



# NEWS

## Updated Service

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## Virtual Contact

During COVID-19 and after lockdowns were removed we have continued to ensure families can continue safe and positive contact, by continuing to offer this successful service.

**Report—Included**

## New Torquay Centre

Family Ties ethos and mission was to continue to grow center's around the South West of the UK, to provide a constant quality of service for all parties.

We are pleased to announce that the Torquay center has opened and is fully operational with three contact rooms, 2 general contact rooms and a baby contact room.

This is our first center to have a dedicated baby room.

## Covid Safe Centre's

All of our centres have been risk assessed inline with COVID-19 policies, and this ensures the safety in all of our core centres in Bristol, Exeter and Torquay. Also all of our outreach and community locations has also been risk assessed for COVID-19 safety, Please don't hesitate to contact us as if you want more details.

## Testimonials

We are building a new website and we are looking for referrals that would be will to be shared with people on the Internet. Personal testimonials will be anonymized so that all protections are taken. This helps us show the consistent high service we provide to our service users.

Please enquire at [Info@familytiescs.com](mailto:Info@familytiescs.com) and request a referral form.

## New PAM's Service

As of End January 2021 we will be offering a new service called PAMS assessment for local authorities and private clients.

PAMS what is it?

**PAMS** stands for 'Parent **Assessment** Manual'. ... The **PAMS assessment** takes into account parents who have a learning difficulties or disabilities and gives the assessor techniques to be used when they are working with parents and families with a learning difficulty or disability

What is the cost?

This is a bespoke service and is dependent on the level of detail and the depth of then assessment, we will be sending out a PAMS referral document and this will be required to be completed by a professional so we can do a bespoke costing for the service.

Please note all professional referral fees are still free until March 2021

**Please contact us anytime to discuss.**

**Email — [Info@familytiescs.com](mailto:Info@familytiescs.com)**

**Phone — 0800 368 9765**

***An updated code of conduct and terms and conditions will apply for this service***

### Our Offices