



## BHMT Individual Stipend Program Q & A for Managers

You can help your BHMT-eligible staff develop their careers via the Individual Stipend Program (ISP). This FAQ is designed to explain the ISP, how you as a manager can decide about the participation of team members, and how you can support your employees within this program.

### Q. What is the Individual Stipend Program (ISP)?

A. The ISP is a wage replacement program that allows an eligible employee with your approval to reduce his or her regular work schedule to participate in an accredited program. When an employee reduces his or her regular work schedule to participate in an accredited program, stipend can be used to replace some or all of their lost income (up to 16-hours per pay period in wages). This payment is paid outside of your department's budget through BHMT, so you will not be charged for your employee's time off work.

### Q. Who can participate in ISP?

A. To participate in ISP, employees must be benefited (full- or part-time and normally scheduled to work at least 20 hours per week), and have completed their probationary period. Per Diem employees are not eligible for ISP.

### Q. Can Per Diem employees receive an Individual Stipend?

A. No. Employees must be classified as full- or part-time employees (normally scheduled to work at least 20 hours per week) who have completed their probationary period.

### Q. Am I expected to release my employees to attend class and/or study?

A. Although, we encourage you to make every effort to release employees to participate in the Individual Stipend Program when possible, you, ultimately, have the final say. If you are unable to release an employee because of operational demands, you should contact your local HR consultant and local labor partner to explore alternate options.

### Q. Why is the ISP important?

A. The goal of the Individual Stipend Program is to provide employees with class and/or study time to assist them in attaining their educational and career goals as well as to assist KP in increasing the skill and education levels of the workforce. The ISP is strongly supported by KP leadership and is aligned with the mission of KP's Regional LMP Workforce Planning and Development Program to ensure that KP's workforce is educated, highly skilled, and highly trained.

### Q. How many hours are awarded by the ISP?

A. The ISP replaces up to 16-hours per pay period for employees to use to attend school and/or study.

### Q. Do employees have to use all 16-hours each pay period?

A. No. Employees may use up to 16-hours per pay period, but they may use less. Your employees should coordinate any release time with you in advance.

### Q. What happens if I can't afford to give my employees 16 hours off?

A. Ultimately, you know whether school schedules can be accommodated for your employees. You can determine how many hours employees can take off. If you are unable to release an employee because of operational demands, contact your local HR consultant and labor partner to find an alternate plan for your employee.

### Q. How does BHMT determine an employee's work schedule?

A. BHMT uses the Regularly Scheduled Hours amount as indicated in HRconnect to determine the hours employees must reduce their hours from. This amount is communicated to BHMT each week through the KP Eligibility file. Managers view this number as "Working Hours" in HRconnect.

### Q. How do I know my employee has been approved for ISP?

A. Employees are required to have your approval before they are eligible to participate in the program. You will receive an email at the time your employee applies to the program to confirm that you have approved their participation, but your approval is the first step in the entire BHMT approval process. Your employees are also required to submit an application and provide supporting documentation through MyBHMT. Once their application has been approved, you will be copied on the BHMT Individual Stipend Program approval email. Only after receipt of the BHMT ISP approval email is your employee able to reduce their work schedule and begin receiving stipend payments. Any ISP time taken before BHMT approval will not be paid by BHMT. Once your employee is a participant in the ISP, you will be able to monitor utilization via your Manager Portal.

### Q. How can employees check on the status of their ISP application?

A. Employees can check on the status of their application by logging into their MyBHMT account and locating their ISP application.

### Q. Will I, as a manager, be responsible for ensuring the employee's attendance in their academic program?

A. No, but you may be asked to verify the actual hours an employee has reduced from their regular schedule so BHMT can calculate their stipend payment.



