



2024-2025

WHERE TO CALL WHEN YOU NEED HELP

DONDE LLAMAR CUANDO NECESITE AYUDA

FOR UP-TO-DATE INFORMATION DIAL 211 OR VISIT OUR ONLINE DATABASE

24 hours a day/365 days a year

UWLanc.org/211

Text your zip code to 898211

Para información actualizada, marque 211 • 24 horas al día/365 días al año



United Way of
Lancaster County

EMERGENCY SERVICES (24 HOURS)

SERVICIOS DE EMERGENCIA (24 HORAS)

For POLICE, FIRE, AMBULANCE.....	911
<i>policía, fuego, ambulancia</i>	
Behavioral Health and Developmental Services (BHDS), Crisis Intervention	717.394.2631
<i>intervención de crisis</i>	
Childline and Abuse Registry.....	800.932.0313
<i>abuso de niños</i>	
Domestic Violence Services of Lancaster County.....	717.299.1249
<i>abuso doméstico</i>	
National Suicide Prevention Lifeline Network.....	988
<i>prevención del suicidio</i>	
National Human Trafficking Hotline.....	888.373.7888
<i>línea contra la trata de personas</i>	
Office of Aging, Lancaster County.....	717.299.7979
Toll Free/Llame Gratis.....	800.801.3070
<i>elderly abuse</i> <i>abuso de personas de mayor edad</i>	
Safe Haven.....	866.921.7233
<i>newborn protection</i> <i>refugio seguro para recién nacidos</i>	
The Poison Control Center.....	800.222.1222
<i>centro de veneno</i>	
Veterans Crisis Line.....	988, Press 1
<i>línea de crisis para veteranos</i>	<i>Marque 1</i>
YWCA, Sexual Assault Prevention & Counseling Center.....	717.392.7273
<i>abuso sexual</i>	

COMMUNITY HELP LINE (24 HOURS)

LÍNEA DE AYUDA COMUNITARIA (24 HORAS)

Pennsylvania 211 East.....	211
<i>free and confidential 3-digit phone number for community resources</i> <i>línea de teléfono de 3-dígitos gratis y confidencial para servicios comunitarios</i>	

MAKE SURE 211 WORKS IN YOUR WORKPLACE

United Way is working with all of the telephone service providers to ensure that 211 is accessible to anyone who could use help getting connected with resources. To reach 211 by calling from within a workplace, organization, or company, the phone system must be programmed to allow it. Please ask your telecommunications department to grant permission to this new dialing code. In the meantime, reach our knowledgeable staff by calling 855.567.5341.

HOW TO USE YOUR WHERE TO CALL GUIDE

Go to the Table of Contents to find a listing for either the problem that is concerning you or the type of service you need. Then, turn to the page number listed to find an agency that can help. For more information about the programs, call Pennsylvania 211 East by dialing 211, 24 hours a day/7 days a week/365 days a year.

- This guide lists only agencies that you can contact directly.
- Most agencies are open Monday through Friday from 8:30 a.m. to 5:00 p.m. However, some agencies will arrange evening hours if you call during the day.
- Call an agency directly if you need information or to make an appointment.

The listing of an agency, program, or service in the directory does not imply endorsement by United Way, Pennsylvania 211 East, or any organization associated with this guide. The Pennsylvania 211 East/United Way of Lancaster County staff compiled this information. While we took great care to list accurate information, we do not accept responsibility for services provided by the agencies and programs listed.

COMO USAR SU GUÍA DE DONDE LLAMAR

Encuentre el problema que tienes o el servicio que necesites en el índice siguiente. Después encuentre el número de la página de todas las agencias que puede ayudar. Para información más completa sobre cualquier programa mencionado, llame a Pennsylvania 211 East al marcar 211 en su telefono, 24 horas al día/7 días de la semana/365 días al año.

- La guía incluye solamente esas agencias que usted pueda llamar directamente.
- La mayoría de las agencias estan abierto de lunes a viernes a partir de las 8:30 a.m. a 5:00 p.m. Sin embargo, algunas agencias arreglarán horas de la tarde si usted llama durante el día.
- Llame a la agencia para información adicional o para una cita.

El listado de una agencia, programas o servicios en el directorio no implica endoso alguno por parte de United Way, Pennsylvania 211 East, o cualquier otra organización asociada a esta guía. El personal de Pennsylvania 211 East/United Way of Lancaster County ha recopilado esta información con mucha atención y cuidado para dar la información correcta. Pero no asume la responsabilidad por los servicios prestados por las agencias y programas en esta guía.

Pennsylvania 211 East at United Way of Lancaster County

1910 Harrington Drive, Lancaster, PA 17601

Phone: 211

Email: 211@UWLanc.org

Internet: PA211East.org

Text: Text your Zip Code to 898211

Chat: PA211East.org

Teléfono: 211

Correo Electronico: 211@UWLanc.org

Internet: PA211East.org

Chat en Español: PA211.org



SEPTEMBER 2024 / SEPTIEMBRE 2024

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ABUSE/ASSAULT SERVICES

ABUSO Y ASALTO, SERVICIOS DE

ChildLine and Abuse Registry	800.932.0313
Children & Youth Agency.....	717.299.7925
Domestic Violence Services of Lancaster County.....	717.299.1249
MidPenn Legal Service	800.326.9177
Office of Aging, Lancaster County.....	717.299.7979
YWCA Sexual Assault Prevention & Counseling Center (24 Hours/Horas)	717.392.7273

ADOPTION/FOSTER CARE SERVICES

ADOPCIÓN/CAIDADO ADOPTIVO, SERVICIOS DE

Adoptions From The Heart.....	717.399.7766
Bethanna.....	717.299.1926
Bethany Christian Services	717.399.3213
Catholic Charities	717.564.7115
Children & Youth Agency	717.299.7925
COBYS, Adoption Services.....	717.656.6580
Diakon.....	877.342.5667
Families United Network	717.492.9338
Pressley Ridge	717.397.5241

AGING SERVICES

ENVEJECIENTES, SERVICIOS A

AARP	888.687.2277
Albright LIFE	717.381.4320
Alzheimer's Disease Education & Referral Center	800.438.4380
Medicare Information Hotline	800.633.4227
Office of Aging, Lancaster County	717.299.7979
PA Link to Aging and Disability Resources	800.753.8827
Pharmaceutical Assistance Contract for Elderly (PACE).....	800.225.7223
The Lodge Life Services, Senior Services	717.509.3296
Volunteer Income Tax Assistance (VITA)	211
<i>free tax preparation</i> <i>preparación de impuestos gratis</i>	

ALCOHOL & DRUG ABUSE SERVICES

ALCOHOL Y DROGAS, SERVICIOS DE ABUSO DE

DETOXIFICATION/INPATIENT/RESIDENTIAL DESINTOXICACIÓN/ABSTINENCIA BAJO CUIDADOS MÉDICOS/RESIDENCIAL	
GateHouse, The	717.393.3215
Lancaster Hogar Crea, Inc.	717.397.8633
Manos House	717.285.0420
<i>residential rehab for adolescent males</i> <i>rehabilitación para varones adolescentes</i>	
Nuestra Clinica Residential	717.431.1435
<i>Adult Males</i> <i>Hombres Adultos</i>	
Pennsylvania Adult & Teen Challenge.....	844.888.8085
Vantage.....	717.238.4200
<i>women & women with children</i> <i>mujeres & mujeres con niños</i>	
White Deer Run of Lancaster.....	866.769.6822

