

## **Covid Protocol**

Our primary concern is the safety of your health, ours and the community.

Prior to each visit please review the Alberta Health Services COVID-19 Screening Questionnaire:  
<https://myhealth.alberta.ca/Journey/COVID-19/Pages/COVID-Self-Assessment.aspx>

Consider whether other family members or people you are in close contact with have been at risk or are presenting any symptoms. Please do not attend if you are feeling ill; we will accept short notice cancellations for this reason.

We would please ask that you arrive 5 minutes before your appointment and do not linger in the clinic following to help maintain some physical distancing. It has been recommended by our College that we adhere to “continual masking”, so we will be wearing surgical masks when you see us next time. We will have washable masks available for you if you do not have your own. Please insure your mask has not been used multiple times in public.

We would also like you to change out of your street cloths so please bring a fresh pair of shorts and shirt or you can use the clothes we have available. When you arrive at the clinic we would ask that you go immediately to the wash room where you can change from your street cloths, wash your hands and then go directly to your treatment room.

The payment machine does not have tap capability but it is now covered so it can be cleaned after every use. You can also choose to pay by email money transfer if you prefer.

Despite all these changes, one thing will remain the same; Alison and I are committed to providing you best practise physiotherapy services in a safe and friendly environment.

We appreciate your cooperation!

Be well,

Maureen, Alison & Kim