

# Step 1: Behaviours each group or team commits to change

| WHERE & WHEN is the change wanted  | WHAT actions will be taken  | HOW will this occur, does the Group have the required Skills? If not how to overcome this?  | WHY is this important to the Group and is it ALSO important to the Organisation?  | WHO will 'identify' with the need to make this happen outside of this group?  |
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