



DO-DHAM BY HELICOPTER: 2 NIGHTS /3 DAYS HELI-TOUR

Kedarnath – Badrinath

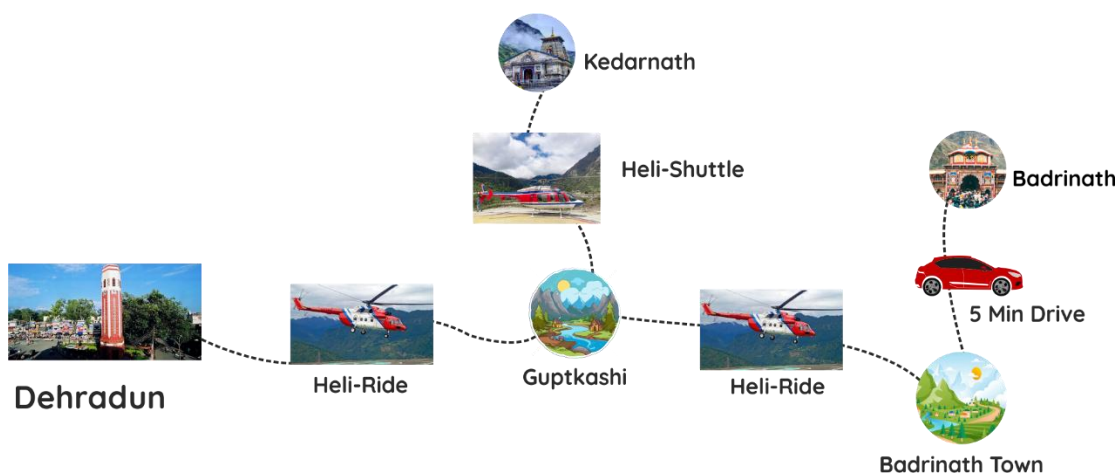
Warm greetings from Aircopter!

BEST RATES OFFERED INR 1,51,000 /- Per Person (Inclusive Of All)

Flying with expertise, care & love. We take immense pride in saying that we have touched the lives of thousands of pilgrims by our hospitality & helicopter services. We assure you of our reliable & caring services throughout your Dodham journey, as our team shall remain committed to making this auspicious yatra very memorable for you.

OUR PACKAGE INCLUSIONS

- Helicopter flying Charges Ex- Dehradun.
- Local transportation at Dham
- Complementary Stay at Dehradun.
- Accommodation for 2 nights on AP basis (all meals included) at each Dham.
- Shri Kedarnath ji shuttle services.
- VIP Darshans.
- Royalty, landing and parking charges applicable as per UCADA.
- Helicopter handling charges.
- GST



ADD-ON SERVICES

- **Maha Abhishek Puja at Badrinath ji**– INR 4,500/person (All Inclusive). Total 100% amount has to be paid in cash to Aircopter representative at Dehradun, so that we can arrange and book the Puja in advance on behalf each guest.

Note – Maha Abhishek Puja is not provided by Aircopter and will not be included in our billing amount, since the payment for the same goes directly to Badrinath ji Mandir Samiti.

- **Rudra Abhishek Puja at Kedarnath ji** – INR 6,500 for a group of 05 people. Total 100% amount has to be paid in cash to Aircopter representative at Dehradun, so that we can arrange and book the Puja in advance on behalf of each guest.

Note – Rudra Abhishek Puja is not provided by Aircopter and will not be included in our billing amount, since the payment for the same goes directly to Kedarnath ji Mandir Samiti.

Disclaimer – Hotel accommodation at Kedarnath top is a budget category, and there can be instances of complaints in regard to the hotel services and rooms. Furthermore, temperature at Kedarnath top may drop to sub-zero levels at night, therefore guests are advised to take decision keeping the same in view or plan night halt at Phata/ Guptkashi .

The confirmation for above services is to be given by clients at the time of booking of your Heli Tour.

