864	0.00	0.00	0.025	0.000
8/07/19	1:30a	63.4	63.9	63.4	93	61.3	0.0	SW	0.00	1.0	SW	63.4	64.2	64.2	29.860	0.00	0.00	0.033	0.000
8/07/19	2:00a	62.4	63.4	62.4	93	60.3	0.0	S	0.00	2.0	SW	62.4	63.1	63.1	29.854	0.00	0.00	0.054	0.000
8/07/19	2:30a	62.1	62.4	62.0	93	60.1	1.0	ESE	0.50	4.0	ESE	62.1	62.7	62.7	29.846	0.00	0.00	0.060	0.000
8/07/19	3:00a	61.6	62.1	61.6	94	59.9	0.0	ESE	0.00	2.0	ESE	61.6	62.2	62.2	29.845	0.00	0.00	0.071	0.000
8/07/19	3:30a	61.1	61.6	61.1	94	59.4	0.0	---	0.00	0.0	---	61.1	61.6	61.6	29.852	0.00	0.00	0.081	0.000
8/07/19	4:00a	60.9	61.1	60.7	95	59.5	0.0	---	0.00	0.0	---	60.9	61.4	61.4	29.862	0.00	0.00	0.085	0.000
8/07/19	4:30a	60.7	61.1	60.7	95	59.3	0.0	---	0.00	0.0	---	60.7	61.2	61.2	29.856	0.00	0.00	0.090	0.000
8/07/19	5:00a	60.3	60.7	60.3	95	58.9	0.0	---	0.00	0.0	---	60.3	60.7	60.7	29.860	0.00	0.00	0.098	0.000
8/07/19	5:30a	60.0	60.3	60.0	95	58.6	0.0	---	0.00	0.0	---	60.0	60.4	60.4	29.865	0.00	0.00	0.104	0.000
8/07/19	6:00a	59.0	60.0	59.0	95	57.6	0.0	---	0.00	0.0	---	59.0	59.4	59.4	29.868	0.00	0.00	0.125	0.000
8/07/19	6:30a	60.0	60.0	58.9	96	58.9	0.0	---	0.00	0.0	---	60.0	60.4	60.4	29.879	0.01	0.00	0.104	0.000
8/07/19	7:00a	61.4	61.4	60.0	96	60.2	0.0	ESE	0.00	3.0	ESE	61.4	62.0	62.0	29.877	0.00	0.00	0.075	0.000
8/07/19	7:30a	64.2	64.2	61.4	96	63.0	0.0	SSW	0.00	1.0	SSE	64.2	65.3	65.3	29.885	0.00	0.00	0.017	0.000
8/07/19	8:00a	66.1	66.1	64.2	94	64.3	0.0	SSW	0.00	1.0	SSW	66.1	67.5	67.5	29.881	0.00	0.00	0.000	0.023
8/07/19	8:30a	68.8	68.8	66.1	87	64.8	0.0	SSW	0.00	1.0	SSW	68.8	70.6	70.6	29.877	0.00	0.00	0.000	0.079

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-08-07 Day of Week: Wednesday
Time of Event as reported to NCES: 08:11
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor right now. Very loud at 7-7:30 disturbing inside house.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-07 Time NCES Received Complaint: 08:11
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-08-07 Time: 08:15
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 66
Barometric Pressure: 29.88 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 1

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302 or Swazey Lane on trip out or back. She emailed again at 8:42 saying "still stinks..." No further investigation was done.

Signature of Employee Completing This Form: S. Allen

Re: Odor & noise

Andrea

Wed 8/7/2019 8:42 AM

To: Stephen B Allen <stephen.allen@casella.com>; Todd.Moore@des.nh.gov <Todd.Moore@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>; Jamie Colby <jaime.colby@des.nh.gov>;

still stinks...

Sent from my iPhone

- > On Aug 7, 2019, at 8:11 AM, Andrea <andreabryant@myfairpoint.net> wrote:
- >
- > Odor right now.
- >
- > Very loud at 7-7:30 disturbing inside house

NCES Weather Station 8/07/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/07/19	12:30a	64.5	65.4	64.5	91	61.8	0.0	SW	0.00	1.0	SW	64.5	65.4	65.4	29.862	0.00	0.00	0.010	0.000
8/07/19	1:00a	63.8	64.5	63.8	92	61.4	0.0	---	0.00	0.0	---	63.8	64.7	64.7	29.864	0.00	0.00	0.025	0.000
8/07/19	1:30a	63.4	63.9	63.4	93	61.3	0.0	SW	0.00	1.0	SW	63.4	64.2	64.2	29.860	0.00	0.00	0.033	0.000
8/07/19	2:00a	62.4	63.4	62.4	93	60.3	0.0	S	0.00	2.0	SW	62.4	63.1	63.1	29.854	0.00	0.00	0.054	0.000
8/07/19	2:30a	62.1	62.4	62.0	93	60.1	1.0	ESE	0.50	4.0	ESE	62.1	62.7	62.7	29.846	0.00	0.00	0.060	0.000
8/07/19	3:00a	61.6	62.1	61.6	94	59.9	0.0	ESE	0.00	2.0	ESE	61.6	62.2	62.2	29.845	0.00	0.00	0.071	0.000
8/07/19	3:30a	61.1	61.6	61.1	94	59.4	0.0	---	0.00	0.0	---	61.1	61.6	61.6	29.852	0.00	0.00	0.081	0.000
8/07/19	4:00a	60.9	61.1	60.7	95	59.5	0.0	---	0.00	0.0	---	60.9	61.4	61.4	29.862	0.00	0.00	0.085	0.000
8/07/19	4:30a	60.7	61.1	60.7	95	59.3	0.0	---	0.00	0.0	---	60.7	61.2	61.2	29.856	0.00	0.00	0.090	0.000
8/07/19	5:00a	60.3	60.7	60.3	95	58.9	0.0	---	0.00	0.0	---	60.3	60.7	60.7	29.860	0.00	0.00	0.098	0.000
8/07/19	5:30a	60.0	60.3	60.0	95	58.6	0.0	---	0.00	0.0	---	60.0	60.4	60.4	29.865	0.00	0.00	0.104	0.000
8/07/19	6:00a	59.0	60.0	59.0	95	57.6	0.0	---	0.00	0.0	---	59.0	59.4	59.4	29.868	0.00	0.00	0.125	0.000
8/07/19	6:30a	60.0	60.0	58.9	96	58.9	0.0	---	0.00	0.0	---	60.0	60.4	60.4	29.879	0.01	0.00	0.104	0.000
8/07/19	7:00a	61.4	61.4	60.0	96	60.2	0.0	ESE	0.00	3.0	ESE	61.4	62.0	62.0	29.877	0.00	0.00	0.075	0.000
8/07/19	7:30a	64.2	64.2	61.4	96	63.0	0.0	SSW	0.00	1.0	SSE	64.2	65.3	65.3	29.885	0.00	0.00	0.017	0.000
8/07/19	8:00a	66.1	66.1	64.2	94	64.3	0.0	SSW	0.00	1.0	SSW	66.1	67.5	67.5	29.881	0.00	0.00	0.000	0.023
8/07/19	8:30a	68.8	68.8	66.1	87	64.8	0.0	SSW	0.00	1.0	SSW	68.8	70.6	70.6	29.877	0.00	0.00	0.000	0.079

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Margaret Considine Phone # (if given): 603-869-5507

Location of reported event (if given): 3855 Main Street (Route 302)

Date of reported event: 2019-08-08 Day of Week: Thursday

Time of Event as reported to NCES: 10:38

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Ms. Considine called the facility and reported a sewer like smell at that time. She said she had smelled it during the week and had lunch guests on 8/6 who didn't want to go inside.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-08 Time NCES Received Complaint: 10:38

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-08-08 Time: 10:45

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SW Temp: 71

Barometric Pressure: 29.67 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 6

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? No

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Responded to the area of the complaint. No landfill odors detected on Trudeau Road or on two passes on Route 302 between the west and east ends of Beech Hill Road. Also checked Muchmore Road with no landfill odors detected.

Signature of Employee Completing This Form: S. Allen

NCES Weather Station 8/08/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/08/19	12:30a	67.0	67.0	66.6	91	64.3	0.0	WNW	0.00	4.0	W	67.0	68.5	68.5	29.775	0.00	0.00	0.000	0.042
8/08/19	1:00a	67.1	67.1	66.9	89	63.7	0.0	SSW	0.00	4.0	S	67.1	68.6	68.6	29.769	0.00	0.00	0.000	0.044
8/08/19	1:30a	67.7	67.7	67.1	86	63.4	0.0	S	0.00	6.0	SSW	67.7	69.2	69.2	29.757	0.00	0.00	0.000	0.056
8/08/19	2:00a	67.5	67.9	67.4	87	63.5	0.0	SE	0.00	4.0	ESE	67.5	69.0	69.0	29.753	0.00	0.00	0.000	0.052
8/08/19	2:30a	67.6	67.6	67.3	87	63.6	0.0	SSW	0.00	4.0	SSW	67.6	69.1	69.1	29.747	0.00	0.00	0.000	0.054
8/08/19	3:00a	67.7	67.9	67.6	86	63.4	0.0	ESE	0.00	3.0	ESE	67.7	69.2	69.2	29.738	0.00	0.00	0.000	0.056
8/08/19	3:30a	66.9	67.7	66.9	85	62.2	0.0	ESE	0.00	3.0	E	66.9	68.2	68.2	29.728	0.00	0.00	0.000	0.040
8/08/19	4:00a	67.0	67.0	66.9	85	62.3	0.0	SW	0.00	3.0	SW	67.0	68.3	68.3	29.730	0.00	0.00	0.000	0.042
8/08/19	4:30a	66.3	67.0	66.3	87	62.3	0.0	SE	0.00	1.0	SE	66.3	67.5	67.5	29.724	0.00	0.00	0.000	0.027
8/08/19	5:00a	65.3	66.3	65.3	90	62.3	0.0	SE	0.00	1.0	SE	65.3	66.4	66.4	29.720	0.00	0.00	0.000	0.006
8/08/19	5:30a	65.1	65.3	65.1	90	62.1	0.0	SE	0.00	2.0	SE	65.1	66.1	66.1	29.712	0.00	0.00	0.000	0.002
8/08/19	6:00a	64.9	65.2	64.9	91	62.2	0.0	SE	0.00	1.0	SE	64.9	65.9	65.9	29.715	0.00	0.00	0.002	0.000
8/08/19	6:30a	64.6	64.9	64.5	92	62.2	0.0	SSW	0.00	3.0	SSE	64.6	65.6	65.6	29.711	0.00	0.00	0.008	0.000
8/08/19	7:00a	65.0	65.0	64.6	92	62.6	0.0	---	0.00	0.0	---	65.0	66.1	66.1	29.707	0.00	0.00	0.000	0.000
8/08/19	7:30a	66.2	66.2	65.0	92	63.8	0.0	---	0.00	0.0	---	66.2	67.6	67.6	29.699	0.00	0.00	0.000	0.025
8/08/19	8:00a	66.7	66.7	66.2	91	64.0	0.0	---	0.00	0.0	---	66.7	68.2	68.2	29.699	0.01	0.00	0.000	0.035
8/08/19	8:30a	67.6	67.7	66.7	89	64.2	0.0	---	0.00	0.0	---	67.6	69.2	69.2	29.689	0.00	0.00	0.000	0.054
8/08/19	9:00a	68.2	68.2	67.7	89	64.8	0.0	SW	0.00	2.0	SW	68.2	69.9	69.9	29.690	0.00	0.00	0.000	0.067
8/08/19	9:30a	68.8	68.8	68.1	87	64.8	0.0	SW	0.00	3.0	WNW	68.8	70.6	70.6	29.684	0.00	0.00	0.000	0.079
8/08/19	10:00a	69.7	69.7	68.8	85	65.0	0.0	SSW	0.00	4.0	SSW	69.7	71.3	71.3	29.678	0.00	0.00	0.000	0.098
8/08/19	10:30a	70.8	70.8	69.7	84	65.7	0.0	SW	0.00	6.0	SSW	70.8	72.4	72.4	29.670	0.00	0.00	0.000	0.121
8/08/19	11:00a	72.5	72.6	70.9	77	64.9	1.0	SSW	0.50	10.0	S	72.5	73.9	73.9	29.662	0.00	0.00	0.000	0.156

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Margaret Considine Phone # (if given): 603-869-5507

Location of reported event (if given): 3855 Main Street (Route 302)

Date of reported event: 2019-08-13 Day of Week: Tuesday

Time of Event as reported to NCES: 08:46

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):

Sewer-like smell in her yard.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-13 Time NCES Received Complaint: 08:46

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-08-13 Time: 08:50

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: S Temp: 66

Barometric Pressure: 29.82 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? Yes

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road or Route 302 to the east end of Beech Hill Road on the trip out or back. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form:

