**Clift Surgery Patient Participation Minutes**

**Friday 21st January 2022 at 1pm**

**Present**: Claire Berry, Sue Howell, Keith Oborn, Jan Wright and Charlotte O’Leary

**Apologies**: Juliet Crawley, Alex Marianos, Jacqui Skillet

**Minutes**: Approved

**News from the Surgery**: Claire Berry

* **Vaccinations** have slowed but still happening. The surgery is hoping to return to the previous model and more routine appointment being reintroduced in the Spring (Covid permitting).
* **E Consult** has been re-instated.
* **Web site.** A meeting is being held next week to look at the website provider to see what can be done to make it more user friendly. PPG happy to help.
* **Several changes of staff**: one GP has left, new nurses and reception staff. Hopefully, nurses can be upskilled ready to replace those nearing retirement.
* **Dispensary**. There is a significant numbers of prescriptions waiting to be collected. These will be returned to stock if nor collected by January.
* **E consult and Patient access**. The PPG has created instructions which can be found on the PPG page on the Village Hub.
* **Social prescribers**. Keith in contact with the Red Cross. Again the animations created for Whitewater would be beneficial to Clift, explaining how the services work. Maybe involve a small cost.
* **Data** could be handy to share regarding DNAs etc. Claire will supply this monthly.
* Coffee mornings hope to recommence on 9th February and the **Friendship Walks** on 24th February.

Meeting ended at 1.40pm

**Date of next meeting:** 18th February 2022 at 1pm