Rendlesham Campsite

Seasonal Pitch Terms and Conditions 2027

1. Agreement and booking

These terms apply to seasonal pitches at Rendlesham Campsite, operated by Tangham Campsites Ltd, and take priority over the general terms if there is a conflict.

Applications must contain accurate information and be emailed to hannah@tanghamcampsites.com. We may refuse an application, relocate a booking or amend the allocated pitch. Bookings may not be transferred or sublet.

2. Payment, changes and cancellation

- Pay a £500 deposit when booking. The balance is due 28 days before the season starts. Other published discounts do not apply.
- Request changes by email at least 15 days before arrival; they are subject to availability and any extra cost.
- Cancellations must be emailed to hannah@tanghamcampsites.com at least 28 days before you are due to arrive on site.
- 28 days' notice or more – the deposit is retained and any balance paid is refunded.
- Less than 28 days' notice – all monies paid are retained.

3. Seasons, prices and pitch limits

Minimum booking: three months, on an electric hardstanding pitch only. Prices include VAT:

Q1 Spring Season	**£1455.00**	97 days from 26th March – 30th June
Q2 Summer Season	**£1748.00**	92 days from 1st July – 30th September
Q3 Autumn Season	**£996.00**	83 days from 1st October – 22nd December
Short Season	**£3203.00**	189 days from 26th March – 30th September
Full Season**	**£3999.00**	272 days from 26th March – 22nd December

***A full-season booking includes free winter storage from the final day of the season until the site reopens the following year.*

The price covers one caravan, campervan, motorhome or trailer tent; one vehicle; one attached awning within the pitch and no more than 3 m deep. Maximum occupancy is six people. A minimum of one adult over 19 years must be present when the pitch is occupied. One co-owner may be nominated. Only the owner or co-owner may use the unit.

4. Use, arrival and safety

- The unit must not be a main residence, postal address or benefit-claim address.
- Display the permit, keep access codes private and report changes to unit, vehicle or contact details.
- Report to reception on first arrival and pitch only as directed.
- Before access, provide adequate material-damage and public-liability insurance. Units over one year old also require a gas-safety check completed within the previous year by an authorised technician.
- Maintain working smoke and carbon-monoxide alarms and attend within 24 hours of an alert. Leave labelled keys with staff where locks could prevent emergency movement; keys are held at your risk.

5. Care, absence and security

- Keep the unit, awning and pitch clean, roadworthy and towable. Do not discharge wastewater, create boundaries, install flooring other than ground sheets, use bird feeders, personalise the pitch or store items beneath the unit.
- Tell reception when leaving for more than 24 hours and on return. Give 48 hours' notice before removing the unit; the same pitch is not guaranteed.
- When the pitch is unattended, disconnect the gas and electricity and remove all vehicles, trailers, extra units, gazebos, shelters and windbreaks. Store other items out of sight and leave no food in the unit or on the pitch. Remove awnings unless the site manager agrees otherwise.
- A warden lives in Wardens House throughout the year, and members of the site team also visit. However, the site may be unmanned on some days, usually during the closed season. You remain responsible for securing your unit and possessions, closing or locking gates where necessary and reporting suspicious behaviour. Tangham Campsites Ltd is not responsible for damage, theft or injury while the site is unmanned.

6. Visitors, departure and breaches

- You are responsible for visitors. Day visitors may enter after 10 am, must report to reception and leave by 10 pm. There is an additional fee of £5 per car payable on arrival at reception. Day visitors must leave their car in the campsite car park and not outside the allocated seasonal pitch.
- By 4 pm on the day of departure, remove all equipment and non-household waste and leave the pitch tidy and rubbish-free.
- Failure to follow these terms, the general terms and conditions of the site, or reasonable staff instructions may result in removal, termination and refusal of future bookings.
- Raise concerns with the site team first. If unresolved, email the site manager directly at hannah@tanghamcampsites.com; allow up to 48 hours or two working days for a response. We encourage all guests to seek a remedy by speaking to the site team first.