OUTPATIENT

TRATAMIENTO DE CONSULTA EXTERNA

Addiction Recovery Systems	800.277.9695
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Bethany Christian Services ReNew	717.399.3213
<i>recovering mothers with newborns</i> <i>madres en recuperación con recién nacidos</i>	
Blueprints for Addiction Recovery	717.361.1660
Community Care and Addiction Recovery Services.....	717.296.8181
GateHouse Behavioral Health Services.....	717.393.3215
Naaman Center.....	844.888.8085
Nuestra Clinica.....	717.431.1435
Pennsylvania Counseling Services	717.397.8081
Ponessa Behavioral Health.....	877.228.9177
RASE Project, The	717.295.3080

RECOVERY SUPPORT

RECUPERACIÓN

Al-Anon/Alateen	888.425.4666
Alcoholics Anonymous of Lancaster County.....	717.394.3238
Nar-Anon.....	800.477.6291
Narcotics Anonymous	717.393.4546
RASE Project, The	717.295.3080
Worship Center Support Groups, The.....	717.656.4271

SPECIALIZED INFORMATION/ADVOCACY

INFORMACIÓN ESPECIALIZADA/APOYO

Compass Mark, Inc.	717.299.2831
<i>information and referral</i> <i>información y referido</i>	
Drug & Alcohol Commission, Lancaster County.....	717.299.8023
Lancaster County Drug Task Force.....	800.422.1380
Mothers Against Drunk Driving (MADD)	877.623.3435
PA Get Help Now Helpline 24/7	800.662.4957
PA Liquor Control Board.....	800.932.0602
SADD (Students Against Destructive Decisions) National.....	508.481.3568

ANIMAL SERVICES

ANIMALES, SERVICIOS DE

Bureau of Dog Law Enforcement.....	717.787.3062
Bureau of Police (City Only/Ciudad Solamente)	717.664.1180
Fish and Boat Commission, Pennsylvania.....	717.626.0228
Game Commission, Pennsylvania	833.742.4868
Helping Hands for Animals of Lancaster County, Inc.	717.687.7297
Lancaster Center for Animal Life-Saving (24 Hours/Horas)	717.393.6551
Lancaster County SPCA	717.917.6979
Organization for Responsible Care of Animals (24 Hours/Horas).....	717.397.8922
Pet Pantry of Lancaster County	717.983.8878
Treasurer, Lancaster County.....	717.299.8222
<i>dog, hunting & fishing licenses</i> <i>licencias para perros, cacería y pescadores</i>	

BUSINESS INFORMATION & COUNSELING SERVICES

NEGOCIOS, SERVICIOS DE CONSEJOS E INFORMACIÓN DE

ASSETS	717.393.6089
BASE, Inc.....	717.392.5467
Better Business Bureau	717.364.3250
Business and Reference Center at Lancaster Public Library	717.394.2651
Community First Fund.....	717.393.2351

City of Lancaster, Department of Community Planning and Economic Development.....	717.291.4759
Lancaster Chamber.....	717.397.3531
Lancaster City Alliance.....	717.394.0783
SCORE	717.397.3092
Small Business Administration, U.S.....	800.827.5722

For other Chamber of Commerce numbers, call PA 211 East.....211

Para otros números del Chamber of Commerce, llame a PA 211 East.....211

CHILDREN/YOUTH SERVICES NIÑOS Y JÓVENES, SERVICIOS PARA

AT RISK PROGRAMS

PROGRAMAS PARA JÓVENES EN RIESGO

Bethany Christian Services, Safe Families for Children	717.238.3549
<i>temporary care</i> <i>cuidado temporero</i>	
Catholic Charities	717.295.9630
Compass Mark, Inc.	717.299.2831
Diakon	877.342.5667
Youth Advocate Program	717.519.8723
Youth Aid Panel.....	717.299.8100
Youth Intervention Center	717.299.7821
<i>delinquency prevention programs</i> <i>programas de prevención de la delincuencia</i>	

GROWTH & ENRICHMENT

DESARROLLO Y ENRIQUECIMIENTO

4H Clubs (Penn State Extension Services).....	717.394.6851
Behavioral Health and Developmental Services (BH/DS), Early Intervention.....	717.399.7323
Bench Mark Program	717.502.3624
Boy Scouts of America	717.394.4063
Boys & Girls Club of Lancaster	717.295.3474
Bright Side Opportunities Center	717.509.1342
Cornerstone Youth Center	717.367.0000
Crispus Attucks Community Center	717.394.6604
CrossNet Ministries	717.355.2454
Factory Youth Center	717.687.9594
Girl Scouts in the Heart of PA	215.564.2030
Junior Achievement of Central Pennsylvania Inc.	717.843.8028
LaAcademia Lancaster Partnership Charter School.....	717.295.7763
Lighthouse Youth Center	610.467.6000
LUMINA.....	717.394.8412
Rainbow's End Youth Services	717.653.9511
School District of Lancaster, Families in Transition.....	717.396.6829
Schreiber Pediatric Rehab Center of Lancaster County.....	717.393.0425
Teen Central.....	717.664.2990
Teen Haven	717.392.1995
The Common Wheel	717.461.3386
The Mix	717.393.1523
YMCA, Adamstown	717.484.4996
YMCA of the Roses City Center.....	717.393.9622
Lampeter-Strasburg.....	717.464.4000
YWCA	717.393.1735

For additional resources call PA 211 East 211

Para recursos adicionales llame a PA 211 East 211

PROTECTIVE SERVICES

SERVICIOS PROTECTORES

Children & Youth Agency..... 717.299.7925

RUNAWAYS

NIÑOS ESCAPADOS

Child Find Inc.	800.426.5678
Boys Town National Hotline	800.448.3000
National Runaway Safeline	800.786.2929
Valley Youth House	610.691.1200
<i>runaway and emergency shelter serving youth ages</i> <i>12-17 years</i> <i>refugio de emergencia para juventud de 12-17 años</i> <i>quienes están huyendo de su casa</i>	

CLOTHING RESOURCES

ROPA, RECURSOS DE

Columbia Free Clothing Bank	717.449.0492
Clothing Barn	717.689.3454
Crossnet.....	717.355.2454
CVCCS Clothing Bank	717.208.3711
Ebenezer Baptist Church	717.392.4292
Ferris Wheel Clothing Bank	717.799.1933
Lancaster County Food Hub	717.291.2261
Lititz UMC, Open Door Clothing Bank.....	717.626.2710
LS Together.....	717.672.6234
Loft Community Partnership.....	717.723.8180
Lydia's Closet.....	717.569.9211
New Hope Community Closet.....	717.786.2034
Zion Evangelical Lutheran Church East Petersburg	717.569.1359

Most clothing banks have residency requirements, please call ahead to verify eligibility.

La mayoría de los bancos de ropa tienen requisitos de residencia, por favor de llamar antemano para verificar elegibilidad.

