

# NEWS

## Updated Service

- Update on Covid-19
- Virtual Contact Sessions
- New rules on contact

## Covid-19

Following government guidelines contact will still be provided in a controlled environment adhering to social distancing guidelines. <https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people/guidance-on-social-distancing-for-everyone-in-the-uk-and-protecting-older-people-and-vulnerable-adults>

### CAFCASS Guidelines

<https://www.cafcass.gov.uk/grown-ups/parents-and-carers/covid-19-guidance-for-children-and-families/>



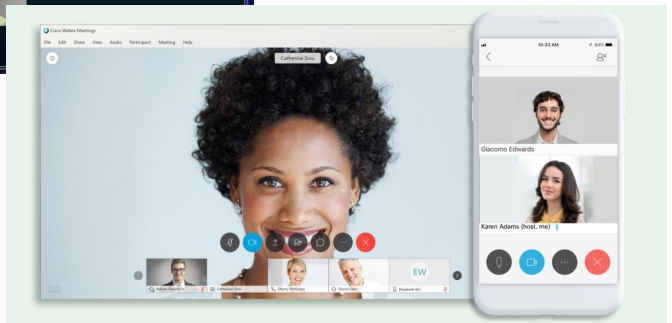
## Virtual Contact Sessions

To ensure families can continue safe and positive contact during this difficult period, we are offering a new service. This service will of course, come with a report.

The Virtual contact will be arranged and facilitated by Family Ties technology team to ensure privacy and security for all of our families. It is suggested that these sessions are scheduled for 30-minute slots.

Please contact us for the costs.

The Family Ties team will support the families to setup the sessions and will provide support if there are any technical issues.



Please contact us anytime to discuss.

Email — [Info@familytiescs.com](mailto:Info@familytiescs.com)

Phone — 0800 368 9765

*An updated code of conduct and terms and conditions will apply for this service*

### Our Offices

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