S. Allen

NCEM Weather Station 8/13/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Wind Speed	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/13/19	12:30a	64.4	64.4	64.0	84	59.5	0.0	---	0.00	0.0	0.0	---	64.4	65.1	65.1	29.828	0.00	0.00	0.012	0.000
8/13/19	1:00a	64.5	64.6	64.3	84	59.6	0.0	---	0.00	0.0	0.0	---	64.5	65.2	65.2	29.828	0.00	0.00	0.010	0.000
8/13/19	1:30a	64.7	64.7	64.5	84	59.8	0.0	---	0.00	0.0	0.0	---	64.7	65.4	65.4	29.822	0.00	0.00	0.006	0.000
8/13/19	2:00a	65.2	65.2	64.7	84	60.2	0.0	---	0.00	0.0	0.0	---	65.2	66.0	66.0	29.825	0.00	0.00	0.000	0.004
8/13/19	2:30a	66.3	66.3	65.2	82	60.6	0.0	SSW	0.00	2.0	2.0	SW	66.3	67.3	67.3	29.818	0.00	0.00	0.000	0.027
8/13/19	3:00a	65.9	66.3	65.9	82	60.2	0.0	W	0.00	4.0	4.0	W	65.9	66.8	66.8	29.814	0.00	0.00	0.000	0.019
8/13/19	3:30a	65.0	65.8	65.0	84	60.0	0.0	---	0.00	0.0	0.0	---	65.0	65.8	65.8	29.804	0.00	0.00	0.000	0.000
8/13/19	4:00a	64.3	65.0	64.3	87	60.3	0.0	---	0.00	0.0	0.0	---	64.3	65.0	65.0	29.805	0.00	0.00	0.015	0.000
8/13/19	4:30a	63.5	64.3	63.5	89	60.2	0.0	---	0.00	0.0	0.0	---	63.5	64.2	64.2	29.813	0.00	0.00	0.031	0.000
8/13/19	5:00a	63.1	63.5	63.1	90	60.1	0.0	---	0.00	0.0	0.0	---	63.1	63.8	63.8	29.823	0.00	0.00	0.040	0.000
8/13/19	5:30a	62.7	63.1	62.7	91	60.0	0.0	---	0.00	0.0	0.0	---	62.7	63.4	63.4	29.831	0.00	0.00	0.048	0.000
8/13/19	6:00a	62.5	62.7	62.5	93	60.4	1.0	ESE	0.50	4.0	4.0	ESE	62.5	63.2	63.2	29.827	0.00	0.00	0.052	0.000
8/13/19	6:30a	62.6	62.7	62.5	94	60.8	0.0	SE	0.00	2.0	2.0	SE	62.6	63.3	63.3	29.828	0.00	0.00	0.050	0.000
8/13/19	7:00a	62.8	62.8	62.6	95	61.3	0.0	SE	0.00	3.0	3.0	SE	62.8	63.6	63.6	29.824	0.00	0.00	0.046	0.000
8/13/19	7:30a	63.5	63.5	62.8	95	62.0	0.0	SSE	0.00	1.0	1.0	SSE	63.5	64.4	64.4	29.827	0.00	0.00	0.031	0.000
8/13/19	8:00a	64.4	64.4	63.5	96	63.2	0.0	---	0.00	0.0	0.0	---	64.4	65.5	65.5	29.826	0.00	0.00	0.012	0.000
8/13/19	8:30a	65.9	65.9	64.4	95	64.4	0.0	S	0.00	2.0	2.0	S	65.9	67.3	67.3	29.821	0.00	0.00	0.000	0.019
8/13/19	9:00a	67.5	67.6	65.9	92	65.1	0.0	---	0.00	0.0	0.0	---	67.5	69.2	69.2	29.817	0.00	0.00	0.000	0.052
8/13/19	9:30a	68.7	68.7	67.5	85	64.0	0.0	S	0.00	2.0	2.0	S	68.7	70.4	70.4	29.816	0.00	0.00	0.000	0.077

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Monday, August 19, 2019 7:55 AM
To: Stephen Allen; Colby, Jaime; Kevin.Roy@casella.com
Subject: Stench

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Right now.

Sent from my iPhone

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass Lane
Date of reported event: 2019-08-19 Day of Week: Monday
Time of Event as reported to NCES: 07:55
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Stench right now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-19 Time NCES Received Complaint: 07:55
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-08-19 Time: 07:58
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 67
Barometric Pressure: 29.97 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back.

Signature of Employee Completing This Form: S. Allen

Stench

Joyce Menard <menard.joyce@gmail.com>

Mon 8/19/2019 7:55 AM

To: Stephen B Allen <stephen.allen@casella.com>; Jaime.Colby@des.nh.gov <Jaime.Colby@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>

Right now.

Sent from my iPhone

NCES Weather Station 8/19/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/19/19	12:30a	67.9	67.9	66.7	88	64.2	0.0	MSW	0.00	2.0	WSW	67.9	69.5	69.5	29.968	0.00	0.00	0.000	0.060
8/19/19	1:00a	69.1	69.1	67.9	88	65.4	0.0	MSW	0.00	4.0	W	69.1	71.0	71.0	29.958	0.00	0.00	0.000	0.085
8/19/19	1:30a	69.3	69.7	69.1	87	65.3	0.0	---	0.00	0.0	---	69.3	71.1	71.1	29.952	0.00	0.00	0.000	0.090
8/19/19	2:00a	68.1	69.3	68.1	89	64.7	0.0	---	0.00	0.0	---	68.1	69.8	69.8	29.950	0.00	0.00	0.000	0.065
8/19/19	2:30a	67.2	68.1	67.2	91	64.5	0.0	ENE	0.00	2.0	NE	67.2	68.8	68.8	29.943	0.00	0.00	0.000	0.046
8/19/19	3:00a	66.8	67.2	66.8	92	64.4	0.0	ENE	0.00	2.0	ENE	66.8	68.3	68.3	29.947	0.00	0.00	0.000	0.038
8/19/19	3:30a	66.3	66.9	66.3	92	63.9	0.0	---	0.00	0.0	---	66.3	67.7	67.7	29.955	0.00	0.00	0.000	0.027
8/19/19	4:00a	66.7	66.7	66.0	94	64.9	0.0	WNW	0.00	3.0	WNW	66.7	68.2	68.2	29.973	0.00	0.00	0.000	0.035
8/19/19	4:30a	66.1	66.8	66.1	93	64.0	0.0	NW	0.00	2.0	NW	66.1	67.5	67.5	29.977	0.00	0.00	0.000	0.023
8/19/19	5:00a	65.3	66.1	65.3	94	63.5	0.0	NE	0.00	1.0	NE	65.3	66.5	66.5	29.975	0.00	0.00	0.000	0.006
8/19/19	6:00a	64.6	65.3	64.5	95	63.1	0.0	---	0.00	0.0	---	64.6	65.7	65.7	29.977	0.00	0.00	0.008	0.000
8/19/19	6:30a	63.9	64.7	63.9	95	62.4	0.0	---	0.00	0.0	---	63.9	64.9	64.9	29.979	0.00	0.00	0.023	0.000
8/19/19	7:00a	64.0	64.0	64.0	96	62.8	0.0	---	0.00	0.0	---	64.0	65.0	65.0	29.979	0.00	0.00	0.021	0.000
8/19/19	7:30a	65.4	65.4	64.3	97	64.5	0.0	---	0.00	0.0	---	65.4	66.7	66.7	29.985	0.00	0.00	0.012	0.000
8/19/19	8:00a	67.4	67.4	65.4	97	66.5	0.0	---	0.00	0.0	---	67.4	69.2	69.2	29.974	0.00	0.00	0.000	0.008
8/19/19	8:30a	70.2	70.2	67.4	94	68.4	0.0	ENE	0.00	2.0	ENE	70.2	72.6	72.6	29.971	0.00	0.00	0.000	0.108

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-08-19 Day of Week: Monday
Time of Event as reported to NCES: 08:01
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Smells now. Driven inside....

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-19 Time NCES Received Complaint: 08:01
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-08-19 Time: 07:58
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 67
Barometric Pressure: 29.97 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? No
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back.

Signature of Employee Completing This Form: S. Allen

Odor complaint

Andrea

Mon 8/19/2019 8:01 AM

To: Stephen B Allen <stephen.allen@casella.com>

Cc: Jaime.Colby@des.nh.gov <Jaime.Colby@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>

Smells now. Driven inside...

NCES Weather Station 8/19/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain Rate	Rain Rate	Heat D-D	Cool D-D
8/19/19	12:30a	67.9	67.9	66.7	88	64.2	0.0	WSW	0.00	2.0	WSW	67.9	69.5	69.5	29.968	0.00	0.00	0.000	0.060
8/19/19	1:00a	69.1	69.1	67.9	88	65.4	0.0	WSW	0.00	4.0	W	69.1	71.0	71.0	29.958	0.00	0.00	0.000	0.085
8/19/19	1:30a	69.3	69.7	69.1	87	65.3	0.0	---	0.00	0.0	---	69.3	71.1	71.1	29.952	0.00	0.00	0.000	0.090
8/19/19	2:00a	68.1	69.3	68.1	89	64.7	0.0	---	0.00	0.0	---	68.1	69.8	69.8	29.950	0.00	0.00	0.000	0.065
8/19/19	2:30a	67.2	68.1	67.2	91	64.5	0.0	ENE	0.00	2.0	NE	67.2	68.8	68.8	29.943	0.00	0.00	0.000	0.046
8/19/19	3:00a	66.8	67.2	66.8	92	64.4	0.0	ENE	0.00	2.0	ENE	66.8	68.3	68.3	29.947	0.00	0.00	0.000	0.038
8/19/19	3:30a	66.3	66.9	66.3	92	63.9	0.0	---	0.00	0.0	---	66.3	67.7	67.7	29.955	0.00	0.00	0.000	0.027
8/19/19	4:00a	66.7	66.7	66.0	94	64.9	0.0	WNW	0.00	3.0	WNW	66.7	68.2	68.2	29.973	0.00	0.00	0.000	0.035
8/19/19	4:30a	66.1	66.8	66.1	93	64.0	0.0	NW	0.00	2.0	NW	66.1	67.5	67.5	29.977	0.00	0.00	0.000	0.023
8/19/19	5:00a	65.3	66.1	65.3	94	63.5	0.0	NE	0.00	1.0	NE	65.3	66.5	66.5	29.975	0.00	0.00	0.000	0.006
8/19/19	5:30a	64.6	65.3	64.5	95	63.1	0.0	---	0.00	0.0	---	64.6	65.7	65.7	29.977	0.00	0.00	0.008	0.000
8/19/19	6:00a	63.9	64.7	63.9	95	62.4	0.0	---	0.00	0.0	---	63.9	64.9	64.9	29.977	0.00	0.00	0.023	0.000
8/19/19	6:30a	64.0	64.0	63.8	96	62.8	0.0	---	0.00	0.0	---	64.0	65.0	65.0	29.979	0.00	0.00	0.021	0.000
8/19/19	7:00a	64.4	64.4	64.0	96	63.2	0.0	---	0.00	0.0	---	64.4	65.5	65.5	29.979	0.00	0.00	0.012	0.000
8/19/19	7:30a	65.4	65.4	64.3	97	64.5	0.0	---	0.00	0.0	---	65.4	66.7	66.7	29.985	0.00	0.00	0.000	0.008
8/19/19	8:00a	67.4	67.4	65.4	97	66.5	0.0	---	0.00	0.0	---	67.4	69.2	69.2	29.974	0.00	0.00	0.000	0.050
8/19/19	8:30a	70.2	70.2	67.4	94	68.4	0.0	ENE	0.00	2.0	ENE	70.2	72.6	72.6	29.971	0.00	0.00	0.000	0.108

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Monday, August 19, 2019 8:01 AM
To: Stephen Allen
Cc: Colby, Jaime; Kevin.Roy@casella.com
Subject: Odor complaint

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Smells now. Driven inside...

Colby, Jaime

From: Joanna Boisseau <jobois715@gmail.com>
Sent: Wednesday, August 21, 2019 6:39 AM
To: Colby, Jaime; Moore, Todd; stephen.allen@casella.com; Kevin.Roy@casella.com
Subject: Casella Bethlehem Odor Report 8/21/19

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good Morning,

On my run this morning down River Rd. in Bethlehem there were frequent odors from the landfill. Up to 2 miles down River Rd.

I have lived on Beech Hill Rd. for 3 years and have noticed odors, but have not reported. I am trying to be more conscious about reporting when I notice the smells emitted from the landfill.

Sincerely,

Joanna Boisseau

Colby, Jaime

From: Moore, Todd
Sent: Wednesday, August 21, 2019 7:44 PM
To: 'Joanna Boisseau'; stephen.allen@casella.com; Kevin.Roy@casella.com
Cc: Colby, Jaime
Subject: RE: Casella Bethlehem Odor Report 8/21/19

Ms. Boisseau,

Please note that I am no longer with the NHDES Solid Waste Management Bureau. Jaime Colby is the NHDES Solid Waste Management Bureau contact for nuisance reports regarding the NCES landfill. You do not need to also copy me in on future reports.

Sincerely,

Todd A. Moore
Air Permit Programs Manager
Permitting & Environmental Health Bureau
Air Resources Division
NH Dept of Environmental Services

From: Joanna Boisseau <jobois715@gmail.com>
Sent: Wednesday, August 21, 2019 6:39 AM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>; Moore, Todd <Todd.Moore@des.nh.gov>; stephen.allen@casella.com; Kevin.Roy@casella.com
Subject: Casella Bethlehem Odor Report 8/21/19

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good Morning,

On my run this morning down River Rd. in Bethlehem there were frequent odors from the landfill. Up to 2 miles down River Rd.

I have lived on Beech Hill Rd. for 3 years and have noticed odors, but have not reported. I am trying to be more conscious about reporting when I notice the smells emitted from the landfill.