For referrals to local thrift shops, call PA 211 East..... 211

Para referencia de las tiendas locales de segunda mano, llame a PA 211 East 211

CONSUMER SERVICES

CONSUMIDOR, SERVICIOS AL

Better Business Bureau	717.364.3250
Bureau of Professional & Occupational Affairs ..	833.367.2762
Consumer Advocate, PA.....	800.684.6560
Consumer Product Safety Commission	800.638.2772
Credit Bureau of Lancaster County, Inc.	717.397.8144
Department of Health, PA.....	877.724.3258
Insurance Department, PA.....	877.881.6388
PA Office of Attorney General, Consumer Advisories.....	800.441.2555
Public Utility Commission.....	800.692.7380

For toll-free information numbers & other resources that handle specific consumer problems, call PA 211 East 211

Para los números de información y otros recursos que manejan problemas específicos del consumidor libres de cargo, llame a PA 211 East..... 211

COUNSELING SERVICES CONSEJO, SERVICIOS DE

Abundant Living Ministries	717.626.9575
Breath of Life Ministries.....	717.393.7368
Catholic Charities, Counseling Services	717.299.3659
COBYS Family Services	717.661.3548
Toll-Free/Llame Gratis	800.452.6517
CONTACT Helpline	800.932.4616
CrossRoads Ministries	717.824.3068
District Attorney's Office, Victim/Witness Services	717.299.8048
Diversity Works Counseling	717.723.8644
Hope Within Ministries, Inc.....	717.367.9797
Jewel David Ministries.....	717.701.7513
New Hope Counseling Center.....	717.786.2802
Pennsylvania Counseling Services	855.272.1653
Samaritan Center	717.560.9969
SHARE.....	717.553.7857
<i>miscarriages, stillbirths, early infant death</i>	
<i>abortos, partos muertos, infantil muerto temprano</i>	
Spanish American Civic Association	717.293.4150
Sun Pointe Foundation.....	717.297.0515
Upward Call Counseling Services	717.656.4834
WellSpan Philhaven	800.932.0359
YWCA Sexual Assault Prevention & Counseling Center (24 Hours/Horas)	717.392.7273

DAY CARE RESOURCES CUIDADO DIARIO, RECURSOS PARA

ADULT ADULTO

Albright LIFE	717.381.4320
Community Services Group (CSG), CONCEPTS.....	717.285.7121
<i>persons with a developmental disability</i>	
<i>personas con una incapacidad intelectual</i>	
DayBreak at Garden Spot Village	717.355.6226
Ephrata Area Rehab Services.....	717.733.0710
Excentia Human Services	717.519.6740
Landis Homes Adult Day Services.....	717.581.3939
Moravian Center Adult Day	717.409.6225
Office of Aging, Lancaster County.....	717.299.7979

CHILD NIÑO

Early Learning Resource Center (ELRC).....	717.393.4004
<i>child care subsidies & information</i>	
<i>subsidio para cuidado de niños & información</i>	
Pennsylvania 211 East.....	211
<i>preschool & summer camp listings</i>	
<i>lista de programas preescolares y campamentos de verano</i>	
Wonder Kids Medical Daycare	717.617.2021

Search for a child care referral at <https://www.compass.dhs.pa.gov/providersearch/#/childcareprovidersearch>

Búsqueda por un referido para cuidado de niños a <https://www.compass.dhs.pa.gov/providersearch/#/childcareprovidersearch>

DENTAL SERVICES DENTALES, SERVICIOS

DALCO (Dental Access Lancaster County)	717.544.3279
Family First Health	717.356.2233
Hope within Ministries	717.367.9797
Lancaster Cleft Palate Clinic.....	717.394.3793
Lancaster County Dental Society.....	717.606.6534
Union Community Care.....	717.299.6371

DISABILITY SERVICES DESHABILIDAD, SERVICIOS DE

Behavioral Health and Developmental Services (BH/DS), Intellectual Disabilities Case Management... <i>717.399.7355</i> <i>manejo de caso para personas con una incapacidad intelectual</i>	
Bureau of Blindness & Visual Services	866.375.8264
Disability Empowerment Center.....	717.394.1890
Excentia Human Services	717.519.6740
Greystone Manor Therapeutic Riding, Inc.	717.615.9222
Joni & Friends	717.522.1467
KPETS	888.685.7387
Lancaster Cleft Palate Clinic.....	717.394.3793
Lancaster-Lebanon IU 13 (Voice/Voz & TTY)....	717.606.1600
<i>special services for preschool to age 21</i>	
<i>servicios especiales para niños preescolares y personas</i>	
<i>incapacitadas hasta los 21 años</i>	
Office of Vocational Rehabilitation, PA (Voice/Voz & TTY)	
	800.762.6306
PA Link to Aging and Disability Resources	800.753.8827
Pennsylvania Client Assistance Program	888.745.2357
Red Rose Transit Authority, Shared Ride (Access).....	717.291.1243
Schreiber Center for Pediatric Development.....	717.393.0425
Special Kids Network Recreation & Leisure Line	800.986.4550
UDS Foundation.....	888.837.4235
VisionCorps.....	717.291.5951
WellSpan Center for Autism & Developmental Disabilities	877.203.2233

School districts offer special programs for their own students.
Call schools directly or for appropriate numbers, or call
PA 211 East..... 211

Los distritos de la escuela ofrecen programas especiales para sus propios estudiantes. Llame las escuelas directamente o para los números de teléfono apropiados, llame a
PA 211 East..... 211

EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES SERVICIOS DE EMPLEO PARA LOS INCAPACITADOS

AHEDD.....	717.560.1000
Bureau of Blindness & Visual Services	866.375.8264
Community Services Group (CSG), Adult Day Program	717.285.7121
Tempo Clubhouse	717.392.2300
Ephrata Area Rehab Services, Employment Program	717.733.0710

Goodwill Keystone Area	717.394.0647
Lighthouse Vocational Services	717.354.0355
Occupational Development Center	717.397.4269
Office of Vocational Rehabilitation, PA	800.762.6306
UDS, Employment Services	888.837.4235
VisionCorps	717.291.5951

RECREATIONAL PROGRAMS FOR PEOPLE WITH DISABILITIES

PROGRAMAS RECREACIONALES PARA LOS INCAPACITADOS

Aaron's Acres	717.917.6101
Arch Street Center	717.392.8536
Excentia Human Services	717.519.6740
Schreiber Pediatric Rehab Center	717.393.0425
Special Olympics of Lancaster County	717.940.8335

DISASTER SERVICES

DESASTRE, SERVICIOS DE

American Red Cross	
Health and Safety Services	866.311.3832
Emergency Management Agency	
Lancaster County	800.808.5236
Lutheran Disaster Response	267.464.7700
Mennonite Disaster Services	717.735.3536
Volunteers/Voluntarios	800.241.8111
Salvation Army	717.397.7565

For additional resources during times of disaster
call PA 211 East 211

Para recursos adicionales durante tiempos de desastre
llame a PA 211 East 211

DISCRIMINATION

DISCRIMINACIÓN

See UNFAIR TREATMENT
Busque TRATAMIENTO INJUSTO

DOMESTIC VIOLENCE

VIOLENCIA DOMÉSTICA

See ABUSE/ASSAULT SERVICES
Busque ABUSO Y ASALTO, SERVICIOS DE

DRUG ABUSE

DROGAS, ABUSO DE

See ALCOHOL & DRUG ABUSE SERVICES
Busque ALCOHOL Y DROGAS, SERVICIOS DE ABUSO DE

EDUCATION SERVICES

EDUCACIÓN, SERVICIOS DE

ADULT BASIC EDUCATION

EDUCACIÓN BÁSICO DEL ADULTO

Adult Education, Lancaster-Lebanon IU 13	717.606.1708
Crispus Attucks, Community Center	717.394.6604
Literacy Council of Lancaster-Lebanon, The	717.295.5523
Spanish American Civic Association, Tec Centro	717.509.6679

