

# Johnson College

### Community Resource Guide

A resource guide compiled of human services agencies in Northeastern PA. This guide includes information for Safety, Physical Health, Mental Health, and additional resources that may be necessary.

\*Info in this packet is subject to change.\*

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#### **Crisis Intervention Resources:**

- For a hotline with community resources you can dial 211 or text your zip code to 898-211. They will provide with information related to housing, food, and mental health resources in the area. They will connect you with a resource specialist.
  - o <a href="https://www.211.org/about-us">https://www.211.org/about-us</a>
  - o Call: 211; Text 898-211
- Community Intervention Center
  - o 445 N 6th Ave, Scranton, PA 18503
  - 0 (570) 342-4298
  - o communityinterventioncenter.net
- United Neighborhood Center
  - o 1917 Boulevard Ave, Scranton, PA 18509
  - 0 (570) 961-2224
- Advocacy Alliance
  - o 846 Jefferson Avenue P.O. Box 1368 Scranton, PA 18501
  - o Toll Free: 1 (877) 315-6855; TTY: 1 (877) 962-5593

#### **Abuse-Assault Services:**

- Domestic Violence Services
  - o PO Box 2177, Wilkes-Barre, PA 18703
  - 0 (570) 823-7312
  - o domesticviolenceservice.org
- National Domestic Violence Hotline
  - o 1-800-799-7233 (SAFE); 1-800-787-3224 (TTY for the Deaf)
- Pennsylvania Coalition Against Domestic Violence
  - o 1-800-932-4632 (in Pennsylvania); 1-800-537-2238 (national)
- Rape Crisis Center
  - o 71 N Franklin St, Wilkes-Barre, PA 18701
  - 0 (570) 823-0765
- Victims Resource Center
  - o 1001 Mahoning St, Lehighton, PA 18235
  - 0 (610) 379-0151
  - o https://vrcnepa.org/resources/#pa
- Women's Resource Center
  - o PO Box 975, Scranton, PA 18501
  - 0 (570) 346-4671

#### **Alcohol and Drug Abuse Services:**

- Abuse and Addiction Helpline
  - 0 877-653-2965
  - o https://drug-addiction-program.com/
- Alcohol Anonymous
  - o 422 N Main St, Pittston, PA 18640
  - 0 570-654-0488
- Drug and Alcohol Abuse
  - o 1339 N Main Ave, Scranton, PA 18508
  - 0 570-344-1444
  - o drugabuse.com
- Drug and Alcohol Treatment Services
  - o 441 Wyoming Ave, Scranton, PA 18503
  - 0 570-961-1997
  - o datsrecovery.org
- Lackawanna County Drug and Alch.
  - o 135 Jefferson Ave, Scranton, PA 18503 · ~3.2 mi
  - 0 570-963-6820
- Narcotics Anonymous
  - o PO Box 291, Wilkes-Barre, PA 18703
  - 0 866-935-4762
- Voluntary Action Center of NEPA
  - o 538 Spruce St, Scranton, PA 18503
  - 0 570-347-5616
  - o vacnepa.org
- 12 Step Program Scranton
  - o 414 Spruce St Ste 308, Scranton, PA 18503
  - 0 866-506-0057
  - o addictiontreatmentlocal.com
- Al-Anon Support groups by county:
  - o https://al-anon.org/al-anon-meetings/find-an-al-anon-meeting/

