



STATE OF NEW HAMPSHIRE
DEPARTMENT OF ENVIRONMENTAL SERVICES
Solid Waste Management Bureau
Memo to File – FACILITY INCIDENT

TO: File – North Country Environmental Services, Inc.

FROM: Jaime M. Colby, P.E., Supervisor, EPS, Solid Waste Management Bureau, NHDES

SUBJECT: Verbal Incident Report

DATE: 8/13/2024

On August 13, 2024 at about 1 pm, I retrieved my voicemails. I had a voicemail from Kevin Roy, of North Country Environmental Services, Inc. (NCES), stating that they had stored head greater than 12-inches on the liner at the facility in Bethlehem, NH. The voicemail was left on August 12, 2024 at about 12:23 PM, and details of the voicemail are below.

Incident Date	8/12/2024
Incident Type	Head on the liner >12-inches
Summary of Incident	Kevin Roy reported that NCES had a power failure due to storms moving through the area. Pump Station #2 reported up to about 57-inches of head stored on the liner. Power has been restored, and head is being lowered back below 12-inches.

JMC;jmc