

TERMS & CONDITIONS

These Terms & Conditions ("Terms") outline the booking, payment, cancellation and usage terms for services provided by **That Amazing Studio Ltd.**






1. BOOKING FEE (DEPOSIT)

- A **50% Booking Fee (Deposit)** is required to secure your booking and reserve the agreed date.
- This payment reserves our time, resources and availability exclusively for your project.
- Bookings are not confirmed until the Booking Fee has been received.
- The remaining 50% balance is due prior to or on the day of the booking unless otherwise agreed in writing by That Amazing Studio Ltd.
- The Booking Fee (Deposit) is non-refundable, as it covers the reservation of the date, preparation and allocation of resources.



2. CANCELLATION & RESCHEDULING POLICY

We understand that plans can change. Please notify us as early as possible.

NOTICE PERIOD	OUTCOME
 More than 48 hours before the booking	50% of the Booking Fee may be refunded. Alternatively, at the discretion of That Amazing Studio, The Booking Fee may be transferred to a future booking date, subject to availability.
 Between 24 and 48 hours before the booking	The Booking Fee is non-refundable. Rescheduling may be offered at the discretion of That Amazing Studio, subject to availability.
 Less than 24 hours before the booking	No refund will be issued. Rescheduling is not guaranteed and remains at the discretion of That Amazing Studio.



Rescheduled bookings are subject to availability and may incur additional charges if they fall outside the original scope.



3. ADDITIONAL HOURS

- The quoted price is based on the agreed schedule and hours.
- Any time exceeding the agreed hours on the day will be charged at **£55 per hour**,
- billed in 30-minute increments.



4. CLIENT RESPONSIBILITIES

- The client is responsible for providing clear project brief, locations, access, and any necessary approvals.
- Any delays caused by missing information, access issues, or third parties may impact the schedule and/or incur additional charges.

5. DELIVERABLES

- Deliverables will be provided as outlined in the agreed proposal.
- Turnaround times may vary depending on the scope of the project and
- will be communicated in advance.

6. ACCEPTANCE OF TERMS

By confirming your booking and making payment, you agree to these Terms & Conditions.



BOOKING EXAMPLE

Project value: £300

Booking Fee (50%): £150
Remaining balance: £150

If you can cancel more than 48 hours before:

£75 refunded

50% of Booking Fee)
 OR your £150 can be transferred to a new date at our discretion.

If you cancel more than 24 hours before:

No refund of Booking Fee.
 Rescheduling may be offered at our discretion.

If you cancel less than 24 hours before:

No refund.
 Rescheduling may be **guaranteed and will** at our discretion.



We value your time as much as ours.

Thank you for respecting our policy so we can continue delivering amazing results.