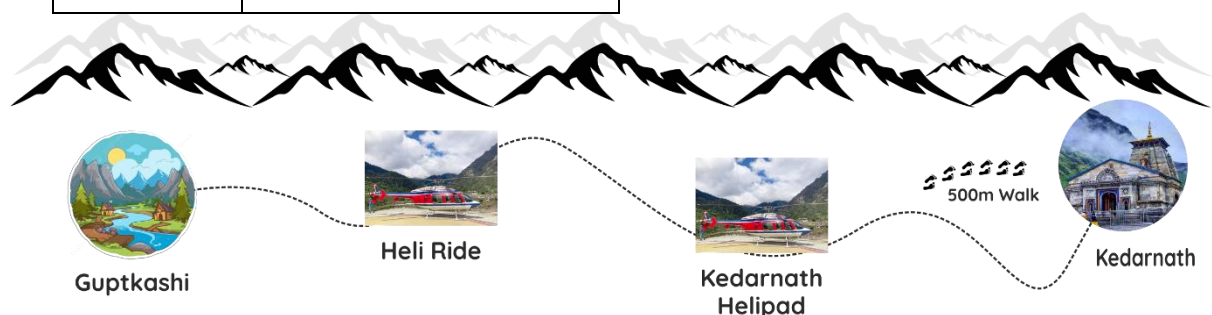
DODHAM ITINERARY

Dehradun is the starting and ending point of the journey. It is advisable to reach Dehradun one day before your journey or atleast 4 hours before the departure. It is also advisable to carry duffel bags luggage with you as cargo compartment is too complex so please not to carry more than 3 kgs per Person for comfortable journey ahead.

Day 01: Kedarnath Dham

Dehradun to Guptkashi

1030Hrs	ETD from Sahastradhara Helipad
1100 Hrs	ETA at Guptkashi Heli-Base

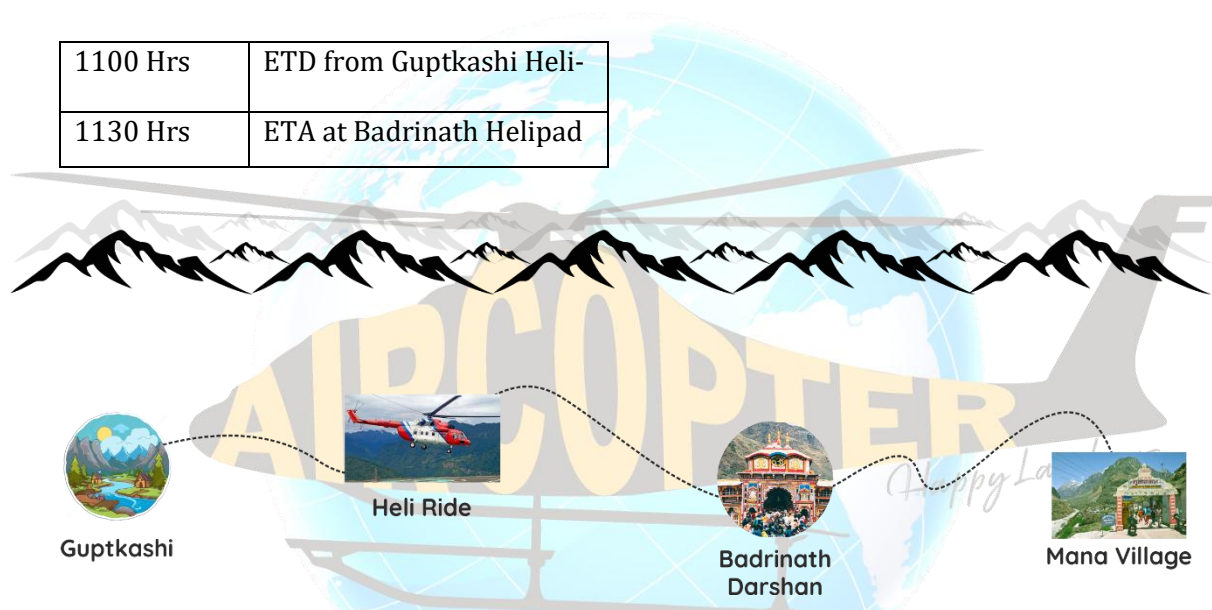


- Guests should be reach at helipad at 1000 hrs. Arrival at Guptkashi base will be by 1100 hrs.
- **Where Guest are Shifted to shuttle services Helicopter for Kedarnath ji shrine.**
- Guests will be ferried to Kedarnath shrine in a shuttle services flight from Guptkashi (which is approximately 07 minutes) and our crew shall escort the guests to the temple.
- After darshan guests will be escorted to helipad and ferry back to Guptkashi base further transferred in cab to their hotel for the night halt.
- Guests who have pre-booked Rudra Abhishek Puja, they should be ready early morning by 0330 hrs. Puja shall take place from 0430 hrs to 0630 hrs in case guest own accommodation at kedarnath.

