



## Group Training Class Service Contract

### Client & Dog Information

Guardian's Name (& pronouns):	Referred By:
Home Phone:	Work Phone:
Cell Phone:	Email:
Address:	
Dog's Name/ ID:	Breed/Age/Sex:
Dog's Name/ID:	Breed/Age/Sex:

### Emergency & Health Information

Emergency Contact:	Phones:
Vet Office/ Vet's Name:	Phone:
Dog's Recent Vaccination History:	
Dog's Food, Treats, Dietary Restrictions, etc.:	

### Known Behavioral Issues

Known Behavioral Issues:
Known Bite History:

### Description of Services

Name of Class:	Date/Time:	Class Fee:
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## Liability Waiver & Policies

*1. Colebrook Canine, LLC will endeavor to create as safe an environment as possible for the training of my dog and will offer only sound, safe, and responsible training and training instructions. However, to the extent that Colebrook Canine, LLC is insured for any unintentional or negligent errors, omissions, or incorrect assertions Colebrook Canine, LLC will be responsible for any such acts or omissions, but only to the extent of such insurance. I have been told by Colebrook Canine, LLC and understand the inherent risks of owning a dog, including but not limited to the risk of dog bites to myself or others, and consequently I am and will remain responsible for the actions of my dog at all times, and I hereby agree to indemnify, release, and hold harmless Colebrook Canine, LLC of any and all claims, whether made by myself or any third party, of injury, expense, costs, or damages caused by my dog.*

*I understand that the recommendation of any other product or service is not a guarantee of my satisfaction with that product or service.*

*I hereby agree to abide by the rules and policies of Colebrook Canine, LLC training classes as set forth in this contract. I understand that attendance of dog training classes is not without risk to myself, members of my family, guests who may attend, or to my dog. In consideration of, and as inducement to the acceptance of my application for training membership in this training class, I hereby agree to indemnify, release, and hold harmless Colebrook Canine, LLC its officers, directors, instructors, agents, employees and/or representatives of any and all claims made by myself or any member of my family, or accompanying guests of mine, or any other third party, of injury, expense, costs or damages to myself, my dog or any handler sponsored by me both in class and out of class. In addition, I agree that I will defend and indemnify Colebrook Canine, LLC for any injury, expense, costs or damages to any dog handlers or dogs, whether sponsored by me or not, or to third parties arising out of my own actions or the actions of my dog.*

*I have read the above-stated provisions and, agree to accept those responsibilities. Initial:*

*This contract, together with language expressly incorporated into it in writing, is the full and complete agreement between me and Colebrook Canine, LLC A complete and accurate copy of this contract is as valid as the original. This contract is made valid by in-person signatures, electronically signed signatures, or upon receipt of a signed, scanned copy by email. Initial:*

*2. Service Policy:*

*Initial:*

*3. Payment Policy:*

*Initial:*

*4. Cancellation Policy:*

*Initial:*

*5. Safety Policy:*

*Initial:*

*6. Class Rules:*

*Initial:*



## Colebrook Canine

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This contract is validated by the signatures below in total and as approval for future services without additional written authorization.

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Guardian's Name (& pronouns).

Date

Trainer & Title

Date

☐ **Yes!** I would love to receive training tips and service updates via your newsletter.

# Colebrook Canine



NEW CLIENT

*Welcome Pack*

# Welcome!

Welcome to Colebrook Canine! I'm thrilled that you've chosen us to support you and your dog on your training journey. Whether you're looking to tackle basic obedience, specific behaviours, or just aiming to enhance your bond, you've taken a wonderful first step.

Inside this welcome pack, you'll find everything you need to get started, including detailed information about our training programs, what to bring to your sessions, and some handy tips to prepare both you and your furry friend. Our goal is not just to train, but to educate and empower you as a pet owner.



Training is a journey, and every journey begins with a single step. I'm here to guide and support you every step of the way, and I'm confident that together, we can achieve wonderful results.

Looking forward to our first session together!