#### **Child and Family Services:**

- Childline
  - 0 1-800-932-0211
  - o https://www.dhs.pa.gov/KeepKidsSafe/Resources/Pages/ChildLine.aspx
- Child Advocacy Center of NEPA
  - o 1710 Mulberry St, Scranton, PA 18510
  - 0 570-969-7313
- Early Learning Resource Centers
  - o For Lackawanna, Monroe, Pike, Susquehanna, and Wayne Counties:
    - 409 Lackawanna Avenue
    - Scranton, PA 18503-2062
    - 570-468-8144, or Toll-Free: 1-833-229-6926
    - Fax: 570-866-2996
    - E-mail: ELRC12@cscinc.org or <u>elrcregion12@pa.gov</u>
  - o For Bradford, Columbia, Luzerne, Montour, Sullivan, and Wyoming Counties
    - 415 N. Main Street
    - Wilkes-Barre, PA 18702-4411
    - 570-704-5333 or Toll-Free: 1-833-229-6925
    - Fax: 570-235-6949
    - E-mail: ELRC11@cscinc.org or elrcregion11@pa.gov
- Family Services of Lackawanna County
  - 0 570-342-3149
- Friendship House
  - o 1509 Maple St, Scranton, PA 18505
  - 0 570-342-8305
  - o friendshiphousepa.org
- Jewish Family Services of NEPA
  - o 615 Jefferson Ave, Scranton, PA 18510
  - 0 570-344-1186
- Lackawanna County Domestic Relations Section
  - o 123 Wyoming Avenue, Third Floor, Scranton, PA 18503 · ~3.1 mi
  - 0 570-963-6721
- PA Child Support Enforcement Bureau
  - 0 1-800-932-0211
  - https://www.humanservices.state.pa.us/CSWS/home\_controller.aspx?Preference= Desktop&Owner=Client

#### **Counseling and Mental Health Services:**

- Integrative Counseling Service PC
  - o 300 Mulberry St Ste 201, Scranton, PA 18503
  - 0 570-955-5479
  - o integrativecounselingpc.com
- Scranton Counseling Center
  - o 326 Adams Ave, Scranton, PA 18503
  - 0 570-348-6100
  - o scrantonscc.org
- Northeast Counseling Associates
  - o 403 Spinner Rd, Honesdale, PA 18431
  - 0 570-253-9323
  - o northeastcounseling.org
- Northeast Counseling Services
  - o 750 E Broad St, Hazleton, PA 18201
  - 0 570-455-6385
  - o northeastcounseling.org
- The Aaron Center
  - o 851 Commerce Blvd Ste 107, Scranton, PA 18519
  - 0 570-489-5561
  - o aaroncenter.com
- Wholistic Counseling Services
  - o 409 Prospect Ave, Scranton, PA 18505
  - 0 570-344-4234
- First Hospital of Wyoming Valley
  - o 562 Wyoming Ave, Kingston, PA 18704
  - 0 570-552-3900

#### **Career Resources:**

- Career Services
  - o Dana Healey, Associate Director of Industry
    - dhealey@johnson.edu
    - **•** 570-702-8919
  - o Greg Race, Manager of Career Services
    - grace@johnson.edu
    - **•** 570-702-8917
  - o Email: careerservices@johnson.edu
  - o https://johnson.edu/current-students/careerservices/
- CareerLink
  - o Lackawanna County:
    - 135 Franklin Ave, Scranton, PA 18503
    - **•** 570-963-4671
    - pacareerlinklackawanna.org
  - Wayne County
    - 650 1/2 W Park St, Honesdale, PA
    - wpworkforce.org
  - Monroe County
    - 2937 Rte 611, Tannersville, PA 18372
    - **•** 570-620-2850
    - monroecountycareerlink.org
- Dress for Success
  - o 300 Lackawanna Ave Ste 204, Scranton, PA 18503
  - 0 570-941-0339
- O\*NET (Occupational Information Network)
  - o https://www.onetonline.org/find/
  - Provides career resources
- LinkedIn
  - o https://www.linkedin.com/
  - Can find job and internship opportunities and network with individuals in similar career fields

