

Clift Surgery PPG Minutes of Meeting

9th July 2021 1pm

Present: Claire Berry, Keith Oborn, Sue Howell, Jan Wright, Jane Kettridge, Julia Crawley, Alex Marianos, Mike Davis

Apologies: Jacqui Skillett

Minutes of previous meeting: Approved

1. Matters Arising from last meeting

Any progress on Footfall for website? **Not yet. Will be considered in near future.**

Econsult.. Do we need communication to patients on availability time – PPG website/Bramley Hub? **Yes please. Jan to action.** NB Julia and Sue both encountered glitches on the Web site, saying e consult can't be used during the pandemic.

PPG web page/FB group: link from Surgery is three steps before you get to the new site. **Noted**

Mental Health links are on Bramley Hub but not Surgery website. **Jan to resend to Billie and Claire**

Healthy Weight (cf Annette Rushmere/Whitewater) shelved for now due to lack of resources **Noted**

2. Update from the Surgery and Dispensary

No changes at surgery regarding masks, PPE, sanitiser. Dr Archard is now on maternity leave. A new doctor is arriving in August to replace her. Two other GP Locums are working at the surgery.

Some younger work experience people are helping at the surgery, during their holidays and they are enthusiastic and enjoying it.

There is an out of date link on the Hub regarding Hampshire Court Hotel. Jan will remove. (done)

3. PPG Activities update:

Weekly walk – no one turned up last week. Need to advertise. Keith to produce flyers to be given to the surgery/ Margaret at diabetic clinics. Other topics will be discussed out of this meeting as it does not involve Claire. Claire confirmed that the blood tests for the diet programme can still be requested. Jan to continue to promote the walks.

4. Dr Ward's patient data analysis (ref Whitewater and CCG-PPG meeting). **Claire to investigate.**

5. Carers Group. **Sue is going to present the proposal to the Partners shortly.**
6. Communications on Health and Wellbeing coaching has caused patient confusion. **Claire will investigate this.**
7. **Dispensary.** Update on 8-week prescriptions and unreliability of text alerts. **No update, Varied experience. Texts are inconsistent and sometimes at unhelpful times. Sue reported she received 2 months supply without requesting it but pleased. Alex says texts have improved; Keith has never received one.**
8. PPG Table at Bramley Fete: volunteers needed – **this will be discussed at a separate meeting.**
9. AOB. Surgery's priorities from September
Flu Clinics and potential Covid boosters. PPG required to help with marshalling again.
Veterans, LGBTQ and Communication are new targets. Claire will update us when she has more details

Date of next meeting:

Friday 3 September 2021 at 1pm