

**From:** [DES: SolidWasteInfo](#)  
**To:** [Mills, Austin](#)  
**Subject:** FW: Incident report June 18th  
**Date:** Tuesday, June 18, 2024 3:14:00 PM  
**Attachments:** [June 18th.pdf](#)  
[image001.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)

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Austin, fyi, ty neo

Nelson E. Ordway, Executive Secretary  
New Hampshire Department of Environmental Services,  
Waste Management Division, Solid Waste Management Bureau  
29 Hazen Drive, PO Box 95  
Concord, NH 03302-0095  
phone: 603.271.2925  
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Think Green!

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**From:** Bruce Grover <[bruce.grover@casella.com](mailto:bruce.grover@casella.com)>  
**Sent:** Tuesday, June 18, 2024 3:03 PM  
**To:** DES: SolidWasteInfo <[solidwasteinfo@des.nh.gov](mailto:solidwasteinfo@des.nh.gov)>; Colby, Jaime <[Jaime.Colby@des.nh.gov](mailto:Jaime.Colby@des.nh.gov)>;  
Daun, Mary <[Mary.F.Daun@des.nh.gov](mailto:Mary.F.Daun@des.nh.gov)>  
**Subject:** Incident report June 18th

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**EXTERNAL:** Do not open attachments or click on links unless you recognize and trust the sender.

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Please find attached report regarding levels exceeding 12 inches on primary liner system.

Thank you

**Bruce Grover**

**OPERATIONS MANAGER**

North Country Environmental Services

Bethlehem Landfill

581 Trudeau Road, Bethlehem N.H. 03574

C. 603.728.8391 | P. 603.869.3366 |

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# Incident Report Form for Solid Waste Management Facilities – Permitted and Permit-Exempt Facilities Waste Management Division, SWMB



**RSA/Rule:** Env-Sw 1005.09(c)

Instructions: Complete form in its entirety, utilizing additional pages, as necessary. Maps and diagrams are recommended for clarity. A written report is due within 5 working days of the incident / situation date. Form meets the requirements of Env-Sw 1005.09(c) for “written report” if completed in its entirety and submitted in accordance with submission timeframe requirements.

Section I – General Information		
<b>1. Date &amp; Time of Incident / Situation:</b>	<b>2. Date of Report Submission to NHDES:</b>	<b>3. Name of Person Preparing Report:</b>
June 18, 2024	June 18 <sup>th</sup> , 2024	Bruce Grover
<b>4. Facility Name:</b>	<b>5a. Affected Area Within Facility</b>	<b>5b. Physical Address, Town / City:</b>
North Country Environmental Services	North Country Environmental Services	581 Trudeau Road Bethlehem, NH 03574
<b>6. NHDES SW Permit Number:</b>	<b>7. Permittee Name on Permit:</b>	<b>8. Mailing Address:</b>
DES-SW-SP-03-002	North Country Environmental Services	P.O.Box 9 Bethlehem, NH 03574

Section II – Parties Involved in Incident / Situation			
<b>9. Persons:</b>			
	<b>Name:</b>	<b>Title:</b>	<b>Affiliation:</b>
a.	Joe Gay	Engineer	Casella
b.	Kevin Roy	General Manager	Casella
c.	Bruce Grover	Operations Manager	Casella
d.			
e.			
f.			

Section III – Details
<p><b>10. The quantity and types of wastes and material(s) involved in the incident or situation and in the clean-up activities:</b></p> <p>This is regarding 12 inches or more hydraulic head on the primary liner system on June 18th, from 9:20am till roughly 9:40am.</p> <p>During the annual cleaning of the sumps and cleanouts in the pump stations the third party doing the cleaning damaged the transducer on June 17<sup>th</sup>. When the transducer was replaced the level showed 50 inches in the primary sump, and was pumped down to a normal level within 30 minutes.</p>

**11. Measures employed to contain releases caused by the incident or situation:**

No release caused by this incident.

**12. Assessment of actual or potential hazards to the environment, safety and human health related to the incident:**

There was no hazards to the environment, human health and safety related to this matter.

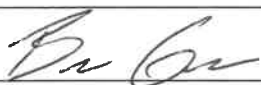
**13. Measures the permittee has or intends to apply to reduce, eliminate, and prevent a recurrence of the incident or situation:**

NCES and gates electric has met with the cleaning crew on site and explained how to remove a transducer properly while doing the cleaning, as to reduce potential damage, and replacement of the transducer.


**14. If measures not completed by time of report submission, expected date of completion:**

Incident has been resolved

**Section IV – Signatures****15a. Person Preparing Report:**

<b>Name:</b>	<b>Title / Affiliation:</b>	<b>Signature:</b>
Bruce Grover	Operations Manager/Casella	
<b>Phone Number:</b>	<b>Email Address:</b>	
603-728-8391	Bruce.Grover@Casella.com	

**15b. Permittee:**

<b>Name:</b>	<b>Title / Affiliation:</b>	<b>Signature:</b>
Kevin Roy	General Manager/Casella	
<b>Phone Number:</b>	<b>Email Address:</b>	
603-361-6477	Kevin.Roy@Casella.com	

**Form Submittal Instructions:**