

# Whitehouse Farm Trip

April 2026

NTPCF organised a fully funded (HAF) trip to Whitehouse Farm for parent carers and their children during the Easter holidays. The day included optional coach travel, snacks for all and lunch for children, with flexibility for families to travel independently.



# Feedback Summary



Feedback from families was overwhelmingly positive, with all respondents rating the trip 5 out of 5.

Many families also took the time to share messages of thanks following the trip, including comments such as *“Amazing day, thank you so much”*, *“We had a fab time”* and *“Kids loved it”*.

# What worked well

Families consistently highlighted:

- The overall experience, described as “amazing”, “brilliant” and “a lovely day”
- 100% of the families booked attended on the day!
- The flexibility of travel and timings, allowing families to attend in a way that suited their needs
- The availability of coach transport, particularly for those without access to a car
- The opportunity to enjoy a wide range of activities, including animal interactions, tractor rides, soft play and outdoor play
- Clear communication and organisation throughout the day
- The presence of NTPCF staff for support, while still allowing families independence



## Inclusion and accessibility

The trip was widely described as highly inclusive. Families valued:

- A non-judgemental environment where they felt comfortable attending
- The reassurance of being alongside other parent carers who understand their experiences
- Accessibility features at the venue, including facilities for wheelchair users
- Flexibility to meet individual needs (e.g. travel options, dietary adjustments)
- One parent shared:  
*“It was very reassuring to know that there were plenty of other parent carers there; just knowing there were people who would empathise with any difficult moments really helped me.”*

# Impact on families




Feedback highlighted that the trip:

- Provided a special and memorable experience for families
- Enabled families to access an activity they may not have otherwise attempted
- Increased confidence, with one parent noting it showed them *“we can do it”*
- Supported family wellbeing and connection
- Helped reduce isolation
- Families also expressed their appreciation, with comments including: *“Thank you again – we thoroughly enjoyed it”* and *“We had a fantastic time regardless of the chilly weather.”*



## Areas for improvement

There were very few suggestions for improvement, with most families stating there was nothing they would change. One comment noted limited sandwich options due to allergies, though alternatives were provided.



# Future Suggestions

Families expressed strong interest in similar opportunities

More outdoor or farm-based trips

Visits to places such as Beamish, zoos, and theme parks

Continued provision of accessible, supported days out



# Conclusion

The Whitehouse Farm trip was extremely well received and had a clear positive impact on families. It demonstrated the value of inclusive, flexible and fully funded activities that enable parent carers and their children to access enjoyable experiences together.

# THANK YOU!



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