CASESTUDY



Client Info

Industry: FINANCIAL SERVICES

Employee Size: 20,000

HR Team Size: >200

PROJECT: DESIGN END TO END LEADER DEVELOPMENT

Talent Lifecycle Stage(s):

- ☐ Attract & Acquire
- ✓ Learn & Grow
- ☐ Culture & Engagement

Type of Engagement:

- ☑ Gap analysis
- ☑ Resource creation
- Advisory

The situation and need:

Approach and techniques deployed:

There was an identified need to accelerate the development of leaders through the stages of the leadership path. Angela was engaged to lead the creation of the architecture and implementation of this work.

- Design of overall leadership development ecosystem
- Design of each program within the leadership ecosystem
- Implementation of the design, including facilitation of key sessions

Key output and impact:

Angela created an overarching plan to develop aspiring leaders, new to role leaders, and those already within leadership who were ready for acceleration to the next level.

Then, she created the individual programs for each of these needs to address competency development, including defining program participants, creating action learning case studies, coaching leaders-as-facilitators and mentors, identifying external vendor partners, selecting program collateral, and curating the overall plan with a through-line. Angela also facilitated some of the sessions.

Among the results is that there was an over 20% promotion rate before program end for one of the programs and an overall increase in leadership effectiveness across all levels.

"Angela is strategic and knows how to build highly effective talent programs based on best practices and her innate knowledge of increasing employee engagement. She knows how to drive business results through talent." DK, SVP, Enterprise Learning