#### **Disability Services:**

- Adult Protective Services
  - 0 1-800-490-8505
- Americans with Disabilities Act (ADA)
  - U.S. Department of Justice, Civil Rights Division, 950 Pennsylvania Avenue, NW 4CON, 9th Floor Washington, DC 20530
  - o 800-514-0301 (voice) 800-514-0383 (TTY)
  - o <a href="https://www.ada.gov/">https://www.ada.gov/</a>
- Center for Independent Living (CIL)
  - o Provides individuals with disabilities resources to live independently
  - o 1142 Sanderson Ave Ste 1, Scranton, PA 18509
  - 0 570 344-7211
  - o <a href="https://www.mycil.org/">https://www.mycil.org/</a>
- Comprehensive Assessment
  - o 414 E Drinker St Ste 201, Dunmore, PA 18512
  - 0 570-341-2154
  - o comprehensiveassessmentrehab.com
- Disability Rights Pennsylvania
  - 0 800-962-7443
  - o https://www.disabilityrightspa.org/
- Equal Opportunities Center Inc.
  - o 135 Franklin Ave, Scranton, PA 18503
  - 0 570-348-6493
- UCP of NEPA
  - Assistive Technology Resource Center in Lackawanna County that is currently loaning out the following assistive technology equipment adaptive phones, low vision aids (magnifiers), modified eating equipment, hearing equipment, and adaptive computer equipment (keyboards, mice)
  - o 425 Wyoming Avenue Scranton, PA 18503
  - o 570-347-3357; TTY: 570-347-3117
  - o <u>info@ucpnepa.org</u>
- Social Security Administration
  - o 409 Lackawanna Avenue, Scranton, PA 18503
  - 0 866-635-0767
  - o ssa.gov
- Vocational Rehabilitation Resources
  - Wilkes- Barre Vocational Rehabilitation Services
  - o 8 W. Market Street, Suite 200 Wilkes-Barre, PA 18701
  - o 570-826-2011 Voice; 570-820-4848 TTY; 800-634-2060\* Voice

#### **Financial Services:**

- Financial Aid Office
  - o Woolworth Hall
  - o 3427 North Main Ave. Scranton PA 18508
- Student Financial Aid (Federal)
  - 0 1-800-433-3243
- PHEAA
  - 0 570-826-1476
  - o https://www.pheaa.org/
- Student Loan Servicing
  - 0 1-800-233-0557
  - o https://myfedloan.org/

#### **Legal Services:**

- Lackawanna County Probation Office
  - 0 570-963-6876
- Juvenile Center
  - o 415 N. Washington Ave, Scranton PA
  - 0 570-963-6506
- Juvenile Probation Office
  - 0 570-963-6887
- Lackawanna County Pro Bono Service
  - o 233 Penn Ave, Scranton, PA 18503
  - 0 (570) 961-2714
  - o lackawannaprobono.org
- Consumer Credit Counseling
  - o 100 Lackawanna Ave, Scranton, PA 18503
  - 0 (570) 961-4582

#### **Medical Services:**

- Commonwealth Health Regional Hospital
  - o 746 Jefferson Ave, Scranton, PA 18510
  - 0 (570) 770-3000
  - o commonwealthhealth.net
- Commonwealth Health Moses Taylor Hospital
  - o 700 Quincy Ave, Scranton, PA 18510
  - 0 570-770-5000
  - o commonwealthhealth.net
- Commonwealth Health Wilkes-Barre General Hospital
  - o 575 N River St, Wilkes-Barre, PA 18764
  - 0 570-829-8111
  - o commonwealthhealth.net
- Delta Medix
  - o 5 Morgan Hwy Ste 7, Scranton, PA 18508
  - o 570-445-2422
  - o deltamedix.com
- Geisinger Community Medical Center
  - o 1800 Mulberry St, Scranton, PA 18510
  - o 570-703-8000
- Geisinger Medical Group
  - o 3 W Olive St, Scranton, PA 18508
  - 0 570-961-3823
  - o locations.geisinger.org
- Physician Health Alliance
  - o 1360 Wyoming Ave, Scranton, PA 18509
  - 0 570-558-8660
  - o commonwealthhealth.net
- Tyler Memorial Hospital
  - 5950 SR 6, Tunkhannock, PA 18657
  - 0 570-836-2161
- Urgent Care Centers
  - o 1208 Oneill Hwy, Dunmore, PA 18512
  - 0 570-207-2612
  - o medicusurgentcare.com
- Wayne Memorial Hospital
  - o 601 Park St, Honesdale, PA 18431
  - 0 570-253-8100
  - o wmh.org