ADULT EDUCATION

EDUCACIÓN PARA ADULTOS

All colleges and most school districts provide Adult Education courses. Contact schools directly or call PA 211 East 211
Todas las universidades y la mayoría de los distritos escolares proveen cursos de enseñanza para adultos. Llame a las escuelas directamente, o llame a PA 211 East 211

PRESCHOOL EDUCATION

EDUCACIÓN PREESCOLAR

Community Action Partnership, Thrive to Five	717.299.7301
Toll-Free/Llame Gratis	800.732.0018

Call PA 211 East for information on Preschool Programs in Lancaster County 211

Llame a PA 211 East para información sobre Programas Preescolares en el Condado de Lancaster 211

SPECIAL PRESCHOOL PROGRAMS

PROGRAMAS PREESCOLARES ESPECIALES

Excentia Human Services	717.519.6740
Lancaster-Lebanon IU 13	
Early Intervention Program	888.745.0771
Schreiber Pediatric Rehab Center	717.393.0425

SCHOLARSHIPS/LOANS

BECAS Y PRÉSTAMOS

Lancaster Dollars for Higher Learning	717.397.7920
Pennsylvania Higher Education Assistance Agency (PHEAA)	800.692.7392

TUTORING

TUTORES

Boys & Girls Club	717.295.3474
Children's Dyslexia Centers, Inc.	717.481.5680
Cornerstone Youth Center	717.367.0000
Crispus Attucks Community Center	717.394.6604
CrossNet Ministries	717.355.2454
Factory Youth Center	717.687.9594
Janus School	717.653.0025
Literacy Council of Lancaster-Lebanon, The	717.295.5523
Love INC of Lancaster County	717.735.7540
Migrant Education Program	717.872.3678
Rainbow's End Youth Services	717.653.9511
Teen Central	717.664.2990
Teen Haven	717.392.1995
The Mix	717.393.1523

EMPLOYMENT SERVICES

EMPLEO, SERVICIOS DE

JOB & CAREER COUNSELING

ASESORAMIENTO SOBRE TRABAJO Y CARRERA

Job Corps	800.733.5627
Lancaster Works	717.229.8378
New Choices Career Development Program	717.869.5006
Pennsylvania CareerLink Lancaster County	717.509.5613

JOB PROBLEMS

PROBLEMAS DEL TRABAJO

Bureau of Labor Law Compliance, PA	800.932.0665
Department of Labor & Industry, PA	717.787.5279

Occupational Safety/Health Administration
(OSHA) 800.321.6742
Wage and Hour Division,
U.S. Department of Labor 866.487.9243

JOB TRAINING/PLACEMENT

ENTRENAMIENTO Y COLOCACIÓN DEL TRABAJO

Goodwill Keystone Area 717.394.0647
Job Corps 800.733.5627
Pennsylvania CareerLink Lancaster County 717.509.5613
Spanish American Civic Association,
Tec Centro 717.509.6679

UNEMPLOYMENT COMPENSATION

COMPENSACIÓN DE DESEMPLEO

Unemployment Compensation Service Center .. 888.313.7284

WORKERS' COMPENSATION

COMPENSACIÓN DE TRABAJADORES

Bureau of Workers' Compensation, PA 800.482.2383

ENVIRONMENTAL SERVICES

AMBIENTALES, SERVICIOS

American Lung Association of Pennsylvania 800.586.4872
Department of Environmental Protection 717.705.4700
Lancaster Conservancy 717.392.7891
Lancaster County Conservation District 717.299.5361
Lancaster County Environmental Center 717.295.2055
Lancaster Farmland Trust 717.687.8484
Occupational Safety/Health Administration
(OSHA) 800.321.6742
Penn State Cooperative Extension & Outreach . 717.394.6851
Solid Waste & Recycling, City of Lancaster 717.291.4744
Solid Waste Management Authority 717.397.9968

FAMILY PLANNING/BIRTH CONTROL INFORMATION & SERVICES

PLANIFICACIÓN FAMILIAR Y ANTICONCEPTIVO, SERVICIOS E

INFORMACIÓN PARA LA

Birth Care and Family Health Services 717.786.4010
Lancaster General Women's Health Center 717.544.0700
Planned Parenthood, Keystone 717.299.2891
Union Community Care 717.299.6371

FINANCIAL ASSISTANCE

FINANCIERA, ASISTENCIA

GENERAL/CONTINUING

GENERAL/CONTINUACIÓN

Assistance Office, Lancaster County,
Cash Assistance 717.299.7411
Toll-Free/Llame Gratis 877.395.8930
Domestic Relations Section 717.299.8141
Social Security Administration
Lancaster Office 888.384.9919
National Office 800.772.1213

HEALTH & MEDICAL

SALUD Y MÉDICO

Assistance Office, Lancaster County, Medicaid . 717.299.7411
Bureau of Workers' Compensation, PA 800.482.2383
CHIP/Healthy Kids Helpline 800.986.KIDS(5437)

Medicine Assistance Tool 888.477.2669
Pennie 844.844.8040
Pharmaceutic Assistance Contract for Elderly
(PACE) 800.225.7223
SingleCare 844.234.3057
prescription discount card
tarjeta de descuentos para recetas
Social Security Administration (Medicare)
Lancaster Office 888.384.9919
National Office 800.772.1213

SPECIAL KINDS OF FINANCIAL HELP

AYUDA FINANCIERA DE TIPO ESPECIAL

Early Learning Resource Centers (ELRC) 717.393.4004
child care subsidies
subsidio para cuidado de niños
Community Action Partnership 717.299.7301
Columbia 717.684.8047
Ephrata 717.733.6562
utilities
servicios públicos/utilidades
Office of Victims' Services 800.233.2339
Tenfold 717.397.5182
mortgage prevention, reverse mortgages
prevención de ejecución hipotecaria, invertir hipotecas
The Lodge Life Services 717.509.3296
representative payee services
servicios de representante beneficiario
Thompson Social Services 570.617.4944
representative payee services
servicios de representante beneficiario
Unemployment Compensation Service Center .. 888.313.7284
Victim/Witness Services 717.299.8048

For additional referrals, call PA 211 East 211

Para referencias adicionales, llame a PA 211 East 211

FINANCIAL STABILITY

ESTABILIDAD FINANCIERA

Tenfold 717.397.5182
Volunteer Income Tax Assistance (VITA) 211
free tax preparation
preparación de impuestos gratis

FOOD RESOURCES

COMIDA, RECURSOS DE

CONGREGATE MEALS

COMIDAS PARA PERSONAS MAYORES

Pennsylvania 211 East 211
hot meals served daily to program participants at local
senior centers, call for locations and times
comidas calientes servidos diarias para participantes en
los centros de envejecientes, llame para lugares y horarios

FINANCIAL ASSISTANCE

ASISTENCIA FINANCIERA

Assistance Office, Lancaster County,
Food Stamps (SNAP) 717.299.7411
Toll-Free/Llame Gratis 877.395.8930
Central PA Food Bank SNAP Helpline 877.999.5964
WIC (Women, Infants & Children) 717.509.3686

