

The Ultimate Guide to Shopping - Part 1

In These Conversations:

Vocabulary Themes

- Shopping:
 -Entering a store
 -Asking for help
 -Paying for your purchase



The Ultimate Guide to Shopping: Mastering Common Store Interactions in English – Part 1

-By ALLPlusESL

Listen to the following three conversations to practice using the vocabulary and phrases necessary when you go shopping

Conversation 1: Entering the store

(Store Employee and Customer – Customer enters the store and is greeted by store employee)

Store Employee: Hi there! Welcome in.

Customer: Hi, thank you.

Store Employee: How can I help you today?

Customer: I'm just looking around for now, thanks.

Store Employee: Sounds good. If you have any questions, I'm right over here.

Customer: Great, thanks.

(A few minutes later)

Store Employee: Finding everything okay?

Customer: Yes, thank you. I'm just browsing.

Store Employee: Perfect. Take your time and let me know if you need anything.

Customer: Will do, thanks.

Conversation 2: Asking for help

(The customer asks questions related to what she's looking for)

Customer: Excuse me, could you help me with something?

Employee: Of course! What are you looking for?

Customer: I'm looking for a pair of black jeans.

Employee: Sure, our jeans are right over here. Let me show you.

Employee: Here they are! So, these are our women's black jeans. We have a few different styles.

Customer: Thanks. Does this pair come in a smaller size?

Employee: Yes, it does. Let me check... here's the next size down.

Customer: Great. And does this come in another color?

Employee: Yes, we also have it in blue and light gray.

Customer: Nice. And what's the difference between these two styles?

Employee: This one is a skinny fit, and the other one is a straight-leg style.

Customer: Got it. And how much is this one?

Employee: Let me check the tag... it's \$39.99.

Customer: Okay, thank you. Is it on sale today?

Employee: Yes, it's 20% off right now.

Customer: Perfect. I'll take this pair.

Employee: Great! The fitting rooms are right over there if you'd like to try them on.

Customer: Thanks so much.

Conversation 3: Paying at the register

Customer: Hi, is this register open?

Cashier: Yes, I can help you over here.

Customer: Great, thank you.

Cashier: Are you ready to check out?

Customer: Yes, I am.

Cashier: Perfect. I'll ring this up for you. Did you find everything okay?

Customer: Yes, thank you.

Cashier: Great. Do you have a rewards account with us? You can earn points on today's purchase.

Customer: I don't think so.

Cashier: No problem – would you like to sign up?

Customer: Not today, thanks.

Cashier: Alright. Your total is \$39.99. Will you be paying with cash or card? We also accept Apple Pay and contactless payments.

Customer: I'll pay with my phone.

Cashier: Perfect – you can tap right here.

Cashier: Would you like a bag?

Customer: Yes, please.

Cashier: Here's your receipt. Have a great day!

Customer: Thank you – you too.

Cashier: Come back and see us!

Customer: Will do, thanks.