

# Safety Expert Membership – Terms & Conditions

Innovative Rental Supply | Effective Date: July 2026

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The following terms and conditions apply to all Safety Expert Membership tiers offered by Innovative Rental Supply. By enrolling in any membership tier, you acknowledge that you have read, understood, and agreed to the terms outlined below.

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## 1. Service Delivery & Response Times

Consultations are provided on a best-effort basis. While Innovative Rental Supply is committed to responding to all member inquiries as promptly as possible, response times may vary depending on consultant availability, the time and day of submission, and overall inquiry volume. **We do not guarantee same-day or immediate responses.** Inquiries submitted outside of normal business hours will be addressed on the next available business day. Members requiring urgent assistance are encouraged to indicate the time-sensitive nature of their inquiry at the time of submission.

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## 2. No Guarantee of Results

Innovative Rental Supply provides guidance, recommendations, and expertise based solely on the information provided by the member at the time of consultation. **We do not guarantee specific outcomes, compliance results, regulatory approvals, or the prevention of workplace incidents or injuries.** The application and implementation of any advice, recommendation, or action plan developed through this membership remains the sole responsibility of the member and their organization. Results will vary based on individual circumstances, organizational factors, and the accuracy of information provided.

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## 3. Not a Substitute for Legal or Regulatory Counsel

The information and guidance provided through this membership is intended for general workplace safety consulting purposes only and **does not constitute legal advice.** Members are strongly encouraged to consult a licensed attorney or a qualified regulatory specialist for matters involving active litigation, formal OSHA citations, appeals, or complex legal compliance questions. Innovative Rental Supply consultants are safety professionals, not legal counsel, and their guidance should not be interpreted as such.

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## 4. Scope & Use of Consultation Hours

Monthly consultation hours are allocated on a per-billing-cycle basis and are subject to the following conditions:

- **Hours do not roll over.** Unused consultation time within a billing cycle is forfeited at the end of that cycle and will not carry forward to the following month.
- **Hours are non-transferable.** Consultation hours may not be transferred, gifted, or shared with individuals or organizations outside of the enrolled membership account.
- **Hour tracking.** Consultation time is measured from the initiation of each scheduled call, email exchange, or written response session and includes all time spent actively addressing the member's inquiry.

Members are encouraged to plan their consultations in advance to make full use of their allocated monthly hours.

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## 5. Member Responsibilities

To enable effective and accurate consultation, members are responsible for:

- Providing **complete, accurate, and timely information** relevant to their inquiry or safety challenge.
- Disclosing any known regulatory history, prior citations, or ongoing compliance matters that may affect the guidance provided.
- Implementing recommendations in a manner consistent with their specific worksite conditions, applicable regulations, and organizational policies.

Innovative Rental Supply is not liable for outcomes resulting from incomplete, inaccurate, misleading, or withheld information provided by the member during any consultation.

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## 6. Membership Cancellation & Modifications

- **Cancellation.** Members may cancel their membership at any time by providing written notice prior to the start of the next billing cycle. Cancellations received after a billing cycle has begun will take effect at the conclusion of that cycle. No partial refunds will be issued for unused time within an active billing period.

- **Modifications by Innovative Rental Supply.** Innovative Rental Supply reserves the right to modify membership terms, pricing structures, included services, or tier definitions at any time. Active members will be notified of material changes with reasonable advance notice prior to implementation.
  - **Modifications by Member.** Members wishing to upgrade or downgrade their membership tier may do so by contacting Innovative Rental Supply directly. Tier changes will take effect at the start of the next billing cycle unless otherwise arranged.
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## 7. Limitation of Liability

To the fullest extent permitted by applicable law, Innovative Rental Supply's total liability to any member under any membership tier shall be **limited to the total monthly fee paid for the applicable billing period** in which the claim arose. Innovative Rental Supply shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from or related to the use of, or reliance upon, any consultation services, recommendations, or materials provided through this membership.

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## 8. Confidentiality

Innovative Rental Supply treats all member-submitted information with discretion and will not share identifiable member information with third parties except as required by law. Members are similarly encouraged to avoid sharing proprietary or legally sensitive information beyond what is necessary for the consultation.

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## 9. Contact & Support

For questions regarding these terms, billing inquiries, or membership support, please contact us directly:

**Innovative Rental Supply** Website: [innovativerentalsupply.com](https://innovativerentalsupply.com) Consultation Page: [innovativerentalsupply.com/consultation](https://innovativerentalsupply.com/consultation)

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*These terms and conditions are subject to change. The most current version will always be available on our website. Continued use of the membership following any modification constitutes acceptance of the updated terms.*