# Policies

**In-Home Consultations**

The feline behavior in-home consultation is the starting point for all of my behavior support packages—**Targeted (2–4 weeks)**, **Structured (6–8 weeks)**, and **Comprehensive (12 weeks)**. During this session, I'll come to your home to meet you and your cat, see how they interact in their own space, and start designing a plan that fits your goals and their needs.

During our session, I'll:

- Get to know your cat's behavioral history and personality
- Identify key challenges and possible contributing factors
- Walk you through the support options that best fit your situation
- Begin developing a customized plan for lasting change

**The key to successful behavior modification is patience and commitment on your part.** I'll work closely with you to uncover the source of your cat's stress or struggles and give you the tools, insight, and support needed to help them feel safe and confident again.

You'll leave this consultation with clarity, direction, and a plan to move forward—whether your cat needs a short-term reset or long-term support.
Consultation Fee is non-refundable
Questions? I'm always here to help: cathelp@petsittingcattrainer.com

**Scheduling**

We know you have a busy schedule and may be stressed due to your kitty's unruly behavior. That's why I want to make your cat behavior modification scheduling experience as seamless as possible.

**Step 1: Schedule Your In-Home Consultation**

Click the link or button below to book your **Feline Behavior In-Home Consultation**. This is the first step toward improving your cat's behavior.

**Step 2: Intake Form & Confirmation**

After scheduling your consultation, I will reach out within one business day to confirm your appointment. You will receive the Feline Intake Form to complete before our visit.

If you'd like to fill it out now, you can access the form here: **Feline Intake Form**

**Step 3: Consultation & Next Steps**

During the consultation, we will discuss your cat's behavior and create a plan tailored to your needs. After the session:

- You'll receive an **invoice or payment link**—whichever you prefer—to finalize services.
- Once payment is complete, you'll receive a **confirmation email** to secure your scheduled services.

We cannot conduct business without digital consent from the Owner. Verbal consent is not an accepted form of scheduling or modifying visits. Schedule requests and booking changes are submitted by the client through the website and email only and approved by Cherish Cat Consulting staff during business hours. Please note: if you do not receive confirmation email from cathelp@petsittingcattrainer.com, your service has not been scheduled.

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**Reservations and Cancellations**

Feline Behavior In-Home consultations require at least 72 hours, or 3 days' notice. Appointments made with less than 3 days' notice are subject to a $25 late fee.

Please notify Cherish Cat Consulting of cancellations or reschedules ASAP, through email at cathelp@petsittingcattrainer.com or the website. Canceling or rescheduling service with less than 72 hours, or 3 days prior to scheduled appointment will be subject to a non-refundable $25 service fee.

**Privacy Policy**

Your privacy is very important to us. Your personal information is stored in our secure online database. Your credit card information is never seen by anyone other than you and is safeguarded and processed through PayPal Payments using advanced security solutions.

We love to share our experiences and photos on our social media sites. If you would like to opt out of photo sharing, please notify us. We will never share your personal information for your protection.

**Payment**

Payment is due in advance of services rendered by Cherish Cat Consulting. A valid credit card must be provided to schedule services.

**Service Area**

Currently we serve the Denver Metro Area.

- North: Capitol Hill to Laredo Highline
- South: County Line from Southglenn to Centennial
- West: Kipling and Wadsworth, South to 470
- East: Sterling Hills/Cottonwood

For special behavior cases, I may be able to travel farther. Please note, prices are subject to change for travel outside of the regular service area. If you have any questions, please contact me: cathelp@petsittingcattrainer.com

**About Cherish Cat Consulting**

My mission is to provide a positive, supportive environment to help eliminate unwanted behaviors and nurture a stronger bond between you and your cat. With decades of experience in feline behavior—both in the shelter setting and at home—I bring the knowledge, tools, and perspective needed to help your kitty find their confidence and security again.

There's no magic wand or quick fix when it comes to cat behavior. This journey requires patience, consistency, and commitment on your part. My role is to teach, guide, and support you with a clear plan—but I can't do the work for you. Lasting change happens through teamwork.

Together, we'll strengthen your understanding of your cat's needs and behaviors so they can thrive in your home and daily life. I'll help you build a deeper relationship with your cat and provide you with the tools to improve their well-being—and yours.

As a **Certified Feline Training & Behavior Specialist (CFTBS)** and a **Fear Free Certified Professional**, I'm committed to using science-based, low-stress methods that prevent and alleviate fear, anxiety, and stress. Continuing education is a core part of my work, and I stay current with the latest research in feline wellness and behavioral science to better serve the cats and clients I support.

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