FOOD PANTRIES

BANCOS DE ALIMENTOS

Alpha & Omega.....	717.394.3021
Columbia Dream Center	717.449.0492
Columbia Food Bank.....	717.449.5101
Community Cupboard of Elizabethtown.....	717.361.8149
Crispus Attucks Food Bank.....	717.394.6604
CrossNet Ministries.....	717.355.2454
CVCCS, Food Bank.....	717.208.3711
Ebenezer Baptist Church Food Pantry.....	717.392.4292
Factory House, The.....	717.687.9594
East Donegal/Conoy Area Christian Food Bank.....	717.426.2360
Ephrata Area Social Services	717.733.0345
Hempfield Area Food Pantry	717.898.2954
Jean Polite Food Bank.....	717.393.8379
Lancaster County Food Hub	717.291.2261
Lititz Warwick Community Chest.....	717.627.0770
Loft Community Partnership.....	717.723.8180
LS Together.....	717.672.6234
Mission Church	717.393.9600
New Creation United Methodist Church.....	717.393.3035
Salvation Army	717.397.7565
Salvation Army Extension Units	211
San Juan Bautista	717.392.4118
Solanco Food Bank.....	717.786.4308
Water Street Mission, Outreach	717.358.2081

Most food pantries have residency requirements, please call ahead to verify eligibility.

La mayoría de los bancos de alimentos tienen requisitos de residencia, por favor de llamar antemano para verificar elegibilidad.

For additional resources call PA 211 East.....211

Para recursos adicionales llame a PA 211 East..... 211

SOUP KITCHENS

COMEDORES

PA 211 East.....	211
for updated free meal locations throughout Lancaster County or visit www.ourcommunitymeals.org for a printable schedule maintained by Parish Resource Center <i>para una lista actualizado de comidas gratis localizados en el condado de Lancaster o visite www.ourcommunitymeals.org para una lista mantenido por Parish Resource Center</i>	

HOME DELIVERED

ENTREGADO AL HOGAR

Meals On Wheels	
Christiana/Gap.....	717.392.4842
Columbia.....	717.382.4842
Elizabethtown	717.689.3484
Ephrata Area.....	717.733.4846
Lancaster	717.392.4842
Lititz	717.626.2500
Manheim	717.537.6152
Millersville	717.872.2415
Mount Joy.....	717.367.8528
New Holland/Leola.....	717.392.4842
Paradise.....	717.392.4842
Solanco.....	717.786.3426

NUTRITION EDUCATION

EDUCACIÓN NUTRICIONAL

American Diabetes Association.....	800.342.2383
American Heart Association, Lancaster Division	717.393.0725
American Institute for Cancer Research Nutrition Hotline	800.843.8114
Penn State Cooperative Extension & Outreach	717.394.6851
WellSpan Ephrata Community Hospital, Wellness Center	717.721.8790

SCHOOL PANTRY PROGRAMS

PROGRAMAS ESCOLARES DESPENSA

Power Packs Project.....	717.517.9220
<i>weekend nutrition program for low-income families with children in grades k-12</i>	
<i>programa de nutrición de fin de semana para familias de bajos ingresos con niños en grados k-12</i>	

FOSTER CARE

CUIDADO ADOPTIVO, SERVICIOS DE

See ADOPTION/FOSTER CARE SERVICES
Busque ADOPCIÓN/CUIDADO ADOPTIVO, SERVICIOS DE

FUEL ASSISTANCE

ENERGÍA, ASISTENCIA DE

See UTILITY ASSISTANCE
Busque SERVICIOS PÚBLICOS, ASISTENCIA DE

GOVERNMENT OFFICES/PUBLIC OFFICIALS

GOBIERNO/FUNCIONARIOS PÚBLICOS OFICINAS DEL

For information on municipal services & complaints, call your local city, township or borough office or PA 211 East for appropriate phone numbers..... 211

Para información sobre servicios y quejas municipales, llame a la oficina municipal de su ciudad local o PA 211 East para los números de teléfono apropiados..... 211

HEALTH EDUCATION/INFORMATION

SALUD, EDUCACIÓN/INFORMACIÓN DE

Alzheimer's Association.....	800.272.3900
American Cancer Society.....	800.227.2345
American Diabetes Association (Regional).....	800.342.2383
American Heart Association, Lancaster Division.....	717.393.0725
American Lung Association of Pennsylvania.....	800.586.4872
American Red Cross, Central PA.....	866.311.3832
Arthritis Foundation, Central PA Chapter.....	800.283.7800
Cystic Fibrosis Foundation, Central PA Chapter.....	717.671.4000
Healthy Baby Helpline.....	800.986.2229
Kidney Foundation of Central PA.....	800.762.6202
Leukemia & Lymphoma Society.....	800.955.4572
Medicare Information Hotline.....	800.633.4227
Muscular Dystrophy Association.....	833.275.6321
National Multiple Sclerosis Society.....	800.344.4867
Planned Parenthood Keystone	717.299.2891
Schreiber Pediatric Rehab Center	717.393.0425
State Health Center, Lancaster.....	717.299.7597
VisionCorps.....	717.291.5951

Wellness Center, LGH 717.544.3811
 WellSpan Ephrata Community Hospital,
 Wellness Center 717.721.8790

HEALTH/MEDICAL CENTERS

MÉDICOS Y DE SALUD, CENTROS

Birth Care & Family Health Services,
 A Midwifery 717.786.4010
 Family First Health 717.342.2577
 Hope Within Community Health Center 717.367.9797
 Penn Medicine Lancaster General Health
 Express, Giant-Lancaster 717.735.3995
 Urgent Care-Ephrata 717.721.4585
 Urgent Care-Lancaster 717.544.0150
 Urgent Care-Lancaster City 717.544.6111
 Urgent Care-Lititz 717.627.7687
 Urgent Care-Norlanco 717.544.6350
 Planned Parenthood Keystone 717.299.2891
 Union Community Care 717.299.6371
 UPMC Express Care 717.740.5750
 Water Street Health Services 717.358.2017

For a list of additional Health and Medical Centers located
 throughout Lancaster County, call PA 211 East 211

Para obtener una lista de otros Centros Médicos y de Salud
 en el Condado de Lancaster, llame a PA 211 East 211

HIV/AIDS SERVICES

VIH/SIDA, SERVICIOS

Alder Health Services 717.233.7190
 Comprehensive Care Medicine (LGHP) 717.544.4943
 Nuestra Clinica 717.295.7994
 Planned Parenthood Keystone 717.299.2891
 State Health Center, Lancaster 717.299.7597
 State Health Hotline 877.724.3258
 Union Community Care 717.299.6371

HOME HEALTH CARE

CUIDADO MÉDICO CASERO

Landis at Home 717.509.5800
 Penn Medicine Home Health 717.397.8251
 UDS, In-Home Personal Care 888.837.4235
 WellSpan VNA 717.812.4433

For listings of home health agencies and numbers, maintained
 by Lancaster County Office of Aging, visit www.lancoaging.org

Para una lista y números de cuidado médico casero,
 mantenido por Lancaster County Office of Aging, visite
www.lancoaging.org

