

THE CLIFT SURGERY

PPG Meeting Monday 13th November 2017

ATTENDED

Vicky Clarke (VC) – Chair, Richard Wood (RW), David Gent DG, Steve Myers, Nigel Fisher (NF), Sarah Roberts (SR)

APOLOGIES

Antonia Dewhurst (AD)

RESIGNATIONS

John Darker, who has served on the committee for over seven years, including one as Chairman, has resigned, due to his commitments to the Village Plan.

Ian Wilson – has also resigned

MINUTES OF LAST MEETING

- The minutes of the last meeting Tuesday 29th August 2017 were approved agreed to be circulated to the virtual group and put on the PPG notice board.

AGENDA

- Matters arising
 - Laura Lamb who runs the toddler group. Agreed to suggestion book – children's toy area would be suggested NF explained that CQC are very strict with infection control within this area. VC suggested the parents bring their own wipes and clean them after the children used them. This would however, unfortunately not satisfy the CQC. SR will contact the PM at Alton to ask how they satisfy CQC.
 - No one attended the CCG PPG meeting.
 - Steady & Strong Initiative – After all the effort everyone put in it failed to attract attendance – need to think of new methods of advertising.

AOB

- New Building – NF discussed with the PPG what is happening with the new building. NF discussed that the car park will be closed part of the time for the delivery of materials and that patients could be dropped at the surgery but would then have to park elsewhere. This will only be for part of the day and hopefully only early mornings but this is beyond our control. PPG suggested that we put something in the Bramley magazine which we will be doing and NF will send a summary to VC for this. The building will be done in phases SR to arrange plans for the waiting rooms in phases for the patients to see. VC will notify pavilion to advise that The Clift Surgery car park may be closed intermittently.
- Problems with emergencies – VC discussed this with NF SR clarified awaiting response to letter sent requesting consent due to confidentiality.
- Diabetes Initiative – Diabetes Support and Jess Berry from CCG attended. It was agreed that this needs to be advertised better and so the GPs need to alert patients.

Jess discussed how to engage people and how it works. PPG would like to run an event February next year and the diabetes challenge through CCG would likely to be spring time next year.

- Support needed from GP, Nurse and diabetes UK.

AOB

- DG asked about changes to the NHS – NF discussed the changes and the extended hours and how this might impact patients. NF also discussed our joint working with Chineham and Hook.
- DG asked for the new BP machine to be put on the agenda for the next meeting.

Next meeting Monday 15th January 2018