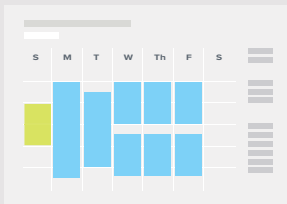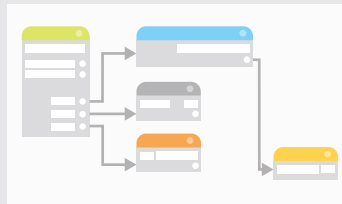# Your phone system in the cloud.

Combine your communications hardware And phone service in the cloud.

Our Voice product is a cloud-based PBX phone system that combines traditional PBX hardware and service into a single hosted solution. It offers all of the advanced features of an enterprise PBX system with over 80 Hosted VoIP features.
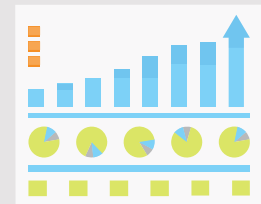
CUSTOM SCHEDULES

Custom schedules come standard with our Voice offering, allowing users to configure time-based call routing for open/closed business hours, holidays, and special events.

VISUAL DIAL PLAN EDITOR

Make real-time changes to dial plans and call routing with our Dial Plan Editor. Map out call flows visually using the drag-and-drop interface. Easily configure elements like wait times, auto attendants, voicemail boxes, sound clips, and schedules.

DETAILED CALL ANALYTICS

Create opportunities for more efficient use of resources, better training, and proper scheduling by using our mean/minimum/maximum and time-of-day reports, geography-based heat maps, and downloadable call detail logs.

No upgrade charges or service fees are necessary to enjoy our world-class service.

INTEGRATIONS

We offer both standard and custom integrations with CRM and other software providers, including:

Chrome	Oracle
Zendesk	Outlook
Redtail	Salesforce

HARDWARE OPTIONS

Our Voice product is compatible with SIP-based phone hardware from leading manufacturers like:

Polycom	Panasonic
Yealink	Cisco
VTech	Adtran

INDUSTRIES

Our Voice product has been successfully deployed in a variety of industries including:

Business	K12 Education
Enterprise	Higher Education
Nonprofit	Financial Services
Insurance	Government

PLATFORM

Our service delivery platform runs through datacenters in the following locations:

Atlanta	New Delhi
Chicago	New York
Dallas	Salt Lake City
London	São Paulo
Los Angeles	Seattle
Monterey	

FEATURES

Our Voice product has all the advanced features you expect in an enterprise-grade telecom solution.
The following features scale and customize to your needs and are included with our low, monthly per-seat price.

Auto Attendants	Custom Schedules	Voicemail to Email	Find Me/Follow Me
Voicemail	Dial Plan Editor	Call Forwarding	Mobile Application
Barge/Whisper	Fax to Email	Call Hold	Toll-free Numbers
Call Analytics	Intercom	Call Park/Pickup	Desktop Integration
Call Monitoring	Message Waiting Indicator	Call Queues	Virtual Fax
Call Recording	Paging	Call Transfers	Three-Way Calling
Conference Bridge	Presence Monitoring	Call Waiting	Local & LD Dial Tone
Custom Greetings	Ring Groups	Caller ID	Unlimited Extensions
Custom Messages	Speed Dial	Do Not Disturb	Call Filters
Custom Hold Music	Corporate Directory	E911	And More!

It's different in the cloud. Unlimited phone features and easy to manage.