HOSPICE SERVICES

HOSPICIO, SERVICIOS DE

Hospice & Community Care 717.295.3900
 Masonic Village 717.367.1121

HOSPITALS

HOSPITALES

Lancaster General Women & Babies Hospital... 717.544.3700

Penn Medicine Lancaster General Hospital 717.544.5511
 Penn State Health - Lancaster Medical Center.. 223.287.9000
 Penn State Health Hershey Medical Center 800.243.1455
 UPMC Lititz 717.842.0167
 WellSpan Ephrata Community Hospital 717.733.0311

HOUSING & HOMELESSNESS SERVICES

VIVIENDA Y FALTA DE VIVIENDA, SERVICIOS DE

COORDINATED ENTRY SYSTEM

SISTEMA DE ENTRADA COORDINADA

The Coordinated Entry System assesses and refers
 individuals experiencing homelessness. When needed, will
 make referrals to emergency shelters and transitional housing
 programs. For pre-screening and referral services call
 PA 211 East 211

El Sistema de Entrada Coordinada evalúa y refiere a las
 personas quienes estan sin vivienda. Cuando sea necesario,
 se hacen referencias a viviendas de emergencia y programas
 de vivienda transitoria. Para un evaluación y servicios de
 referencias llame PA 211 East 211

EMERGENCY SHELTERS

VIVIENDA DE EMERGENCIA

Domestic Violence Services of
 Lancaster County 717.299.1249
 Water Street Mission 717.393.7709
 Winter Emergency Shelter 211
*several Lancaster County communities operate winter
 shelter programs from December through March, call for
 appropriate numbers*
*varios comunidades en el Condado de Lancaster ofrecen
 albergues durante el invierno (diciembre hasta marzo),
 llame para los números apropiados*

WORKFORCE/AFFORDABLE HOUSING

VIVIENDA PARA LA FUERZA LABORAL/VIVIENDA BAJO COSTO

Community Basics 717.735.9590
 Housing Development Corporation 717.291.1911
 Spanish American Civic Association
 Development Corporation 717.397.6267

For listings of rental property locations and numbers, visit
www.pahousingsearch.com or call the
 MyHousingSearch 877.428.8844

Para una lista y números de propiedades de alquiler visita
www.pahousingsearch.com o llame al
 MyHousingSearch 877.428.8844

SPECIALTY HOUSING

VIVIENDAS ESPECIALIZADAS

Beth Shalom House of Peace 717.358.9376
ex-offenders, women with children
ex-delinquentes, mujeres con niños
 Bethany Christian Services,
 Safe Families for Children 717.238.3549
temporary care for children birth to 17 years
cuidado a corto plazo para niños de edades 0-17 años
 House of His Creation (Lititz) 717.626.0263
pregnant women over age 18
mujeres embarazadas mayores de 18 años

Lourdeshouse (Harrisburg).....717.412.4865
group home for pregnant women
vivienda de grupo para mujeres embarazadas

HOME REPAIR/IMPROVEMENT/WEATHERIZATION MEJORAS AL HOGAR/REPARACIÓN/CLIMATIZACIÓN

Bureau of Lead Safety and Community Development,
 City of Lancaster.....717.291.4730
 Bureau of Property Maintenance and Housing Inspections,
 City of Lancaster.....717.291.4711
code enforcement
cumplimiento de ordenanzas
 Lancaster County Housing &
 Redevelopment Authority.....717.394.0793
 PPL Corporation.....800.342.5775
 UGI.....800.844.9276
 USDA, Rural Development.....717.272.3908

FIRST-TIME HOMEBUYERS PRIMEROS COMPRADORES DE VIVIENDA

Base, Inc.....717.392.5467
 Habitat For Humanity, Lancaster Area.....717.392.8836
first-time homebuyers
compradores de casa de primera vez
 Spanish American Civic Association.....717.397.6267
 Tenfold, Homebuyer Initiative.....717.397.5182

For additional resources call PA 211 East.....211
 Para recursos adicionales llame a PA 211 East.....211

INTELLECTUAL AND DEVELOPMENTAL DISABILITIES SERVICES INCAPACIDAD INTELECTUAL Y DEL DESARROLLO, SERVICIOS DE

AHEDD.....717.560.1000
 Behavioral Health and Developmental Services (BH/DS)
 Early Intervention/Intervención Temprana.....717.399.7323
 Intellectual Disabilities/
 Incapacidad Intelectual.....717.399.7355
 Community Services Group (CSG).....877.907.7970
 Excentia Human Services.....717.519.6740
 Friendship Community.....717.656.2566
 Keystone Human Services.....717.581.8229
 Lancaster County Special Olympics.....717.940.8335
 Lancaster-Lebanon IU 13, Early Intervention.....717.606.1601
 Lighthouse Vocational Services.....717.354.0355
 The Arc Lancaster Lebanon.....717.394.5251

LEAD POISONING PLOMO, ENVENENAMIENTO CON

City of Lancaster.....717.291.4730
 Lead Information Line.....800.440.5323
 Penn Medicine, Lead Free Families.....717.544.LEAD(5323)
 State Health Center, Lancaster.....717.299.7597

LEGAL SERVICES/ADVOCACY LEGALES Y DE APOYO, SERVICIOS

AARP.....888.687.2277
 Advoz.....717.397.2404
 American Civil Liberties Union (ACLU).....717.238.2258
 Court Appointed Special Advocates (CASA).....717.208.3280

District Attorney's Office
 Prosecution/Procesamiento.....717.299.8100
 Victim/Witness Services/Víctima y Testigo.....717.299.8048
 Domestic Violence Legal Clinic.....717.291.5826
 Lancaster Bar Association.....717.393.0737
 MidPenn Legal Service.....800.326.9177
 Pennsylvania Client Assistance Program.....888.745.2357
 Public Defender's Office.....717.299.8131
 The Lodge Life Services, Senior Services.....717.509.3296

LGBTQ+ SERVICES LGBTQ+ SERVICIOS

Trevor Project.....866.488.7386
 Lititz Chooses Love Association.....267.326.1386

LIBRARIES BIBLIOTECAS

Library System of Lancaster County.....717.207.0500
 Adamstown Area Library.....717.484.4200
 Bookmobile.....717.207.0500
 Columbia Public Library.....717.684.2255
 Eastern Lancaster County Library.....717.354.0525
 Elizabethtown Public Library.....717.367.7467
 Ephrata Public Library.....717.738.9291
 Intercourse Library.....717.768.3160
 Gap Branch.....717.442.3304
 Lancaster Public Library
 Duke Street717.394.2651
 Mountville Branch.....717.285.3231
 Lititz Public Library.....717.626.2255
 Manheim Community Library.....717.665.6700
 Manheim Township Public Library.....717.560.6441
 Milanof-Schock Library.....717.653.1510
 Moores Memorial Library.....610.593.6683
 Quarryville Library.....717.786.1336
 Shuts Environmental Library.....717.295.2055
 Strasburg-Heisler Library.....717.687.8969

