

From: [DES: SolidWasteInfo](#)
To: [Mills, Austin](#)
Subject: FW: NCES Incident Report 9/13/24 Primary
Date: Friday, September 13, 2024 3:50:19 PM
Attachments: [Incident Report 9 13 24 Pump Station 2 Primary.pdf](#)
[image001.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)

Good afternoon Austin, fyi, ty neo (Have a great weekend). neo

Nelson E. Ordway, Executive Secretary
New Hampshire Department of Environmental Services,
Waste Management Division, Solid Waste Management Bureau
29 Hazen Drive, PO Box 95
Concord, NH 03302-0095
phone: 603.271.2925
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Think Green!

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From: Lindsey Menard <lindsey.menard@casella.com>

Sent: Friday, September 13, 2024 3:34 PM

To: DES: SolidWasteInfo <solidwasteinfo@des.nh.gov>; Daun, Mary <Mary.F.Daun@des.nh.gov>; Colby, Jaime <Jaime.M.Colby@des.nh.gov>

Cc: Kimberly Crosby <Kimberly.Crosby@casella.com>; Joe Gay <John.Gay@casella.com>; Kevin Roy <Kevin.Roy@casella.com>

Subject: NCES Incident Report 9/13/24 Primary

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Lindsey Menard

Environmental Engineer

Casella Waste Systems, Inc.

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Incident Report Form for Solid Waste Management Facilities – Permitted and Permit-Exempt Facilities

Waste Management Division, SWMB



RSA/Rule: [Env-Sw 1005.09\(c\)](#)


Instructions: Complete form in its entirety, utilizing additional pages, as necessary. Maps and diagrams are recommended for clarity. A written report is due within 5 working days of the incident / situation date. Form meets the requirements of Env-Sw 1005.09(c) for “written report” if completed in its entirety and submitted in accordance with submission timeframe requirements.


Section I – General Information		
1. Date & Time of Incident / Situation:	2. Date of Report Submission to NHDES:	3. Name of Person Preparing Report:
9/11/24 1:10p.m. - 9/12/24 11:15a.m.	9/13/24	Lindsey Menard
4. Facility Name:	5a. Affected Area Within Facility	5b. Physical Address, Town / City:
North Country Environmental Services	North Country Environmental Services	581 Trudeau Road, Bethlehem, NH 03574
6. NHDES SW Permit Number:	7. Permittee Name on Permit:	8. Mailing Address:
DES-SW-SP-03-002	North Country Environmental Services	P.O. Box 9 Bethlehem, NH 03574

Section II – Parties Involved in Incident / Situation			
9. Persons:			
	Name:	Title:	Affiliation:
a.	John Gay	Engineer	NCES
b.	Kevin Roy	General Manager	NCES
c.	Bruce Grover	Operations Manager	NCES
d.			
e.			
f.			

Section III – Details
10. The quantity and types of wastes and material(s) involved in the incident or situation and in the clean-up activities:
<p>This matter involves Pump Station #2.</p> <p>From Wednesday September 11, 2024 at approximately 1:10p.m. until Thursday September 12, 2024 at 9:10 a.m., Pump Station #2 went offline due to construction related activities involving the ongoing capping project when a contractor inadvertently hit conduit with an excavator. During this time period, Pump Station #2 Primary was unable to pump and the sump level reached 60.59 inches.</p> <p>The repair was finished mid-morning and the pumps were turned back on. Sump levels returned to compliance at 11:15 a.m. on Thursday September 12.</p>

11. Measures employed to contain releases caused by the incident or situation:	
No release was caused by this incident	
12. Assessment of actual or potential hazards to the environment, safety and human health related to the incident:	
Actual and potential hazards to the environment, safety and human health related to the incident were assessed and determined to be absent.	
13. Measures the permittee has or intends to apply to reduce, eliminate, and prevent a recurrence of the incident or situation:	
New conduit and wires were installed. The conduit was marked with tape to provide identification to contractors and facility employees who may dig in this area in the future.	
14. If measures not completed by time of report submission, expected date of completion:	Completed

Section IV – Signatures		
15a. Person Preparing Report:		
Name:	Title / Affiliation:	Signature:
Lindsey Menard	Environmental Analyst	
Phone Number:	Email Address:	
802-585-0551	lindsey.menard@casella.com	

15b. Permittee:		
Name:	Title / Affiliation:	Signature:
Kim Crosby	Director of Environmental Compliance	
Phone Number:	Email Address:	
802-224-0105	kimberly.crosby@casella.com	

Form Submittal Instructions:

Submit the completed report in PDF via email to SolidWasteInfo@des.nh.gov.