



Operations Excellence

Optimizing OEE



Operations Excellence Approach

Implementing Operational Performance Management (OPM)



The PCC Operational Performance Management (OPM) targets the areas which have the biggest impact on the bottom line. The OPM aim is to improve results across Availability, Performance and Quality in the following ways:

A detailed Current State analysis of the OEE to identify the largest areas of opportunity

An Implementation plan is co-created and agreed with key stakeholders prior to roll out

Agile improvement teams to tackle areas that are impacting OEE

Core Meeting Cadence (CMC) optimal performance and accountability ensures that Front Line teams are aligned with the client's operational objectives.

Identifying and agreeing the Key Metrics, those that need to be tracked, reviewed and actioned, targeting the areas that limit production such as planned and unplanned downtime.

Building Sustainable Capability bringing veterans and less experienced employees together in Up-skilling sessions and our daily Front Line coaching sessions on site.



Operations Excellence Approach

Operational Performance Management (OPM)

PCC Operational Performance Management (OPM) is the cornerstone of PCC's operational excellence approach. By implementing our simple approach it is possible to enhance operational excellence and foster a culture of sustainable continuous improvement. PCC implementers will work with you as thinking partners to accelerate your path to operational excellence.

Improved Focus consists of setting objectives, taking decisions, checking progress and making adjustment through the cadence of regular meetings. PCC approach is to analyse, map and strengthen that **Core Meeting Cadence**. We agree and reflect the key metrics and meeting behaviours which positively influence performance in detailed terms of reference and implement same with your teams.

Achieving Operational Excellence is not just about reducing costs and increasing productivity. It includes making the continuous improvement approach part of the company's culture over the long term. Continuous development and improvement are non-negotiable for any company aiming to succeed. Our aim is to not only help identify eliminate pain points, but to build sustainable capability through on-site coaching and practical skill building sessions.

Line of Sight to achieve operational excellence, all levels of the organization—from top management to the Front Line —must work towards the same goals. This synergy creates a productive environment, enhances employee productivity, optimizes costs, resources, and work time. Our approach ensure that organisational goals are clear at all levels and most importantly those executing at the Front Line have a clear line of sight to the operational goals.



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OEE Key Success Factors

Identify key stakeholders and form a steering committee to navigate and course correct the implementation

Pick a pilot where there are multiple assets. Normally the asset that has the biggest opportunity for improvement

Implement quick wins that have high impact and are easy to implement

Provide regular updates on progress of the Implementation to the organisation highlighting successes and challenges

Recognise and make public the efforts of those that are contributing to the success of the implementation

Liaise closely with existing Agile Teams to more closely understand the culture and tie in with their corporate

Build Capability closing any gaps

Overcoming resistance to change (C) is key to successful implementation. Three factors need to be in place, D - a Dissatisfaction with the current state, V - a Vision for what's possible, and F - First concrete steps toward the vision. $C = D \times V \times F > R$ *

*Danmiller (1992). "Changing the Way Organizations Change"