Day 02: Badrinath Dham

Guptkashi to Badrinath

1100 Hrs	ETD from Guptkashi Heli-
1130 Hrs	ETA at Badrinath Helipad



- Guests shall be ready by 0800 hrs at hotel to be transferred to Guptkashi Helipad for their flight to Badrinath.
- **Approximate time taken for Badrinath Temple Darshan:** It takes approximately 01-02 hrs to complete darshan at the Badrinath Temple. Guests are taken to the temple by car.
- **Sightseeing at Badrinath:** Hot Spring at Badrinath temple, Mana Village / Evening Aarti at Badrinath Temple – Swaran Aarti/Chandi Aarti (on additional payment basis at Badrinath).

Day 03: Dehradun

Badrinath to Sahastradhara

1130 Hrs	ETD from Badrinath Helipad
1230 Hrs	ETA at Sahastradhara Helidrome



BADRINATH



Heli Ride



DEHRADUN

- Guests who have pre-booked Maha Abhishek Puja, they should be ready early morning by 0330 hrs. Puja shall take place from 0430 hrs to 0630 hrs.
- Guests should be ready to check out at 1030 hrs.
- Estimated time of arrival will be 1230 hrs at Sahastradhara. On arrival, our base manager will be present to receive the guests.
- In case guests would like to spend an additional night at Dehradun, accommodation can be arranged by Aircopther at an additional cost. The same must be informed to us at the time of booking, whether they will be heading straight to airport/railway station or would like to be stay an additional night at the hotel in Dehradun.
- After the final transfer, we will bid farewell to the guests.

This is the end of the Do-dham yatra.

AIRCOPHTER

Happy Landings

IMPORTANT GUIDELINES AND POLICIES

- **This is a fixed departures tour, and all departure timings of each destination are fixed.** Therefore, passengers must ensure they report as per the mentioned scheduled ETDs on each day of the tour.
- **In respect of COVID-19, all necessary measures issued by the State & Central Governments would have to be adhered by the passengers. The measures shall be confirmed by Aircopther to the passengers 02-03 weeks prior to the date of arrival. Without adhering to the prescribed measures/requirements, boarding would be denied without any refunds.**
- **Guests have to MANDATORILY submit their correct weights at the time of booking.** If any change in weight found at the time of their travel from the submitted weights, which would exceed our aircraft's weight carrying capacity, guest(s) would be deboarded & cancelled for the Heli-tour without any refund.
- **Overweight charges would be charged to guests who are above 75 kgs weight.** The reason for the same is that we operate at very high-altitude terrain where the weight carrying capacity of the aircraft is only 450 kg. Hence, due to overweight passengers we lose seats in our Dodham fixed departure flights. **Overweight charges are applicable at INR 2,000/kg, for the total weight above 75 kg/pax.**
- Weighing at the time of boarding the helicopter is a must, since Aircopther shall not allow boarding in case the total weight exceeds the weight limitation of the helicopter. &, due to the same reason, in case of more than 01 available aircraft, **we reserve the right to shuffle**

passengers between helicopters to manage the right weight of helicopters for safe flying in the hills. Therefore, passengers travelling together might not be accommodated in the same helicopter flight.

- When planning your tour, we strongly advise the guests to **keep one additional day at hand at Dehradun**, over & above the 2N3D period, so that they do not end up in problem in case the weather gets very bad after the commencement of tour, which may lead to extension of the tour.
- Airport transfers will be provided at Dehradun (on additional Payment Basis).
- **AADHAR & PAN Card copies are to be shared mandatorily by all Indians, & passport is required in case of foreign nationals.**
- Network connectivity at Badrinath is very poor. BSNL & Jio are the main telecom service providers, that work in these regions at times. It is most likely, that guests would be cut-off from the outside world during their time there. However, our crew shall be with the guests for any assistance required at both the Dhams.
- Guests would not be allowed to carry their big suitcases as luggage in the aircraft. In it guests will be allowed to carry up to 03 kgs of luggage during the tour as duffle bag.
- Aircropter has its own crew and Associates at both the Dhams. For any help, guidance or assistance, guests are free to reach out to them.
- Hotels at both the Dhams are non-star category. However, Aircropter has carefully selected the most comfortable & highest rated properties for their Heli-tours.
- **HOTELS TO BE USED:**
 - **GUPTKASHI PHATA** : Sun inn /Kanha Resort / Kedar Heights / Hotel Snowbell or Similar (AP Basis)
 - **Badrinath** : Hotel Lord Centric/ Hotel Yoga Premium or similar (AP basis).
 - **DEHRADUN** : COUNTRY INN / KEYS LEMON TREE/MARIOTT or Similar .
 - Hotels & rooms are subject to sudden change at times, due to unavoidable circumstances.
 - Rooms are booked on double or triple sharing basis only.
 - If any guest requires a single occupancy room, it shall be extra chargeable @ INR 20,000/person (tax inclusive).

