

THE CLIFT SURGERY

PPG Meeting Monday 15th January 2018

ATTENDED

Vicky Clarke (VC) – Chair, Richard Wood (RW), Antonia Dewhurst AD, Steve Myers, Mel Wood (MW), Nigel Fisher (NF), Sarah Roberts (SR)

APOLOGIES

David Gent

MINUTES OF LAST MEETING

- The minutes of the last meeting Monday 13th November 2017 were approved agreed to be circulated to the virtual group and put on the PPG notice board.

AGENDA

Matters arising

- New Build
 - NF discussed the path and the new entrance which persimmon are responsible for completing. There is no timescale for this they are waiting for the water course certificate. PPG will try to put pressure on persimmon so that we can get the car park opened. Discussed parking and The Clift Meadow. AD asked if there would be provision for cyclist NF agreed there would be.
 - Incident in the car park in December – this has been discussed and dealt with there are now temporary lights and the path has been dropped – this was all at a further cost to the surgery from the building fund.
- Introduce new member
 - Mel Wood is lead nurse within learning disabilities she would like to join the group rather than moaning would like to add something to the group she has an overview of health care and understands the CCG which will be very useful to the group.
- Vicky's position on the committee
 - Vicky is going to have to resign from being the chair due to family commitments she will continue to be on the committee.
- Questions from David Gent
 - Difficulty in getting appointments – Discussed that we have been short of GPs due to sickness and holidays. We met last week to discuss difficulty in routine appointments – looking at a way to increase routine appointments and are tweaking the system. The Partners are looking at increasing the clinical staff advert going out for another nurse prescriber.
 - Relevant GP to arrange return appointment – The GPs have slips to give to reception so this should be already happening.
 - Restoring the sit and wait sessions – This will not be restored as this essentially happens with the triage system if the triage GP feels that a patient needs to attend surgery they arrange an appointment for them.
- Diabetes Initiative
 - NF discussed this with PPG feel that perhaps we should re do the frailty initiative and advertise it better. Discussed putting a video on the TV. This

will be advertised by the GPs and nurses they will be directing patients who they consider would benefit from the Frailty initiative event.

AOB

- Website
 - SR will speak to Margo Steve to touch base with Margo.
- Table Tennis
 - AD asked if there was a table tennis table in Bramley no one knows but RW will look into this.
- How to engage with patients
 - Group email get the website up and running.
- Minutes
 - Sarah has asked if the PPG can resume doing the minutes as there may be times SR cannot attend the meetings.

Next meeting Monday 26th March 2018 @ 1pm