



**Encompassing Center**  
**FY20 Q2 Program Report**  
**10/15/19-12/31/19**

**Staff:**

- All staff positions have been filled except for the Bilingual Case Manager position which continues to be open.

**Clients:**

**Individual Services:**

13 clients served

**Demos:**

- 4 children, 9 adults
- 4 female, 8 male
- 11 African American, 1 Hispanic, 1 Asian (biracial)

**Attributes:**

- 9 Economically Disadvantaged
- 4 Mothers
- 3 Fathers
- 4 Ex-offenders
- 1 client suffering from single incident trauma
- 9 clients suffering from complex trauma
- 5 Domestic Violence involved
- 4 clients involved in violence
- 3 victims of child abuse/neglect
- 9 clients affected by community violence

**Primary Diagnosis:**

Depressive Related Disorders: 4

Trauma-Related Disorders: 5

Anxiety Disorders: 1

Impulsive Conduct Disorders: 1

Substance-Related Disorders: 1

Other Disorders: 1

**Neighborhood:**

North Lawndale: 6

East Garfield Park: 3

West Garfield Park: 4

Near West Side- 0

**Couples and Family Services:**

- **Couples: 0**
- **Family: 0**

**Collateral Services:**

Collaterals include all family members and guardians that are involved in the treatment and service provision for the identified clients. These services include those involved in family therapy or formal education of others involved in the care for the identified client.

- **Other: 0**

**Community Education:**

**120 students were provided with community education at Chicago West Side Christian School**

Melissa Sears, Assistant Principal at Chicago West Side Christian School, located in the North Lawndale community invited the Encompassing Center for an all-school community-building activity called "Color Club" where students in 1st - 8<sup>th</sup> grades came together for the afternoon for a variety of activities that revolve around the chosen theme of "Healthy Emotions, Healthy Community." The color club occurred Tuesday, Nov 19 from 12:45 - 3:30pm. The services were community education presentations in two separate classrooms. The facilitators engaged the students with activities around self-esteem and yoga/meditation.

**TOTAL CLIENTS SERVED IN QUARTER 2: 133**

**Services:**

- 30 individual counseling hours provided
- 0 couples/family counseling hours provided
- 0 Support group hours provided
- 4 Substance use counseling hours provided
- 24 collateral hours provided
- 18 case management hours provided
- 2 community education presentations given at a local elementary school

**Outreach:**

Provided outreach at 105 sites throughout the territory:

- 1 adult academic center
- 1 behavioral hospital
- 13 churches
- 6 counseling centers

- 3 day cares
- 10 schools
- 1 fitness center
- 13 medical hospitals/offices
- 1 legal assistance center
- 1 police district
- 1 probation office
- 41 social service offices
- 1 university
- 6 shelters
- 4 libraries
- 1 funeral home
- 1 art workshop

#### **Linkage Agreements:**

- Above and Beyond
- Campaign for A Drug Free Westside
- Inspiration Kitchen

#### **Successes:**

- Within 2 months all but one staff position was filled.
- The site was approved for a SUPR off site exception which means that we can bill Medicaid and the Managed Care Organizations for substance use billable services if clients have insurance.
- The Encompassing Center received media attention as a result of the grand opening.

#### **Challenges:**

- Despite aggressive outreach, the number of clients served is lower than expected.

#### **Client Success Story:**

A young mother, age 22, was referred to the center by a local sister (nun) from the community. The Program Director met this nun weeks prior at an advocacy meeting at Altgeld Park. The therapist reached out to the client after the initial referral was completed but an appointment was not made until after the Christmas holidays.



Before the client came in to the center, she had originally forgot the appointment but remembered due to the therapist calling her with a courtesy call. When the therapist spoke to the client, she shared that she is from the state of Louisiana and here in Illinois due to her partner being incarcerated here. She was staying with his family but that arrangement fell through and she became homeless with her 2-year-old son. Her identified address was a shelter placement deemed out of the service area. She shared that she could only reside in the current shelter placement for 2 weeks but unsure where she was being relocated. She appeared desperate for help.

Normally, clients out of the area are given the main intake line for Catholic Charities. Therapist and Program Director consulted together on the case before deciding on the next steps. The final plan was for the client to come in and share her story and if she is not able to provide adequate information to determine location, she could be referred out to other programs. Therapist was instructed to call the intake line with the client together to ensure she is linked to another Catholic Charities program immediately. This was done so the client could feel supported and ensure she was linked to services before leaving the center.

After the client came in, she was able to share that she was relocated to a shelter within our area. Consents and paperwork were completed for her to obtain counseling and case management services at the Encompassing Center. She was very grateful to receive services. Therapist and case manager worked together diligently in getting her linked with therapy services and working to assist the client in obtaining child care services for her son and medical care for herself. Program Director recently went to an Early Collaborative meeting just prior and was able to have the most recent resources for the case manager to do her job in that area. The therapist and case manager were able to gift the child a basketball as a birthday gift from the center because he has an upcoming birthday. The case manager will be assisting in getting clothes as well for the client. The client was very eager and motivated to receive the help.

**Future Snapshot:**

- Program Director and Access Network Coordinator Rapheal Arteberry have teamed up together to go into the community to speak and network about the Encompassing Center. There have been meetings with the directors at CYC, Brian Norkett from Blessed Sacrament, and Derek Brown and his youth at Boxing Out Negativity.

- The Encompassing Center has been able to place its name in the Westside Free Resource Fair Guide for an event on 1-25-2020. The contact for that is Maple Walker through Block Club Chicago.
- There is another connection with Edwina Hamilton at BUILD Chicago. The Encompassing Center map and flyer has been distributed.
- Staff will continue to attend the Early Collaborative Meetings each month as well as the Coalition to Save Our Mental Health Access Network meetings at the Altgeld park fieldhouse.
- Staff will be meeting with Father Larry Dowling at St. Agatha and will be discussing the potential on how to develop a training to help pastors talk to their congregation about mental health.
- Michelle Byrd has recommended two churches to connect for services (Mt. Pilgrim and JLM Center).
- There is also a UCAN contact that the Encompassing Center will be working on networking with-Christopher Rapisarda.
- Catholic Charities Government Relations staff will assist staff with connecting with Legislatures in the territory.
- The presence of the Encompassing Center is growing across to street at Jensen Elementary as two referrals have been received.
- The case managers will have a resource table at a Girls Expo at UIC for an organization that is founded by Tragil Wade (the basketball player-Dwyane Wade's-sister) on Feb 13, 2020.
- There is lunch and tour scheduled at Hartgrove Hospital on Feb 27,2020.
- The Encompassing Center will begin offer yoga classes in February.