Clift Surgery PPG Meeting 3rd September

2021 1pm

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Apologies:

Minutes of previous meeting:

- 1. Matters Arising from last meeting.
 - Update on Footfall for website?
 - Econsult is now on PPG FB page.
 - PPG web page/FB group: link from Surgery is STILL three steps before you get to the new site.
 - Serious problem on Surgery website. This section implies that there is an opt-out form for Covid and Flu. It's actually opting out of GP patient data sharing with the wider NHS, but there is no explanation.

Please click on link below for information on the Covid-19 Booster & Flu Vaccine

Covid- 19 Booster & Flu

TYPE 1 OPT OUT FORM

PLEASE COMPLETE THIS FORM AND RETURN TO THE SURGERY ASAP IF YOU WOULD LIKE TO OPT OUT

• Mental Health links are on Bramley Hub but STILL not Surgery website.

- Dr Ward's patient data analysis (ref Whitewater and CCG-PPG meeting) still no information what this is!
- Text alerts from dispensary still inconsistent.
- Carers Group progress Still waiting to present to the Partners. Presentation ready to go. Sue.
- 2. Update from the Surgery and Dispensary.
- 3. Covid and Flu programme.
- 4. **Queuing for Dispensary**. Clearer communication needed about Dispensary hours, training closures. PPG can provide posters, publicise, but it needs to be much clearer on Surgery website. Also outside seating for the less able (perhaps in the tent)? Can PPG help? "Occupied" traffic light indicator for the Surgery. Can we steal the one from Tesco;-)?
- 5. **PPG Activities update**: weekly walk is dead. Other proposals such as a personal step challenge, how to use the outdoor gym at Clift Meadow. Simple

- instructions will be available to encourage people to exercise a bit more. LCHF Diet sessions update from Mike and presentation to CCG.
- 6. Communications on Health and Wellbeing coaching has caused patient confusion. Can the PPG help with this? **Is this still relevant?**
- 7. Update on 8 week prescriptions and unreliability of text alerts. Claire has had this on her to do list for several months. We were told that this was to do with storage and supply. No need for this again??
- 8. Link to Community Connector. Can we offer support? Muddled Progress on Social Prescriber link out to "community" resources. Juliet was checking on Sherborne? We know roughly what is available in Bramley and Sherfield. What we don't know is how many patients What do you mean? As per area? Those who are highlighted to Community Connector? We could invite her to a meeting. She has met with other PPGs. I want to be the link with this but as I am a bit incapacitated to meet up face to face.
- 9. NO PPG Table at Bramley Fete. We hope to be at the Coffee Mornings when they restart. **This starts 22**nd **September**. **Alex has volunteered to do this on a regular basis.**
- 10. Nick Brooks' "Listening Exercise". Keith will explain You have done this already so we don't need this. Is it still relevant?? Could we do this at the Coffee Mornings? May not go down too well
- 11. Veterans and LGBTQ update from Claire
- 12. AOB. **This needs to be changed**. What specifically does the Surgery want the PPG to do as we start to emerge from COVID (whenever that might be--)? What should our meeting frequency be? Should we have separate "project" sessions for any external activities? **These have been asked before and we didn't get any response. I think we need to be proactive and come up with our own suggestions. Claire has no ideas for us, except for helping with the flu clinics.** Let's have a list of dates for at least 6 months approx. 6 weekly. We can always add an extra date if needed. We can call an extra meeting if we need one. No need to have that on the agenda.

Dates of next meeting: October 8th November 12th December 10th January 14th February 18th March 4th April 22nd