- Both temples in Dodham sector are located at a high altitude, & guests are advised to carry their own medication with them during travel. Guests are also advised to carry woollen clothing with them, since during evenings & nights the temperature drops drastically.
- Maha Abhishek & Rudra Abhishek Puja's confirmation needs to be provided by the guests at the time of booking. Payment for the same shall be collected by our crew at Dehradun, so that we can arrange the Puja for the guest prior to their arrival at Badrinath & Kedarnath.
- Flying in hills is subject to weather conditions. And in regards to our Dodham operations, **we would like to bring to your kind attention that cancellations & other inconveniences due to weather are very much likely since weather is extremely unpredictable in the hills.** Therefore, guests should come prepared to face the eventualities caused by weather problems. Further please note, in case of bad weather, we shall operate as per our policies mentioned in the 'Terms & Conditions' & 'Important Guidelines & Policies' sections.

TERMS AND CONDITIONS

- Passengers have to mandatorily follow the government prescribed measures in regards to COVID-19. Without adhering to the same, boarding shall be denied by our team without any refunds.
- **Our Heli Tours are not available for the following VIP's:**
 - Speaker Lok Sabha
 - Dy. Chairperson Rajya Sabha
 - Central Ministers of Cabinet Rank
 - C J I Supreme Court
 - Governors of State
 - Chief Ministers of State
 - State Ministers of Cabinet Rank
 - SPG Protectees – Z category only.
- Flying in hills are subject to many Force Majeure factors like delayed Air Traffic Clearances/Permissions, VVIP movements, Forest Fire in Hills , valley flying by Indian Air Force (NOTAM), bad weather, sudden occurrence of technical snag in aircraft, illness of flying crew or late reporting of the guests at the helipads, among others.
- Our company shall not be liable for any medical emergency on the ground to the party. Therefore, in your own interest, guests are hereby advised to kindly consult a doctor and get medical check-up done before commencing the yatra. Medical check-up is mainly required if a guest has any medical ailment/condition. Any donations, tips, pitthu, palki/pony and porter charges shall be borne by the guests.
- Passengers travelling together may not travel in the same helicopter flight, as we may have to shuffle passengers in helicopter flights to manage the total weight of the aircraft.
- Aircropter reserves the right to cancel passengers, who are unruly, abusive, intoxicated, sick, mentally unfit or anyone else whom we deem to be unsafe to fly. No refund shall be done to such passenger(s).
- Guests are required to pay 100% of the additional charges before the commencement of tour. Passengers would not be allowed to board or commence the tour, without paying the full and final payable amount.
- **CARRIAGE BY AIR ACT, 1972**

The carriage is subject to our regulations relating to the conditions of Non-International Carriage (Passenger and Baggage) framed in accordance with The Carriage by Air Act, 1972 and Notification regarding application of the carriage which is non-international. The liability of the company for damage sustained in the event of the death or wounding of a passenger or any other bodily injury suffered by passenger or by his registered baggage during the course of carriage by air will be governed by the provisions of sections 4,5,6 and the rules contained in the second Schedule of Carriage by Air Act 1972 with certain exceptions, adaptations, modifications, etc as notified in the Govt. of India, Ministry of Civil Aviation Notification and as amended from time to time.
- **NO AERIAL PHOTOPGRAPHY**

Aerial Photography from Helicopter is illegal and punishable by law and photography at the helipad is strictly prohibited.

- **INFANTS**

Infant below 2 years/12kg are carried free of charge. In case of verification of age, ID proof/birth certificate of the child shall be checked.

- **BAGGAGE ALLOWANCE**

Only one handbag weighing a maximum of 3 kgs is allowed per passenger.

- **HELICOPTER WEIGHT LIMITATION**

Passengers would be taken on board depending up on the load and temperature conditions. Pilots call will be final. Maximum weight capacity of the helicopter is 450 kg (excluding baggage weight) at these destinations. All passengers on board must be within this limit. Hence, passengers are advised to provide us their exact weights at the time of booking and carry baggage within the permissible limit.

- **DISPUTES**

Disputes as to legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Uttarakhand Jurisdiction.

