

Angel Pets Veterinary Hospice Policy on Insurance Company Requests for Patient Information

Angel Pets will, with client approval only, provide to insurance companies partial or complete copies of patient invoices and medical records generated in the process of providing medical or end of life care. This includes doctor's notes and relevant reports. Approval may be provided on a case-by-case basis, or via blanket approval for all pets on an account with a given insurance company.

Angel Pets provides this as a complimentary benefit for our valued clients, though we reserve the right to change this policy or bill insurance companies for repeated/excessive requests for the same information.

Medical records are considered complete and finished when sent; no additional written or verbal commentary on them or the patient will be provided to any secondary parties, including insurance companies.

Signed Angel Pets

Melanie Cohen, DVM Owner and operator

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