Sincerely,

Joanna Boisseau

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

<u>Complaint</u>			
Name of Complainant:	<u>Joanna Boisseau</u>	Phone # (if given):	
Location of reported event (if given):	<u>River Road</u>		
Date of reported event:	<u>2019-08-21</u>	Day of Week:	<u>Wednesday</u>
Time of Event as reported to NCES:			
Type of Complaint (Odor or Noise):	<u>Odor</u>		
Description of Complaint (type, intensity, other reported details):	On my run this morning down River Road in Bethlehem there were frequent odors from the landfill. Up to 2 miles down River Road.		
<u>NCES Investigation of Complaint</u>			
Date NCES Received Complaint:	<u>2019-08-21</u>	Time NCES Received Complaint:	<u>06:39</u>
FOR ALL CONTEMPORANEOUS COMPLAINTS:			
Responder:	<u>Steve Allen</u>	Date:	<u>2019-08-21</u>
		Time:	<u>06:39</u>
Complaint Confirmed (Yes or No):	<u>No</u>	Type of Noise or Odor:	
FOR ALL COMPLAINTS:			
Weather Info at Time of Event:	Wind Out Of:	<u>Calm</u>	Temp: <u>51</u>
Barometric Pressure:	<u>30.04</u>	Humidity (High or Low):	<u>High</u>
Source of Weather Data:	<u>Site Weather Station</u>	Windspeed (mph):	<u>0</u>
At reported time of event:			
Facility Open (Yes or No)?	<u>No</u>		
Construction Activities On Site (Yes or No)?	<u>No</u>		
Any Waste Excavations (Yes or No)?	<u>No</u>		
Landfill Operating (Yes or No)?	<u>No</u>		
Daily Working Area Covered from Prior Day (Yes or No)?	<u>Yes</u>		
Flare Operating (Yes or No)?	<u>Yes</u>	Gas Collection System Operating Normal (Yes or No)?	<u>Yes</u>
If No, Explain:			
Was Leachate Being Loaded at Time of Complaint (Yes or No)?	<u>No</u>		
Odor Control Misting System Operating (Yes or No)?	<u>No</u>		
Odor Neutralizing Pellets Utilized (Yes or No)?	<u>No</u>		
<u>NCES Follow-Up / Notes:</u>			
I was Route 302 when the report came in. No landfill odors were detected on 302, River Road between Beech Hill Road and Wilderness Road on trip out or back. Also no odors on Trudeau Road.			
Signature of Employee Completing This Form: <u>S. Allen</u>			

Casella Bethlehem Odor Report 8/21/19

Joanna Boisseau <jobois715@gmail.com>

Wed 8/21/2019 6:39 AM

To: jaime.colby@des.nh.gov <jaime.colby@des.nh.gov>; Moore, Todd <Todd.Moore@des.nh.gov>; Stephen B Allen <stephen.allen@casella.com>; Kevin Roy <Kevin.Roy@casella.com>

Good Morning,

On my run this morning down River Rd. in Bethlehem there were frequent odors from the landfill. Up to 2 miles down River Rd.

I have lived on Beech Hill Rd. for 3 years and have noticed odors, but have not reported. I am trying to be more conscious about reporting when I notice the smells emitted from the landfill.

Sincerely,

Joanna Boisseau

NCEM Weather Station 8/21/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run Speed	Hi Wind Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/21/19	12:30a	54.5	55.5	54.4	93	52.5	0.0	ESE	0.00	2.0	ESE	54.5	54.7	54.7	30.084	0.00	0.00	0.219	0.000
8/21/19	1:00a	53.7	54.4	53.7	93	51.7	0.0	ESE	0.00	2.0	SE	53.7	53.9	53.9	30.088	0.00	0.00	0.235	0.000
8/21/19	1:30a	52.7	53.7	52.7	93	50.7	0.0	ESE	0.00	1.0	ESE	52.7	52.9	52.9	30.083	0.00	0.00	0.256	0.000
8/21/19	2:00a	52.3	52.7	52.3	94	50.6	0.0	ESE	0.00	1.0	ESE	52.3	52.6	52.6	30.069	0.00	0.00	0.265	0.000
8/21/19	2:30a	51.5	52.3	51.5	94	49.8	0.0	ESE	0.00	2.0	SE	51.5	51.8	51.8	30.074	0.00	0.00	0.281	0.000
8/21/19	3:00a	51.5	51.8	51.4	94	49.8	0.0	ESE	0.00	2.0	ESE	51.5	51.8	51.8	30.060	0.00	0.00	0.281	0.000
8/21/19	3:30a	51.1	51.5	51.1	94	49.4	0.0	---	0.00	0.0	---	51.1	51.5	51.5	30.067	0.00	0.00	0.290	0.000
8/21/19	4:00a	50.8	51.1	50.7	94	49.1	0.0	---	0.00	0.0	---	50.8	51.2	51.2	30.054	0.00	0.00	0.296	0.000
8/21/19	4:30a	50.6	50.7	50.6	95	49.2	0.0	---	0.00	0.0	---	50.6	51.0	51.0	30.048	0.00	0.00	0.300	0.000
8/21/19	5:00a	50.2	50.6	50.1	95	48.8	0.0	ESE	0.00	1.0	ESE	50.2	50.7	50.7	30.042	0.00	0.00	0.308	0.000
8/21/19	5:30a	50.1	50.2	50.0	95	48.7	0.0	---	0.00	0.0	---	50.1	50.6	50.6	30.041	0.00	0.00	0.310	0.000
8/21/19	6:00a	49.8	50.1	49.8	95	48.4	0.0	---	0.00	0.0	---	49.8	50.3	50.3	30.041	0.00	0.00	0.317	0.000
8/21/19	6:30a	50.8	50.8	49.7	96	49.7	0.0	---	0.00	0.0	---	50.8	51.3	51.3	30.039	0.00	0.00	0.296	0.000
8/21/19	7:00a	51.9	51.9	50.8	96	50.8	0.0	---	0.00	0.0	---	51.9	52.3	52.3	30.039	0.00	0.00	0.273	0.000
8/21/19	7:30a	53.7	53.7	51.9	97	52.9	0.0	---	0.00	0.0	---	53.7	54.0	54.0	30.037	0.00	0.00	0.235	0.000
8/21/19	8:00a	56.0	56.0	53.7	97	55.2	0.0	---	0.00	0.0	---	56.0	56.3	56.3	30.036	0.00	0.00	0.188	0.000

North Country Environmental Services, Inc.
 Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Deborah Starbuck Phone # (if given): _____

Location of reported event (if given): 4093 Main Street (Route 302)

Date of reported event: 2019-08-22 Day of Week: Thursday

Time of Event as reported to NCES: 09:37

Type of Complaint (Odor or Noise): Odor

Description of Complaint (type, intensity, other reported details):
Very strong smelled like old manure and garbage.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-22 Time NCES Received Complaint: 09:37

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Steve Allen Date: 2019-08-22 Time: 09:45

Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: W Temp: 72

Barometric Pressure: 29.86 Humidity (High or Low): High

Source of Weather Data: Site Weather Station Windspeed (mph): 5

At reported time of event:

Facility Open (Yes or No)? Yes

Construction Activities On Site (Yes or No)? No

Any Waste Excavations (Yes or No)? No

Landfill Operating (Yes or No)? Yes

Daily Working Area Covered from Prior Day (Yes or No)? Yes

Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No

Odor Control Misting System Operating (Yes or No)? No

Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302 to the east end of Beech Hill Road or Muchmore Road on the trip out or back.

Signature of Employee Completing This Form: S. Allen

NCES Weather Station 8/22/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run Speed	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/22/19	12:30a	63.7	63.7	63.6	97	62.8	0.0	---	0.00	0.0	---	63.7	64.7	64.7	29.867	0.00	0.00	0.027	0.000
8/22/19	1:00a	63.3	63.7	63.3	97	62.4	0.0	---	0.00	0.0	---	63.3	64.2	64.2	29.875	0.00	0.00	0.035	0.000
8/22/19	1:30a	62.9	63.3	62.9	97	62.0	0.0	ESE	0.00	3.0	ESE	62.9	63.8	63.8	29.872	0.00	0.00	0.044	0.000
8/22/19	2:00a	62.6	62.9	62.6	97	61.7	0.0	ESE	0.00	2.0	ESE	62.6	63.4	63.4	29.876	0.00	0.00	0.050	0.000
8/22/19	2:30a	62.0	62.6	62.0	97	61.1	0.0	ESE	0.00	2.0	ESE	62.0	62.7	62.7	29.871	0.00	0.00	0.063	0.000
8/22/19	3:00a	61.3	62.0	61.3	97	60.4	0.0	---	0.00	0.0	---	61.3	61.9	61.9	29.875	0.00	0.00	0.077	0.000
8/22/19	3:30a	61.1	61.3	61.1	98	60.5	0.0	ESE	0.00	1.0	ESE	61.1	61.7	61.7	29.874	0.00	0.00	0.081	0.000
8/22/19	4:00a	60.9	61.2	60.9	98	60.3	0.0	ESE	0.00	2.0	ESE	60.9	61.5	61.5	29.871	0.00	0.00	0.085	0.000
8/22/19	4:30a	60.3	60.9	60.3	98	59.7	0.0	ESE	0.00	1.0	ESE	60.3	60.8	60.8	29.865	0.00	0.00	0.098	0.000
8/22/19	5:00a	59.5	60.3	59.5	98	58.9	0.0	ESE	0.00	1.0	ESE	59.5	60.0	60.0	29.864	0.00	0.00	0.115	0.000
8/22/19	5:30a	59.6	59.6	59.5	98	59.0	0.0	ESE	0.00	1.0	ESE	59.6	60.1	60.1	29.862	0.00	0.00	0.113	0.000
8/22/19	6:00a	59.6	59.7	59.6	98	59.0	0.0	---	0.00	0.0	---	59.6	60.1	60.1	29.864	0.00	0.00	0.113	0.000
8/22/19	6:30a	59.0	59.6	59.0	98	58.4	0.0	ESE	0.00	1.0	ESE	59.0	59.5	59.5	29.871	0.00	0.00	0.125	0.000
8/22/19	7:00a	59.1	59.1	58.7	98	58.5	0.0	ESE	0.00	1.0	ESE	59.1	59.6	59.6	29.875	0.00	0.00	0.123	0.000
8/22/19	7:30a	61.3	61.3	59.1	98	60.7	0.0	ESE	0.00	1.0	ESE	61.3	62.0	62.0	29.876	0.00	0.00	0.077	0.000
8/22/19	8:00a	64.4	64.4	61.3	99	64.1	0.0	ESE	0.00	2.0	ESE	64.4	65.6	65.6	29.872	0.00	0.00	0.012	0.000
8/22/19	8:30a	67.0	67.0	64.4	98	66.4	0.0	ESE	0.00	2.0	ESE	67.0	68.7	68.7	29.865	0.00	0.00	0.000	0.042
8/22/19	9:00a	69.4	69.4	67.0	97	68.5	0.0	SSW	0.00	5.0	SSW	69.4	72.1	72.1	29.863	0.00	0.00	0.000	0.092
8/22/19	9:30a	72.0	72.0	69.4	91	69.2	0.0	W	0.00	5.0	WNW	72.0	74.3	74.3	29.857	0.00	0.00	0.000	0.146
8/22/19	10:00a	74.6	74.6	72.1	83	69.1	1.0	W	0.50	8.0	W	74.6	77.1	77.1	29.864	0.00	0.00	0.000	0.200

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Tuesday, August 27, 2019 3:03 PM
To: Colby, Jaime
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 8-27-19-1.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please find attached the report for an odor complaint received by NCES this morning.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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North Country Environmental Services, Inc.
 Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Donald Lavoie Phone # (if given): _____
 Location of reported event (if given): Swazey Lane
 Date of reported event: 2019-08-27 Day of Week: Tuesday
 Time of Event as reported to NCES: 07:00
 Type of Complaint (Odor or Noise): Odor
 Description of Complaint (type, intensity, other reported details):
I live above the landfill on Swazey Lane. Was out piling wood at 7 this morning could smell the landfill. I have lots of nasal allergies and my nose is stuffed up but the odor was pretty strong to me.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-27 Time NCES Received Complaint: 08:12
FOR ALL CONTEMPORANEOUS COMPLAINTS:
 Responder: None Date: _____ Time: _____
 Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SE Temp: 41
 Barometric Pressure: 30.19 Humidity (High or Low): High
 Source of Weather Data: Site Weather Station Windspeed (mph): 2

At reported time of event:

Facility Open (Yes or No)? Yes
 Construction Activities On Site (Yes or No)? No
 Any Waste Excavations (Yes or No)? No
 Landfill Operating (Yes or No)? Yes
 Daily Working Area Covered from Prior Day (Yes or No)? Yes
 Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
 Odor Control Misting System Operating (Yes or No)? Yes
 Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No response to Swazey Lane as the complaint was received over an hour after the reported time of the event.

Signature of Employee Completing This Form: 

NCES odor this morning.

