Process & Behavioural Safety

Coaching to Improve Levels of Maturity

PROCESS & BEHAVIOURAL SAFETY APPROACH

Proven Results Through Cultural Transformation

15-20%

Incident Reduction

Comprehensive safety methodology targeting critical risk areas and enhancing safety leadership at all organizational levels through systematic hazard identification and proactive risk mitigation strategies.

100%

Leadership Effectiveness

Behavioural safety coaching programs with structured feedback loops, safety dialogue facilitation, and frontline engagement driving sustainable mindset transformation across all leadership levels.

100%

Proactive Safety Culture

Transform reactive safety behaviors into proactive risk mitigation through behavioral coaching and continuous improvement.

Measurable Results Guarantee

Tangible safety performance improvements within 90 days of implementation with sustainable capability building for long-term culture shift.

Process & Behavioral Safety Approach
Influencing & Strengthening

PCC expertise and competencies include:

Cultural understanding that drives tailored implementation approaches that account for regional behavioural differences.

Risk mitigation assessing and strengthening critical safe systems of work in the field.

Process Safety audits and metrics assessment, driving performance-focused conversations and improved decision-making.

Safety meeting cadence is strengthened with structured terms of reference targeting performance critical metrics and behaviours.

Behavioural observation programs are transformed to achieve greater engagement, ownership, and prioritized action.

Agile Improvement Teams are facilitated to systematically identify, address, and eliminate performance gaps through strategic conversations.

Coaching front-line teams transforming routine morning stand-ups and field walks into powerful risk prevention opportunities.

Safety Capability is accelerated through expert-led practical skill sessions and personalized coaching that create lasting behavioural change.

Process & Behavioural Safety Approach
Key Success Factors

🛡 Embedding Safety Culture

Develop visible, committed safety leadership at all levels through personal ownership, daily safety interactions, and continuous mindset reinforcement. Leaders conduct regular safety walks, engage in meaningful safety conversations, demonstrate safety behaviours, and hold themselves accountable for safety outcomes. This includes safety leadership coaching, behavioural observations, and integration of safety into all decision-making processes.

👤 Psychological Safety

Create an environment where employees feel safe to speak up about safety concerns, report near-misses, and challenge unsafe practices without fear of retribution. Leaders model vulnerability, actively listen to frontline insights, and demonstrate that learning from mistakes is valued over blame. This includes structured safety conversations, open dialogue forums, and leadership behaviours that encourage transparency and trust.

🛡 Process Safety Fundamentals

Implement systematic hazard identification, rigorous risk assessment, and effective control measures across all operational processes. This includes comprehensive Process Hazard Analysis (PHA), Management of Change (MOC) protocols, integrity programs, and emergency response procedures. Focus on preventing major accidents through robust engineering controls, procedural safeguards, and continuous risk monitoring.

≔ Structured Safety Cadence

Establish regular tiered safety meetings with clear terms of reference, action follow-up, and rapid feedback mechanisms. Implement daily safety briefs, weekly safety reviews, and monthly safety performance discussions. Include frontline safety input, lessons learned sharing, and real-time safety metrics tracking. Create standardized communication templates and ensure consistent safety messaging across all levels and in particular with front-line teams.

🔄 Learning & Continuous Improvement

Develop systematic root cause analysis capabilities, effective lessons learned programs, and embedded improvement processes into daily work routines. This includes incident investigation methodologies, near-miss reporting systems, safety performance trending, and continuous improvement initiatives. Focus on transforming safety data into actionable insights and sustainable behavioural changes.