



FREQUENTLY ASKED QUESTIONS

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[How to Set Up Zoom](#)

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[Understanding Globe Life Stock Options](#)

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[How to Setup and Redeem AO Rewards](#)

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[How to Complete Bank Verification](#)

[How to Add Notes in AWS](#)

[How to Cancel a Submitted Policy](#)

[How to Unlock EAPP to Make Changes to Application](#)

[How to Hold Policy Until a Further Date](#)

[How to Calculate Recurring Bank Draft Dates](#)

QUALITY

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[How to Reopen a Policy](#)

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[How to Make Updates to a Policy \(PSR Form\)](#)

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NON RESIDENT LICENSING

[Cost Per State](#)

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[How to Submit a Non Resident License Drop Down](#)

[Shared Document for All EAPP Dropdowns](#)

[How to Get Fingerprints Completed in California](#)

[How to Get Fingerprints Completed in Florida](#)

BUILDING YOUR TEAM

[Pinnacle Club Flyer](#)

[What to do When You Have a Personal Recruit](#)

[How to Submit Personal Recruit for Bonus](#)

[Path to Partnership Brochure](#)

BONUSES

[World's Greatest Bonus Fact Sheet](#)

[Direct VIP Bonus Fact Sheet](#)

[SA-GA Training Bonus Fact Sheet](#)

[SA Leadership Bonus Fact Sheet](#)

[GA Leadership Bonus Fact Sheet](#)

COMPANY DIRECTORY

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ICM

[How to Review Compensation Report](#)

[How to Review Weekly Submit Report](#)

[How to Review Advance Summary Report](#)

[How to Review Advance Detail Report](#)