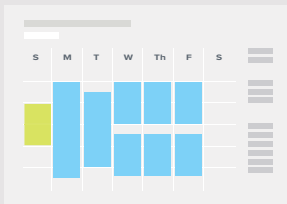


# Your phone system in the cloud.



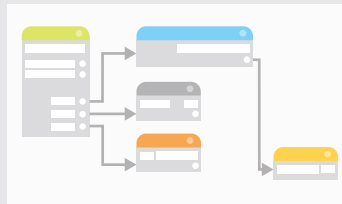
Combine your communications hardware  
And phone service in the cloud.

Our Voice product is a cloud-based PBX phone system that combines traditional PBX hardware and service into a single hosted solution. It offers all of the advanced features of an enterprise PBX system with over 80 Hosted VoIP features.



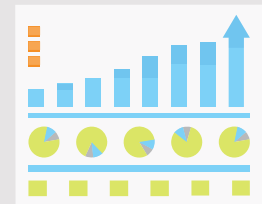
### CUSTOM SCHEDULES

Custom schedules come standard with our Voice offering, allowing users to configure time-based call routing for open/closed business hours, holidays, and special events.



### VISUAL DIAL PLAN EDITOR

Make real-time changes to dial plans and call routing with our Dial Plan Editor. Map out call flows visually using the drag-and-drop interface. Easily configure elements like wait times, auto attendants, voicemail boxes, sound clips, and schedules.



### DETAILED CALL ANALYTICS

Create opportunities for more efficient use of resources, better training, and proper scheduling by using our mean/minimum/maximum and time-of-day reports, geography-based heat maps, and downloadable call detail logs.

No upgrade charges or service fees are necessary to enjoy our world-class service.

## INTEGRATIONS

We offer both standard and custom integrations with CRM and other software providers, including:

|         |            |
|---------|------------|
| Chrome  | Oracle     |
| Zendesk | Outlook    |
| Redtail | Salesforce |

## HARDWARE OPTIONS

Our Voice product is compatible with SIP-based phone hardware from leading manufacturers like:

|         |           |
|---------|-----------|
| Polycom | Panasonic |
| Yealink | Cisco     |
| VTech   | Adtran    |

## INDUSTRIES

Our Voice product has been successfully deployed in a variety of industries including:

|            |                    |
|------------|--------------------|
| Business   | K12 Education      |
| Enterprise | Higher Education   |
| Nonprofit  | Financial Services |
| Insurance  | Government         |

## PLATFORM

Our service delivery platform runs through datacenters in the following locations:

|             |                |
|-------------|----------------|
| Atlanta     | New Delhi      |
| Chicago     | New York       |
| Dallas      | Salt Lake City |
| London      | São Paulo      |
| Los Angeles | Seattle        |
| Monterey    |                |

## FEATURES

Our Voice product has all the advanced features you expect in an enterprise-grade telecom solution. The following features scale and customize to your needs and are included with our low, monthly per-seat price.

|                   |                           |                    |                      |
|-------------------|---------------------------|--------------------|----------------------|
| Auto Attendants   | Custom Schedules          | Voicemail to Email | Find Me/Follow Me    |
| Voicemail         | Dial Plan Editor          | Call Forwarding    | Mobile Application   |
| Barge/Whisper     | Fax to Email              | Call Hold          | Toll-free Numbers    |
| Call Analytics    | Intercom                  | Call Park/Pickup   | Desktop Integration  |
| Call Monitoring   | Message Waiting Indicator | Call Queues        | Virtual Fax          |
| Call Recording    | Paging                    | Call Transfers     | Three-Way Calling    |
| Conference Bridge | Presence Monitoring       | Call Waiting       | Local & LD Dial Tone |
| Custom Greetings  | Ring Groups               | Caller ID          | Unlimited Extensions |
| Custom Messages   | Speed Dial                | Do Not Disturb     | Call Filters         |
| Custom Hold Music | Corporate Directory       | E911               | And More!            |

It's different in the cloud. Unlimited phone features and easy to manage.