

## Clift Surgery Patient Participation Group

### Minutes December 17<sup>th</sup> 2021

**Present:** Keith Oborn, Claire Berry, Sue Howell, Jan Wright, Juliet Crawley

**Apologies:** Alex Marianos, Jacqui Skillet

#### 1. Surgery update – Claire Berry

Regrettably the surgery has been forced to stop all routine appointments, due the government direction to help support the national vaccination roll out. This is particularly difficult as the surgery is small and 25% of medical staff have been sent to vaccination centres. There is no reduction in the administrative staff and they are ready for phone calls.

**If anyone become ill and believes they need immediate medical attention, please phone the surgery.**

The surgery is open for baby inoculations, postnatal check-ups, screening, potential cancer symptoms.

**FLU CLINICS.** The surgery is still offering flu clinics and anyone needing one is encouraged to ring the surgery and book.

**E consult has been suspended** as most requests are administrative so not the best use of time. It is hoped this will be restored eventually.

There are **2 new pop-up vaccination centres** – at Hook Community Centre and Gillies Health Centre, Brighton Hill, but they are only offering the Moderna vaccine so for over 18s only.

There are additional clinics at:

**Hampshire Court Hotel** (for 6 weeks, parking is in East Long stay parking at Chineham shopping centre, which backs onto the Hampshire Court Hotel and people are entering via the back. Not every day. Red signposts)

**Basingstoke Hospital**, for appointments only (no signs from main road and small yellow signs in the main hospital entrance, head left towards the car park)

Volunteers maybe needed. Can PPG help?

Urgency to get this information out. Public being swamped with info so needs to be clear and concise. Jan will add all info to the HUB and PPG Facebook pages. Sue will distribute notices to local boards, and maybe the Church, Village Hall, Pavilion and Brocas Halls at Clift Meadow, Bakery, Bramley Inn etc.

The web site is moving to Footfall and this is in hand.

2. Coffee mornings and Friendship Walks suspended.
3. Social prescriber or Community connector? Surgery uses the term “social prescriber”. Community connector is the term used by the Red Cross.

**Date of next meeting:** January 14<sup>th</sup> 2022 at 1pm