

General Data Protection Regulation (GDPR) Consent request summary information sheet

For the purposes of compliance we need your consent to contact you about your appointments at **Happy Henry's!** We will do this by asking you to sign a consent form similar to the one shown below when you come for your first appointment.

GDPR CONSENT EXAMPLE

I have been made aware of **Happy Henry's!** Customer Privacy Policy. I consent to be contacted by:

Please check/tick as appropriate:

	Yes	No		Yes	No		Yes	No		Yes	No
PHONE	<input type="checkbox"/>	<input type="checkbox"/>	TEXT	<input type="checkbox"/>	<input type="checkbox"/>	EMAIL	<input type="checkbox"/>	<input type="checkbox"/>	SOCIAL MEDIA	<input type="checkbox"/>	<input type="checkbox"/>

SIGN DATE:

Until you (or your representative) come in and sign your record card, we will assume you are in agreement with us contacting you about your appointment using the details we already hold if you are an existing customer, or the details you gave us when you made your appointment if a new customer.

When you come in the first time you will be asked to check the details we hold on file, sign and date, deleting any of the communication means that you don't want us to contact you contacted by. That is, us initiating contact with you as opposed to replying to an enquiry from you.

So, if you choose "NO" for "SOCIAL MEDIA" for example, and you then contact us via FaceBook enquiring about an appointment, we will take that as a temporary consent to reply back using the same medium. Also, if we don't have an email address for you and you email us, the same applies. In the past we would have automatically added your email address to your booking software record, whereas now we won't if you chose "NO" for "EMAIL" when signing your card record, as your consents will be noted in the software for future reference.

In order for us to contact you to confirm or change your pre-booked appointments, we will need your name and phone number (mobile preferred). If you are a drop-in customer and use our facilities without a booking in place, you are not required to provide any personal information to us, although it will make future bookings easier for you, if you would like to pre-book future appointments. Please be aware that use of the facilities at your own risk.

Our data privacy policy is available to view on our website (<https://happy-henrys.co.uk/our-privacy-policy>),

or on-site at **Happy Henry's!**

You can of course request to view and amend information we hold on you or request us to delete the data we hold on you by submitting a "Subject Access Request Form" in writing Please be aware if we delete your records, we will not be able to offer you an appointment again without creating a new record and gaining your consent to hold information about you again, as we will no longer have access to any previous records. Please note that we do NOT share your data with 3rd parties for advertising or marketing.