#### **Suicide Prevention:**

*National Hotline: 1-800-273-8255* 

- Lackawanna County
  - Scranton Counseling Center: 570-348-6100
- Luzerne County
  - Luzerne- Wyoming Counties Helpline: 1-888-829-1341
- Wayne County
  - NHS Human Services of NEPA: 1-570-282-1732 ext. 1

#### Additional Resources by County visit:

https://www.cor.pa.gov/Documents/PA%20County%20Crisis%20Contacts.pdf

#### **Telehealth Services:**

- Healthcare
  - o For individuals with Aetna insurance
    - https://www.teladoc.com/aetna/
  - o Callondoc.com; consultations that start at \$39.99
    - https://callondoc.com
- Mental Health Resources
  - o Betterhelp.com; Therapy online for individuals, couples, and children
    - https://www.betterhelp.com/
  - Cerebral; provides mental health services for individuals online with or without insurance
    - https://try.getcerebral.com/

#### **Veteran Services:**

- Gino J. Merli Veterans' Center
  - o 401 Penn Ave, Scranton, PA 18503
  - o 570-961-4300
- Lackawanna Veteran's Affairs
  - o 224 Adams Ave Ste 2, Scranton, PA 18503
  - 0 570-963-6778
- Scranton Vet Center
  - o 1002 Pittston Ave, Scranton, PA 18505
  - 0 570-344-2676
- Veteran's Benefits Information and Assistance
  - 0 1-800-827-1000
- Wilkes-Barre VA Medical Center
  - o 1111 E End Blvd, Wilkes-Barre, PA 18702
  - 0 570-824-3521

#### **Local Food Pantries**

- Lackawanna County
  - United Neighborhood Centers
    - 410 Olive Street Scranton, PA 18509
    - **•** 570-343-8835
      - Pantry Hours: M-W & F 9:00am 5:00pm Thursday 8:00am 6:00pm
  - o Keystone Rescue Mission and Alliance Inc.
    - 8 West Olive St. Scranton, PA 18509
    - **•** 570-871-4795
      - Message and a Meal every Thursday, Friday, Saturday, Sunday and Monday at 5:25 p.m. Non-Perishable Food is distributed the 2nd and 4th Thursday of every month from 1 to 4 pm
  - o South Side Active Older Adult Community Center
    - 425 Alder Street Scranton, PA
    - **•** 570-346-2487
      - Monday-Friday: 8:30 a.m. 1:30 p.m.
  - West Side Active Older Adult Community Center
    - 1004 Jackson Street Scranton, PA
    - 570-961-1592, ext. 101
      - Monday Friday: 8:00 a.m. 2:00 p.m.
  - o Carbondale Active Older Adult Community Center
    - 66 North Church Street Carbondale, PA
    - **•** 570-282-6167
      - Tuesdays & Thursdays: 8:30 a.m. 1:30 p.m.
  - Mid Valley Active Older Adult Community Center
    - 310 Church Street Jessup, PA
    - **•** 570-489-4415
      - Monday-Friday: 8:30 a.m. 1:30 p.m.
  - Moosic Assembly of God Church
    - 477 Third Street Moosic, Pennsylvania 18507
    - **•** 570-457-4663
  - Catholic Social Services Food Distribution
    - 638 Hemlock St. Scranton PA 18505
      - Every Tuesday from 1pm 4pm
  - Friends of the Poor Jackson Terrace
    - 148 Meridian Ave. Scranton Pa 18504
      - Monday Friday 9am 12:30pm
  - Friends of the Poor Valley View Terrace
    - 950 Pear St. Scranton, PA 18505
      - Monday Friday 9am 12:30pm

