

How we use your information

We collect information from you when you submit an application for your business to accept payment via payment cards (for example: Visa, MasterCard, Discover)

Any of the information we obtain from you may be used in one of the following ways:

When submitting an application to accept payment cards, you will be asked for your name and address, the business name and address, phone numbers, social security numbers for the principals of the business, amongst other documentation that we may require for the underwriting of your merchant account.

To improve customer service, your information helps us to verify your identity so we can more effectively respond to your customer service requests and needs.

We may use your information in order to provide services that you request in connection with your merchant account, including but not limited to, services we may make available in the future to you at your request. We implement a variety of security measures to maintain the safety of your personal information when you submit an application to obtain payment card processing services.

Your information, whether public or private, will not be exchanged, transferred, or given to any other company, other than for the purpose of delivering the purchased service of payment card processing or other ancillary services that we may provide to you at your request.

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.

We may also release your information when we believe release is appropriate to comply with law or legal process, enforce our policies, or protect ours or others' rights, property, or safety. However, non-personally identifiable information may be provided to other parties for marketing, advertising, or other uses.

Occasionally, at our discretion, we may include or offer third party products or services to our customers. These third party entities have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these vendors, and you are encouraged to familiarize yourself with the privacy policies of such third parties. Nonetheless, we seek to protect the integrity of our customers and welcome any feedback about these vendors. If we decide to change our privacy policy, we will post those changes to this page.

Contact Us If there are any questions regarding this privacy policy you may contact us using the information below:

Via email: info@idocmsp.com

Via telephone: 212.780.9092, Monday thru Friday from 8:00 a.m. to 5:00 p.m.