# Frequently Asked Questions (FAQ) SoChic Travel Agency

## 1. What services do you provide as a travel advisor?

At SoChic Travel Agency, we specialize in luxury and group travel planning. Our services include:

- Customized vacation planning
- Group trip coordination
- Destination weddings and honeymoons
- Cruise bookings
- All-inclusive resort packages
- Travel consultation and itinerary building
- Excursion and transfer arrangements
- Travel insurance coordination

We manage every detail from the initial inquiry to your safe return home, ensuring a seamless and stress-free experience.

#### 2. How do I start the travel planning process?

Start by completing the Travel Inquiry Form on our website. Once submitted, you'll be prompted to schedule a consultation via Calendly. This allows us to understand your travel preferences, budget, and needs before curating options.

### 3. What are your service and booking fees?

We charge a one-time, non-refundable fee for all travel planning services. This fee ensures that your trip receives the dedicated time, research, and expertise it deserves.

#### SERVICE/BOOKING FEE - \$40

Must be paid prior to your scheduled appointment. This covers the planning and coordination of

individual trips and is a one-time fee per trip. Non-refundable.

# GROUP TRIP PLANNING FEE - \$80

Required for group trips of 10 or more travelers. This one-time, non-refundable fee includes your full consultation, itinerary development, and group coordination. It also includes the standard service fee.

## CANCELLATION FEE - \$150

Applies to any trip that has already been booked and later canceled or significantly altered. This covers the administrative work and communication with vendors. Non-refundable.