**Q. Will I be required to request Proof of Completion from the employee participating in the ISP?**

**A.** No. Tracking or verification of an employee's participation in his/her program is not your responsibility.

**Q. How long does the Individual Stipend last?**

**A.** Eligible participants have a lifetime maximum of 1900 hours to use toward their Individual Stipend. There is a maximum allocation of hours for certificates as well as for each degree level. Refer to [bhmt.org/individual-stipend-program](http://bhmt.org/individual-stipend-program) for additional information. The length of time it will take for employees to use that amount is based on the program they are in and how many hours per week they are using the ISP. There is no timeframe for the usage of the program; they can continue using it until they have used the full amount.  
*PLEASE NOTE: Upon completion of their program, if hours remain, they may reapply with your consent.*

**Q. Do participating employees need to work with HR to adjust their status, benefits, vacation, etc. as a result of their reduced work schedule?**

**A.** Yes. When using Stipend time, please encourage your employees to confirm with their regional HR Representative that they will remain fully benefited and their participation in the ISP will not negatively affect their status or result in loss of benefits.

**Q. How do employees apply for the ISP?**

**A.** To apply for ISP, they must first have your approval, then meet with a BHMT Career Development Coach and Academic Success Coach. They then complete their ISP Application on MyBHMT and upload their program acceptance document and class schedule.

**Q. How long does the application review process take?**

**A.** Once your employee has completed their application and uploaded their documents, it takes 4-6 weeks to be reviewed by BHMT. BHMT will notify you and your employee by email whether they have been approved or denied.

**Q. How can employees check their hours balance and see the history of their stipend payments?**

**A.** Employees may check their hours available and see the history of their stipend payments by logging into their MyBHMT account.

**Q. Are my employees guaranteed the full 1900 hours?**

**A.** Yes, as long as employees are in a qualifying academic program, attending school, and reducing their KP work schedule. They may not continue receiving stipend payments if they:

- Change schools or programs
- Do not reduce their KP work schedule
- Fail to complete the six-month renewal process
- Go on a leave of absence
- Do not have the minimum KP paid hours
- No longer have your support to participate

- Transfer from a BHMT-eligible union position to a non-represented position
- Are in a non-qualifying BHMT position
- No longer work for Kaiser Permanente
- Do not show continued significant progress in their academic program
- Fail to meet other requirements determined by BHMT and regional coordinators

**Q. Do the stipend hours have to be on the same day or at the same time as the class?**

**A.** No, but since ISP is a wage replacement program, the stipend hours must replace hours that employees were previously scheduled to work.

**Q. If they reduce their KP work schedule, can they pick up extra hours or shifts?**

**A.** No. The Stipend Program is intended to provide time off so they can attend class and/or study without losing income. It is not intended to provide additional or supplemental income.

**Q. What if they run out of stipend funds before their academic program is over?**

**A.** No more than the lifetime maximum of 1900 hours total or the allocated maximum hours per program will be awarded even if they aren't finished with their academic program. That's why it is important for you and your employee to determine how to budget available hours.

**Q. How are ISP hours allotted?**

**A.** BHMT has allocated a maximum number of hours per degree that your employees can use. Employees may participate in multiple degrees of the same type as long as hours remain.  
[ Degree/Certification = Max Stipend Hours ]

Certification = 960	AA/AS = 640
BA/BS = 1280	RN-BSN = 480
MA/MS = 640	DOCTORAL - 960

**Q. Why do the maximum ISP hours available total more than 1900 hours?**

**A.** BHMT allocated ample hours per degree type to accommodate employees who may elect to pursue multiple degrees/certificates of the same level over the span of their career. Our goal is to ensure that the ISP is available to each of our beneficiaries that need to access it. Therefore, employees may not exceed the allotted hours per degree type or 1,900 total lifetime maximum stipend hours even if they haven't finished with their educational program. It is very important for employees to determine the best utilization of their stipend hours so hours are available when they really need them. Your assistance with your employee's work schedule, and planning assistance provided by their Academic Success Coach can help your employee best utilize their benefit during their entire educational journey.

For questions about stipend payments, eligibility or BHMT policy please contact: [BHMT@kp.org](mailto:BHMT@kp.org).