

Like **cast iron skillet**s (yes, we ship that), Scan Data only gets better with age.

### Been **there**, done **that**.

ScanData has been a leader in the small parcel space for over 30 years. Our tenured development and engineering teams have honed a product suite that allows for continuous improvement and adaptation, supported by a stable, time-tested foundation.

This experience also results in rapid implementation for our customers, typically 90-120 days. ScanData's onboarding process is easy, and our skilled team is able to absorb your unique requirements quickly to get you up and running - or make game-changing modifications - in no time.

### Solutions as **unique** as your business.

While ScanData can certainly support an out-of-the box system, the majority of our customers have more complex requirements and very specific rules (we'd argue their focus on fine-tuning their shipping system is what helped them become industry leaders). Our client list includes those who are paving the way in Apparel, Pharmaceuticals, Floral, and Perishables, so it's safe to say we know the ins and outs of these businesses. A delayed or spoiled shipment is matter of life or death (when dealing with medication - or flowers, as anyone who's ever forgotten to send a Mother's Day bouquet can attest).

ScanData has been very fortunate to work with these movers-and-shakers to adapt however necessary; as such, our system is highly configurable. We support a wide variety of distribution models (from giant FCs to Ship-From-Store), offer a multi-carrier parcel TMS solution (domestic and international), and a sophisticated rules engine to support your unique goals. Our solution plays well with others; we can seamlessly integrate with new or existing systems (from a homegrown WMS to advanced sortation equipment) and can be deployed on-premise or in the cloud. Finally, speed is crucial; our customers demand rapid execution at extremely high volumes, so we've become specialists in this area too. ScanData can support burst volumes exceeding 1 million packages a day.

You may not be the #1 in your industry, but our scalable solution can help get you there.

### **Experts** on call.

Often overlooked when selecting a solution, but of utmost importance when dealing with mission-critical systems, are the people behind the scenes that support, troubleshoot, and monitor a shipper's fulfillment systems. ScanData believes that ensuring uptime and rapid resolution of issues is not a luxury, it is required to ensure our high-volume customers exceed their customer's high expectations.

When companies outsource to vendors or system integrators, the quality of support can vary significantly. Our customers deserve better than call center reps with a script. We aim to provide world class support delivered by the actual engineers that built our product, have implemented the solution hundreds of times, and have been doing so for decades.

We also provide our clients a System Health Monitoring system that aids us in keeping a sharp eye on the system's health to aid us in identifying issues BEFORE they happen. And of course, we offer ongoing maintenance, for example, the capability to efficiently validate rate updates.

### Your secrets are **safe** with us.

There isn't a security protocol ScanData hasn't encountered. We will work within any and all constraints to ensure compliancy with your internal and external auditors.

- We implement all available Microsoft security features within our applications (e.g., Authorizations and Permissions features of SQL Server).
- Our solution is compliant with the latest Transport Layer Security (TLS) and Lightweight Directory Access Protocol (LDAP) protocols.
- We support SSH File Transfer Protocol (SFTP).
- IP Address whitelisting.
- 2-factor authentication available.
- ScanData does not utilize third parties or sub-contractors for our implementation or support.
- Our solution has robust logging capabilities at every touchpoint not only for reporting, but auditing.

### **Friends** in high places.

ScanData has formed solid partnerships over the years to better serve our customers. Highlights include:

- Microsoft
- IBM
- JDA
- Manhattan Associates
- Oracle
- Rackspace
- [Open Sky](#)
- [Carriers](#)