

From: [DES: SolidWasteInfo](#)
To: [Mills, Austin](#)
Subject: FW: NCES Incident Report 4/18/25 Primary Maintenance
Date: Monday, April 21, 2025 7:46:09 AM
Attachments: [Incident Report 4 18 25 Primary Maintenance.pdf](#)
[image001.png](#)
[image003.png](#)
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Good morning Austin, via SWInfo from 04/18/2025 9:47 pm. Ty neo

Nelson E. Ordway, Executive Secretary
New Hampshire Department of Environmental Services,
Waste Management Division, Solid Waste Management Bureau
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From: Lindsey Menard <lindsey.menard@casella.com>

Sent: Friday, April 18, 2025 9:47 PM

To: DES: SolidWasteInfo <solidwasteinfo@des.nh.gov>; Colby, Jaime <Jaime.M.Colby@des.nh.gov>

Cc: Marc Morgan <marc.morgan@casella.com>; Kimberly Crosby <Kimberly.Crosby@casella.com>;
Melissa Stevens <melissa.stevens@casella.com>

Subject: NCES Incident Report 4/18/25 Primary Maintenance

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Lindsey Menard

Environmental Manager

Permits, Compliance, & Engineering (PCE)

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Incident Report Form for Solid Waste Management Facilities – Permitted and Permit-Exempt Facilities

Waste Management Division, SWMB



RSA/Rule: [Env-Sw 1005.09\(c\)](#)

Instructions: Complete form in its entirety, utilizing additional pages, as necessary. Maps and diagrams are recommended for clarity. A written report is due within 5 working days of the incident / situation date. Form meets the requirements of Env-Sw 1005.09(c) for "written report" if completed in its entirety and submitted in accordance with submission timeframe requirements.

Section I – General Information		
1. Date & Time of Incident / Situation:	2. Date of Report Submission to NHDES:	3. Name of Person Preparing Report:
4/15/25 - 4/18/25	4/18/25	Lindsey Menard
4. Facility Name:	5a. Affected Area Within Facility	5b. Physical Address, Town / City:
North Country Environmental Services	North Country Environmental Services	581 Trudeau Road, Bethlehem, NH 03574
6. NHDES SW Permit Number:	7. Permittee Name on Permit:	8. Mailing Address:
DES-SW-SP-03-002	North Country Environmental Services	P.O. Box 9 Bethlehem, NH 03574

Section II – Parties Involved in Incident / Situation			
9. Persons:			
	Name:	Title:	Affiliation:
a.	Marc Morgan	General Manager	NCES
b.	Bruce Grover	Operations Manager	NCES
c.	Kim Crosby	Director of Environmental Compliance	NCES
d.			
e.			
f.			

Section III – Details
<p>10. The quantity and types of wastes and material(s) involved in the incident or situation and in the clean-up activities:</p> <p>As discussed with NHDES on 4/17/25, NCES is performing routine maintenance consisting of flushing and cleaning primary leachate lines on site during the week of 4/14/25 through the week of 4/28/25. This routine maintenance resulted in periods of time where there was greater than 12" of head on the primary liner system for Pump Stations 2 and 3, reaching 63.37" and 46.43", respectively. Lindsey Menard, Environmental Manager at Casella, made the required verbal notification to the NHDES Main Line on 4/15/25 at 5:18 p.m.</p>

11. Measures employed to contain releases caused by the incident or situation:

No release caused by this incident

12. Assessment of actual or potential hazards to the environment, safety and human health related to the incident:

Actual or potential hazards to the environment, safety, and human health related to the incident were assessed and determined to be absent. The exceedance was caused by routine maintenance of primary lines, the leachate collection systems are functioning properly. There has been no release of leachate outside the lined area of the landfill, and leachate is being managed in a manner that is fully protective of groundwater and the environment.


13. Measures the permittee has or intends to apply to reduce, eliminate, and prevent a recurrence of the incident or situation:

All pump stations are currently below the reporting threshold. Routine maintenance is planned to continue into the week of 4/28/25 and NCES will notify NHDES of any additional exceedances.


14. If measures not completed by time of report submission, expected date of completion:

Maintenance is ongoing.

Section IV – Signatures**15a. Person Preparing Report:**

Name:	Title / Affiliation:	Signature:
Lindsey Menard	Environmental Manager	
Phone Number:	Email Address:	
802-585-0551	lindsey.menard@casella.com	

15b. Permittee:

Name:	Title / Affiliation:	Signature:
Marc Morgan	General Manager	
Phone Number:	Email Address:	
860-576-1709	marc.morgan@casella.com	

Form Submittal Instructions:

Submit the completed report in PDF via email to SolidWasteInfo@des.nh.gov.