

## **Return & Refund Policy**

You are always welcome to return or exchange the products purchased within 30 days of purchase. The items must be returned to:

Domino's Glass Artistry  
160 C.R. 250  
Durango, CO 81301

### **REFUND OPTIONS**

We offer several methods of compensation for a returned item.

- Replacement. We will replace the item with another one of better quality, Different size, or color.
- Money refund. We will return the cost of the item you spent to purchase.
- Gift card. We will give a Gift card equal to the cost of the item to be used on our site with another purchase.

Although you are free to choose preferred compensation, we reserve the Right to change the list of available compensation options depending on the Items returned, customer location, banking peculiarities, or other reasons Creating difficulties or inconveniences whether for Domino's Glass Artistry or for Customers.

### **HOW TO RETURN A PURCHASED ITEM**

Repackage the item in the original box and packaging.

Take your parcel to any Post Office and obtain proof of postage for the Tracking number – this will speed up the process and will legitimize that your Parcel is on its way back to us.

The shipping cost for the returned items is paid by you. We will compensate the shipping charges in case of returning damaged, faulty, or incorrect items.

### **WHAT HAPPENS NEXT**

We'll send you an email as soon as we've received your return.

If you paid by credit/debit card, we will refund the balance of your Credit/debit card.

If you paid using PayPal, we will refund the balance to your PayPal Account.

If you use a gift card to purchase the returned item, we will refund the paid money to the balance of the credit/debit card or PayPal account (whatever was used) and will provide you with a new Gift card as, due to our internal rules, any Gift card can't be used twice or more time.

### **RETURNING A DAMAGED OR FAULTY ITEM**

We are sorry that you received a damaged or faulty item. Please return this item to us as soon as possible so that we could process the Refund.