

Double Horn Creek Water Supply Corporation News March 2019

2018 year in review: In January we closed the books for 2018 and conducted the annual membership meeting. If you weren't able to attend the meeting, here are some of the 2018 highlights:

- In 2018 we sold 7.5 million gallons of water to our 99 members, compared to 6.8 million gallons sold to 91 members in 2017.
- We reactivated Well #1 in May. This well has a 54 gallons/minute capacity (under normal rainfall conditions). We pumped 1.8 million gallons from Well #1 in 2018. DHCWSC now has a network of 3 wells, we can sustain normal demand with any two (under normal rainfall conditions). Reactivating Well #1 assures current and future capacity.
- We completed several infrastructure upgrade projects focusing on operational efficiency and risk reduction, and water purification and filtration system updates.
- Les Shroyer, Dave Johnson, and Pilar Chiodo were confirmed as members of the DHCWSC board of directors for 2 year terms. Jim Millard and Curtis Raetz will continue serving their terms which will expire in January 2020. If you see one of these members in the neighborhood, please thank them for their service to our community.

2019 plans: This year we have engaged an independent consultant to conduct a study on future demand and water sourcing options; we expect a final report in March or April. If this report concludes that we need to invest in infrastructure for future needs, we will launch the appropriate projects.

We will also improve business and operational practices, focusing on procedures and processes, data assurance, and operations continuity. We do not believe that we are failing in these areas, but we've noted opportunities for improvement.

Conservation, conservation, conservation. This is our message as we enter the spring and summer months and increase water consumption for landscape irrigation. We understand the appeal of green landscaping and summer fun at the backyard pool. However, please bear in mind that water consumption in the dry summer months places a stress on our system. Also, please remember that filling a swimming pool with water provided by DHCWSC is not permitted.

Care to participate more? We value input and comments from our members. If you have some good ideas, please join us at our next board meeting. Notices for board meetings are posted on our website at www.dhcwsc.org, at the mailboxes, on the Burnet County website, and through a courtesy email to the members.

Online billing is available Did you know that you can elect to pay your water bill online? We have a trouble-free Just In Time option which will automatically deduct your water bill payment

from your credit card on file on the 14th of the month. Or you can choose to login and submit your online payment at a convenient time. Interested? Contact us either by phone at 512-839-4320 or via email at tte@ttelc.us for more instructions.