



## Video Surveillance Maintenance Program Proposal

### Introduction:

At Operations & Technology LLC, we understand the critical role that video surveillance systems play in maintaining security and operational efficiency for businesses. Our comprehensive maintenance programs are designed to ensure that your surveillance equipment, including IP cameras and NVR systems, are always operating at peak performance, providing you with peace of mind and uninterrupted security coverage.

### Tiered Maintenance Packages:

#### 1. Basic Package: "Essential Surveillance Care"

**Quarterly System Health Check:**  
Our technicians will conduct a thorough inspection of your surveillance system to ensure all components are functioning correctly and are free from any technical issues or malfunctions.

**Firmware Updates:**  
We will regularly update the firmware of your IP cameras and NVR systems to ensure they are equipped with the latest security patches and features.

**Remote Technical Support:**  
You will have access to our technical support team during business hours for any troubleshooting assistance or minor adjustments needed.

Price: \$ 145/month\*

Additional Service Price List: page 3\*