- **PAYMENT TERMS**

The booking has to be done in advance with a deposit of 50% of the total amount. Balance payment has to be deposited at least 14 days prior to the date of arrival at Dehradun.

- **RESCHEDULING OF BOOKING**

Rescheduling your travel date to any future or prior date, will be done subject to availability and on payment of 20% of the total tour cost. This will be permitted only if informed at least 15 days before arrival date. In case the rescheduling is requested in less than 15 days prior to the arrival, then the booking would be treated as cancelled and a fresh booking will be given subject to availability.

- **REFUND POLICY:**

If passengers wish to cancel their booking, following refund policy shall be applicable –

- More than 25 days before the departure date — 70% of total tour cost will be refunded.
- Between 15th to 25th day before departure date — 50% of total tour cost will be refunded.
- Up to 14th day before the departure date — No Refund.
- No show – No Refund.
- Cancellation after commencement of Tour – No Refund.
- FORCE MAJEURE/BAD WEATHER REFUNDS:
 - Tour Cost: 25% of total tour base price per unutilized travel sector, minus INR 10,000 per person per sector toward the flight preparation and ground arrangement charges.
 - Additional Services: Deduction of any additional services provided at any of the Dhams during the tour of the guests will be deducted over & above the refundable Tour Cost.
 - Refund against any unutilized service would not be calculated separately and be added to the refundable amount. Aircopter pays retention charges to all the vendors at each of the Dham, in case of non-usage of services.

- **BAD WEATHER/FORCE MAJEURE SITUATIONS POLICY:**

- Where bad weather, technical snags or any force majeure reason beyond our control results in the cancellation of your flight being delayed or cancelled, we will not be liable in any way for the cancelled or delayed flight. However, refund will be given to clients as

per our refunds policy. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals or any other travel expenses done by the guests shall be offered in the event of cancellation of a flight.

- After commencement of tour, if the aircraft has to return mid-way due to weather/force majeure conditions, guests will be charged for the flying time of the sector getting cancelled @ INR 25,000/hour plus GST, over & above the additional services rendered Per Person..
 - New Dodham passenger(s) scheduled for departure from Dehradun on any respective travel date shall be our top priority, over the back-log passenger(s) of previous days(s).
 - Our obligation toward this tour is up to the 2N3D period of your Dodham yatra. Under no circumstance, Aircopter shall increase the 2N3D period for the guests, since we have advance bookings every day, hence carry forward of passengers will not be possible. In the mentioned period, Aircopter shall try to cover maximum Dhams for the guests that is possible, subject to weather conditions and other operational barriers.
 - Additional night halt charges shall be payable by the guests to hotel on direct payment basis, who continue to stay in the hotel accommodation arranged by Aircopter during the bad weather day halts.
 - In case for 03 straight days there is no flying due to any force majeure reason, guests will be given full refund toward the Heli-tour booking, minus the flight preparation charges (as per the cancellation/refunds policy).
 - We shall try to cover the maximum Dhams possible for the guests in the 2N3D tour period, in case any force majeure disturbance occurs. And, for the unutilized Dodham sectors, guests would be given refund by us as per our refunds policy.
 - In case force majeure disturbance pertains remains for most part of the day, we shall plan the flights in the best possible way, subject to the remaining time-at-hand during the day, the operational restrictions and the weather forecast/conditions on the respective date. Planning of flights is as per the sole discretion of our crew.
 - We shall solely decide the planning of flights for the Dodham groups, since we have to cater for multiple number of groups, that are stranded at each Dham in case of Bad weather/Force Majeure situation.
 - No additional ferry flights shall be borne by us under any circumstance. If any passenger(s) require ferry flights to be operated for them in emergency on personal request, cost for the same shall be charged to the party @ INR 1,75,000/hour plus GST.
- In regards to the guests stranded at Kedarnath/Badrinath, if any group requests to cancel their tour on their own desire and come down before their scheduled return date, the arrangement of vehicle for their return journey by road shall be done by us, however, cost for the same shall be borne by the guests on direct payment basis. No refunds are applicable in case guests wish to cancel & return mid-tour.
 - Any increase in government levied taxes/royalties after the confirmation of booking, would be extra chargeable to the guests. Payment of any increase in government levy will be mandatory before the commencement of tour.
 - Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.

ASSURING YOU THE BEST OF OUR SERVICES.

**WE WILL STRIVE TO MAKE YOUR DREAM PILGRIMAGE UNFOLD AS SMOOTHLY AS A DREAM, WHILE
KEEPING YOUR SAFETY OUR PRIORITY!**



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