Donald Lavoie <dl9236@gmail.com>

Tue 8/27/2019 8:12 AM

To: Stephen B Allen <stephen.allen@casella.com>

Dear Stephen, I live above the landfill on Swazey Lane. Was out piling wood at 7 this morning could smell the landfill. I have lots of nasal allergies and my nose is stuffed up a lot but the odor was pretty strong to me.

thank you

Donald Lavoie

Virus-free. www.avg.com

NCES Weather Station 8/27/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/27/19	12:30a	48.2	49.4	48.2	92	46.0	0.0	ESE	0.00	3.0	ESE	48.2	48.5	48.5	30.228	0.00	0.00	0.350	0.000
8/27/19	1:00a	47.2	48.3	47.2	92	45.0	0.0	ESE	0.00	2.0	ESE	47.2	47.4	47.4	30.228	0.00	0.00	0.371	0.000
8/27/19	1:30a	46.1	47.2	46.1	92	43.9	0.0	ESE	0.00	2.0	SE	46.1	46.3	46.3	30.219	0.00	0.00	0.394	0.000
8/27/19	2:00a	45.5	46.1	45.5	93	43.6	0.0	---	0.00	0.0	---	45.5	45.7	45.7	30.216	0.00	0.00	0.406	0.000
8/27/19	2:30a	44.7	45.5	44.7	93	42.8	0.0	ESE	0.00	2.0	ESE	44.7	44.9	44.9	30.211	0.00	0.00	0.423	0.000
8/27/19	3:00a	44.0	44.7	43.9	94	42.4	0.0	ESE	0.00	1.0	ESE	44.0	44.2	44.2	30.207	0.00	0.00	0.438	0.000
8/27/19	3:30a	44.0	45.3	44.0	93	42.1	0.0	ESE	0.00	2.0	ESE	44.0	44.2	44.2	30.202	0.00	0.00	0.438	0.000
8/27/19	4:00a	43.3	44.0	43.0	94	41.7	0.0	ESE	0.00	2.0	ESE	43.3	43.4	43.4	30.199	0.00	0.00	0.452	0.000
8/27/19	4:30a	42.2	43.3	42.1	94	40.6	0.0	---	0.00	0.0	---	42.2	42.3	42.3	30.191	0.00	0.00	0.475	0.000
8/27/19	5:00a	41.8	42.3	41.8	94	40.2	0.0	ESE	0.00	1.0	ESE	41.8	41.9	41.9	30.195	0.00	0.00	0.483	0.000
8/27/19	5:30a	41.4	41.8	41.4	94	39.8	0.0	ESE	0.00	2.0	ESE	41.4	41.5	41.5	30.194	0.00	0.00	0.492	0.000
8/27/19	6:00a	40.4	41.4	40.4	94	38.8	0.0	---	0.00	0.0	---	40.4	40.5	40.5	30.195	0.00	0.00	0.512	0.000
8/27/19	6:30a	40.2	40.4	40.1	95	38.9	0.0	---	0.00	0.0	---	40.2	40.3	40.3	30.188	0.00	0.00	0.517	0.000
8/27/19	7:00a	40.8	40.8	40.1	95	39.5	0.0	SE	0.00	2.0	SE	40.8	40.9	40.9	30.189	0.00	0.00	0.504	0.000
8/27/19	7:30a	44.6	44.6	40.8	97	43.8	0.0	SE	0.00	1.0	SE	44.6	44.9	44.9	30.190	0.00	0.00	0.425	0.000
8/27/19	8:00a	49.3	49.3	44.6	97	48.5	0.0	---	0.00	0.0	---	49.3	49.9	49.9	30.182	0.00	0.00	0.327	0.000
8/27/19	8:30a	54.0	54.0	49.3	95	52.6	0.0	---	0.00	0.0	---	54.0	54.2	54.2	30.180	0.00	0.00	0.229	0.000
8/27/19	9:00a	59.6	59.6	54.0	83	54.4	0.0	---	0.00	0.0	---	59.6	59.6	59.6	30.177	0.00	0.00	0.113	0.000
8/27/19	9:30a	62.9	62.9	59.6	74	54.5	0.0	---	0.00	0.0	---	62.9	62.7	62.7	30.166	0.00	0.00	0.044	0.000
8/27/19	10:00a	65.4	65.4	62.9	67	54.2	0.0	---	0.00	0.0	---	65.4	65.3	65.3	30.159	0.00	0.00	0.000	0.008
8/27/19	10:30a	67.4	67.4	65.5	62	53.9	0.0	---	0.00	0.0	---	67.4	67.2	67.2	30.155	0.00	0.00	0.000	0.050
8/27/19	11:00a	68.7	68.7	67.4	63	55.6	0.0	NNE	0.00	5.0	NNE	68.7	68.5	68.5	30.151	0.00	0.00	0.000	0.077
8/27/19	11:30a	69.0	69.3	68.7	60	54.5	0.0	ENE	0.00	5.0	ENE	69.0	68.4	68.4	30.141	0.00	0.00	0.000	0.083
8/27/19	12:00p	70.7	70.8	69.0	60	56.1	0.0	WSW	0.00	5.0	W	70.7	70.1	70.1	30.132	0.00	0.00	0.000	0.119
8/27/19	12:30p	71.8	71.8	70.7	57	55.7	0.0	NE	0.00	5.0	W	71.8	71.4	71.4	30.117	0.00	0.00	0.000	0.142
8/27/19	1:00p	72.5	72.7	71.8	55	55.4	1.0	W	0.50	7.0	NE	72.5	72.3	72.3	30.106	0.00	0.00	0.000	0.156
8/27/19	1:30p	74.5	74.6	72.4	50	54.6	0.0	S	0.00	7.0	SSW	74.5	74.4	74.4	30.089	0.00	0.00	0.000	0.198
8/27/19	2:00p	73.3	74.5	73.3	50	53.5	0.0	WNW	0.00	8.0	WNW	73.3	72.9	72.9	30.084	0.00	0.00	0.000	0.173

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Wednesday, August 28, 2019 8:33 AM
To: Stephen Allen
Cc: Colby, Jaime; Kevin.Roy@casella.com
Subject: Odor & noise complaint

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Odor and very noisy now

Colby, Jaime

From: Stephen B Allen <stephen.allen@casella.com>
Sent: Wednesday, August 28, 2019 11:07 AM
To: Colby, Jaime
Cc: Kevin Roy; Bruce Grover
Subject: NCES Odor Complaint
Attachments: NCES Complaint Response 8-28-19-1.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please find attached the report for an odor complaint received by NCES this morning.

Stephen Allen
Environmental Technician
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.3366 | c. 603.991.5384 | f. 603.869.2152

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-08-28 Day of Week: Wednesday
Time of Event as reported to NCES: 08:33
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Odor and very noisy now.

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-08-28 Time NCES Received Complaint: 08:33
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Steve Allen Date: 2019-08-28 Time: 08:35
Complaint Confirmed (Yes or No): No Type of Noise or Odor: _____
FOR ALL COMPLAINTS:
Weather Info at Time of Event: Wind Out Of: S Temp: 62
Barometric Pressure: 29.98 Humidity (High or Low): High
Source of Weather Data: Site Weather Station Windspeed (mph): 4
At reported time of event:
Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? Yes
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes
If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

No landfill odors detected on Trudeau Road, Route 302, Swazey Lane or Peppersass Lane on trip out or back. The Odor Boss was operating at the time of the complaint.

Signature of Employee Completing This Form: S. Allen

Odor & noise complaint

Andrea

Wed 8/28/2019 8:33 AM

To: Stephen B Allen <stephen.allen@casella.com>

Cc: Jaime.Colby@des.nh.gov <Jaime.Colby@des.nh.gov>; Kevin Roy <Kevin.Roy@casella.com>

Odor and very noisy now

NCES Weather Station 8/28/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
8/28/19	12:30a	53.0	53.6	53.0	90	50.1	0.0	---	0.00	0.0	---	53.0	53.1	53.1	30.053	0.00	0.00	0.250	0.000
8/28/19	1:00a	53.0	53.1	53.0	90	50.1	0.0	---	0.00	0.0	---	53.0	53.1	53.1	30.051	0.00	0.00	0.250	0.000
8/28/19	1:30a	52.9	53.0	52.9	90	50.0	0.0	---	0.00	0.0	---	52.9	53.0	53.0	30.041	0.00	0.00	0.252	0.000
8/28/19	2:00a	53.0	53.0	52.8	91	50.4	0.0	---	0.00	0.0	---	53.0	53.1	53.1	30.039	0.00	0.00	0.250	0.000
8/28/19	2:30a	52.7	53.0	52.7	91	50.1	0.0	---	0.00	0.0	---	52.7	52.9	52.9	30.037	0.00	0.00	0.256	0.000
8/28/19	3:00a	52.6	52.8	52.5	91	50.0	0.0	---	0.00	0.0	---	52.6	52.8	52.8	30.035	0.00	0.00	0.258	0.000
8/28/19	3:30a	52.7	52.7	52.5	92	50.4	0.0	---	0.00	0.0	---	52.7	52.9	52.9	30.030	0.00	0.00	0.256	0.000
8/28/19	4:00a	53.5	53.5	52.7	92	51.2	0.0	---	0.00	0.0	---	53.5	53.7	53.7	30.026	0.00	0.00	0.240	0.000
8/28/19	4:30a	54.0	54.0	53.5	92	51.7	0.0	---	0.00	0.0	---	54.0	54.1	54.1	30.017	0.00	0.00	0.229	0.000
8/28/19	5:00a	54.8	54.8	54.0	91	52.2	0.0	---	0.00	0.0	---	54.8	54.9	54.9	30.012	0.00	0.00	0.213	0.000
8/28/19	5:30a	55.2	55.2	54.8	91	52.6	0.0	---	0.00	0.0	---	55.2	55.3	55.3	30.009	0.00	0.00	0.204	0.000
8/28/19	6:00a	55.5	55.6	55.2	91	52.9	0.0	---	0.00	0.0	---	55.5	55.6	55.6	30.008	0.00	0.00	0.198	0.000
8/28/19	6:30a	56.3	56.3	55.5	90	53.4	0.0	---	0.00	0.0	---	56.3	56.4	56.4	30.006	0.00	0.00	0.181	0.000
8/28/19	7:00a	56.8	56.8	56.3	90	53.9	0.0	---	0.00	0.0	---	56.8	56.9	56.9	30.004	0.00	0.00	0.171	0.000
8/28/19	7:30a	57.7	57.7	56.7	90	54.8	0.0	---	0.00	0.0	---	57.7	57.8	57.8	30.001	0.00	0.00	0.152	0.000
8/28/19	8:00a	60.1	60.1	57.7	85	55.6	0.0	---	0.00	0.0	---	60.1	60.2	60.2	30.002	0.00	0.00	0.102	0.000
8/28/19	8:30a	62.1	62.1	60.1	82	56.5	0.0	SSE	0.00	4.0	SSE	62.1	62.4	62.4	29.984	0.00	0.00	0.060	0.000
8/28/19	9:00a	64.7	64.7	62.1	79	58.0	0.0	WNW	0.00	3.0	WNW	64.7	65.3	65.3	29.977	0.00	0.00	0.006	0.000
8/28/19	9:30a	68.9	68.9	64.7	72	59.5	0.0	---	0.00	0.0	---	68.9	69.5	69.5	29.974	0.00	0.00	0.000	0.081
8/28/19	10:00a	72.2	72.2	68.9	69	61.5	0.0	WNW	0.00	3.0	WNW	72.2	72.9	72.9	29.971	0.00	0.00	0.000	0.150

Colby, Jaime

From: Kevin Roy <Kevin.Roy@casella.com>
Sent: Friday, September 6, 2019 11:22 AM
To: Colby, Jaime
Cc: Joe Gay
Subject: FW: Menard odor complaint 9.6.19
Attachments: SKM_C30819090610380.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Please find the Attached Odor complaint.

FYI Stephen B. Allen is no longer with NCES

From: NCLPRT99@casella.com <NCLPRT99@casella.com>
Sent: Friday, September 06, 2019 10:40 AM
To: Kevin Roy <Kevin.Roy@casella.com>
Subject: Menard odor complaint 9.6.19

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Joyce Menard Phone # (if given): _____
Location of reported event (if given): Peppersass
Date of reported event: 2019-09-06 Day of Week: Friday
Time of Event as reported to NCES: 07:14
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Terrible Odor

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-09-06 Time NCES Received Complaint: 07:01
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Kevin Roy Date: 2019-09-06 Time: 07:15
Complaint Confirmed (Yes or No): No Type of Noise or Odor: None

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Calm Temp: 44
Barometric Pressure: 30.14 Humidity (High or Low): Low
Source of Weather Data: _____ Windspeed (mph): 0

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? Yes
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? No
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

was on Muchmore at time of complaint. went directly to Swasey. No odors off site or around Area of Complaint.