Warm regards,  
Kim

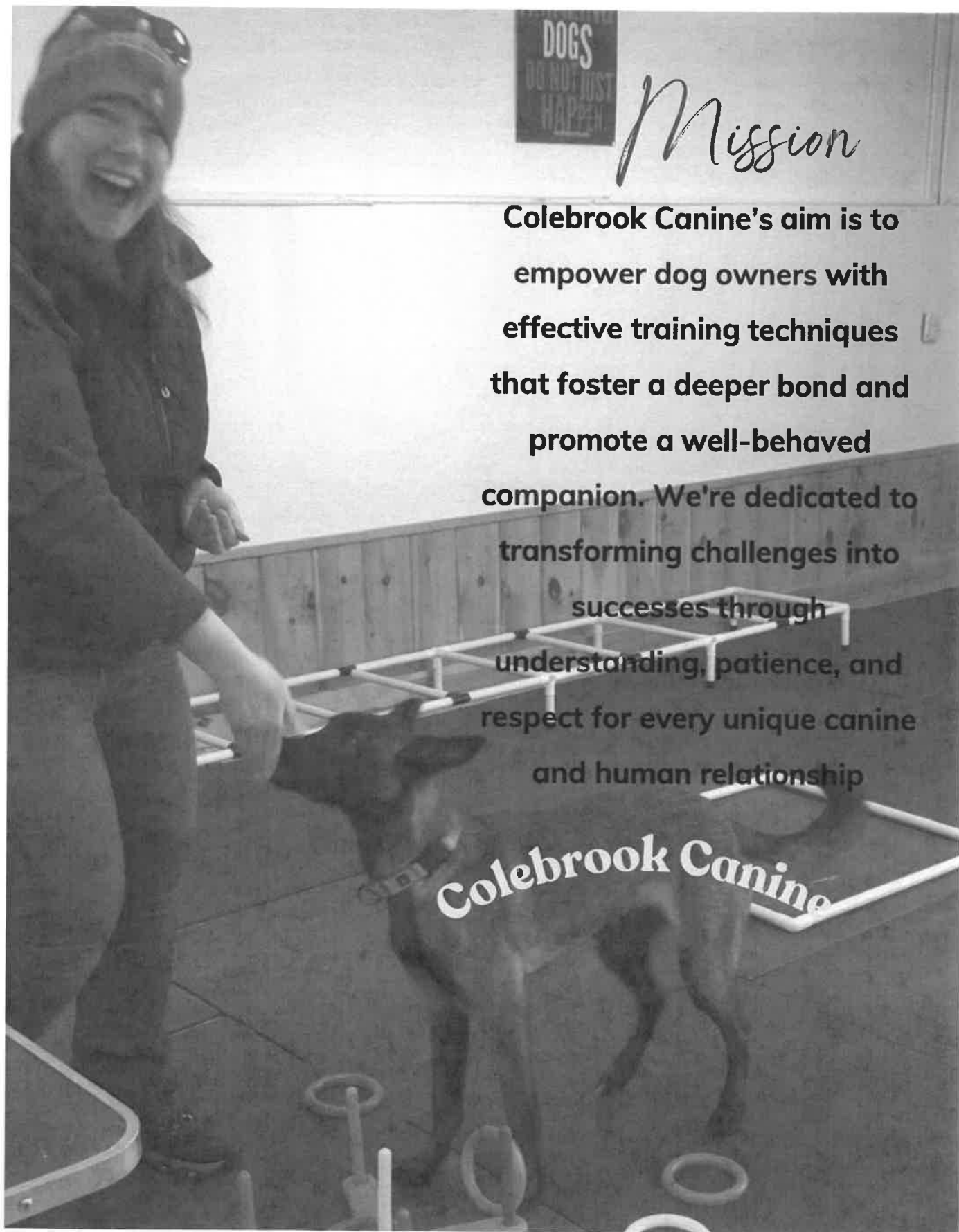




## *Mission*

**Colebrook Canine's aim is to empower dog owners with effective training techniques that foster a deeper bond and promote a well-behaved companion. We're dedicated to transforming challenges into successes through understanding, patience, and respect for every unique canine and human relationship**

**Colebrook Canine**



# About

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Kim Hamel

Founder of Colebrook Canine

I started Colebrook Canine as an in-home training service in 2011 after completing my Certificate in Training. I've since helped hundreds of dog owners in the Northern NH area, and also globally through online training, to better understand their dogs, set up clear communication and create a more harmonious relationship.

My favorite part of my work are the moments where dogs show their people time and time again that they're smarter than they first thought!

When I am not spending time on dog-related activities I am busy with many hobbies and interests, I love learning new things.

## Communication

**Preferred communication: email or text message.**

### Contact Details

✉ [kimhamel191@aol.com](mailto:kimhamel191@aol.com)

☎ 603-247-7734



[www.colebrookcanine.com](http://www.colebrookcanine.com)

### Office Hours

📅 M - F 9:00am - 5:00pm

### Response Time

🕒 24 - 48 hours except weekends & holidays

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# WHAT YOU CAN *Expect*

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## ✓ Personalised Training

Every dog is unique, and so are their training needs. We tailor our sessions to suit the specific temperament and learning style of your dog, ensuring effective results and a positive experience for both you and your pet.



## ✓ Clear communication

Understanding is key in any training technique. We ensure you're fully informed about the techniques we use and the reasons behind them. I'm always here to answer any questions and address concerns you might have throughout the training process.



## ✓ Enjoyable Training

Training should be enjoyable and safe for everyone involved. We incorporate fun, engaging methods that encourage your dog to learn and thrive

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## PROGRAM SUMMARY

# Details & Deliverables

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01

### **Structured Training Sessions:**

Each of our programs, regardless of specific focus, is structured around a series of lessons designed to build skills progressively. While the number of sessions may vary depending on the program you choose, every session is structured to maximize learning and effectiveness. Each one on one session is expected to go from 45-60 minutes.

02

### **Customized Equipment and Tools:**

Depending on the training program selected, you will be able to use ( as needed) the necessary tools and equipment tailored to your dog's training needs. This may include leashes, collars, treats, treat bag and long line. Equipment may be purchased at any time.

