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STATE OF NEW HAMPSHIRE  
DEPARTMENT OF ENVIRONMENTAL SERVICES  
Solid Waste Management Bureau  
**Memo to File – FACILITY INCIDENT**

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**TO:** File

**FROM:** Austin Mills, Waste Management Specialist III, Solid Waste Management Bureau, NHDES

**SUBJECT:** Incident Report

**DATE:** 4/15/2025

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On April 15, 2025 at 5:19 PM, the SWMB main phone line received a voicemail from Lindsey Menard of North Country Environmental Services to report a head-on-liner incident at the North Country Environmental Services Landfill. A copy of the message is transcribed below.

Incident Date	4/15/2025
Incident Type	Greater than 12" head on the primary liner system in the absence of a 50-year/24-hour storm event.
Summary of Incident	Lindsey Menard of NCES: Hi this is Lindsey Menard with North Country Environmental Services landfill. I am just calling to report an incident. We have been flushing the leachate lines just to clean them and we did go over the 12 inches of head on the liner system and it is expected to continue through this week as we clean. I just wanted to give you a heads up. We will be getting a written incident report to you this week. Thanks. Bye.