



(WRIC)

**LA CROSSE COUNTY  
DEPARTMENT OF HEALTH &  
HUMAN SERVICES**

300 4th Street North  
La Crosse, WI 54601-3299  
Phone: 608-784-HELP (4357)

**JACKSON COUNTY  
DEPARTMENT OF HEALTH &  
HUMAN SERVICES**

421 County Rd. R.  
Black River Falls, WI 54615  
Phone- (715) 284-4301

**MONROE COUNTY  
DEPARTMENT OF HEALTH &  
HUMAN SERVICES**

14301 County Highway B  
Sparta, WI 54656  
Phone (608) 269-8600

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**FOR MORE INFORMATION REGARDING THE  
WRIC CCS PROGRAM /CST PRACTICE APPROACH  
IN LACROSSE CO., PLEASE CONTACT:**

**Emily Engling:** WRIC CCS Program Administrator  
**Ellen Daubert:** WRIC CCS Service Director  
**Ryan Ross:** WRIC CCS Service Director /  
CST Administrator

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**CCS UTILIZES WRAPAROUND TEAMS**

A team is formed for each CCS Consumer that includes: the consumer, service facilitator, mental health professional, service providers and other individuals (family, friends, etc.) that the consumer (you) wishes to include for advocacy and support. **This team meets at least monthly to ensure success.**

**Coordinated Services Team  
(CST)**

CST is...

- A Wraparound team process that is strength based and driven by a shared set of core values (family centered, outcome oriented, strength based, culturally responsive, community based, individualized planning, builds on natural supports).
- Provides families access to needed support and services as well as ownership of their own plan.
- Team approach to respond to consumers with multiple needs.
- Services are supported through collaborative efforts of both formal and informal supports.

(WRIC)  
Western Region  
Integrated Care

**Comprehensive  
Community  
Services  
Program  
(CCS)**



**INFORMATIONAL  
GUIDE**

# Comprehensive Community Services

## RECOVERY

- BECOME EMPOWERED TO TAKE CONTROL OF YOUR LIFE
- BE AN ACTIVE PART IN THE DESIGN & IMPLEMENTATION OF YOUR RECOVERY PLAN
- MANAGE YOUR STRUGGLES & MENTAL HEALTH SYMPTOMS
- GAIN BACK YOUR RIGHTS, ROLES, GOALS, RESPONSIBILITIES, & DECISIONS IN YOUR LIFE
- LIVE SUCCESSFULLY & INDEPENDENTLY IN YOUR COMMUNITY

## CCS COST TO YOU

CCS IS A VOLUNTARY PROGRAM THAT IS PRIMARILY FUNDED BY MEDICAID. IF YOU ARE PARTICIPATING IN CCS AND ARE NO LONGER COVERED BY MEDICAID, THERE WILL BE COST TO YOU FOR SERVICE

## CCS CORE VALUES

- YOU ARE THE DRIVER AND WILL BE PART OF A TEAM
- BUILDS ON NATURAL & COMMUNITY SUPPORTS
- GOAL DRIVEN/OUTCOME ORIENTED
- SERVICE ARE BASED ON CLINICAL NEED
- SERVICE PROVIDED AT LOCATION OF CLINICAL NEED
- SERVICE WILL BE PROVIDED IN THE LEAST RESTRICTIVE MANNER
- CCS STRIVES TO PROVIDE SERVICES IN COMMUNITY SETTINGS
- CCS WILL WORK WITH INDIVIDUALS TO EMPOWER AND PROMOTE INDEPENDENCE

## WHAT THE CCS PROGRAM CANNOT PROVIDE

- Respite or child care
- Transportation
- Autism, developmental disability, and learning disorder services
- Crisis Intervention
- Youth Residential and Placement Service
- Services that are not rehabilitative, including services that are primarily recreation-oriented

CCS is a Service Facilitation model that uses the CST philosophy designed for both children and adults with either a mental health disorder and/or a substance abuse disorder

## CCS PROGRAM SERVICES

Services provided under CCS are available to individuals on Medicaid (MA), functionally eligible, and individually determined through the assessment and the service planning process. Possible services include:

- SCREENING/ASSESSMENT
- SERVICE FACILITATION/SERVICE PLANNING
- INDIVIDUAL SKILLS DEVELOPMENT & ENHANCEMENT
- WELLNESS MANAGEMENT
- EMPLOYMENT SKILL TRAINING
- PEER SUPPORT
- SUBSTANCE USE TREATMENT
- MEDICATION MANAGEMENT
- PSYCHOTHERAPY
- PSYCHOEDUCATION
- DIAGNOSTIC EVALUATION