Signature of Employee Completing This Form: 

NCES Weather Station 9/06/19

Date	Time	Temp Out	Hi Temp	Low Temp	Out Hum	Dew Pt.	Wind Speed	Wind Dir	Wind Run	Hi Speed	Hi Dir	Wind Chill	Heat Index	THW Index	Bar	Rain	Rain Rate	Heat D-D	Cool D-D
9/06/19	12:30a	45.3	45.8	45.3	94	43.7	0.0	---	0.00	0.0	---	45.3	45.5	45.5	30.167	0.00	0.00	0.410	0.000
9/06/19	1:00a	44.6	45.3	44.6	94	43.0	0.0	---	0.00	0.0	---	44.6	44.8	44.8	30.163	0.00	0.00	0.425	0.000
9/06/19	1:30a	43.6	44.6	43.6	94	42.0	0.0	---	0.00	0.0	---	43.6	43.7	43.7	30.166	0.00	0.00	0.446	0.000
9/06/19	2:00a	43.1	43.6	43.1	94	41.5	0.0	---	0.00	0.0	---	43.1	43.2	43.2	30.166	0.00	0.00	0.456	0.000
9/06/19	2:30a	42.2	43.1	42.2	94	40.6	0.0	---	0.00	0.0	---	42.2	42.3	42.3	30.161	0.00	0.00	0.475	0.000
9/06/19	3:00a	41.8	42.2	41.8	94	40.2	0.0	---	0.00	0.0	---	41.8	41.9	41.9	30.159	0.00	0.00	0.483	0.000
9/06/19	3:30a	41.6	41.8	41.5	95	40.3	0.0	---	0.00	0.0	---	41.6	41.7	41.7	30.155	0.00	0.00	0.488	0.000
9/06/19	4:00a	41.4	41.6	41.4	95	40.1	0.0	---	0.00	0.0	---	41.4	41.5	41.5	30.150	0.00	0.00	0.492	0.000
9/06/19	4:30a	43.5	43.5	41.3	96	42.4	0.0	---	0.00	0.0	---	43.5	43.7	43.7	30.153	0.00	0.00	0.448	0.000
9/06/19	5:00a	41.5	43.6	41.5	95	40.2	0.0	---	0.00	0.0	---	41.5	41.6	41.6	30.157	0.00	0.00	0.490	0.000
9/06/19	5:30a	40.9	41.5	40.9	95	39.6	0.0	---	0.00	0.0	---	40.9	41.0	41.0	30.161	0.00	0.00	0.502	0.000
9/06/19	6:00a	41.3	41.3	41.0	96	40.2	0.0	---	0.00	0.0	---	41.3	41.4	41.4	30.161	0.00	0.00	0.494	0.000
9/06/19	6:30a	41.9	41.9	41.3	96	40.8	0.0	---	0.00	0.0	---	41.9	42.0	42.0	30.167	0.00	0.00	0.481	0.000
9/06/19	7:00a	42.7	42.7	41.8	96	41.6	0.0	---	0.00	0.0	---	42.7	42.8	42.8	30.170	0.00	0.00	0.465	0.000
9/06/19	7:30a	43.7	43.7	42.7	96	42.6	0.0	---	0.00	0.0	---	43.7	43.9	43.9	30.171	0.00	0.00	0.444	0.000
9/06/19	8:00a	48.2	48.2	43.8	96	47.1	0.0	---	0.00	0.0	---	48.2	48.7	48.7	30.170	0.00	0.00	0.350	0.000
9/06/19	8:30a	50.3	50.3	48.2	93	48.4	0.0	---	0.00	0.0	---	50.3	50.7	50.7	30.165	0.00	0.00	0.306	0.000
9/06/19	9:00a	51.1	51.1	50.3	91	48.6	0.0	---	0.00	0.0	---	51.1	51.3	51.3	30.160	0.00	0.00	0.290	0.000
9/06/19	9:30a	54.3	54.3	51.2	89	51.1	0.0	ENE	0.00	4.0	ENE	54.3	54.4	54.4	30.152	0.00	0.00	0.223	0.000
9/06/19	10:00a	57.9	57.9	54.3	80	51.8	0.0	WNW	0.00	4.0	WNW	57.9	57.7	57.7	30.148	0.00	0.00	0.148	0.000
9/06/19	10:30a	60.1	60.1	58.0	76	52.5	0.0	---	0.00	0.0	---	60.1	59.8	59.8	30.139	0.00	0.00	0.102	0.000

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Friday, September 6, 2019 7:01 AM
To: Stephen Allen; Kevin.Roy@casella.com; Colby, Jaime
Subject: Terrible Odor

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Sent from my iPhone

Colby, Jaime

From: Annette Marquis <Annette.Marquis@casella.com>
Sent: Friday, October 11, 2019 1:42 PM
To: Colby, Jaime
Cc: Bruce Grover; Kevin Roy; Joe Gay
Subject: M. Vaughn 10.11.19 Odor
Attachments: SKM_C30819101113320.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good afternoon,

Attached is the completed form to document an odor complaint received via email from Marianne Vaughn.

Kind regards,

Annette Marquis
Office Manager
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.7286 | f. 603.869.2152

Learn more at casella.com

From: NCLPRT99@casella.com <NCLPRT99@casella.com>
Sent: Friday, October 11, 2019 1:32 PM
To: Annette Marquis <Annette.Marquis@casella.com>
Subject: Message from KM_C308

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North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Marianne vaughn Phone # (if given): _____
Location of reported event (if given): Passing landfill
Date of reported event: 2019-10-11 Day of Week: Friday
Time of Event as reported to NCES: 08:26
Type of Complaint (Odor or Noise): Odor
Description of Complaint (type, intensity, other reported details):
Passing Bethlehem landfill and the smell is terrible this morning

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-10-11 Time NCES Received Complaint: 08:26
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Bruce Grover Date: 2019-10-11 Time: 08:30
Complaint Confirmed (Yes or No): No Type of Noise or Odor: Odor

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SE Temp: 43
Barometric Pressure: 29.1 Humidity (High or Low): Low
Source of Weather Data: NCES WEATHER STATION Windspeed (mph): 3

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? Yes
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? Yes
Flare Operating (Yes or No)? Yes Gas Collection System Operating Normal (Yes or No)? Yes

If No, Explain:

Was Leachate Being Loaded at Time of Complaint (Yes or No)? _____
Odor Control Misting System Operating (Yes or No)? Yes
Odor Neutralizing Pellets Utilized (Yes or No)? No

NCES Follow-Up / Notes:

Without proper location given I was not sure of area of concern I checked outside our gate up both ways on Trudeau road, as well as out on Rt 302 up the hill towards town, as well as the other way heading towards twin. No off site odors from the landfill were detected at any point on my loop.

Signature of Employee Completing This Form:

Colby, Jaime

From: Colby, Jaime
Sent: Friday, September 20, 2019 1:23 PM
To: 'jczarny@myfairpoint.net'
Subject: NCES Landfill - Odor Complaint

Mr. Czarny,

Thank you for letting us know about the odor issues this morning. I have passed your odor complaint on to the landfill operator.

If you have additional concerns, my contact information is provided below.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau
Waste Management Division
NH Department of Environmental Services
PO Box 95, 29 Hazen Drive
Concord, NH 03302
Phone: (603) 271-5185
Email: jaime.colby@des.nh.gov

Colby, Jaime

From: Colby, Jaime
Sent: Friday, September 20, 2019 1:31 PM
To: 'Joe Gay'; 'kevin.roy@casella.com'
Subject: NCES Landfill - Odor Complaint

Joe,

As discussed, NHDES received a NCES landfill odor complaint from Julian Czarney. I spoke with Mr. Czarney about 1:15 pm following receipt of his voicemail, and he stated that the odor was noted at about 8:10 am this morning.

Please follow your odor complaint response procedures.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau
Waste Management Division
NH Department of Environmental Services
PO Box 95, 29 Hazen Drive
Concord, NH 03302
Phone: (603) 271-5185
Email: jaime.colby@des.nh.gov

Colby, Jaime

From: Kevin Roy <Kevin.Roy@casella.com>
Sent: Friday, September 20, 2019 3:20 PM
To: Colby, Jaime
Cc: Joe Gay; Bruce Grover; Annette Marquis
Subject: RE: NCES Landfill - Odor Complaint
Attachments: SKM_C30819092015070.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Jamie,

Please find attached odor complaint form.

Have a great weekend.

Kevin

From: Joe Gay <John.Gay@casella.com>
Sent: Friday, September 20, 2019 1:36 PM
To: Bruce Grover <bruce.grover@casella.com>; Annette Marquis <Annette.Marquis@casella.com>; Kevin Roy <Kevin.Roy@casella.com>
Subject: Fwd: NCES Landfill - Odor Complaint

John Gay, E.I.
Engineer
Casella Waste Systems, Inc.
1855 Vermont Route 100
Hyde Park, VT. 05655
802 236 5973

Begin forwarded message:

From: "Colby, Jaime" <Jaime.Colby@des.nh.gov>
Date: September 20, 2019 at 1:30:40 PM EDT
To: Joe Gay <John.Gay@casella.com>, ""kevin.roy@casella.com"" <kevin.roy@casella.com>
Subject: NCES Landfill - Odor Complaint

Joe,

As discussed, NHDES received a NCES landfill odor complaint from Julian Czarney. I spoke with Mr. Czarney about 1:15 pm following receipt of his voicemail, and he stated that the odor was noted at about 8:10 am this morning.

Please follow your odor complaint response procedures.

Regards,

Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau
Waste Management Division
NH Department of Environmental Services
PO Box 95, 29 Hazen Drive
Concord, NH 03302
Phone: (603) 271-5185
Email: jaime.colby@des.nh.gov

CONFIDENTIALITY NOTICE The information contained in this communication is confidential, may constitute inside information, may be attorney-client privileged and is intended only for the use of the named recipient. If the reader of this e-mail message is not the intended recipient, or the employee or agent responsible for delivery of the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is prohibited. If you have received this e-mail in error, please notify the sender immediately by telephone at +1 603-869-7266.

Complaint

Name of Complainant: Mr. CZARNEY Phone # (if given): NONE
Location of reported event (if given): SWAZEY Lane A Residents Home
Date of reported event: 9/20/2019 Day of Week: Mon. Tues. Wed. Thurs. Fri. Sat. Sun. (circle)
Time of Event as reported to NCES: 8:10 AM
Type of Complaint: Odor Noise (circle)
Description of Complaint (type, intensity, other reported details): MR CZARNEY stated the odor was noted at 8:10 this morning

NCES Investigation of Complaint

Date NCES Received Complaint: 9/20 Time NCES Received Complaint: 1:30 PM

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: to late to investigate Date: _____ Time: _____
Complaint Confirmed: YES NO (circle) Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: Salm Temp: 54°
Barometric Pressure: _____ Humidity: High or Low (circle)
Source of Weather Data: Site Station


At reported time of event:

Facility Open? YES NO (circle)
Construction Activities On Site? YES NO (circle)
Any Waste Excavations? YES NO (circle)
Landfill Operating? YES NO (circle)
Daily Working Area Covered from Prior Day? YES NO (circle)
Flare Operating? YES NO (circle) Gas Collection System Operating Normal? YES NO (circle)
If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint? YES NO (circle)
Odor Control Misting System Operating? YES NO (circle)
Odor Neutralizing Pellets Utilized? YES NO (circle)

NCES Follow-Up / Notes:

~~Site was~~ Complaint was called in directly to DES.
Site was not notified until 1:30. Too late to respond to location
No odor where noted on site in the A.M.

Signature of Employee Completing This Form: All systems Normal 
Kevin Roy

Colby, Jaime

From: Colby, Jaime
Sent: Friday, October 11, 2019 9:53 AM
To: 'Andrea'
Cc: 'ReportOdor@yahoo.com'
Subject: RE: Noise

Andrea,

Pursuant to Solid Waste Management Bureau standard operating procedures, I am forwarding your complaint to NCES.

Please note, complaints (e.g., noise, odors) should be made directly to the landfill, using the communication method provided by the landfill operator, as operators at the landfill are best positioned to respond in a timely manner. Due to a number of factors, NHDES may not be able to forward all complaints in a timely manner to NCES.

With regards to activities at the landfill, it is my understanding that they are in typical operations and performing construction activities to cap a portion of the west side of the landfill.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Andrea <andreibryant@myfairpoint.net>
Sent: Friday, October 11, 2019 8:06 AM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>
Cc: Report Odor <ReportOdor@yahoo.com>
Subject: Noise

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Morning,
I just called NCES and reported extreme noise. It's been going on since 7. It was bad earlier outside but still being disturbed inside my home. There is always a growling but this is more. Are they doing something extra that DES is aware of?
Thank you
Andrea

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Friday, October 11, 2019 8:06 AM
To: Colby, Jaime
Cc: Report Odor
Subject: Noise

Follow Up Flag: Follow up
Flag Status: Completed

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Morning,

I just called NCES and reported extreme noise. It's been going on since 7. It was bad earlier outside but still being disturbed inside my home. There is always a growling but this is more. Are they doing something extra that DES is aware of?

Thank you

Andrea

Colby, Jaime

From: Colby, Jaime
Sent: Friday, October 11, 2019 1:20 PM
To: 'Andrea'
Subject: RE: Noise

Thank you.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Andrea <andrebryant@myfairpoint.net>
Sent: Friday, October 11, 2019 12:53 PM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>
Subject: Re: Noise

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Hi Jamie, I did call the landfill before emailing you.

> On Oct 11, 2019, at 9:52 AM, Colby, Jaime <Jaime.Colby@des.nh.gov> wrote:

>

> Andrea,

>

> Pursuant to Solid Waste Management Bureau standard operating procedures, I am forwarding your complaint to NCES.

>

> Please note, complaints (e.g., noise, odors) should be made directly to the landfill, using the communication method provided by the landfill operator, as operators at the landfill are best positioned to respond in a timely manner. Due to a number of factors, NHDES may not be able to forward all complaints in a timely manner to NCES.

>

> With regards to activities at the landfill, it is my understanding that they are in typical operations and performing construction activities to cap a portion of the west side of the landfill.

>

> Regards,

> Jaime

>

> ---

> Jaime M. Colby, P.E.
> Solid Waste Management Bureau | NH Department of Environmental
> Services
> 29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185
> jaime.colby@des.nh.gov

>

>

> -----Original Message-----

> From: Andrea <andrebryant@myfairpoint.net>

> Sent: Friday, October 11, 2019 8:06 AM

> To: Colby, Jaime <Jaime.Colby@des.nh.gov>

> Cc: Report Odor <ReportOdor@yahoo.com>

> Subject: Noise

>

> EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

>

> Morning,

> I just called NCES and reported extreme noise. It's been going on since 7. It was bad earlier outside but still Being disturbed inside my home. There is always a growling but this is more. Are they doing something extra that DES is aware of?

