



Operational Performance Management

Current State Assessment



Interview selected Front Line and leadership personnel understanding the corporate culture.

Evaluate the existing processes identifying what's working and opportunities for improvement.

Assess Core Meeting Cadence effectiveness including decision making capability.

Tool-time studies measuring current productivity levels.

Score Front Line Stand Up Meeting capability in conjunction and agreement with Supervisors and Superintendents.

Test the validity of findings mid point with client leadership teams and course correct where necessary.

Set out the Scope of the implementation highlighting potential first steps and added value of same.

Report out Findings and added value of proposed changes, agreeing an initial course of action with the client leadership team.