03

### **Scheduling:**

When a lesson is booked you can reschedule up to 24 hours before the lesson using email, text or calll.

04

### **Supporting Resources:**

We strive to make learning simple and effective, many lessons are available printed as handouts. Please ask

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# YOUR TRAINING PROGRAM

## Policies & Procedures

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01

### **Cancellation Policy:**

- **Non-refundable:** Please note that all training programs are non-refundable once purchased.
- **Validity:** Lessons purchased as part of a training program are valid for use within 6 or 12 months from the date of purchase (depending on program size)
- **Cancellation Notice:** We require a 24-hour notice for cancelling or rescheduling a session to avoid forfeiting the lesson. Same-day cancellations will result in the loss of the session without reimbursement.

02

### **Payment information**

- **Payment in Advance:** All lessons must be paid in full prior to commencement.
- **Payment Methods:** Payments can be made via check, Venmo, Paypal or in cash at the time of booking. This flexibility is designed to accommodate your preferred method of transaction.

03

### **Safety Protocols:**

- **Appropriate Footwear:** For your safety and comfort, please wear closed-in shoes during all training sessions.
  - **Equipment Check:** Ensure that all equipment used, such as leashes and collars, is in good condition to prevent any accidents.
  - **Health and Wellness:** Your dog's health is paramount. Please ensure your dog is in good health before attending sessions. Any health issues should be cleared by a vet prior to training. This is to ensure the safety and well-being of all participants, both canine and human.
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# HOW TO PREPARE FOR TRAINING

## Client Checklist

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To ensure that you and your dog get the most out of each training session, please follow these preparation guidelines:

### FEEDING

Please do not feed your dog immediately before the lesson. A very light meal a few hours beforehand is ideal, as a full stomach can make training uncomfortable and less effective.

### EXERCISE

Avoid heavy exercise before your training session. While it's important for your dog to be alert and not lethargic, too much physical activity beforehand can lead to fatigue and decreased focus during training.

### MEDICAL

Please do not schedule medical procedures such as vaccinations on the same day as a training session. Vaccines can cause temporary fatigue and discomfort, which might affect your dog's ability to participate fully in training.



### CHECKLIST

- My dog has not eaten
  - My dog has not had excessive exercise
  - My dog has not had any overly stressful events today
  - I have practiced training between sessions
  - I have filled in my training logbook
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## SESSION PREP

# What To Bring

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01 Your training leash  
Standard 4-6ft leash with strong clip

02 Training collar  
The collar we have chosen to use while training

03 Treat bag & Treats  
Please use your treat bag to assist with reward timing.

When training outside of the home it is especially important to bring high-value treats. This usually means wet and meaty food. Small easy to chew pieces are ideal  
Treats

04 Long line  
If you have been supplied with a long line, please bring it to training

05 Poop bags  
It's best to be prepared!

06 Training Logbook  
To keep track of progress and any questions that arise during your practice

07 Optional: Training toy  
If your dog is toy motivated bring their favourite reward toy



# FREQUENTLY *Asked Questions*

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## How long will it take to reach my training goal?

The duration required to reach your training goals can vary depending on several factors, including your dog's age, temperament, the complexity of the behaviour being trained, and **most importantly**, how consistently the training is applied. Most clients see noticeable improvements within a few weeks, but achieving specific advanced goals typically takes consistent effort over several months.

## When will I be able to stop using treats?

Treats are a powerful tool for positive reinforcement, helping your dog learn desired behaviours. Over time, as these behaviours become more ingrained and automatic, you can gradually reduce the frequency of treats and replace them with other forms of reward like praise, petting, or play. The key is to phase out treats slowly to ensure that the learned behaviours remain strong. For the best success, ensure that your reward timing is correct, with the treat coming after the behaviour and your marker word ("yes").

## How often should I practice, and how long for?

Regular practice is crucial for effective training. We recommend practising the assigned exercises daily. Each practice session should last about 5 to 15 minutes. Short, frequent training sessions help keep your dog engaged and prevent both of you from becoming overly tired or frustrated. Keep your dog wanting more!

## How often is best to have training sessions?

For most dogs, a weekly or fortnightly training session is ideal. This frequency allows enough time for you to practice skills learned during the session at home, helping reinforce training without overwhelming your dog.

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# A PERSONAL NOTE FROM KIM

As we embark on this exciting journey together, I want to take a moment to commend you on taking this step towards enhancing your relationship with your dog. Training is more than teaching commands; it's about building a bond based on mutual trust and understanding.

Remember, every dog is unique, and progress can vary. Patience and consistency are your best tools. Celebrate the small victories along the way, and know that each step forward is a building block towards a well-behaved and happy companion.

I am here to support you throughout this adventure, and I am excited to see the amazing progress you and your dog will make. Together, we will tackle challenges, enhance your dog's obedience, and most importantly, strengthen the connection between you.

Thank you for trusting me with this important part of your life. Let's make this journey unforgettable!

Warm regards,

*Kim*



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