

Patient Access
<https://www.patientaccess.com/>

Why register with Patient Access?

- You can register for access to all your medical records (you may need to contact your surgery about this)
- Health advice available online to read at your convenience
- You can link accounts (eg if you are caring for an elderly relative) so you can order prescriptions for them as well as yourself
- Previous (up to 12 months) and upcoming appointments are available to view
- Order repeat prescriptions with a few clicks, via the Surgery website “Prescriptions” section
- **It is not possible to book an appointment at the moment, even though the Surgery website offers online booking via the “Appointments” section**

You can go direct to Patient Access at <https://account.patientaccess.com/account/login>

How to sign up with Patient Access

You will need

- an email address
- a 12 character password that includes upper and lower case letters, a number and another character such as @!£\$%%^&*()+
- a memorable word that is 8 characters or more long
- a phone number to receive text alerts (mobile phone preferred)

Then

- Click on the sign up link and follow the instructions
- Once registered you will need to verify your account via an email link

The process takes less than 5 minutes and will save you time and effort of having to visit the dispensary to order repeat prescriptions.

Other Options

There are other services that work just as well, but Clift Surgery prefers patients to use Patient Access.