> Thank you

> Andrea

>

>

>

Colby, Jaime

From: Annette Marquis <Annette.Marquis@casella.com>
Sent: Friday, October 11, 2019 10:39 AM
To: Colby, Jaime
Cc: Kevin Roy; Bruce Grover; Joe Gay
Subject: A. Bryant 10.11.19 Noise
Attachments: SKM_C30819101110260.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good morning, Ms. Colby,

Attached is the completed form to document a noise complaint received via phone call from Andrea Bryant.

Please feel free to contact me if you have any questions.

Kind regards,

Annette Marquis
Permits & Compliance Assistant
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.7286 | f. 603.869.2152

Learn more at casella.com

From: NCLPRT99@casella.com <NCLPRT99@casella.com>
Sent: Friday, October 11, 2019 10:27 AM
To: Annette Marquis <Annette.Marquis@casella.com>
Subject: Message from KM_C308

CONFIDENTIALITY NOTICE The information contained in this communication is confidential, may constitute inside information, may be attorney-client privileged and is intended only for the use of the named recipient. If the reader of this e-mail message is not the intended recipient, or the employee or agent responsible for delivery of the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is prohibited. If you have received this e-mail in error, please notify the sender immediately by telephone at +1 603-869-7286.

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): 633 Swazey Lane
Date of reported event: 2019-10-11 Day of Week: Friday
Time of Event as reported to NCES: 07:54
Type of Complaint (Odor or Noise): Noise
Description of Complaint (type, intensity, other reported details):
Noise is extreme again. Louder than normal. Can't meditate

NCES Investigation of Complaint

Date NCES Received Complaint: 2019-10-11 Time NCES Received Complaint: 07:54
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Annette Marquis Date: 2019-10-11 Time: 07:55
Complaint Confirmed (Yes or No): _____ Type of Noise or Odor: _____

FOR ALL COMPLAINTS:

Weather Info at Time of Event: _____ Wind Out Of: _____ Temp: _____
Barometric Pressure: _____ Humidity (High or Low): _____
Source of Weather Data: _____ Windspeed (mph): _____

At reported time of event:

Facility Open (Yes or No)? Yes
Construction Activities On Site (Yes or No)? Yes
Any Waste Excavations (Yes or No)? No
Landfill Operating (Yes or No)? Yes
Daily Working Area Covered from Prior Day (Yes or No)? _____
Flare Operating (Yes or No)? _____ Gas Collection System Operating Normal (Yes or No)? _____
If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint (Yes or No)? _____
Odor Control Misting System Operating (Yes or No)? _____
Odor Neutralizing Pellets Utilized (Yes or No)? _____

NCES Follow-Up / Notes:

No follow up as operations normal

Signature of Employee Completing This Form: Annette L. Marquis

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, October 10, 2019 7:38 AM
To: Kevin.Roy@casella.com; Colby, Jaime
Subject: Re: Noise!

Follow Up Flag: Follow up
Flag Status: Completed

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

I also believe that back up beepers is not allowed, so why do I still here them? I just came in again and thought that you and Jamie from DES should come to our home at 6:30 under the same construction circumstances and then and only then will you finally understand what we deal with regarding the excessive noise from landfill construction and dumping.

Thank you,

Joyce and Peter Menard

Sent from my iPhone

> On Oct 10, 2019, at 6:53 AM, Joyce Menard <menard.joyce@gmail.com> wrote:

>

> Quite noisy this morning. Walking dogs around 6:30.. reeving engines, clack , clack , clack as the bull dozer moves on the lf ...very wearing so early and especially at 6:30!

> Felt yesterday was also noisy but since I need to get to work , I just don't have any extra time to write these but this morning actually gave me a headache!

> The peace and quiet of our property is definitely impacted by early “ construction landfill noise!”

>

> Sent from my iPhone

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, October 10, 2019 6:54 AM
To: Kevin.Roy@casella.com; Colby, Jaime
Subject: Noise!

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Quite noisy this morning. Walking dogs around 6:30.. reeving engines, clack , clack , clack as the bull dozer moves on the
If ...very wearing so early and especially at 6:30!

Felt yesterday was also noisy but since I need to get to work , I just don't have any extra time to write these but this
morning actually gave me a headache!

The peace and quiet of our property is definitely impacted by early “ construction landfill noise!”

Sent from my iPhone

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Thursday, October 10, 2019 7:40 AM
To: Colby, Jaime
Cc: Report Odor
Subject: Excessive noise

Follow Up Flag: Follow up
Flag Status: Completed

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Another very unusually noisy morning. I am not notifying NCES after the scathing email I got yesterday from Kevin Roy.. I have not been outside yet so unsure if there is an odor.

Jamie, so you understand I live about 1.5 miles west of NCES. I've been told by a surveyor that my house is at the same elevation as the them.

If I was making up the disturbance I sure would be reporting more often.

Thank you,
Andrea Bryant
633 Swazey Lane

Colby, Jaime

From: Colby, Jaime
Sent: Thursday, October 10, 2019 11:56 AM
To: 'Andrea'
Subject: RE: Excessive noise

Andrea,

Pursuant to NHDES' Solid Waste Management Bureau's standard operating procedure regarding complaints, I am forwarding your complaint to NCES.

NHDES strongly encourages communication directly with the facility regarding complaints, as facility operators are best positioned to respond in a timely manner. If a complaint is not reported directly to the facility, using the contact method the facility provides, facility operators may not be aware of the issue and therefore will not know to take response actions. I understand that some nearby residents and NCES are in a unique position due to various legal issues, and direct communication may not be reasonable/practical at this time - I suggest seeking alternative means of reporting complaints to the facility if direct communication is not possible.

Please note, the facility operating hours are 6 am to 6 pm; and construction hours are 7 am to 6 pm. The facility is required to control noise to the greatest extent practicable (see NH Solid Waste Rules Env-Sw 1005.01(d)); however, this does not mean that there will never be off-site noise from the facility.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Andrea <andreibryant@myfairpoint.net>
Sent: Thursday, October 10, 2019 7:40 AM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>
Cc: Report Odor <ReportOdor@yahoo.com>
Subject: Excessive noise

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Another very unusually noisy morning. I am not notifying NCES after the scathing email I got yesterday from Kevin Roy.. I have not been outside yet so unsure if there is an odor.

Jamie, so you understand I live about 1.5 miles west of NCES. I've been told by a surveyor that my house is at the same elevation as the them.

If I was making up the disturbance I sure would be reporting more often.

Thank you,
Andrea Bryant

633 Swazey Lane

Colby, Jaime

From: Colby, Jaime
Sent: Thursday, October 10, 2019 11:58 AM
To: 'Kevin.Roy@casella.com'
Subject: FW: Excessive noise

Kevin,

Pursuant to NHDES' Solid Waste Management Bureau standard operating procedure regarding complaints, I am forwarding the below complaint to you.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Colby, Jaime
Sent: Thursday, October 10, 2019 11:56 AM
To: 'Andrea' <andrea.bryant@myfairpoint.net>
Subject: RE: Excessive noise

Andrea,

Pursuant to NHDES' Solid Waste Management Bureau's standard operating procedure regarding complaints, I am forwarding your complaint to NCES.

NHDES strongly encourages communication directly with the facility regarding complaints, as facility operators are best positioned to respond in a timely manner. If a complaint is not reported directly to the facility, using the contact method the facility provides, facility operators may not be aware of the issue and therefore will not know to take response actions. I understand that some nearby residents and NCES are in a unique position due to various legal issues, and direct communication may not be reasonable/practical at this time - I suggest seeking alternative means of reporting complaints to the facility if direct communication is not possible.

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Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Andrea <andreabryant@myfairpoint.net>

Sent: Thursday, October 10, 2019 7:40 AM

To: Colby, Jaime <Jaime.Colby@des.nh.gov>

Cc: Report Odor <ReportOdor@yahoo.com>

Subject: Excessive noise

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Another very unusually noisy morning. I am not notifying NCES after the scathing email I got yesterday from Kevin Roy.. I have not been outside yet so unsure if there is an odor.

Jamie, so you understand I live about 1.5 miles west of NCES. I've been told by a surveyor that my house is at the same elevation as the them.

If I was making up the disturbance I sure would be reporting more often.

Thank you,
Andrea Bryant
633 Swazey Lane

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, October 10, 2019 6:04 AM
To: Colby, Jaime
Subject: NCES Size/Noise/odor/

Follow Up Flag: Follow up
Flag Status: Completed

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Jamie,

This is the 2nd email I will have sent to you asking you asking if the NCES Lf is in compliance with the present height and the angles of the slope that now should be capped as previously stated earlier this summer. The torrential rains we have been receiving and eventually the melting snow in the spring will create huge runoff on that side of the LF.

Are they in compliance with height because it is certainly higher than ever before!! There are not too many days that the noise in the morning interferes and interrupts my daily life here on Peppersass Lane. I wasn't even informed that our NCES contact person Steve Allen no longer worked there so my emails never went anywhere. *I don't want to write a complaint anymore because it falls on deaf ears and NCES constantly denies everything as they have done all the years we have written or called DES regarding our complaints!*

Just so you have an idea of what it is like to live within the range of noise and odor of a LF...it is extremely tiring because it is up to "us" to be the police. We must make the calls. We must send the emails and we must live with the constant barrage of noise/odor and menacing birds year after year after year and then the complaints go unrecognized by DES.

On my way to Manchester on Tuesday I witnessed going north trash truck after trash truck, sludge trucks and more trash trucks.....and endless stream of trash heading to Bethlehem all day! The same stream that negatively infringes on our right to" peace and quiet" and our personal life impacted by too much noise/odor. A constant nuisance from a LF that has become too big and too damaging to our environment.

Joyce and Peter Menard

Sent from [Mail](#) for Windows 10

Colby, Jaime

From: Colby, Jaime
Sent: Thursday, October 10, 2019 10:18 AM
To: 'Joyce Menard'
Subject: RE: NCES Size/Noise/odor/

Joyce,

My apologies for missing your previous email regarding landfill height.

NHDES has not recently assessed compliance regarding the height of the landfill. NCES is permitted to construct the landfill to a height of elevation 1483 feet (referencing the vertical datum NAVD88). Based on a brief review of drawings on file with NHDES, the approximate height of the landfill in 2018 was about elevation 1480 feet.

Regards,
Jaime

Jaime M. Colby, P.E.

Solid Waste Management Bureau | NH Department of Environmental Services

29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185

jaime.colby@des.nh.gov

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, October 10, 2019 6:04 AM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>
Subject: NCES Size/Noise/odor/

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Jamie,

This is the 2nd email I will have sent to you asking you asking if the NCES Lf is in compliance with the present height and the angles of the slope that now should be capped as previously stated earlier this summer. The torrential rains we have been receiving and eventually the melting snow in the spring will create huge runoff on that side of the LF.

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Joyce and Peter Menard

Sent from [Mail](#) for Windows 10

Colby, Jaime

From: Colby, Jaime
Sent: Thursday, October 10, 2019 10:45 AM
To: 'Joyce Menard'; 'Kevin.Roy@casella.com'
Subject: RE: Noise!

Joyce,

Please also note, however, that all routine facility operations are to occur between the hours of 6 am and 6 pm. Therefore, activities at the facility may start at 6 am.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Colby, Jaime
Sent: Thursday, October 10, 2019 10:40 AM
To: 'Joyce Menard' <menard.joyce@gmail.com>; Kevin.Roy@casella.com
Subject: RE: Noise!

Hi Joyce,

I have briefly reviewed the permit modifications issued by NHDES (going back through August 15, 2014), and see no restrictions/requirements in those documents regarding backup alarms. Such a restriction may be included in project specifications, which are part of the permit approvals by reference, or may be a local requirement. Due to a number of factors, we do not currently have the staffing capacity to research this issue in detail. If you would like to review the facility files, please make a file review request by contacting the public information office at (603) 271-8876 or by completing a file review request form online at <https://onlineforms.nh.gov/app/#/formversion/2b6bda51-adeb-4d1b-85b6-2db0a31bce09?FormTag=NHDES-C-07-004>.

I do see a restriction regarding construction hours: "[...] no construction shall occur between the hours of 6 pm and 7 am." (Permit Modification, effective August 15, 2014).

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Joyce Menard <menard.joyce@gmail.com>

Sent: Thursday, October 10, 2019 7:38 AM

To: Kevin.Roy@casella.com; Colby, Jaime <Jaime.Colby@des.nh.gov>

Subject: Re: Noise!

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

I also believe that back up beepers is not allowed, so why do I still here them? I just came in again and thought that you and Jamie from DES should come to our home at 6:30 under the same construction circumstances and then and only then will you finally understand what we deal with regarding the excessive noise from landfill construction and dumping.

Thank you,

Joyce and Peter Menard

Sent from my iPhone

> On Oct 10, 2019, at 6:53 AM, Joyce Menard <menard.joyce@gmail.com> wrote:

>

> Quite noisy this morning. Walking dogs around 6:30.. reeving engines, clack , clack , clack as the bull dozer moves on the lf ...very wearing so early and especially at 6:30!

> Felt yesterday was also noisy but since I need to get to work , I just don't have any extra time to write these but this morning actually gave me a headache!

> The peace and quiet of our property is definitely impacted by early " construction landfill noise!"

>

> Sent from my iPhone

Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, October 10, 2019 3:54 PM
To: Colby, Jaime; Kevin.Roy@casella.com
Subject: Re: Noise!