MENTAL HEALTH SERVICES SALUD MENTAL, SERVICIOS DE

Arch Street Center.....717.392.8536
 Behavioral Healthcare Corporation.....717.399.8288
 Behavioral Health and Developmental Services (BH/DS)
 Adult Behavioral Health Case Management.....717.393.0421
manejo de caso de salud mental de adultos
 Children's Behavioral Health.....717.393.0421
salud mental de niños
 Crisis Intervention/Intervención de Crisis.....717.394.2631
 Catholic Charities
 Counseling/Consejería.....717.299.3659
 Intensive Day Treatment.....717.295.9630
tratamiento intensivo de día
 Center for Autism & Developmental Disabilities.....717.735.1920
 CHI St. Joseph Children's Health.....717.397.7625
 Community Services Group (CSG).....877.907.7970
 Lancaster Mental Health Office717.390.0353
 Tempo Clubhouse717.392.2300
 Compeer Lancaster.....717.397.7461
 Keystone Human Services.....717.581.8229
 Lancaster Behavioral Health Hospital.....717.740.4100
 Lancaster County Warm Line.....717.945.9976

Lighthouse Vocational Services	717.354.0355
Mental Health America of Lancaster County.....	717.397.7461
Mental Health Court	717.299.8181
NAMI Lancaster County PA.....	717.475.3882
Nuestra Clinica.....	717.293.4150
PA Counseling Services	855.272.1653
Ponessa Behavioral Health.....	877.228.9177
Recovery InSight (peer support)	717.517.8552
TEAMCare	717.391.0172
WellSpan Philhaven.....	800.932.0359
Youth Advocate Program	717.519.8723

PARENTING PROGRAMS

PADRES, PROGRAMAS PARA LOS

COBYS Family Life Center	717.435.8139
Parents as Teachers	717.299.7301

PERSONAL/FAMILY PROBLEMS

PROBLEMAS PERSONALES O DE FAMILIA

See COUNSELING SERVICES & SELF HELP/SUPPORT GROUPS
 Busque CONSEJO, SERVICIOS DE Y GRUPOS DE APOYO/ APOYO PROPIO

PREGNANCY SERVICES (INCLUDING COUNSELING & TESTING)

EMBARAZO, SERVICIOS DE (INCLUYE CONSEJO Y PRUEBAS)

A Woman's Concern	717.394.1561
Adoptions From The Heart.....	717.399.7766
Align Life Ministries	
Columbia.....	717.684.3400
Ephrata	717.733.9440
Lancaster	717.575.0561
Bethany Christian Services	717.399.3213
Birth Care & Family Health Services.....	717.786.4010
Healthy Baby Helpline.....	800.986.2229
Healthy Beginnings Plus (Ephrata Hospital)	717.738.6635
Healthy Beginnings Plus (Lancaster General) ...	717.544.4305
House of His Creation (Lititz)	717.626.0263
<i>pregnant women over age 18</i>	
<i>mujeres embarazadas mayores de 18 años</i>	
Lourdeshouse Maternity Home	717.412.4865
Nurse Family Partnership.....	717.544.1952
Planned Parenthood Keystone	717.299.2891
Pregnancy Resources at Cornerstone.....	717.442.3111
Safe Haven	866.921.7233
<i>unplanned pregnancy, newborn protection</i>	
<i>refugio seguro para recién nacidos, embarazo no planeado</i>	
Union Community Care.....	717.299.6371
WIC (Women, Infants, Children)	717.509.3686

PROBATION, PAROLE, & RE-ENTRY PROGRAMS

PROBATORIA, LIBERTAD BAJO PALABRA, Y REINGRESO A LA COMUNIDAD

Adult Probation & Parole.....	717.299.8181
Lancaster County Reentry Coalition	717.394.0793
New Person Ministries	717.490.5517
Office of Juvenile Probation & Parole	717.299.8161
Pennsylvania CareerLink Reentry Services and	
Employment.....	717.509.5613
Victim Impact Panel	717.299.8181

Download the Reentry Resource Guide created by the Lancaster County Reentry Coalition at <https://lchra.com/our-organizations/reentry-coalition>.

Descarga el guía de Rentry Resource creado por el Lancaster County Reentry Coalition en www.lchra.com/our-organizations/reentry-coalition.

RECREATION/SOCIAL DEVELOPMENT

RECREACIÓN/DESARROLLO SOCIAL

FOR ALL AGES

PARA TODAS LAS EDADES

Ephrata recCenter.....	717.738.1167
GEARS.....	717.367.0355
Hempfield recCenter	717.898.3102
Lancaster Recreation Commission	717.392.2115
Lititz recCenter.....	717.626.5096
Manheim Township Parks & Recreation	717.290.7180
Manor Township Parks & Recreation.....	717.397.4769
Southern End Community Association (SECA) ..	717.806.0123
YMCA, Adamstown.....	717.484.4996
YMCA of the Roses	
City Center.....	717.393.9622
Lampeter-Strasburg.....	717.464.4000

FOR SENIOR CITIZENS

PARA PERSONAS DE MAYOR EDAD

Community Action Partnership, Senior Center ..	717.299.7301
GEARS.....	717.367.7984
Lancaster Recreation Commission	717.392.2115
Lititz Senior Center.....	717.626.2800
Office of Aging, Senior Centers.....	717.299.7979
Toll-Free/llame Gratis	800.801.3070
Spanish American Civic Association,	
Senior Center.....	717.397.6267

For other listings of Senior Centers, contact PA 211 East.. 211

Para otros listados de centros para personas de mayor edad, llame a PA 211 East..... 211

Contact local township & borough offices directly for recreational activities or call PA 211 East 211

Comuníquese con la oficina de su ciudad o municipio irectamente para actividades recreativas o llame a PA 211 East 211

RECYCLING

RECICLAJE

See ENVIRONMENTAL SERVICES
 Busque AMBIENTALES, SERVICIOS

REFUGEE/IMMIGRATION SERVICES

REFUGIADOS/INMIGRANTES, SERVICIOS A

Bethany Christian Services	717.399.3213
Catholic Charities, Refugee Services.....	717.232.0568
Church World Services	717.381.2890
International Service Center.....	717.236.9401
U.S. Citizenship and Immigration Service.....	800.375.5283

RESPITE CARE

CUIDADO A CORTO PLAZO

Bethany Christian Services,
Safe Families for Children 717.238.3549
Community Services Group (CSG), Chariots..... 877.907.7970
DayBreak at Garden Spot Village 717.355.6000
UDS In-Home Personal Care..... 888.837.4235
Youth Advocate Program 717.519.8723

SELF-HELP/SUPPORT GROUPS

GRUPOS DE APOYO/APOYO PROPIO

Self Help/Support Groups are for people who share a common physical or emotional condition, situation or problem. The primary purpose is to provide information, comfort and support to each other. PA 211 East maintains information on some of the support groups available in the county. For topics, contact persons, meeting locations and times..... 211

Grupos de Apoyo/Apoyo Propio son para personas quien comparte una situación, condición física o problema emocional común. El propósito principal es proporcionar información, consuelo y apoyo el uno al otro. PA 211 East mantiene información sobre algunos de los grupos de ayuda disponibles en el condado. Para temas, personas de contacto, localizaciones y horarios..... 211

SENIOR CITIZENS

ANCIANOS

See AGING SERVICES; RECREATION & SOCIAL
DEVELOPMENT-FOR SENIOR CITIZENS
Busque ENVEJECIENTES, SERVICIOS A; RECREACIÓN/
DESARROLLO SOCIAL-PARA PERSONAS DE MAYOR EDAD

SEXUALLY TRANSMITTED INFECTIONS (VD)

