

## **Terms & Conditions – Acres of Green**

Thanks for choosing Acres of Green! We're a family-owned business that takes pride in delivering top-notch lawn care and pest control. Here's what you need to know to ensure a smooth experience with us.

### **1. Scheduling & Service**

- We time our fertilization, weed control, mosquito, and deer control treatments based on seasonal needs.
- Weather can impact scheduling, but we'll always apply treatments at the best time for effectiveness.
- No need to be home! Just unlock gates and secure pets on your service day.

### **2. Lawn Care Prep**

- For the best results, mow and water your lawn regularly per our recommendations.
- Wait 24–48 hours before mowing after a treatment so it fully absorbs.
- Let us know if there are delicate areas in your yard that need special attention.

### **3. Billing & Payments**

- You'll be billed per treatment or based on your chosen service plan.
- Payments are due upon receipt—our easy online portal makes it simple!  
<https://loveyourlawncincy.com/customer-account-portal>
- Late payments may delay service until the balance is cleared.

### **4. Weed & Pest Control**

- Some weeds and pests take multiple applications for full control.
- Weather and soil conditions can impact effectiveness, but we adjust treatments as needed.
- If you see weeds or pest issues between services, let us know—we'll take care of it!

## 5. Mosquito & Deer Control

- Our treatments significantly reduce, but don't completely eliminate, these pests.
- Environmental factors can affect results, but regular treatments offer the best control.
- For optimal results, follow our mosquito backyard homeowner protection plan.

## 6. Cancellations & Adjustments

- You can cancel any time with 7 days' notice before your next service.
- Pre-paid customers will receive a pro-rated refund for unused treatments.

## 7. Your Satisfaction is Our Priority!

We take pride in delivering quality results. If you have concerns about a treatment, let us know within 7 days, and we'll make it right.

**Here's Our Promise:** Give us one year to transform your lawn.

**If you're not absolutely thrilled** with the results, we'll refund every cent—no hassles, no hoops.

Sounds too good to be true? We understand. But as a **locally owned, family-run business**, we take great pride in our work, our reputation, and most importantly—**your lawn**.

## 8. Safety & Liability

- Our products are safe and industry-approved, but we recommend keeping pets and children off the treated areas for 30-minutes after application is made to your lawn.
- We're not responsible for damage due to neglect, improper mowing/watering, or extreme weather.
- If you have allergies or sensitivities, please discuss them with us before your first treatment.

We're excited to care for your lawn and appreciate your trust in us! If you have any questions, we're just a call or message away.