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Dear Jamie,

I believe under the leadership of Paul Guilderesleeve, please double check but NCES was required to have no back up beepers generated from any construction vehicles or machinery and Jake breaks were also banned since that was a major concern of ours so early in the morning. They either placed special devices on their machinery to decrease the beeping in order to minimize the excessive noise throughout the day. The noise was relentless! Please understand our frustration because there is a final tolerance level at which that kind of noise reaches a different pitch and begins to affect the human body and our personal life even though the landfill unfortunately has permission to start at 6:00 am. That should not be an excuse.

Noise and odor and raptors were always a major complaint of ours with Paul Guilderesleeve ,Mike Wimsatt and Thomas Burrack. No one wants to hear that at 6:00 in the morning or even throughout the day and I am positive neither you or Kevin would enjoy listening to that noise at your homes.

So please check with Paul or Mike to see what procedures they had NCES follow in order to make our mornings just a little less aggravating and offensive and now that the trees are losing their leaves, there is even less buffer from the noise.

The noise coming from the landfill this morning really gave me a splitting headache while out with my dogs!

Thank you for responding so quickly today.

Joyce and Peter Menard

Sent from my iPhone

> On Oct 10, 2019, at 10:45 AM, Colby, Jaime <Jaime.Colby@des.nh.gov> wrote:

>

> Joyce,

>

> Please also note, however, that all routine facility operations are to occur between the hours of 6 am and 6 pm.

Therefore, activities at the facility may start at 6 am.

>

> Regards,

> Jaime

>

> ---

> Jaime M. Colby, P.E.

> Solid Waste Management Bureau | NH Department of Environmental

> Services

> 29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185

> jaime.colby@des.nh.gov

>

>

> -----Original Message-----

> From: Colby, Jaime

> Sent: Thursday, October 10, 2019 10:40 AM
> To: 'Joyce Menard' <menard.joyce@gmail.com>; Kevin.Roy@casella.com
> Subject: RE: Noise!
>
> Hi Joyce,
>
> I have briefly reviewed the permit modifications issued by NHDES (going back through August 15, 2014), and see no restrictions/requirements in those documents regarding backup alarms. Such a restriction may be included in project specifications, which are part of the permit approvals by reference, or may be a local requirement. Due to a number of factors, we do not currently have the staffing capacity to research this issue in detail. If you would like to review the facility files, please make a file review request by contacting the public information office at (603) 271-8876 or by completing a file review request form online at <https://onlineforms.nh.gov/app/#/formversion/2b6bda51-adeb-4d1b-85b6-2db0a31bce09?FormTag=NHDES-C-07-004>.
>
> I do see a restriction regarding construction hours: "[...] no construction shall occur between the hours of 6 pm and 7 am." (Permit Modification, effective August 15, 2014).
>
> Regards,
> Jaime
>
> ---
> Jaime M. Colby, P.E.
> Solid Waste Management Bureau | NH Department of Environmental
> Services
> 29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185
> jaime.colby@des.nh.gov
>
> -----Original Message-----
> From: Joyce Menard <menard.joyce@gmail.com>
> Sent: Thursday, October 10, 2019 7:38 AM
> To: Kevin.Roy@casella.com; Colby, Jaime <Jaime.Colby@des.nh.gov>
> Subject: Re: Noise!
>
> EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.
>
> I also believe that back up beepers is not allowed, so why do I still here them? I just came in again and thought that you and Jamie from DES should come to our home at 6:30 under the same construction circumstances and then and only then will you finally understand what we deal with regarding the excessive noise from landfill construction and dumping.
> Thank you,
> Joyce and Peter Menard
>
> Sent from my iPhone
>
>> On Oct 10, 2019, at 6:53 AM, Joyce Menard <menard.joyce@gmail.com> wrote:
>>
>> Quite noisy this morning. Walking dogs around 6:30.. reeving engines, clack , clack , clack as the bull dozer moves on the lf ...very wearing so early and especially at 6:30!
>> Felt yesterday was also noisy but since I need to get to work , I just don't have any extra time to write these but this morning actually gave me a headache!
>> The peace and quiet of our property is definitely impacted by early " construction landfill noise!"
>>

>> Sent from my iPhone

Colby, Jaime

From: Colby, Jaime
Sent: Friday, October 11, 2019 8:58 AM
To: 'Joyce Menard'; Kevin.Roy@casella.com
Subject: RE: Noise!

Joyce,

Paul Guildersleeve is no longer with NHDES. I spoke with Mike Wimsatt around midday yesterday and he recalled the construction hours requirement. I spoke with Pam Hoyt-Denison yesterday evening and she recalled that NCES agreed to use static alarms to the extent that such use does not cause a conflict with or otherwise violate worker health and safety requirements (that is, such use doesn't conflict with OSHA requirements). This means that beeping alarms may still be used on some equipment to stay compliant with worker safety regulations. In addition, the haul trucks may also use backup alarms - although it's also my understanding that NCES tries to control the traffic pattern to minimize the backing-up of haul trucks.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185 jaime.colby@des.nh.gov

-----Original Message-----

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Thursday, October 10, 2019 3:54 PM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>; Kevin.Roy@casella.com
Subject: Re: Noise!

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Dear Jamie,

I believe under the leadership of Paul Guildersleeve, please double check but NCES was required to have no back up beepers generated from any construction vehicles or machinery and Jake breaks were also banned since that was a major concern of ours so early in the morning. They either placed special devices on their machinery to decrease the beeping in order to minimize the excessive noise throughout the day. The noise was relentless!

Please understand our frustration because there is a final tolerance level at which that kind of noise reaches a different pitch and begins to affect the human body and our personal life even though the landfill unfortunately has permission to start at 6:00 am. That should not be an excuse.

Noise and odor and raptors were always a major complaint of ours with Paul Guildersleeve ,Mike Wimsatt and Thomas Burrack. No one wants to hear that at 6:00 in the morning or even throughout the day and I am positive neither you or Kevin would enjoy listening to that noise at your homes.

So please check with Paul or Mike to see what procedures they had NCES follow in order to make our mornings just a little less aggravating and offensive and now that the trees are losing their leaves, there is even less buffer from the noise.

The noise coming from the landfill this morning really gave me a splitting headache while out with my dogs!

Thank you for responding so quickly today.

Joyce and Peter Menard

Sent from my iPhone

> On Oct 10, 2019, at 10:45 AM, Colby, Jaime <Jaime.Colby@des.nh.gov> wrote:

>

> Joyce,

>

> Please also note, however, that all routine facility operations are to occur between the hours of 6 am and 6 pm. Therefore, activities at the facility may start at 6 am.

>

> Regards,

> Jaime

>

> ---

> Jaime M. Colby, P.E.

> Solid Waste Management Bureau | NH Department of Environmental

> Services

> 29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185

> jaime.colby@des.nh.gov

>

>

> -----Original Message-----

> From: Colby, Jaime

> Sent: Thursday, October 10, 2019 10:40 AM

> To: 'Joyce Menard' <menard.joyce@gmail.com>; Kevin.Roy@casella.com

> Subject: RE: Noise!

>

> Hi Joyce,

>

> I have briefly reviewed the permit modifications issued by NHDES (going back through August 15, 2014), and see no restrictions/requirements in those documents regarding backup alarms. Such a restriction may be included in project specifications, which are part of the permit approvals by reference, or may be a local requirement. Due to a number of factors, we do not currently have the staffing capacity to research this issue in detail. If you would like to review the facility files, please make a file review request by contacting the public information office at (603) 271-8876 or by completing a file review request form online at <https://onlineforms.nh.gov/app/#/formversion/2b6bda51-adeb-4d1b-85b6-2db0a31bce09?FormTag=NHDES-C-07-004>.

>

> I do see a restriction regarding construction hours: "[...] no construction shall occur between the hours of 6 pm and 7 am." (Permit Modification, effective August 15, 2014).

>

> Regards,

> Jaime

>

> ---

> Jaime M. Colby, P.E.

> Solid Waste Management Bureau | NH Department of Environmental

> Services

> 29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185

> jaime.colby@des.nh.gov

>

> -----Original Message-----

> From: Joyce Menard <menard.joyce@gmail.com>
> Sent: Thursday, October 10, 2019 7:38 AM
> To: Kevin.Roy@casella.com; Colby, Jaime <Jaime.Colby@des.nh.gov>
> Subject: Re: Noise!

>
> EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

>
> I also believe that back up beepers is not allowed, so why do I still here them? I just came in again and thought that you and Jamie from DES should come to our home at 6:30 under the same construction circumstances and then and only then will you finally understand what we deal with regarding the excessive noise from landfill construction and dumping.

> Thank you,
> Joyce and Peter Menard

>
> Sent from my iPhone

>
>> On Oct 10, 2019, at 6:53 AM, Joyce Menard <menard.joyce@gmail.com> wrote:

>>
>> Quite noisy this morning. Walking dogs around 6:30.. reeving engines, clack , clack , clack as the bull dozer moves on the lf ...very wearing so early and especially at 6:30!

>> Felt yesterday was also noisy but since I need to get to work , I just don't have any extra time to write these but this morning actually gave me a headache!

>> The peace and quiet of our property is definitely impacted by early " construction landfill noise!"

>>
>> Sent from my iPhone

Colby, Jaime

From: andreabryant@myfairpoint.net
Sent: Thursday, October 10, 2019 10:50 PM
To: Colby, Jaime
Cc: Moore, Todd
Subject: NCES and me

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Dear Ms Colby,

This morning my email to report more noise was rushed because I needed to leave to take a friend to a doctor's appointment in Concord. There are a few other things that I think you should know about me and the landfill communication to help you understand the situation and my perspective better.

I understand the protocol to report immediately. However, It seems to me that it doesn't matter when a report is sent to NCES, because it has been my and my neighbors' experiences that no one comes to check out the odor until sometimes an hour or two later anyway. Despite that I have tried to be prompt.

As far as how I have reported complaints, It has been at least five years that I have been using email to report odor and noise complaints to NCES and DES. For a few years it has been Todd Moore, that is why I copied him here. The person who I reported to at NCES, Stephen Allen, told me that sending an email was fine. By the way, for a couple of years, I would receive the "follow-up summary to my report" via email. However, they stopped sending me copies of the report sometime last year. On September 26 I emailed a complaint. It was on October 1 that I found out that Stephen was let go when I received an email from Kevin Roy that said: "I am receiving Steve's Emails as he is no longer with he Company. Please email Kevin.roy@casella in the future. Kevin Roy"

Then later that day he sent me and email that said, " The appropriate point of contact for complaints is the NCES site phone #([603 869 3366](tel:6038693366)) there is also an answering service for after hours. Regards, Kevin"

So just as he first told me to email him, this Wednesday, my first reaction was to email a complaint since that was just fine for many many years, but then I did call the number.

I believe Kevin Roy's reaction to me on Wednesday was inappropriate on many levels. His comment that they don't even have 50-75 decibels on the landfill is so very outrageous. Of course it is much louder than that. Those numbers are the sound of a conversation and toilet flushing. Having the machinery that is over a mile away that loud disturbing my peace and quiet in my yard surrounded by my 32 acres and bordered by the WMNF and Cushing State Forest is bothersome. Of course, I know landfills make noise, because I am woken by the growling of machines almost every weekday morning through closed windows. I guess my reasoning for reporting it when it is unusually loud is that I figure that they are doing some sort of construction that is out of the usual. And it is very disturbing. Thinking about it, there was once that I received an email a few years ago when they alerted those of near by that they would be doing some sort of extra construction work. I had appreciated that.....

Furthermore, If I was going to fabricate odor and noise complaints, as Kevin implied, I would do them regularly and much more often. However, it should be noted that there are a number of times that disturbances go unreported because sometimes I am heading out, but sometimes I just feel disturbed enough that adding the extra stress of reporting just makes it worse. That might not make sense, but I have been living on this land for 38 years. My late husband and I started by camping and then built our home ourselves. The noise and the odor of the landfill has increased over the years. I retired four years ago so I am also home more so I, needless to say, detect odor and noise more often. One more thing to help you understand my impact, I do not keep my

windows open, especially over night in the summer because when I used to I would occasionally wake to the smell of the landfill having invaded my home.

Thank you for your time,
Andrea Bryant

PS. I am also wondering when the last time NCES had an inspection. It is a 61 acre mountain waste that in the past has had toxins detected in the test wells and seep. It is very important to those of us living near it that those of you working for NHDES, and who we trust to be the stewards of the environment is keeping watch to protect us.

Thanks again.

Colby, Jaime

From: Andrea <andreabryant@myfairpoint.net>
Sent: Wednesday, October 9, 2019 7:43 AM
To: Bruce.Grover.bruce.grover@casella.com
Cc: Colby, Jaime; Report Odor
Subject: Excessive noise

Follow Up Flag: Follow up
Flag Status: Completed

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Landfill Very loud this morning with piercing backup beepers every 20 seconds.
Disturbing inside my house and out.
Registers 60-75 on decimal meter

Sent from my iPhone

Colby, Jaime

From: Kevin Roy <Kevin.Roy@casella.com>
Sent: Wednesday, October 9, 2019 12:20 PM
To: Andrea
Cc: Colby, Jaime; Bruce Grover; Joe Gay
Subject: RE: Excessive noise

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Andrea:

It is not possible that you are experiencing decibel levels that high as a result of landfill operations. We do not see those levels at the site itself. It is difficult to respond to a subjective description such as "piercing." We are sure that some sounds from the landfill are audible from time to time even though you live a significant distance from the site, but as you know DES required a noise study several years ago and the results did not support your descriptions.