ENFERMEDADES DE TRANSMISIÓN SEXUAL, ASISTENCIA DE

See HEALTH/MEDICAL CENTERS, HIV/AIDS SERVICES
Busque MÉDICOS Y DE SALUD, CENTROS, VIH/SIDA,
SERVICIOS PARA

SHELTERS

ASILO

See HOUSING-EMERGENCY SHELTERS
Busque VIVIENDA-VIVIENDA DE EMERGENCIA

SUBSTANCE ABUSE

SUSTANCIAS, ABUSO DE

See ALCOHOL & DRUG ABUSE SERVICES
Busque ABUSO DE ALCOHOL Y DROGAS, SERVICIOS DE

TAXES

IMPUESTOS

City of Lancaster Tax & Treasury 717.735.3425
Department of Revenue,
Property Tax/Rent Rebate 888.222.9190
Internal Revenue Service (IRS) 800.829.1040
Tax Collection Bureau, Lancaster County..... 717.569.4521

Treasurer's Office, Lancaster County 717.299.8222
Volunteer Income Tax Assistance (VITA) 211
free tax preparation
preparación de impuestos gratis

TEENAGERS

ADOLESCENTES

See CHILDREN/YOUTH SERVICES
Busque NIÑOS Y JÓVENES, SERVICIOS PARA

TENANT/LANDLORD

INQUILINO/PROPIETARIO

Advoz 717.397.2404
Bureau of Consumer Protection, Pennsylvania . 800.441.2555
MidPenn Legal Service 800.326.9177
Tenfold, Housing Rights and Resource Center .. 717.358.9372

TRANSPORTATION SERVICES

TRANSPORTE, SERVICIOS DE

Amtrak..... 800.872.7245
Commute PA 866.579.7433
Ephrata Area Social Services..... 717.733.0345
Northern Lancaster County
Norte del Condado de Lancaster
Lancaster EMS..... 717.392.8887
non-emergency medical transportation
transportación médico no de emergencia
Love INC of Lancaster County 717.735.7540
Office of Aging..... 717.299.7979
Toll-Free/Llame Gratis 800.801.3070
Red Rose Transit Authority
Operations Center/Centro de Operaciones .. 717.397.5613
Bus Information/Información de Autobus..... 717.397.4246
Shared Ride (ACCESS)..... 717.291.1243
Toll-Free/Llame Gratis 800.892.1122

Some health agencies provide transportation for their clients to medical appointments. For additional resources call
PA 211 East 211

Algunas agencias de salud suministran transportación para su clientes a citas médicas. Para recursos adicionales llame a
PA 211 East 211

TUTORING SERVICES

TUTORÍA ESCOLAR, SERVICIOS DE

See EDUCATION SERVICES-TUTORING
Busque EDUCACIÓN, SERVICIOS DE-TUTORES

UNFAIR TREATMENT

TRATAMIENTO INJUSTO

Advoz 717.397.2404
American Civil Liberties Union 717.238.2258
Attorney General - Health Care Section..... 717.705.6938
Equal Employment Opportunity Commission..... 800.669.4000
Lancaster Bar Association 717.393.0737
MidPenn Legal Services 800.326.9177
Pennsylvania Client Assistance Program 888.745.2357
Pennsylvania Human Relations Commission 717.787.9780

For referral to appropriate agency call PA 211 East 211

Para referencias a agencias apropiados llame a
PA 211 East 211

UTILITY ASSISTANCE

SERVICIOS PÚBLICOS, ASISTENCIA DE

Assistance Office, Lancaster County, LIHEAP .. 717.299.7543
winter months only

solamente en el invierno

Internet Essentials, Comcast 855.846.8376
low-cost internet service

servicio de internet bajo costo

PA Office of Consumer Advocate 800.684.6560

PPL Electric Utilities Corporation 800.342.5775

Public Utility Commission 800.692.7380

SafeLink Wireless Lifeline Service 800.723.3546

UGI 800.276.2722

Most telephone companies provide lifeline services for low income customers. Contact your local provider.

La mayoría de las compañías telefónicas proveen el servicio lifeline para clientes con ingreso bajo. Llame su proveedor local.

VETERANS/MILITARY SERVICES

VETERANOS/MILITARES, SERVICIOS A

American Red Cross, Susquehanna Valley 877.272.7337

Department of Veterans Affairs,
Lancaster County 717.299.7920

Department of Veterans Affairs Medical Center
Coatesville 800.290.6172

Lancaster Outpatient Clinic 717.740.4434

Lebanon 800.409.8771

Department of Veterans Affairs,
Regional Office & Insurance Center 800.827.1000

Lancaster Vet Center 717.283.0735

PA Link to Aging and Disability Resources 800.753.8827

National Call Center for Homeless Veterans 877.424.3838

Veterans Multi-Service Center, Supportive Services for
Veteran Families (SSVF) 844.226.0368

Pennsylvania CareerLink Lancaster County 717.509.5613

United Veterans Beacon House 717.859.4577

Veterans Victory House 717.397.0156

Volunteers of America, Supportive Services for
Veteran Families (SSVF) 717.236.1440

VICTIM SERVICES

VÍCTIMAS, SERVICIOS DE

Mothers Against Drunk Drivers (MADD) 877.623.3435

Office of District Attorney,
Victim/Witness Services 717.299.8048

Victims Compensation Assistance Program 800.233.2339

VOLUNTEER REFERRAL SERVICES

VOLUNTARIOS, REFERENCIAS DE

Love INC of Lancaster County 717.735.7540

Office of Aging, Lancaster County 717.299.7979

United Way Volunteer Center 717.394.0731

YOUTH PROGRAMS

JÓVENES, PROGRAMAS PARA

See CHILDREN & YOUTH SERVICES, GROWTH & ENRICHMENT

Busque NIÑOS Y JÓVENES, SERVICIOS PARA CRECIMIENTO Y ENRIQUECIMIENTO

ADDITIONAL INFORMATION / INFORMACIÓN ADICIONAL

Free Tax Prep By IRS-Certified Volunteers

VITA is a program of
United Way of Lancaster County.



VITA
VOLUNTEER INCOME TAX ASSISTANCE

**For those making
\$70,000 or less***

Count on VITA to get your taxes done right without the hassle of a paid tax prep service! With the help of trained volunteers, VITA provides free tax services to individuals and their families while saving time and money!

*As an individual or family unit



In-Person



Online
(MyFreeTaxes.com)

Sponsored by: **Fulton Bank**



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Preparación de impuestos gratis por voluntarias certificadas por el IRS

VITA es un programa de
United Way of Lancaster County.



VITA
VOLUNTEER INCOME TAX ASSISTANCE

**Para aquellos que ganan
\$70,000 o menos***

¡Cuenta con VITA para preparar sus impuestos correctamente sin la molestia de un servicio de preparación de impuestos pago!
¡Con la ayuda de voluntarios capacitados de impuestos gratuitos a personas y sus familias mientras ahorra tiempo y dinero!

* Como persona individual o familiar



En Persona



Sitio Web
(MyFreeTaxes.com)

Patrocinado por: **Fulton Bank**



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WHEN YOU'RE READY TO GIVE BACK, CHECK IN WITH US.



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CONNECTED**
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GET CONNECTED. GET HELP.

When life happens, help is available.
24 hours a day, 7 days a week.

CONNECT WITH 211



Phone: 211 or 717.291.5462



Chat: **PA211East.org**



Text: Your zip code to 898211



Database: **PA211East.org**



Social: **PA211East**

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United Way of
Lancaster County