

Collaboration through Continuous Improvement

Theme: 'Improving Management Skills and Collaboration with a Customer Focus'



2 hours 'Kick Off Workshop' including Innovation Audit Online 3.0 Questionnaire
x3 monthly - 90 mins - facilitated peer group coaching modules
1 min per week via monitoring APP (x13 weeks)
2 hours 'Retrospective Workshop' + repeat Innovation Audit 3.0 Questionnaire

OBJECTIVES

- **Build on & integrate** with existing competency-based training investment to enhance Customer satisfaction
- Enhance **management skills & capabilities** through *continuous improvement* cycles to improve **effectiveness** in the Banking Sector
- Cultivate a **peer-group coaching culture** to enhance collaborative business practice

BENEFITS

- Establish a common **vocabulary & framework** to benchmark & develop **collaborative behaviours** in groups/teams
- Identify the **optimum environment** for groups to flourish & maximize performance in Senior Teams
- **Target & align** to individuals or teams' unique & real-time business needs using a 'Coaching' approach
- Organic growth option – run pilot then **scale internally** as demand increases
- Compliments ISO 44001:2017 '*Collaborative business relationship management systems*'

OUTCOMES

- **Extend reach** of L&D team by using a self-cascading programme – more 'ownership' is taken by operational team's
- **Themed/targeted**, standalone 'business relevant' programmes can be run concurrently with minimal training
- Format delivers **effective networking & connections improving collaboration** across an expanding 'virtual' and global organization

MODULE CONTENT

- *Dealing with Pressures of Managing**
- *Accountability: It's A Tricky World**
- *Igniting Momentum with Customer Insights**

*CoachingOurselves (CO) >80 module titles from this Henry Mintzberg Program library:

INVESTMENT

Costed for 6 people & run on UK premises

- Set up Pilot Project and resources, manage online IA 3.0 Questionnaires, set up monitoring APP and 3 x CoachingOurselves Modules with Senior Teams
- Facilitation of **Kick-off workshop** including participant resources
- 3 x CoachingOurselves Modules with printed resources for each person
- Facilitation of **Retrospective workshop** including participant resources

£ 5,999. Price excludes VAT

Venue, Travel & subsistence not included and charged as incurred

Background of Assentire

We have integrated both Public and Private sector OD with 20+ years in Continuous Improvement in international organisations. This combines with a strong academic & research background exploring Leadership Development and Behavioural Change. In 2014 the *Association for Project Managers* (APM) launched a tool based on Assentire Ltd.'s Innovation Audit (<https://goo.gl/MPUz0B>).

This has evolved into the Accelerating Collaboration Everywhere™ suite of games/tools mentioned below. Free eLearning Portal <https://elearning.assentire.net/> for High-performance Collaboration

Our products - Acceleration Collaboration Everywhere®

- Navigating Collaboration (Serious Play for 1\$ to 8 people)
- Collaboration Readiness Indicator Report (online profiling system)
- Facilitator Certification: Practitioner and Advanced Practitioner exclusively managed by APMG International <https://bit.ly/2MkK7Cy>

For more information... <https://getcollaborating.com/>

Our products – Advancing Agile mindsets

- Agility Thinking
- Strategic Agility

For more information... For more information... <https://getagilemindsets.com/>

Our services

- Talent development at all levels using Coaching (with and without Psychometrics)
- CoachingOurselves peer-group Coaching training and facilitation
- Supporting the 'people' aspects of ISO 44001:2017 'Collaborative business relationship management systems' framework