Your long-time opposition to the landfill, your participation in the Clean Water Act litigation on behalf of TAC and CLF, the fact that other people on your road do not hear or smell what you have reported over the years, your refusal to comply with the reporting protocols despite multiple requests, and the fact that we have not once been able to verify your complaints despite dozens of trips to Swazey Lane, among other things, make us very skeptical of your reports.

Because you are an adverse witness in pending litigation, our counsel has advised us to have no contact with you. Your inclusion of Ms. Colby on your email, however, compelled us to respond on this occasion. We will have no communication with you from this point forward on advice of counsel.

Kevin

From: Andrea <andreabryant@myfairpoint.net>
Date: October 9, 2019 at 7:48:33 AM EDT
To: Dump <bruce.grover@casella.com>
Subject: Fwd: Excessive noise

I don't think this went though the first time .

Sent from my iPhone

Begin forwarded message:

From: Andrea <andreabryant@myfairpoint.net>
Date: October 9, 2019 at 7:43:14 AM EDT
To: Bruce Grover bruce.grover@casella.com
Cc: Jamie Colby <jaim.colby@des.nh.gov>, Report Odor <ReportOdor@yahoo.com>
Subject: Excessive noise

Landfill Very loud this morning with piercing backup beepers every 20 seconds.
Disturbing inside my house and out.

Registers 60-75 on decimal meter

Sent from my iPhone

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Colby, Jaime

From: Annette Marquis <Annette.Marquis@casella.com>
Sent: Tuesday, October 1, 2019 11:40 AM
To: Colby, Jaime
Cc: Kevin Roy; Joe Gay; Bruce Grover
Subject: 9/26/19 Responses
Attachments: SKM_C30819100111290.pdf

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good morning,

Attached are the responses to the three odor complaints from September 26th. Please feel free to contact us if you have any questions.

Kind regards,

Annette Marquis
Permits & Compliance Assistant
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.7286 | f. 603.869.2152

Learn more at casella.com

From: NCLPRT99@casella.com <NCLPRT99@casella.com>
Sent: Tuesday, October 1, 2019 11:30 AM
To: Annette Marquis <Annette.Marquis@casella.com>
Subject: Message from KM_C308

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Complaint

Name of Complainant: Marianne Vaughn Phone # (if given): _____
Location of reported event (if given): rt 302 near the wayside inn
Date of reported event: 9/26/2019 Day of Week: Mon. Tues. Wed. Thurs. Fri. Sat. Sun. (circle)
Time of Event as reported to NCES: 6:20pm
Type of Complaint: Odor Noise (circle)
Description of Complaint (type, intensity, other reported details): Terrible Smell
from the landfill

NCES Investigation of Complaint

Date NCES Received Complaint: 10/1/2019 Time NCES Received Complaint: 8:15am

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Bruce Grover Date: 10/1/2019 Time: 8:15am
Complaint Confirmed: YES NO (circle) Type of Noise or Odor: odor

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SSW Temp: 55
Barometric Pressure: 29.811 Humidity: High or Low (circle)
Source of Weather Data: nces weather station

At reported time of event:

Facility Open? NO (circle)
Construction Activities On Site? YES NO (circle)
Any Waste Excavations? YES NO (circle)
Landfill Operating? YES NO (circle)
Daily Working Area Covered from Prior Day? YES NO (circle)
Flare Operating? YES NO (circle) Gas Collection System Operating Normal? YES NO (circle)
If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint? YES NO (circle)
Odor Control Misting System Operating? YES NO (circle)
Odor Neutralizing Pellets Utilized? YES NO (circle)

NCES Follow-Up / Notes:

Complaint was not recieved until 10/1/2019, due to
complaint being sent to an email no longer in use,
and lack of ability to check it

Signature of Employee Completing This Form: Bruce Grover

Complaint

Name of Complainant: Marianne Vaughn Phone # (if given): _____
Location of reported event (if given): rt 302 near landfill - Post wayside inn
Date of reported event: 9/26/2019 Day of Week: Mon. Tues. Wed. Thurs. Fri. Sat. Sun. (circle)
Time of Event as reported to NCES: 8:00am
Type of Complaint: Odor Noise (circle)
Description of Complaint (type, intensity, other reported details): Smells really, really bad

NCES Investigation of Complaint

Date NCES Received Complaint: 10/1/2019 Time NCES Received Complaint: 8:14am
FOR ALL CONTEMPORANEOUS COMPLAINTS:
Responder: Bruce Groves Date: 10/1/2019 Time: 8:16am
Complaint Confirmed: YES NO (circle) Type of Noise or Odor odor

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SSW Temp: 52°
Barometric Pressure: 29.874 Humidity: High or Low (circle)
Source of Weather Data: Nces weather station

At reported time of event:

Facility Open? YES NO (circle)
Construction Activities On Site? YES NO (circle)
Any Waste Excavations? YES NO (circle)
Landfill Operating? YES NO (circle)
Daily Working Area Covered from Prior Day? YES NO (circle)
Flare Operating? YES NO (circle) Gas Collection System Operating Normal? YES NO (circle)
If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint? YES NO (circle)
Odor Control Misting System Operating? YES NO (circle)
Odor Neutralizing Pellets Utilized? YES NO (circle)

NCES Follow-Up / Notes:

Complaint was not received until 10/1/19, due to complaint being sent to an email no longer in use, and lack of ability to check. We have asked to update email recipients

Signature of Employee Completing This Form: B. Groves

North Country Environmental Services, Inc.
Facility Odor and Noise Complaint Form

Rev. Oct. 4, 2016

Complaint

Name of Complainant: Andrea Bryant Phone # (if given): _____
Location of reported event (if given): no location given
Date of reported event: 9/26/2019 Day of Week: Mon. Tues. Wed. Thurs. Fri. Sat. Sun. (circle)
Time of Event as reported to NCES: 8:05am
Type of Complaint: Odor Noise (circle)
Description of Complaint (type, intensity, other reported details): machinery and lots of back up beepers.

NCES Investigation of Complaint

Date NCES Received Complaint: 10/1/2019 Time NCES Received Complaint: 8:16am

FOR ALL CONTEMPORANEOUS COMPLAINTS:

Responder: Bruce Grover Date: 10/1/2019 Time: 8:16
Complaint Confirmed: YES NO (circle) Type of Noise or Odor: noise

FOR ALL COMPLAINTS:

Weather Info at Time of Event: Wind Out Of: SSW Temp: 47
Barometric Pressure: 29.811 Humidity: High or Low (circle)
Source of Weather Data: nces weather station

At reported time of event:

Facility Open? YES NO (circle)
Construction Activities On Site? YES NO (circle)
Any Waste Excavations? YES NO (circle)
Landfill Operating? YES NO (circle)
Daily Working Area Covered from Prior Day? YES NO (circle)
Flare Operating? YES NO (circle) Gas Collection System Operating Normal? YES NO (circle)
If No, Explain: _____

Was Leachate Being Loaded at Time of Complaint? YES NO (circle)
Odor Control Misting System Operating? YES NO (circle)
Odor Neutralizing Pellets Utilized? YES NO (circle)

NCES Follow-Up / Notes:

complaint was not recieved until 10/1/19, due to complaint being sent to an email no longer in use, etc

Signature of Employee Completing This Form: _____

Colby, Jaime

From: Kevin Roy <Kevin.Roy@casella.com>
Sent: Tuesday, October 1, 2019 2:14 PM
To: Colby, Jaime; Annette Marquis
Cc: Joe Gay; Bruce Grover
Subject: RE: 9/26/19 Responses

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Jamie,

We have contacted each party and provided the appropriate phone #.

Because Steve is no longer with us and because the complaints went to Steve's former direct number and email address, a timely response was not attainable.

The appropriate point of contact for complaints is the NCES site phone # [603-869-3366] – there is also an answering service for after hours.

Anyway, the public not following the proper procedure has made this response problematic.

Also Andrea Bryant is a member of the Toxic Action Center and a party to a law suit filed against NCES. We cannot have direct communication with her.

Kevin

From: Colby, Jaime <Jaime.Colby@des.nh.gov>
Sent: Tuesday, October 01, 2019 1:09 PM
To: Annette Marquis <Annette.Marquis@casella.com>
Cc: Kevin Roy <Kevin.Roy@casella.com>; Joe Gay <John.Gay@casella.com>; Bruce Grover <bruce.grover@casella.com>
Subject: RE: 9/26/19 Responses

Annette,

These reports all cite that the complaints were sent to an email address no longer in use; however, none of the reports identify what action NCES took to rectify this issue. Please describe the actions NCES took to rectify the communication issue.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185
jaime.colby@des.nh.gov

From: Annette Marquis <Annette.Marquis@casella.com>
Sent: Tuesday, October 1, 2019 11:40 AM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>
Cc: Kevin Roy <Kevin.Roy@casella.com>; Joe Gay <John.Gay@casella.com>; Bruce Grover <bruce.grover@casella.com>
Subject: 9/26/19 Responses

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Good morning,

Attached are the responses to the three odor complaints from September 26th. Please feel free to contact us if you have any questions.

Kind regards,

Annette Marquis
Permits & Compliance Assistant
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.7286 | f. 603.869.2152

Learn more at casella.com

From: NCLPRT99@casella.com <NCLPRT99@casella.com>
Sent: Tuesday, October 1, 2019 11:30 AM
To: Annette Marquis <Annette.Marquis@casella.com>
Subject: Message from KM_C308

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Colby, Jaime

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Sent: Tuesday, October 1, 2019 12:58 PM
To: 'Annette Marquis'
Cc: Kevin Roy; Joe Gay; Bruce Grover
Subject: RE: 9/26/19 Responses

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From: Colby, Jaime
Sent: Tuesday, October 1, 2019 3:20 PM
To: 'Kevin Roy'; Annette Marquis
Cc: Joe Gay; Bruce Grover
Subject: RE: 9/26/19 Responses

Thank you for more fully describing your response actions.

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185
jaime.colby@des.nh.gov

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Sent: Tuesday, October 1, 2019 2:14 PM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>; Annette Marquis <Annette.Marquis@casella.com>
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Subject: RE: 9/26/19 Responses

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jaime.colby@des.nh.gov

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Subject: 9/26/19 Responses

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Kind regards,

Annette Marquis
Permits & Compliance Assistant
Casella Waste Systems, Inc.

North Country Environmental Services
581 Trudeau Road, Bethlehem, NH 03574
p. 603.869.7286 | f. 603.869.2152

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From: NCLPRT99@casella.com <NCLPRT99@casella.com>
Sent: Tuesday, October 1, 2019 11:30 AM
To: Annette Marquis <Annette.Marquis@casella.com>
Subject: Message from KM_C308

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Colby, Jaime

From: Joyce Menard <menard.joyce@gmail.com>
Sent: Saturday, October 12, 2019 1:41 PM
To: Colby, Jaime
Subject: IMG_5076.jpg NCES construction

Follow Up Flag: Follow up
Flag Status: Completed

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Follow photo of the construction vehicles today.

Curious ? Is the degree of this slope and height of the area in compliance with their permit? Thank you, Jamie.



Sent from my iPhone

Colby, Jaime

From: Brett Deyling <BDeyling@cmaengineers.com>
Sent: Thursday, October 24, 2019 11:28 AM
To: Colby, Jaime
Cc: Robert Grillo; Adam Roy; Joe Gay; Kevin Roy
Subject: Re: Weekend work

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

No, we are informing NHDES as a courtesy in case you receive noise complaints over the weekend.

Brett M. Deyling, P.E.
Project Manager

CMA Engineers, Inc.
Ten Free Street
Portland, Maine 04101

P- 207-541-4223
C-207-520-4846
www.cmaengineers.com

From: Colby, Jaime <Jaime.Colby@des.nh.gov>
Sent: Thursday, October 24, 2019 11:10:15 AM
To: Brett Deyling <BDeyling@cmaengineers.com>
Cc: Robert Grillo <rgrillo@cmaengineers.com>; Adam Roy <aroy@cmaengineers.com>; Joe Gay <John.Gay@casella.com>; Kevin Roy <Kevin.Roy@casella.com>
Subject: RE: Weekend work

Brett,

Thank you for letting me know. Does NCES also inform abutters or those who frequently identify noise issues?

Regards,
Jaime

Jaime M. Colby, P.E.
Solid Waste Management Bureau | NH Department of Environmental Services
29 Hazen Drive, Concord, NH 03302-0095 | Phone: (603) 271-5185
jaime.colby@des.nh.gov

From: Brett Deyling <BDeyling@cmaengineers.com>
Sent: Thursday, October 24, 2019 11:09 AM
To: Colby, Jaime <Jaime.Colby@des.nh.gov>
Cc: Robert Grillo <rgrillo@cmaengineers.com>; Adam Roy <aroy@cmaengineers.com>; Joe Gay <John.Gay@casella.com>; Kevin Roy <Kevin.Roy@casella.com>
Subject: Weekend work

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Hi Jaime,

Coleman and RTD plan on conducting work on the West Side Closure project this Saturday 10/26/2019. Work will include subgrade preparation and deployment of geomembrane.

Please let me know if you have any questions, thanks.

Brett M. Deyling, P.E.
Project Manager

CMA Engineers, Inc.
Ten Free Street
Portland, Maine 04101

P- 207-541-4223

C-207-520-4846

www.cmaengineers.com

Colby, Jaime

From: andreabryant@myfairpoint.net
Sent: Friday, October 25, 2019 10:43 AM
To: Colby, Jaime
Subject: NCES odor complaint

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

i have called them to report gas odor started to smell it in car on the lane right before I turned down driveway with closed windows. Still smelled when got out of my car in my yard and now about 5 min later.