- Salvation Army Food Pantry
  - Scranton, PA, 18505
  - **•** 570-344-9878
- United Community Outreach
  - 3364 Scranton Carbondale Highway Blakely, PA 18447
  - **•** 570-489-4961
- Mainstream Revival Center
  - 43 N. Church Street Carbondale, Pennsylvania 18407
  - **•** 570-282-0819
    - Local families can use this food bank on Wednesdays.
- St. Michael's Church
  - 316 First Ave. Jessup, PA
  - **•** 570-343-2324
- Safety Net
  - 550 Madison Avenue Scranton, PA 18510
  - **•** 570-347-4730
    - A leading social service agency in Lackawanna County. There is vouchers for clothing, food, and grants for rent or energy bills. They also refer clients to benefits such as WIC vouchers or SNAP.
- St. Joseph's Center Baby Pantry
  - 2010 Adams Avenue Scranton, PA, 18509
  - 570-963-1261
    - Baby formula, diapers, baby supplies and furniture and more is provided.
- Lackawanna County Assistance Office
  - 100 Lackawanna Avenue Scranton, PA, 18503-1972
  - **877-431-1887** 
    - Applications are for government programs, including Nutrition
       Assistance. This will provide an EBT card as part of food stamps.
       Other financial aid includes SSI applications, low income housing, and
       other state and federal benefits. Or learn about USDA benefits,
       housing, and more.

#### Luzerne County

- Ashley Food Bank at St. Leo's Holy Rosary
  - Ashley, PA 18706
  - **•** 570-825-6669
    - This food bank operates the 2nd Thursday of the month from 10 a.m. to 12:30 p.m. and 5:30 p.m. to 7:00 p.m. and serves those residing in the 18706 zip code.
- Back Mountain Food Pantry
  - **•** 570-696-2917

<sup>\*</sup>For additional assistance, or referrals, call 570.908.2222 or 570.826.0510\*

- For residents of Dallas Area School District and Lake Lehman Area School District. Office hours are Tuesday, Thursday, and Friday from 10 a.m. to Noon. Pick up times are on Fridays at 10 a.m. and Noon.
- Commission on Economic Opportunity (CEO)
  - 165 Amber Lane Wilkes-Barre, PA 18702
  - **•** 570-826-0510
- o Good Shepard Lutheran Church (Wilkes-Barre)
  - 190 S Main Street Wilkes-Barre, PA 18703
  - **•** 570-824-2991
    - This food bank serves Luzerne County. Citizens must call to inquire and register. Pantry hours are Monday and Wednesday from 1 p.m. to 3:30 p.m. and Friday from 9 a.m. to 11:30 p.m.
- Greater Pittston Food Pantry (Pittston)
  - **•** 570-654-9923
- Jewish Community Center (Wilkes-Barre)
  - 60 S River Street Wilkes-Barre, PA 18702
  - **•** 570-823-5137
    - Food bank open Thursday from 9 a.m. to 11a.m
- o Plains United Methodist Church Hilltop Clothes Closet and Food Bank
  - **•** 570-822-2730
    - call during office hours of Wednesday and Friday from 9 a.m. to 1 p.m. to inquire about services.
- o Reach of St. Stephen's Church Inc.
  - Wilkes-Barre, PA 18702
  - **•** 570-829-5611
    - Call to inquire and register. Pantry hours are Monday through Friday, Noon to 3 p.m. We also have a Clothing Closet on site (free new / used clothes, for adults and children the hours for the clothing closet are Tuesday 3 p.m. to 7 p.m. and Wednesday Noon to 4 p.m.).
- St. Joseph's Food Bank (Hazleton)
  - 214 W Walnut Street Hazleton, PA 18201
  - **•** 570-455-1521
    - Open Monday, Tuesday, and Friday from 10 a.m. to 11:30 a.m., Thursday from 2 p.m. to 6 p.m., and closed Wednesday. Proof of residency, household members, and income is required. Walk-ins are welcome.
- o St. Peter and Paul's Food Pantry (Plains)
  - Plains, PA 18705
  - **•** 570-825-6663
    - Call to inquire and register. Distribution is on the 3rd Friday of every month for those registered. Emergencies by special arrangements.
      Pantry hours are Monday through Friday, 9:30 a.m. to Noon, by appointment only.