

From: [DES: SolidWasteInfo](#)
To: [Mills, Austin](#)
Subject: FW: NCES Incident Report 10/11/24
Date: Monday, October 14, 2024 7:54:50 AM
Attachments: [10_11_24 NCES Primary Incident Report.pdf](#)
[image001.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)

Good morning Austin, fyi via SWInfo. ty neo

Nelson E. Ordway, Executive Secretary
New Hampshire Department of Environmental Services,
Waste Management Division, Solid Waste Management Bureau
29 Hazen Drive, PO Box 95
Concord, NH 03302-0095
phone: 603.271.2925
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Think Green!

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From: Lindsey Menard <lindsey.menard@casella.com>
Sent: Friday, October 11, 2024 5:39 PM
To: DES: SolidWasteInfo <solidwasteinfo@des.nh.gov>
Cc: Joe Gay <John.Gay@casella.com>; Kimberly Crosby <Kimberly.Crosby@casella.com>
Subject: NCES Incident Report 10/11/24

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Lindsey Menard

Environmental Engineer

Casella Waste Systems, Inc.

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Incident Report Form for Solid Waste Management Facilities – Permitted and Permit-Exempt Facilities

Waste Management Division, SWMB



RSA/Rule: [Env-Sw 1005.09\(c\)](#)

Instructions: Complete form in its entirety, utilizing additional pages, as necessary. Maps and diagrams are recommended for clarity. A written report is due within 5 working days of the incident / situation date. Form meets the requirements of Env-Sw 1005.09(c) for "written report" if completed in its entirety and submitted in accordance with submission timeframe requirements.

Section I – General Information		
1. Date & Time of Incident / Situation:	2. Date of Report Submission to NHDES:	3. Name of Person Preparing Report:
10/10/24 - 10/11/24	October 11, 2024	Lindsey Menard
4. Facility Name:	5a. Affected Area Within Facility	5b. Physical Address, Town / City:
North Country Environmental Services	North Country Environmental Services	581 Trudeau Road Bethlehem, NH 03574
6. NHDES SW Permit Number:	7. Permittee Name on Permit:	8. Mailing Address:
DES-SW-SP-03-002	North Country Environmental Services	P.O.Box 9 Bethlehem, NH 03574

Section II – Parties Involved in Incident / Situation			
9. Persons:			
	Name:	Title:	Affiliation:
a.	Joe Gay	Engineer	Casella
b.	Kevin Roy	General Manager	Casella
c.	Bruce Grover	Operations Manager	Casella
d.			
e.			
f.			

Section III – Details
10. The quantity and types of wastes and material(s) involved in the incident or situation and in the clean-up activities: This is regarding 12 inches or more of hydraulic head on the primary liner system of Pump Station #2 on October 10 th , 2024 from 9:05 p.m. until October 11, 2024 at 7:35a.m. On the afternoon of October 10 th NCES had Gates Electric on site testing the pump station #2 secondary flowmeter. After the test was completed, the pumps were not turned back on, resulting in head on the liner. Site staff turned pumps back on in the morning and the pump station returned to compliance.

11. Measures employed to contain releases caused by the incident or situation:

No releases to the environment occurred.

12. Assessment of actual or potential hazards to the environment, safety and human health related to the incident:

Actual or potential hazards to the environment, safety, and human health related to the incident were assessed and determined to be absent. For a brief period of time, the pump in Pump House 2 had not been turned back on after flowmeter testing had been conducted causing leachate to exceed the regulatory threshold. Once the pump was turned back, the level returned to compliance. Leachate continues to be managed within the primary leachate collection system, and we have ensured that there has been no release of leachate outside the lined area of the landfill, and that leachate is being managed in a manner that is fully protective of groundwater and the environment.

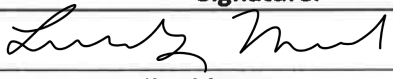
13. Measures the permittee has or intends to apply to reduce, eliminate, and prevent a recurrence of the incident or situation:

The pump was turned back on and sump levels are back in compliance below the regulatory threshold. The site has discussed the incident with Gates Electric to ensure they will continue to check in with NCES staff before leaving the site, and NCES staff will do a walk-through of the pump stations after Gates Electric has completed any work or testing to ensure pumps have been turned back on.


14. If measures not completed by time of report submission, expected date of completion:

Incident has been resolved.

Section IV – Signatures**15a. Person Preparing Report:**

Name:	Title / Affiliation:	Signature:
Lindsey Menard	Environmental Analyst	
Phone Number:	Email Address:	
802-585-0551	lindsey.menard@casella.com	

15b. Permittee:

Name:	Title / Affiliation:	Signature:
Kevin Roy	General Manager/Casella	
Phone Number:	Email Address:	
603-361-6477	Kevin.Roy@Casella.com	

Form Submittal Instructions:

Submit the completed report in PDF via email to SolidWasteInfo@des.nh.gov.